U.S. Department of Transportation
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

Memo Granting IR Response Extension Request for DP24003-01

Jun 17, 2024

This memo documents a Jun 14, 2024, request from Nuna Baby Essentials, Inc. for a partial extension of time to respond to the Office of Defects Investigation (ODI) Information Request Letter DP24003-01 for DP24003 dated May 16, 2024. The original due date for Nuna Baby Essentials, Inc.'s response to Information Request Letter DP24003-01 was Jun 07, 2024.

On Jun 17, 2024, ODI granted Nuna Baby Essentials, Inc.'s proposed partial extension for responding to Information Request Letter DP24003-01. Nuna Baby Essentials, Inc. will submit its responses as outlined in the table below. For any IR Question response not included in the table below, Nuna Baby Essentials, Inc. will submit its response by the Jun 07, 2024 as specified in Information Request Letter DP24003-01.

Date Mfr Request Submitted to ODI	IR Question #	Extension Date Requested	Extension Date Granted	Justification (Only req'd if requesting more than 2 weeks)
Jun 14, 2024	Q2	Jul 22, 2024	Jul 22, 2024	From 2016 until October 2020, Nuna collected consumer data through a consumer management system (CMS) called Wilke. Nuna’s CMS system then switched to a platform called Zendesk, which is currently being used by the company. Nuna can retrieve the Wilke CMS data from 2016 to October 2020, and intends to produce it to NHTSA: however, these older data have proven to be more difficult to format in accordance with your requests. These older data must be manually downloaded and reviewed to ensure completeness and

Jun 14, 2024	Q4	Jul 22, 2024	Jul 22, 2024	accuracy, and this process is taking considerably more time than initially anticipated.
Jun 14, 2024	Q5	Jul 22, 2024	Jul 22, 2024	