



August 5, 2024

TO: IMG Core Markets
Middle East and Africa Dealers
IMG Direct Market Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD
Safety Recall 24S06
Certain 2018-2020 Model Year Ford Expedition and Lincoln Navigator Vehicles
Front Seatbelt Retractor Date Code Inspection

REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –
Safety Recall 24S06
Dated: February 14, 2024

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Ford Expedition	2018 - 2020	Kentucky	October 1, 2018 through April 27, 2019
Lincoln Navigator	2018 - 2020	Kentucky	October 1, 2018 through April 27, 2019

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

On some of the affected vehicles, the driver and/or front passenger seatbelt retractor pretensioners may deploy inadvertently while the vehicle's engine is on. Inadvertent deployment of the retractor pretensioner will result in the seatbelt being locked in position and will not retract or extend, which is noticeable to the occupant. While the primary seatbelt locking functions continue to function properly, a seatbelt that does not retract or extend may result in injury in the event of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. Before demonstrating or delivering any new in-stock vehicles involved in this recall, dealers are to first inspect each vehicle to determine if the vehicle seat belt retractor part numbers are on the replacement list, then replace those retractors that are involved. This service must be performed on all affected vehicles at no charge to the vehicle owner.

To assist vehicle owners to have this repair completed when parts are available, dealers should:

- Arrange to pick up the owner's vehicle and drive it to the dealership for repairs
 - Re-deliver the owner's vehicle after repairs have been completed.
- Pick-up and delivery should be made available for all customers. Refer to the Rental and Claiming sections for further details.

OWNER NOTIFICATION MAILING SCHEDULE

Owner notification will be communicated in accordance with local agency requirements. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.