

Page: 01

CQIS DETAIL REPORT

05/30/25 11:00:20

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/14/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2022 BRONCO SPORT 4X4, XLT, 2DR, MPV VIN: [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 38,124 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 1 39 START/RUN/MOVE STARTING
NO CRANK INTERMITTENT

Additional Symptom: FSA 25S02
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCER 02/14/2025 04:04PM [REDACTED] MSS - FCSD - MID ATLANTIC REG
Web Form Data(120843699) Description of Vehicle Concern: C/S VEHICLE
DIED AT STOPLIGHT AND WOULD NOT RESTART. ALL ELECTRONICS WENT BLACK,
VEHICLE TOWED AND JUMPED OFF FINE. DRIVEN 4-5 MILES BEFORE FAILURE. Be
sure to review these important module programming steps, and provide
feedback below as necessary:
 -Verify that any replacement part
installed is correct using the ECAT catalog. Provide the full part
number.
 -Verify scan tool is up to date, is at the latest level
and programming is completed using a VCM3 or VCMM (try a second scan
tool if necessary)
 -Verify that the vehicle is identified
correctly in the scan tool
 -No aftermarket electronic components
installed
 -Battery passes a test using approved Rotunda tooling
and is fully charged
 -Battery is maintained at 12.6-13.6 volts

 -Battery State of Charge (SOC) is at or greater than 75%. Use
scan tool to monitor BCM BATT_SOC% PID Please list any diagnostics
already performed: FDRS TEST, FOUND MULTIPLE LOW VOLTAGE, LOST
COMMUNICATION CODES. ATTEMPTED TO PERFORM 51254, NO UPDATE AVAILABLE,
PERFORMED BATTERY TEST, PASSED, PERFORMED CHARGING SYSTEM TEST,
PASSED. VIEWED RELATED PREVIOUS REPORTED CONCERNS. CHECKED BJB
CONNECTORS, BATTERY TERMINALS AND GROUNDS 100 THRU 107, NETWORK TEST
ALL COMMUNICATIONS OK AT THIS TIME. BATTERY SOC 67% PRIOR TO
TEST/CHARGE 99% AFTER CHARGE. VERIFIED 24S24 PERFORMED PREVIOUSLY.
Parts Replaced: NONE Do you have a module programming concern? No Your
Question: FOUND 25S02 ADVANCED NOTICE RECALL, READ REASON FOR SAFETY
RECALL, AND VERIFIED PART NUMBER ON BATTERY IN VEHICLE. DUE TO CODES
AND EVERYTHING OPERATING CORRECTLY AT THIS TIME, COULD THE BATTERY
STILL BE THE CAUSE OF FAILURE FOR THIS VEHICLE? IS THERE AN INTERIM
REPAIR AVAILABLE OR COURSE OF ACTION UNTIL RECALL RELEASE? IF
UNRELATED TO BATTERY FAILURE, WHAT WOULD THE NEXT COURSE OF ACTION BE
FOR DIAGNOSIS

RECOMM 02/14/2025 04:04PM [REDACTED] MSS - FCSD - MID ATLANTIC REG
Hello [REDACTED], Based upon the description of the concern, your testing,
and part number verification it appears the Advanced Notice applies.
On page 2 of the notice states: For vehicles presented that are

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/14/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
exhibiting the concern identified for this Program, and no longer have
exhibiting the concern identified for this Program, and no longer have
applicable warranty coverage, contact the SSSC for further direction.
Prior to contacting the SSSC, if 24S24 is open, ensure repairs for
that program have been completed. Please contact the Special Service
Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web
Contact Site can be accessed through the Professional Technician
System (PTS) website using the SSSC link listed at the bottom of the
OASIS VIN report screen or listed under the SSSC tab. Thank you,
[REDACTED] FSE Please direct your question on this Field Service Action to
the Special Service Support Center (SSSC) using OASIS. Run OASIS for
this vehicle, and click the SSSC link at the bottom of the page to
request assistance.
CONCER 02/14/2025 04:12PM C-PICK47
Dealership changed the status changed from Referred to another
activity to Fix Verified, SENT SSSC CONTACT PER REQUEST Dealership
selected No Reply Required when submitting these comments.

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 03/30/2022 Warranty Start Date: 05/11/2022
Date of Sale: 05/11/2022 Selling Dlr(Geo/Mkt,Dlr,Sub):
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

Engine: 1.5L DRAGON I3 DI TC GAS B - - - E N G I N E - - - Tag: LX 6GA FA
Bld Dt: Calb: NCHDY1N A
Serial #: [REDACTED]

----- T R A N S M I S S I O N -----

Trans: 8 SPEED AUTO 8F35 Part #:

Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shift:

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/14/2025

- - - A D D I T I O N A L - - -
Tire : 225/65 R17 102H A/S BSW Brand :
Radio : A/C : AC C-????????????????????
Paint : PN4-?????????????????????----- HOT PEPPER RED TC

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 01026 - Crescent Ford, Inc. Ph#: [REDACTED]
City: High Point State : North Carolina
Country: United States Region : Charlotte

Claim #/Date : [REDACTED] 02/14/2025

Specialist's
Name : THOMAS SMITH

----- C Q I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----
Dealer ID Repair Date Repair Order Odometer (Miles) Rp Caus Service Part Number Labor
Sfx Operation
USA 01026 06/06/24 536295 27479 1
USA 01026 02/14/25 544019 38124 1 BAG [REDACTED] 760 [REDACTED]

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/18/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2022 BRONCO SPORT 4X4, XLT, 2DR, MPV VIN [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 19,008 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 1 39 START/RUN/MOVE STARTING
NO CRANK INTERMITTENT

Additional Symptom: Intermittent stall, U0131.
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 2
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT
CONCER 02/18/2025 01:51PM [REDACTED] (FSE) MSS - FCSD - MOUNTAIN WEST REG
Web Form Data(120846656) Description of Vehicle Concern: INTERMITTENT
NO VEHICLE POWER. INTERMITTENT STALL, AND WONT RE-START Please list
any diagnostics already performed: KOEO, KOER. PPT T THROUGH T2.
ACCESS FREEZE FRAME DATA. NOTED VPWR, AND MAIN ECU VOLTAGE AT 6.0
VOLTS. INSTALLED ROTUNDA 8000. BATTERY TESTED OK, AT HIS TIME. HAS
ADVANCE RECALL FOR BATTERY INSPECTION LOOMING Parts Replaced: NONE Do
you have a module programming concern? No Your Question: THIS VEHICLE
CONCERN, SOUNDS LIKE THE UPCOMING ADVANCE NOTICE WILL APPLY. HOWEVER,
AOT THIS MOMENT, THE BATTERY PASSES. IS THEIR GOING TO BE ANY OTHER
REPAIRS COMING, WITH THE RECALL? AND IF SO, IS THE BATTERY TO BE
REPLACED? I WOULD LIKE TO REPLACE THIS ONE, IF SO
RECOMM 02/18/2025 01:51PM [REDACTED] (FSE) MSS - FCSD - MOUNTAIN WEST REG
Hello [REDACTED], The SSSC is the organization that develops and releases
recall/FsAs and unfortunately, they do not provide any information to
the field beforehand on what components will be replaced or the
testing that will be completed with the FSA when it is finally
released/approved for completion. I would recommend you work with
Dealership Management to contact SSSC and see if they can provide any
recommendations on if the battery should be replaced at this point or
not. They may also be able to provide additional information as to the
recommended repairs that will be performed when this FSA is released.
Thank you, [REDACTED] FSE
CONCER 02/24/2025 11:15AM M-MOR734
, REPLACED BATTERY

