

Ford Motor Company of Canada, Limited
La Compagnie Ford du Canada Limitée

P.O. Box 2000
Oakville, Ontario
L6K 0C8

XXXXXXXXXXXXXXXXXXXX C 24S06/ Department of Transport # 2024-084

J. SAMPLE
123 MAIN STREET
ANYCITY, ON A1A 1A1

MAIL DATE

***** IMPORTANT SAFETY RECALL *****

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Ford Motor Company of Canada, Limited (Ford) apologizes for this situation and wants to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On some of the affected vehicles, the driver and/or front passenger seatbelt retractor pretensioners may deploy inadvertently while the vehicle's engine is on.

What is the risk?

Inadvertent deployment of the retractor pretensioner will result in the seatbelt being locked in position and will not retract or extend, which is noticeable to the occupant. A seatbelt that does not retract or extend may result in injury in the event of a crash.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labour). Parts are anticipated to be available in the second half of 2024.

What should you do?

When parts are available, Ford will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

Ford has not issued instructions to stop driving your vehicle under this safety recall. When parts are available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable.

If you currently have an illuminated airbag warning lamp on your vehicle, please take it in to your dealer for a diagnosis.



Airbag Warning Indicator

If you do not already have a servicing dealer, you can access ford.ca for dealer addresses, maps, and driving instructions.

What should you do? (continued)

Please note: Any vehicle lessor receiving this recall notice should forward a copy of this notice to the lessee within 10 working days.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass or The Lincoln Way App. The app can be downloaded at no charge through the App Store or Google Play.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. You received this notice because government regulations require that notification be sent to the last known owner of record.

Thank you for your attention to this important matter.

National Service Operations
FORD MOTOR COMPANY OF CANADA, Limited