RECALLS

Ford Motor Company of Canada, Limited
P.O Box 2000
Oakville, Ontario L6K 0C8

ACTION REQUIRED

ADVANCE NOTIFICATION - SAFETY RECALL

February 12, 2024

TO: ALL FORD OF CANADA DEALERS

RUSH TO SALES AND SERVICE MANAGER

ATTENTION: Dealer Principal Sales Manager Service Manager
Parts Manager Warranty Administrator

SUBJECT: **DEMONSTRATION / DELIVERY HOLD - Safety Recall 24S06:**
Certain 2018-2020 Model Year Ford Expedition and Lincoln Navigator Vehicles
-Inadvertent Retractor Pretensioner Deployment

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Ford Expedition	2018	Kentucky	1-Oct-2018 through 16-Oct-2018
Ford Expedition	2019	Kentucky	1-Oct-2018 through 30-Jun-2019
Ford Expedition	2020	Kentucky	12-Apr-2019 through 27-Apr-2019
Lincoln Navigator	2018	Kentucky	1-Oct-2018 through 15-Oct-2018
Lincoln Navigator	2019	Kentucky	1-Oct-2018 through 28-Jun-2019
Lincoln Navigator	2020	Kentucky	9-Apr-2019 through 27-Apr-2019

Canada population of affected vehicles: 2,479. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

On some of the affected vehicles, the driver and/or front passenger seatbelt retractor pretensioners may deploy inadvertently while the vehicle's engine is on. Inadvertent deployment of the retractor pretensioner will result in the seatbelt being locked in position and will not retract or extend, which is noticeable to the occupant. While the primary seatbelt locking functions continue to function properly, a seatbelt that does not retract or extend may result in injury in the event of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers later in the second half of 2024, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

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CUSTOMER NOTIFICATION

Owners of record will be notified via mail after repair instructions and parts ordering information have been provided to dealers.

Field Service Actions Department

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