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing: MIL light on?:
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/18/2025

Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 05/31/2022 Warranty Start Date: 07/03/2022
Date of Sale: 07/03/2022 Selling Dlr(Geo/Mkt,Dlr,Sub):
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

Engine: 1.5L DRAGON I3 DI TC GAS B Tag: LX 6GA FA
Bld Dt: Calb: NCHDY1N A
Serial #: [REDACTED]

Trans: 8 SPEED AUTO 8F35 Part #: [REDACTED]
Bld Dt:
Serial #:

Model: [REDACTED] Shift:

----- A D D I T I O N A L -----
Tire : 225/65 R17 102H A/S BSW Brand :
Radio : A/C : AC C-????????????????????
Paint : PN4-???????????????????? CACTUS GRAY

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----

Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 08511 - Sound Ford, Inc. Ph#: [REDACTED]
City: Renton State : Washington
Country: United States Region : Seattle

Claim #/Date : [REDACTED] 02/17/2025

Specialist's
Name : [REDACTED] (FSE)

----- C Q I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/18/2025

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---

SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----									
Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor
USA 08511	07/15/24	174310	15392	1					
USA 08511	07/15/24	174310	15392	2	82	BE8		AC	
USA 08511	07/15/24	174310	15392	2	82	X		Q1SP	
USA 08511	07/15/24	174310	15392	2	82				
USA 08511	07/15/24	174310	15392	3	42	LU5		BV	
USA 08511	07/15/24	174310	15392	3	42	JL1		A	
USA 08511	07/15/24	174310	15392	3	42				
USA 08511	07/15/24	174310	15392	3	42				
USA 08511	07/15/24	174310	15392	3	42				
USA 08511	12/31/24	181156	18314	1	82	X		5Q3SP	
USA 08511	12/31/24	181156	18314	1	82	X		Q1SP	
USA 08511	12/31/24	181156	18314	1	82	BE8		AC	
USA 08511	12/31/24	181156	18314	1	82				
USA 08511	02/17/25	183085	19008	1	42	BAG		760	
USA 08511	02/17/25	183085	19008	1	42				
USA 08511	02/17/25	183085	19008	1	42				
USA 08511	02/17/25	183085	19008	1	42				
USA 08511	02/17/25	183085	19008	1	42				
USA 08511	02/17/25	183085	19008	1	42				
USA 08511	04/15/25	185566	19359	1	42	LX6		SJ	
USA 08511	04/15/25	185566	19359	1	42				
USA 08511	04/15/25	185566	19359	1	42				
USA 08511	04/15/25	185566	19359	2	30	NZ6		A	
USA 08511	04/15/25	185566	19359	2	30			S439	
USA 08511	04/15/25	185566	19359	2	30				
USA 08511	04/15/25	185566	19359	3	82	BE8		AC	
USA 08511	04/15/25	185566	19359	3	82	X		5Q3SP	
USA 08511	04/15/25	185566	19359	3	82	X		Q1SP	
USA 08511	04/15/25	185566	19359	3	82	M1P		E	
USA 08511	04/15/25	185566	19359	3	82	M1P		D	
USA 08511	04/15/25	185566	19359	3	82				

Legend

Search DTC Column

Clear & Retest

Retest

☐ Hide Pass
 ☒ Hide Permanent DTCs

Module	Network	DTC	FT	ST	
ABS	HS2	U0131	00	28	- Lost Comm
ABS - U0131 : 00 : 28 U0131 = Lost Communication With Power Steering Control Module 'A' FT : 00 = No Sub Type Information ST : 28 = Not a Current DTC Fault previously detected, not currently presen This module uses GGDS Format 00 DTC descriptions.					
ACM	HS2	Pass			
APIM	HS1	Pass			
ATCM	HS2	Pass			
AWD	HS1	Pass			
BCM	HS1	Pass			
BECMB	HS1	Pass			
GSM	HS2	Pass			
GWM	HS2	Pass			
HVAC	MS1	Pass			

Sub Type Information

TC_SYS_STAT Active

TSCntrl Inactive

VAC_PRS_S1 -6

VPWR 6.10

VS 0

	CMDTC
	CMDTC
	CMDTC

S 43.6.3

Not Connected: Click the icon to connect.

 47°F Cloudy     



CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/27/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2022 MAVERICK, FWD, SUP CRW, PICKUP VIN: [REDACTED]
Engine : 2.0L TIVCT GTDI T/C 240PS GAS Odometer: 19,000 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: 25S02

Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:

Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0

Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCER 02/27/2025 03:08PM [REDACTED] MSS - FCSD - SOUTHEAST REGION
Web Form Data(120862908) Description of Vehicle Concern: CUSTOMER
STATES AFTER THE AUTOMATIC STOPPED AT A RED LIGHT VEHICLE DID NOT
START. NOT TO PUSH THE CAR OVER AND WAIT ABOUT 45 MINUTES TO RESTART.
IT WAS LIKE A DEAD BATTERY Please list any diagnostics already
performed: TESTED BATTERY WITH WARRENTY BATTERY TESTER. Parts
Replaced: NONE Do you have a module programming concern? No Your
Question: VEHICLE HAS ALL BATTERY VOLTAGE CODES AND NONE OTHER, TESTED
THE BATTERY WITH THE FORD BATTERY TESTER AND IT FAILED. SAW THAT THE
VEHICLE HAD THE ADVANCE NOTICE FOR THE 12 VOLT BATTERY RECALL 25S02,
AND THE BATTERY MATCHES THE PART NUMBER IN RECALL. HOW SHOULD I
PROCEED WITH VEHICLE.

RECOMM 02/27/2025 03:08PM [REDACTED] MSS - FCSD - SOUTHEAST REGION
[REDACTED], It is my understanding that we have to wait for the FSA to
become active before we can do anything. But to be sure, contact the
SSSC and see if they will let us put in a battery since we know its
what it needs. Please direct your question on this Field Service
Action to the Special Service Support Center (SSSC) using OASIS. Run
OASIS for this vehicle, and click the SSSC link at the bottom of the
page to request assistance. [REDACTED] FSE

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #: [REDACTED]
 Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/27/2025

----- V E H I C L E D E T A I L S -----

Vehicle Build Date:	09/21/2022	Warranty Start Date:	11/09/2022
Date of Sale:	11/09/2022	Selling Dlr(Geo/Mkt,Dlr,Sub):	
Dealer Special Order:		Gross Vehicle Weight:	508 LBS
LH/RH Drive:			

- - - E N G I N E - - -

Engine: 2.0L TIVCT GTDI T/C 240PS GAS Tag: MJ 6E NA
Bld Dt: Calb: NCFER9N A
Serial #:

- - - T R A N S M I S S I O N - - -

Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt:
Serial #:

Model: Shift:

- - - A X L E - - -

Axle: 3.63 FINAL DRIVE RATI Id Tag Code: Bld Dt:
Serial #:

