

Request 8

State, by make and model year, the terms of the new vehicle warranty coverage offered by Ford on the subject and peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Ford offered for the subject and peer vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Answer

For 2018-2024 model year Ford Expedition vehicles, the New Vehicle Limited Warranty, Bumper-to-Bumper Coverage begins at the warranty start date and lasts for three years or 36,000 miles, whichever occurs first. For 2018-2024 model year Lincoln Navigator vehicles, the New Vehicle Limited Warranty, Bumper-to-Bumper Coverage begins at the warranty start date and lasts for four years or 50,000 miles, whichever occurs first. The New Vehicle Limited Warranty, Restraints Coverage for both Ford Expedition and Lincoln Navigator vehicles begins at the warranty start date and lasts for five years or 60,000 miles, whichever occurs first.

Optional Extended Service Plans (ESPs) are available to cover various vehicle systems, time in service, and mileage increments. As of the date of the information request, 178,074 new and used vehicle ESP policies have been purchased for subject and peer vehicles that could potentially cover the alleged defect in the subject vehicles. Ford is unable to determine how many of the ESP policies are applicable to the subject and peer vehicles.

The details of the various plans are provided in the file "RQ24-015 Part-1 Request 8 - ESP Data."