

RQ24-015 Figure 1 - 2018 Ford Expedition excluded in 24S06 program (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

RQ24-015 Figure 1 - 2019 Ford Expedition excluded in 24S06 program (Subject Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	4	0	0	0	0	0	0	0
A2	0	0	1	0	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	5	0	1	0	0	0	0	0

Total of 6 reports (6 unique VINs)

RQ24-015 Figure 1 - 2020 Ford Expedition excluded in 24S06 program (Subject Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	1	0	0	0	2	0	0	0	0	0
A2	0	0	2	0	0	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	1	0	2	0	2	0	0	0	0	0

Total of 5 reports (4 unique VINs)

RQ24-015 Figure 1 - 2021 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	1	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	1	0	0	0	0	0	0	0

Total of 1 reports (1 unique VINs)

RQ24-015 Figure 1 - 2022 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

RQ24-015 Figure 1 - 2023 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

RQ24-015 Figure 1 - 2024 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

RQ24-015 Figure 1 - 2018 Lincoln Navigator excluded in 24S06 program (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	1	0	1	0	0	0	0	0	0	0
A2	1	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	2	0	1	0	0	0	0	0	0	0

Total of 3 reports (2 unique VINs)

RQ24-015 Figure 1 - 2019 Lincoln Navigator excluded in 24S06 program (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	1	0	1	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	1	0	1	0	0	0	0	0	0	0

Total of 2 reports (2 unique VINs)

RQ24-015 Figure 1 - 2020 Lincoln Navigator excluded in 24S06 program (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	1	1	1	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	1	1	1	0	0	0	0	0	0	0

Total of 3 reports (2 unique VINs)

RQ24-015 Figure 1 - 2021 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 report (0 unique VIN)

RQ24-015 Figure 1 - 2022 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

RQ24-015 Figure 1 - 2023 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 report (0 unique VIN)

RQ24-015 Figure 1 - 2024 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A1	0	0	0	0	0	0	0	0	0	0
A2	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)