- - - A D D I T I O N A L - - -

```
Tire   : 225/65 R17 102H A/S BSW          Brand   :
Radio  :                                  A/C     : AC C-????????????????????????
Paint  : PN4-????????????????????????????- - - - - AREA 51
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----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----

Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 04908 - Sawgrass Ford Ph#: [REDACTED]
City: Sunrise State : Florida
Country: United States Region : Orlando

Claim #/Date : [REDACTED] 02/18/2025

Specialist's
Name : DREW KENYON

----- C Q I S V I N H I S T O R Y -----

Date	CQIS Report #	Prog Type	Symp Cat	Causal Part	Description	Dealer Id
03/03/2023		NHL	AID/INFO			USA 02159

--- S U P P L E M E N T A L S U R V E Y: N A T I O N A L H O T L I N E S U R V E Y 2 0 0 0 ---

SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Date	Order	(Miles)	Nr Cond	Pfx	Base	Sfx	Operation
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CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 02/27/2025

USA 02159	07/02/24	084291	12577	1				
USA 02159	07/02/24	084291	12577	2				
USA 02159	07/02/24	084291	12577	3				
USA 04908	02/18/25	360511	19001	1	42	BAG	[REDACTED]	760
USA 04908	02/18/25	360511	19001	1	42			
USA 04908	02/18/25	360511	19001	1	42			
USA 04908	03/20/25	363427	19643	1				

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4,XLT,2DR,MPV VIN [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 51,542 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: Intermittent Battery Light On
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 04/15/2025 10:33AM [REDACTED] MSS - FCSD - MID ATLANTIC REG
Web Form Data(120931754) Description of Vehicle Concern: WHILE SITTING
AT A STOP, BATTERY LIGHT STARTED FLASHING AND VEHICLE CUT OFF. AFTER
ABOUT 5 MINUTES OF SITTING THERE TRYING TO START VEHICLE FINALLY
STARTED Please list any diagnostics already performed: VERIFIED NO
CODES IN SYSTEM, BATTERY SOC IS 97%, BATTERY TESTED GOOD WITH GR1
Parts Replaced: NONE Do you have a module programming concern? No Your
Question: CANNOT FIND WHAT IS CAUSING THE ISSUE SINCE IT CANNOT BE
DUPLICATED
RECOMM 04/15/2025 10:33AM [REDACTED] MSS - FCSD - MID ATLANTIC REG
Hello [REDACTED] While researching this issue I noticed there were some
available software updates on the PTS site under the Diagnostics
tab>Vehicle Software. In particular the GWM. It is recommended to
update the modules and reevaluate the concern. Additionally, please
inspect grounds G100, G110, G111, G112, and G113. Ensure they are
tight and do not have corrosion or rust build up. Also, check all
connections at the generator and battery. It is noted that no codes
are present. Please ensure that you performed a self test on all
modules as PPT K-CHARGING SYSTEM WARNING INDICATOR IS NEVER OR ALWAYS
ON indicates there could be issues with the IPC, Generator, BCM, GWM,
or APIM. If you need additional assistance, please update this form.
Thanks, [REDACTED]-FSE

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing: MIL light on?:
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----
Vehicle Build Date: 03/04/2021 Warranty Start Date: 06/23/2021
Date of Sale: 06/23/2021 Selling Dlr(Geo/Mkt,Dlr,Sub):USA 05173
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

Engine: 1.5L DRAGON I3 DI TC GAS B E N G I N E - - - Tag: LX 6GA CA
Bld Dt: Calb:
Serial #: [REDACTED]

----- T R A N S M I S S I O N -----
Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shift:

----- A D D I T I O N A L -----
Tire : 225/65 R17 102H A/S BSW Brand :
Radio : A/C : AC C-????????????????????????????
Paint : PN4-????????????????????????????????????? ICONIC SILVER/SILVER RADIANCE

----- A F T E R M A R K E T M O D I F I C A T I O N S -----
NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 06744 - Hastings Ford, Inc. Ph#: [REDACTED]
City: Greenville State : North Carolina
Country: United States Region : Charlotte

Claim #/Date : [REDACTED] 04/11/2025

Specialist's
Name : THOMAS SMITH

----- C Q I S V I N H I S T O R Y -----
NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 06744	04/11/25	055169	51538	1					
USA 09844	07/03/24	447160	36592	1					
USA 09844	08/13/24	450809	39085	1		NZ6	2001	A	
USA 09844	08/13/24	450809	39085	1		X	3	A	
USA 09844	05/23/25	473353	54879	1					

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2022 BRONCO SPORT 4X4,XLT,2DR,MPV VIN [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 33,493 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: Auto start stop wont restart t
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 04/15/2025 10:06AM [REDACTED] MSS - FCSD - SOUTHEAST REGION
Web Form Data(120931821) Description of Vehicle Concern: WHEN COMING
TO A STOP AUTO START STOP WILL NOT ALLOW VEHICLE TO TURN BACK ON.
VEHICLE HAS TO BE PLACED IN PARK AND RESTARTED. Please list any
diagnostics already performed: MONITORED PIDS, AUTO START IS INHIBITED
AT TIME OF VEHICLE SHUTTING OFF. SLOW CRANK AT FIRST. Parts Replaced:
STARTER MOTOR Do you have a module programming concern? No Your
Question: WHAT WOULD MY NEXT STEP BE WITH NO DTCS PRESENT
RECOMM 04/15/2025 10:06AM DREW KENYON MSS - FCSD - SOUTHEAST REGION
[REDACTED], I see in vehicle history you looked at alot of PIDs including
the battery SOC pid. This was a smart place to start. I do recommend
you perform a test on the battery itself using the DCA-8000. I suspect
it has weak capacity. A battery can be fully charged and not have the
capacity to crank the engine if it is degraded. If the vehicle battery
passes the test, try swapping in a battery from a like unit and
re-testing just to be sure. Let me know how this goes. [REDACTED] FSE
CONCER 04/15/2025 03:37PM J-MEJ122
Dealership changed the status changed from Diagnostics/Repair
Suggested to Diagnose not complete, BATTERY TESTED. 12.7 V 719 CCA OUT
OF 760. SWAPPED BATTERIES OUT. CONCERN STILL PRESENT.
RECOMM 04/16/2025 10:00AM [REDACTED] (FSE) MSS - FCSD - SOUTHEAST REGION
[REDACTED], I m not sure if you have looked into DTC P0496, however I would
investigate a possible EVAP system fault preventing the PCM from
enabling the Auto-Start system to operate correctly. Being that the
vehicle seems to have a slow cranking symptom could indicate high
resistance within the starter circuits. Recommend load testing the
SDC02 circuit and measuring the resistance value. Same thing with the
engine ground itself. Also, recommend looking into SSM 51613 as the
vehicle s build date falls within the build date range, attempt to see
if DTC P164C has ever been set on this vehicle. I hope this helps,
Thank you [REDACTED] M FSE
CONCER 04/21/2025 08:56AM J-MEJ122
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, PERFORMED EVAP LEAK TEST AND

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----

SMOKE TESTED EVAP SYSTEM. PASSED EVAP LEAK TEST, PASSED SMOKE TEST.

SMOKE TESTED EVAP SYSTEM. PASSED EVAP LEAK TEST, PASSED SMOKE TEST. TESTED FOR RESISTANCE AT SDC02 CIRCUIT, IN SPEC. ATTEMPTED TO CHECK FOR DTC P164C, LOOKS LIKE DTC HAS NEVER BEEN PRESENT.

