

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Hope all is well?

New case has been loaded on a 2020 Navigator from Al Tayer Motors LLC As per customer loud noise like gun shot from the front passenger side and Airbag warning light always ON cluster.

Primary P&A Code:	KOT10	Review Time:	Sep-03-2024 01:23:05
Secondary P&A Code:	KOT10	Build Date:	Jul-07-2020
VIN:	[REDACTED]	Odometer:	72266
Vehicle:	2020 Navigator	R. O. Number:	51070
Engine:	3.5L V6 GTDI	R. O. Date:	Aug-29-2024
Transmission:	10 Speed Auto Transmission (10R80)	R.O. Line Number:	5
TAC Group:	LINCOLN (ARE)	Dealer Address:	Sheik Zayed RoadDubai, null ARE
Dealer Contact Information:	Sanjay R Naik	Dealer Current Local Time:	Not Available

As per Dealer:

Concern verified noticed passenger side seat belt blast causing loud noise like gun shot from the front passenger side. It happen while driving and customer just save from accident after the seat belt deployed due to sudden blast happen.

When we inspected the vehicle and noticed FSA 24S06 is not available on these VIN [REDACTED]

Checked seatbelt retractor date codes as mentioned in FSA procedure and it's not matching with given table.

As per FSA VIN list concern VIN is not included, Whether we can follow the FSA procedure to correct the condition or any other component to be replace apart from FSA or any other suggestion.


Based on the Concern related to and SRS activation I need same guidance on this case.

Your assistance and input on this will be much appreciated.

Kind Regards.

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