RECOMM 04/21/2025 12:01PM [REDACTED] (FSE) MSS - FCSD - SOUTHEAST REGION [REDACTED], The Auto-Start Stop system could be inhibited due to various reasons, refer to WSM section 303-06A Starting System - 1.5L EcoBoost (132kW/180PS) I3 (Y1)/ Description and Operation. Study the Auto-Start Stop system parameters that may inhibit operation. Also refer to the owner's literature for the Auto-Start Stop system section as this has additional parameters to check. After studying these publications, it may be found that this is normal operation for this vehicle. At this time, it is recommended that you internally escalate this concern to the Internal Escalation Technician (IET) of your shop. After consulting with them, gather all information available for this vehicle and have them update this form if they require further assistance. Further assistance will then be provided. Thank you [REDACTED] M FSE

ADD-ON 04/21/2025 12:01PM [REDACTED] (FSE) MSS - FCSD - SOUTHEAST REGION Found that technician is only certified in Field Service Action-10. Technician needs to Internally Escalate this concern and have the IET update this contact. Checked DPES and dealer is enrolled in IET. The technician that submitted this TSR is not an IET

CONCER 04/22/2025 01:50PM M-MEAD35 Dealership changed the status changed from General Info to Further Assistance Needed, CONSULTED WITH TECHNICIAN, VERIFIED WITH 2 OTHER BATTERIES, CONCERN STILL PRESENT. SWAPPED OUT AUTO STOP START ACCUMULATOR WITH ANOTHER VEHICLE, CONCERN STILL PRESENT.

RECOMM 04/23/2025 12:44PM [REDACTED] (FSE) MSS - FCSD - SOUTHEAST REGION [REDACTED], From the WSM 303-06A PPT J, please monitor all PIDs for start/stop. This will help you determine which PID is being identified as either allowing the function to shut the engine off or which is preventing the engine from being restarted. This is where you research and diagnostics should be to help you find the next diagnostic step. -FSE [REDACTED]

CONCER 05/05/2025 11:54AM B-JACQU4 Dealership changed the status changed from Diagnostics/Repair Suggested to Diagnose not complete, VIEWED ALL AUTO START STOP PIDS. NONE GOING TRUE WHEN VEHICLE SHUTS OFF.

RECOMM 05/06/2025 10:06AM [REDACTED] (FSE) MSS - FCSD - SOUTHEAST REGION [REDACTED], The PIDs would be inconclusive because the vehicle does shut down, meaning the conditions to SHUT DOWN are being met. However, we need to focus on why it will not restart. A lot of times it is maintaining transmission fluid pressure from the aux pump. If the transmission loses pressure, the engine will be unable to restart unless it is placed in park. [REDACTED] FSE

----- C O N C E R N D E T A I L S -----

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----
Vehicle Build Date: 09/26/2022 Warranty Start Date: 11/06/2022
Date of Sale: 11/06/2022 Selling Dlr(Geo/Mkt,Dlr,Sub):
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

----- E N G I N E -----
Engine: 1.5L DRAGON I3 DI TC GAS B Tag: LX 6GB DA
Bld Dt: Calb: NCHDY1N A
Serial #: [REDACTED]

----- T R A N S M I S S I O N -----
Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shft:

----- A D D I T I O N A L -----
Tire : 225/65 R17 102H A/S BSW Brand :
Radio : A/C : AC C-????????????????????
Paint : PN4-????????????????????----- AREA 51

----- A F T E R M A R K E T M O D I F I C A T I O N S -----
NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 02681 - wayne Akers Ford [REDACTED]
City: Lake Worth State : Florida
Country: United States Region : Orlando

Claim #/Date : [REDACTED] 04/08/2025

Specialist's
Name : [REDACTED]

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/15/2025

----- C Q I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---

SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----									
Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 04893	09/16/24	704567	25191	1		NX6	[REDACTED]	A	[REDACTED]
USA 04893	09/16/24	704567	25191	2			[REDACTED]		[REDACTED]
USA 04893	09/16/24	704567	25191	3	82	BE8	[REDACTED]	AB	[REDACTED]
USA 04893	09/16/24	704567	25191	3	82	X	[REDACTED]	BSP	[REDACTED]
USA 04893	09/16/24	704567	25191	3	82		[REDACTED]		[REDACTED]
USA 04893	09/16/24	704567	25191	4	07	K2G	[REDACTED]	M	[REDACTED]
USA 04893	09/16/24	704567	25191	4	07		[REDACTED]	S450	[REDACTED]
USA 04893	09/16/24	704567	25191	4	07	6C2	[REDACTED]	AA	[REDACTED]
USA 04893	09/16/24	704567	25191	4	07	X	[REDACTED]	QL	[REDACTED]
USA 04931	09/16/24	584926	25182	1	42	BAG	[REDACTED]	760	[REDACTED]
USA 04931	09/16/24	584926	25182	1	42		[REDACTED]		[REDACTED]

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4, LTD, 2DR, MPV VIN [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 54,571 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 1 39 START/RUN/MOVE NO CRANK
STARTING INTERMITTENT

Additional Symptom: 25S02
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 1
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 04/17/2025 03:47PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Web Form Data(120936510) which Field Service Action are you attempting to perform? 25S02 What date(s) did programming attempts take place that resulted in errors or failures? no programming attempts made Which portion of the FSA technical instructions are you seeking clarification or assistance with? (Please provide the exact procedure/step) FSA Advanced Notice clarification Please describe what concern you are having with the portion mentioned above. C/S the vehicle won t start, vehicle died while at a stop light. Vehicle was towed here and upon drop off the vehicle exhibited a no crank/no start. The interior lights and screens were black (as if there was no power). Attached a jump box you the vehicle however, vehicle still did not start. Disconnected battery multiple times and finally vehicle started. Drove vehicle into the shop and using the rotunda battery tester, tested 12-volt battery which passed. Using FDRS self-tested the vehicle and retrieve numerous DTCs (please see attached PDF file to view DTCs) Since 4/14/25 the vehicle has started without issues. I road tested the vehicle and observed no issues. Observed FSA 25S02 in OASIS and confirmed battery in vehicle was LX6T-10655-FA. However, no repair is available. 1) Could this FSA cause this customer s concern 2) What is the expected fix for this FSA and when will it be published? 3)Is the customer safe to drive the vehicle with this open FSA? - [REDACTED] Please provide any additional details that you believe may assist us in helping you with this request. n/a
RECOMM 04/17/2025 03:47PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Hello [REDACTED] FSA 25S02 is not included in the FSA Software Verification program at this time. A list of the FSAs that are included in this program can be found on the PTS Home Page > Technical Assistance tab > Software Verification Approval Code List. Please ensure to check this list prior to submitting for assistance as the FSA group is only assisting with FSAs that are included in the program. Due to this, I will have to transfer your contact to the appropriate group to assist you. Please update this form so that this contact shows up in the appropriate group s queue. Thank You [REDACTED] FSA

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT

Team

Team

ADD-ON 04/17/2025 03:47PM UMAIDAHME RIZVI MSS - FCSD - TECH ASSIT CENTER

Transferred from FSA to BODY

RECOMM 04/17/2025 08:43PM [REDACTED] MSS - FCSD - NORTHEAST REGION

[REDACTED], The current battery in the vehicle may experience internal weld and/or cast-on-strap failures, which could lead to a sudden battery degradation while driving. If the battery suddenly degrades during a drive, it can lead to a vehicle that is unable to restart after an auto stop/start event or experience a stall while coming to a stop at low speed. So yes, this FSA can cause the customers concern based on the concerns that you listed. I am not aware of the current fix as that is handled by the recall team. Knowing Ford, the recall will consist of checking the battery sticker to see if it matches the FSA, replacing the battery, and then some sort of PCM/BCM reprogramming. The entire bulletin is expected to drop in Q2 of 2025(April-June) and I have not been personally told any specific dates or timeframe. There is a current hold on all of the Bronco Sports that are affected and i would not advise that the customer drive the vehicle as the concern is likely to happen again. Be sure to contact SSSC for further questions and assistance FSE

ADD-ON 04/17/2025 08:43PM [REDACTED] MSS - FCSD - NORTHEAST REGION

Service Messages: FSA 25S02 AEQ: Open Concerns Docs: GCQIS: Notes:

CONCER 04/25/2025 01:39PM C-[REDACTED]
Dealership changed the status changed from General Info to Customer Took Vehicle

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?:	Ease of Diagnosis:	Level of Assistance:
Comp. Timing:	Base Timing :	MIL light on? :
Test Stand :	Road Test :	8D Number:
Prior Repair Attempts:		Repair Prior to Call: NO
Equipment/Procedure Used	Effective? Equipment/Procedure Used	Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date:	01/28/2021	Warranty Start Date:	02/26/2021
Date of Sale:	02/26/2021	Selling Dlr(Geo/Mkt,Dlr,Sub):	USA 20589
Dealer Special Order:		Gross Vehicle Weight:	463 LBS
LH/RH Drive:			

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

Engine: 1.5L DRAGON I3 DI TC GAS B Tag: LX 6GA CA
Bld Dt: Calb:
Serial #: [REDACTED]

Trans: 8 SPEED AUTO 8F35 Part #: [REDACTED]
Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shift:

----- A D D I T I O N A L -----
Tire : 225/60 R18 100H A/S BSW Brand :
Radio : A/C : AC G-????????????????????
Paint : NEUTRAL EXT PAINT FAMILY A ----- OXFORD WHITE SOLID C/C

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 20686 - Mahwah Ford Sales & Service, I Ph#: [REDACTED]
City: Mahwah State : New Jersey
Country: United States Region : New York

Claim #/Date : [REDACTED] 04/14/2025

Specialist's
Name : UMAID AHME RIZVI

----- C Q I S V I N H I S T O R Y -----

Date	CQIS Report #	Prog Type	Symp Cat	Causal Part	Description	Dealer Id
04/17/2025	[REDACTED]	NHL	ST/RN/MV			USA 20686

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

----- V E H I C L E ' S W A R R A N T Y H I S T O R Y (3 6 5 d a y s o n l y) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 20589	07/02/24	040302	43139	1					
USA 20589	07/30/24	041259	44437	1	07	K2G	[REDACTED]	M	
USA 20589	07/30/24	041259	44437	1	07	6C2	[REDACTED]	AA	
USA 20589	07/30/24	041259	44437	1	07	X	[REDACTED]	QL	
USA 20589	07/30/24	041259	44437	1	07		[REDACTED]		
USA 20686	04/25/25	081409	54579	1			[REDACTED]		
USA 20686	05/15/25	082047	54904	1		BAG	[REDACTED]	760	

Module		Network	DTC	FT	ST	Description		DTC Type	Time Since Set	
	ABS	HS2	C052E		A2	28	+ ABS Pump Motor Control Circuit Low			
	ABS	HS2	U0100		00	68	+ Lost Communication With ECM/PCM 'A'			
	ABS	HS2	U0101		00	68	+ Lost Communication With TCM			
	ABS	HS2	U011D		00	68	+ Lost Communication With All Wheel Drive Control Module			
	ABS	HS2	U0140		00	68	+ Lost Communication With Body Control Module			
	ABS	HS2	U0146		00	68	+ Lost Communication With Serial Data Gateway Module 'A'			
	ABS	HS2	U0155		00	68	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	ABS	HS2	U3003		16	28	+ Battery Voltage			
	ACM	HS3	U0140		00	08	+ Lost Communication With Body Control Module			
	APIM	HS1	U0100		00	08	+ Lost Communication With ECM/PCM 'A'			
	APIM	HS1	U0121		00	08	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	APIM	HS1	U0140		00	08	+ Lost Communication With Body Control Module			
	APIM	HS1	U0151		00	08	+ Lost Communication With Restraints Control Module			
	APIM	HS1	U0155		00	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	APIM	HS1	U0199		00	08	+ Lost Communication With Parking Assist Control Module 'A'			
	APIM	HS1	U0232		00	08	+ Lost Communication With Side Obstacle Detection Control Module 'A'			
	APIM	HS1	U0233		00	08	+ Lost Communication With Side Obstacle Detection Control Module 'B'			
	APIM	HS1	U0256		00	08	+ Lost Communication With Front Console Interface Module 'A'			
	AJCM	HS2	U0140		00	08	+ Lost Communication With Body Control Module			
	AWD	HS1	U0121		00	28	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	AWD	HS1	U0126		00	28	+ Lost Communication With Steering Angle Sensor Module			
	AWD	HS1	U0155		00	28	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	AWD	HS1	U0212		00	28	+ Lost Communication With Steering Column Control Module			
	BCM	HS1	B1218		00	48	+ Transmitter Identification Code			
	BCM	HS1	U0121		87	08	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	BCM	HS1	U0131		87	08	+ Lost Communication With Power Steering Control Module 'A'			
	BCM	HS1	U0155		87	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	BCM	HS1	U0184		87	08	+ Lost Communication With Radio			
	BCM	HS1	U0199		87	08	+ Lost Communication With Door Control Module 'A'			
	BCM	HS1	U0200		87	08	+ Lost Communication With Door Control Module 'B'			
	BCM	HS1	U0212		87	08	+ Lost Communication With Steering Column Control Module			
	BCM	HS1	U021A		87	08	+ Lost Communication With Image Processing Module 'A'			
	BCM	HS1	U0252		87	08	+ Lost Communication With Lighting Control Module• Rear 'B'			
	HECME	HS1	Pass							
	CCM	HS2	Pass							
	DDM	MS1	U0140		00	08	+ Lost Communication With Body Control Module			
	DSP	HS3	U0140		00	08	+ Lost Communication With Body Control Module			
	DSP	HS3	U0198		00	08	+ Lost Communication With Telematic Control Module 'A'			

	GSM	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	GSM	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	GSM	HS2	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	GWM	HS2	Pass				
	HVAC	MS1	U0140	00	08	+	Lost Communication With Body Control Module
	HVAC	MS1	U0155	00	08	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	HVAC	MS1	U0253	00	08	+	Lost Communication With Accessory Protocol Interface Module
	IPC	HS3	U0103	00	08	+	Lost Communication With Gear Shift Control Module 'A'
	IPC	HS3	U0140	00	08	+	Lost Communication With Body Control Module
	IPC	HS3	U0212	00	08	+	Lost Communication With Steering Column Control Module
	IPC	HS3	U0232	00	08	+	Lost Communication With Side Obstacle Detection Control Module 'A'
	IPC	HS3	U0233	00	08	+	Lost Communication With Side Obstacle Detection Control Module 'B'
	IPC	HS3	U025A	00	08	+	Lost Communication With Image Processing Module 'A'
	IPMA	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	IPMA	HS2	U0101	00	28	+	Lost Communication With TCM
	IPMA	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	IPMA	HS2	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	IPMA	HS2	U0253	00	28	+	Lost Communication With Accessory Protocol Interface Module
	IPMA	HS2	U0429	86	28	+	Invalid Data Received From Steering Column Control Module
	OCSM	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	PAM	HS2	U0101	00	28	+	Lost Communication With TCM
	PAM	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	PAM	HS2	U0146	00	28	+	Lost Communication With Serial Data Gateway Module 'A'
	PAM	HS2	U0423	82	28	+	Invalid Data Received From Instrument Panel Cluster Control Module 'A'
	PAM	HS2	U0424	82	28	+	Invalid Data Received From HVAC Control Module 'A'
	PAM	HS2	U0553	82	28	+	Invalid Data Received From Lighting Control Module - Rear 'B'
	PCM	HS1	P05A7	00	28	+	Active Grille Air Shutter 'A' Supply Voltage Circuit Low
	PCM	HS1	P061A	00	28	+	Internal Control Module Torque Performance
	PCM	HS1	P1935	00	28	+	Brake Switch/Sensor Signal
	PCM	HS1	P193E	00	28	+	A/C Clutch Request Signal
	PCM	HS1	P25B0	00		+	Fuel Level Sensor 'A' Stuck
	PCM	HS1	P2602	00	28	+	Coolant Pump 'A' Control Circuit Low
	PCM	HS1	U0103	00	28	+	Lost Communication With Gear Shift Control Module 'A'
	PCM	HS1	U0121	00	28	+	Lost Communication With AntiLock Brake System (ABS) Control Module 'A'
	PCM	HS1	U0131	00	28	+	Lost Communication With Power Steering Control Module 'A'
	PCM	HS1	U0151	00	28	+	Lost Communication With Restraints Control Module
	PCM	HS1	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	PCM	HS1	U0164	00	28	+	Lost Communication With HVAC Control Module 'A'

	PCM	HS1	U0212	00	28	+ Lost Communication With Steering Column Control Module
	PCM	HS1	U023A	00	28	+ Lost Communication With Image Processing Module 'A'
	PCM	HS1	U0252	00	28	+ Lost Communication With Lighting Control Module - Row B'
	PCM	HS1	U0256	00	28	+ Lost Communication With Front Controls Interface Module 'A'
	PCM	HS1	U1012	00	2C	+ Invalid Internal Control Module Monitoring Data Received From Anti-Lock Brake System (ABS) Control Module
	PDM	MS1	Pass			
	PSCM	HS2	U0100	00	08	+ Lost Communication With ECM/PCM 'A'
	PSCM	HS2	U0140	00	08	+ Lost Communication With Body Control Module
	PSCM	HS2	U0146	00	08	+ Lost Communication With Serial Data Gateway Module 'A'
	PSCM	HS2	U0155	00	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	PSCM	HS2	U0415	00	08	+ Invalid Data Received From Anti-Lock Brake System (ABS) Control Module
	PSCM	HS2	U3003	16	08	+ Battery Voltage
	RCM	HS2	U0140	00	28	+ Lost Communication With Body Control Module
	RTM	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	SCCM	HS2	Pass			
	SODL	MS1	U0100	00	28	+ Lost Communication With ECM/PCM 'A'
	SODL	MS1	U0101	00	28	+ Lost Communication With TCM
	SODL	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	SODR	MS1	U0100	00	28	+ Lost Communication With ECM/PCM 'A'
	SODR	MS1	U0101	00	28	+ Lost Communication With TCM
	SODR	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	TCU	HS4	U0140	00	08	+ Lost Communication With Body Control Module
	TCU	HS4	U3003	16	08	+ Battery Voltage
	TRM	MS1	Pass			

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4, LTD, 2DR, MPV VIN: [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 54,571 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 1 39 START/RUN/MOVE STARTING
NO CRANK INTERMITTENT

Additional Symptom: 25S02

Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:

Causal Factor:

Feature:

Loc:

Causal Condition:

Photo:

Attchmnts: 1

Component Test Status:

---- Return Loc:

Vehicle Fixed?:

Customer satisfied?:

Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 04/17/2025 03:38PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Web Form Data(120936512) which Field Service Action are you attempting
to perform? 25S02 What date(s) did programming attempts take place
that resulted in errors or failures? no programming attempts made
Which portion of the FSA technical instructions are you seeking
clarification or assistance with? (Please provide the exact
procedure/step) FSA Advanced Notice clarification Please describe what
concern you are having with the portion mentioned above. C/S the
vehicle won t start, vehicle died while at a stop light. Vehicle was
towed here and upon drop off the vehicle exhibited a no crank/no
start. The interior lights and screens were black (as if there was no
power). Attached a jump box you the vehicle however, vehicle still did
not start. Disconnected battery multiple times and finally vehicle
started. Drove vehicle into the shop and using the rotunda battery
tester, tested 12-volt battery which passed. Using FDRS self-tested
the vehicle and retrieve numerous DTCs (please see attached PDF file
to view DTCs) Since 4/14/25 the vehicle has started without issues. I
road tested the vehicle and observed no issues. Observed FSA 25S02 in
OASIS and confirmed battery in vehicle was LX6T-10655-FA. However, no
repair is available. 1) Could this FSA cause this customer s concern
2) What is the expected fix for this FSA and when will it be
published? 3)Is the customer safe to drive the vehicle with this open
FSA? [REDACTED] Please provide any additional details that you
believe may assist us in helping you with this request. n/a
RECOMM 04/17/2025 03:38PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Hello [REDACTED], it appears that your contact does not regard an
FSA. The FSA Assistance Group is only providing assistance with FSAs
that are included in the Software Verification program. A list of the
FSAs that are included in this program can be found on the PTS Home
Page > Technical Assistance tab > Software Verification Approval Code
List. Please ensure to check this list prior to submitting for
assistance as the FSA group is only assisting with FSAs that are
included in the program. Due to this, I will have to transfer your
contact to the appropriate group to assist you. Please update this

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
form so that this contact shows up in the appropriate group s queue
form so that this contact shows up in the appropriate group s queue
ADD-ON 04/17/2025 03:38PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
It appears, that contact does not regard an FSA. Due to this I have to
transfer to the DSS- BODY.
ADD-ON 04/17/2025 03:39PM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Causal Comment: ...Vehicle Fixed: Body Conversion: ...Causal Components
Details:...Line No: 1 Causal Component: Repair Type: Part Prefix: Part
Number: Part Suffix: Part Description: Adjust From: Adjust To: Article
Type: Article Number:
CONCER 04/18/2025 10:40AM [REDACTED]
Dealership changed the status changed from Referred to another
activity to Further Assistance Needed, Thank you for referring me to
the appropriate group s queue. C/S the vehicle won t start, vehicle
died while at a stop light. Vehicle was towed here and upon drop off
the vehicle exhibited a no crank/no start. The interior lights and
screens were black (as if there was no power). Attached a jump box you
the vehicle however, vehicle still did not start. Disconnected battery
multiple times and finally vehicle started. Drove vehicle into the
shop and using the rotunda battery tester, tested 12-volt battery
which passed. Using FDRS self-tested the vehicle and retrieve numerous
DTCs (please see attached PDF file to view DTCs) Since 4/14/25 the
vehicle has started without issues. I road tested the vehicle and
observed no issues. Observed FSA 25S02 in OASIS and confirmed battery
in vehicle was LX6T-10655-FA. However, no repair is available. 1)
Could this FSA cause this customer s concern 2) What is the expected
fix for this FSA and when will it be published? 3)Is the customer safe
to drive the vehicle with this open FSA?
ADD-ON 04/18/2025 10:44AM [REDACTED] MSS - FCSD - TECH ASSIT CENTER
Transferred from FSA to BODY - The FSA here 25S02 isn t for the FSA
Team.
RECOMM 04/18/2025 11:10AM [REDACTED] MSS - FCSD - NORTHEAST REGION
[REDACTED] You put in another contact yesterday for a different
vehicle with the same concern. I will relay the information to this
contact as well. The current battery in the vehicle may experience
internal weld and/or cast-on-strap failures, which could lead to a
sudden battery degradation while driving. If the battery suddenly
degrades during a drive, it can lead to a vehicle that is unable to
restart after an auto stop/start event or experience a stall while
coming to a stop at low speed. So yes, this FSA can cause the
customers concern based on the concerns that you listed. I am not
aware of the current fix as that is handled by the recall team.
Knowing Ford, the recall will consist of checking the battery sticker
to see if it matches the FSA, replacing the battery, and then some
sort of PCM/BCM reprogramming. The entire bulletin is expected to drop
in Q2 of 2025(April-June) and I have not been personally told any
specific dates or timeframe. There is a current hold on all of the
Bronco Sports that are affected and i would not advise that the
customer drive the vehicle as the concern is likely to happen again.
Be sure to contact SSSC for further questions and assistance FSE

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT -----

ADD-ON 04/18/2025 11:10AM [REDACTED] MSS - FCSD - NORTHEAST REGION
Service Messages: AEO: Open Concerns Docs: GCQIS: Notes: Tech put in
contact 120936510 yesterday for a different vehicle with the same
concern
CONCER 04/18/2025 01:20PM [REDACTED]
Dealership changed the status changed from General Info to Further
Assistance Needed, Thank you for your quick response. As FSA 25S02
states the fault is internal to the 12-volt battery, therefore, should
we proceed with 12-volt battery replacement? In order to safely give
back the vehicle to the customer? It is hard to believe that all the
replacement batteries nationwide and the batteries on our part shelf
are also called as I m sure ford would be issued a notice to
immediately stop selling these batteries to our customers.
RECOMM 04/18/2025 03:18PM [REDACTED] MSS - FCSD - NORTHEAST REGION
[REDACTED], I do not advise attempting any repairs before the FSA has
launched. SSSC should be contacted as they are the ones who deal with
questions about FSA. I got some more information that Ford has not
issued a statement for drivers to not drive their vehicle(even though
this can cause the vehicle stall while in traffic). A notice for
drivers not to operate the vehicle should be issued in my opinion as
this is a safety issue that causes the vehicle to stall. I know a FSE
who is on the recall team, so I can contact him to get more
information on what the exact repair will be. FSE [REDACTED]
CONCER 04/25/2025 01:39PM [REDACTED]
Dealership changed the status changed from General Info to Customer
Took Vehicle

----- C O N C E R N D E T A I L S -----
----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing: MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----
NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----
Vehicle Build Date: 01/28/2021 Warranty Start Date: 02/26/2021
Date of Sale: 02/26/2021 Selling Dlr(Geo/Mkt,Dlr,Sub):USA 20589
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/17/2025

Engine: 1.5L DRAGON I3 DI TC GAS B Tag: LX 6GA CA
Bld Dt: Calb:
Serial #: [REDACTED]

Trans: 8 SPEED AUTO 8F35 Part #: [REDACTED]
Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shift:

----- A D D I T I O N A L -----
Tire : 225/60 R18 100H A/S BSW Brand :
Radio : A/C : AC G-????????????????????
Paint : NEUTRAL EXT PAINT FAMILY A ----- OXFORD WHITE SOLID C/C

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 20686 - Mahwah Ford Sales & Service, I Ph#: [REDACTED]
City: Mahwah State : New Jersey
Country: United States Region : New York

Claim #/Date : [REDACTED] 04/14/2025

Specialist's
Name : [REDACTED]

----- C Q I S V I N H I S T O R Y -----

Date	CQIS Report #	Prog Type	Symp Cat	Causal	Part Description	Dealer Id
04/17/2025	[REDACTED]	NHL	ST/RN/MV			USA 20686

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

----- V E H I C L E ' S W A R R A N T Y H I S T O R Y (3 6 5 d a y s o n l y) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 20589	07/02/24	040302	43139	1					
USA 20589	07/30/24	041259	44437	1	07	K2G		M	
USA 20589	07/30/24	041259	44437	1	07	6C2		AA	
USA 20589	07/30/24	041259	44437	1	07	X		QL	
USA 20589	07/30/24	041259	44437	1	07				
USA 20686	04/25/25	081409	54579	1					
USA 20686	05/15/25	082047	54904	1		BAG		760	

Module		Network	DTC	FT	ST	Description		DTC Type	Time Since Set	
	ABS	HS2	C052E		A2	28	+ ABS Pump Motor Control Circuit Low			
	ABS	HS2	U0100		00	68	+ Lost Communication With ECM/PCM 'A'			
	ABS	HS2	U0101		00	68	+ Lost Communication With TCM			
	ABS	HS2	U011D		00	68	+ Lost Communication With All Wheel Drive Control Module			
	ABS	HS2	U0140		00	68	+ Lost Communication With Body Control Module			
	ABS	HS2	U0146		00	68	+ Lost Communication With Serial Data Gateway Module 'A'			
	ABS	HS2	U0155		00	68	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	ABS	HS2	U3003		16	28	+ Battery Voltage			
	ACM	HS3	U0140		00	08	+ Lost Communication With Body Control Module			
	APIM	HS1	U0100		00	08	+ Lost Communication With ECM/PCM 'A'			
	APIM	HS1	U0121		00	08	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	APIM	HS1	U0140		00	08	+ Lost Communication With Body Control Module			
	APIM	HS1	U0151		00	08	+ Lost Communication With Restraints Control Module			
	APIM	HS1	U0155		00	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	APIM	HS1	U0159		00	08	+ Lost Communication With Parking Assist Control Module 'A'			
	APIM	HS1	U0232		00	08	+ Lost Communication With Side Obstacle Detection Control Module 'A'			
	APIM	HS1	U0233		00	08	+ Lost Communication With Side Obstacle Detection Control Module 'B'			
	APIM	HS1	U0256		00	08	+ Lost Communication With Front Console Interface Module 'A'			
	AJCM	HS2	U0140		00	08	+ Lost Communication With Body Control Module			
	AWD	HS1	U0121		00	28	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	AWD	HS1	U0126		00	28	+ Lost Communication With Steering Angle Sensor Module			
	AWD	HS1	U0155		00	28	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	AWD	HS1	U0212		00	28	+ Lost Communication With Steering Column Control Module			
	BCM	HS1	B1218		00	48	+ Transmitter Identification Code			
	BCM	HS1	U0121		87	08	+ Lost Communication With Anti-Lock Brake System (ABS) Control Module 'A'			
	BCM	HS1	U0131		87	08	+ Lost Communication With Power Steering Control Module 'A'			
	BCM	HS1	U0155		87	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'			
	BCM	HS1	U0184		87	08	+ Lost Communication With Radio			
	BCM	HS1	U0199		87	08	+ Lost Communication With Door Control Module 'A'			
	BCM	HS1	U0200		87	08	+ Lost Communication With Door Control Module 'B'			
	BCM	HS1	U0212		87	08	+ Lost Communication With Steering Column Control Module			
	BCM	HS1	U021A		87	08	+ Lost Communication With Image Processing Module 'A'			
	BCM	HS1	U0252		87	08	+ Lost Communication With Lighting Control Module - Rear 'B'			
	HECME	HS1	Pass							
	CCM	HS2	Pass							
	DDM	MS1	U0140		00	98	+ Lost Communication With Body Control Module			
	DSP	HS3	U0140		00	08	+ Lost Communication With Body Control Module			
	DSP	HS3	U0198		00	08	+ Lost Communication With Telematic Control Module 'A'			

	GSM	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	GSM	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	GSM	HS2	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	GWM	HS2	Pass				
	HVAC	MS1	U0140	00	08	+	Lost Communication With Body Control Module
	HVAC	MS1	U0155	00	08	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	HVAC	MS1	U0253	00	08	+	Lost Communication With Accessory Protocol Interface Module
	IPC	HS3	U0103	00	08	+	Lost Communication With Gear Shift Control Module 'A'
	IPC	HS3	U0140	00	08	+	Lost Communication With Body Control Module
	IPC	HS3	U0212	00	08	+	Lost Communication With Steering Column Control Module
	IPC	HS3	U0232	00	08	+	Lost Communication With Side Obstacle Detection Control Module 'A'
	IPC	HS3	U0233	00	08	+	Lost Communication With Side Obstacle Detection Control Module 'B'
	IPC	HS3	U025A	00	08	+	Lost Communication With Image Processing Module 'A'
	IPMA	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	IPMA	HS2	U0101	00	28	+	Lost Communication With TCM
	IPMA	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	IPMA	HS2	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	IPMA	HS2	U0253	00	28	+	Lost Communication With Accessory Protocol Interface Module
	IPMA	HS2	U0429	86	28	+	Invalid Data Received From Steering Column Control Module
	OCSM	HS2	U0100	00	28	+	Lost Communication With ECM/PCM 'A'
	PAM	HS2	U0101	00	28	+	Lost Communication With TCM
	PAM	HS2	U0140	00	28	+	Lost Communication With Body Control Module
	PAM	HS2	U0146	00	28	+	Lost Communication With Serial Data Gateway Module 'A'
	PAM	HS2	U0423	82	28	+	Invalid Data Received From Instrument Panel Cluster Control Module 'A'
	PAM	HS2	U0424	82	28	+	Invalid Data Received From HVAC Control Module 'A'
	PAM	HS2	U0553	82	28	+	Invalid Data Received From Lighting Control Module - Rear 'B'
	PCM	HS1	P05A7	00	28	+	Active Grille Air Shutter 'A' Supply Voltage Circuit Low
	PCM	HS1	P061A	00	28	+	Internal Control Module Torque Performance
	PCM	HS1	P1935	00	28	+	Brake Switch/Sensor Signal
	PCM	HS1	P193E	00	28	+	A/C Clutch Request Signal
	PCM	HS1	P25B0	00		+	Fuel Level Sensor 'A' Stuck
	PCM	HS1	P2602	00	28	+	Coolant Pump 'A' Control Circuit Low
	PCM	HS1	U0103	00	28	+	Lost Communication With Gear Shift Control Module 'A'
	PCM	HS1	U0121	00	28	+	Lost Communication With AntiLock Brake System (ABS) Control Module 'A'
	PCM	HS1	U0131	00	28	+	Lost Communication With Power Steering Control Module 'A'
	PCM	HS1	U0151	00	28	+	Lost Communication With Restraints Control Module
	PCM	HS1	U0155	00	28	+	Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	PCM	HS1	U0164	00	28	+	Lost Communication With HVAC Control Module 'A'

	PCM	HS1	U0212	00	28	+ Lost Communication With Steering Column Control Module
	PCM	HS1	U023A	00	28	+ Lost Communication With Image Processing Module 'A'
	PCM	HS1	U0252	00	28	+ Lost Communication With Lighting Control Module - Row B'
	PCM	HS1	U0256	00	28	+ Lost Communication With Front Controls Interface Module 'A'
	PCM	HS1	U1012	00	2C	+ Invalid Internal Control Module Monitoring Data Received from Anti-Lock Brake System (ABS) Control Module
	PDM	MS1	Pass			
	PSCM	HS2	U0100	00	08	+ Lost Communication With ECM/PCM 'A'
	PSCM	HS2	U0140	00	08	+ Lost Communication With Body Control Module
	PSCM	HS2	U0146	00	08	+ Lost Communication With Serial Data Gateway Module 'A'
	PSCM	HS2	U0155	00	08	+ Lost Communication With Instrument Panel Cluster (IPC) Control Module 'A'
	PSCM	HS2	U0415	00	08	+ Invalid Data Received From Anti-Lock Brake System (ABS) Control Module
	PSCM	HS2	U3003	16	08	+ Battery Voltage
	RCM	HS2	U0140	00	28	+ Lost Communication With Body Control Module
	RTM	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	SCCM	HS2	Pass			
	SODL	MS1	U0100	00	28	+ Lost Communication With ECM/PCM 'A'
	SODL	MS1	U0101	00	28	+ Lost Communication With TCM
	SODL	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	SODR	MS1	U0100	00	28	+ Lost Communication With ECM/PCM 'A'
	SODR	MS1	U0101	00	28	+ Lost Communication With TCM
	SODR	MS1	U0146	00	28	+ Lost Communication With Serial Data Gateway Module 'A'
	TCU	HS4	U0140	00	08	+ Lost Communication With Body Control Module
	TCU	HS4	U3003	16	08	+ Battery Voltage
	TRM	MS1	Pass			

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/14/2024

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4, 2DR, MPV VIN: [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 56,930 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: no start after auto start stop
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCER 11/14/2024 04:01PM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
Web Form Data(120723134) Description of Vehicle Concern: Vehicle will
very intermittently shut the engine down at a stop light for the
stop-start sequence, but won't refire. Please list any diagnostics
already performed: Performed a 45 minute, 11 mile test drive in
traffic. Activating the stop-start sequence a multitude of times. Was
unable to duplicate the concern. Scanned for codes and didn't find
anything related to concern. Checked for TSBs/SSMs. None relevant
found. Performed a battery test, and battery tested good with
610/700CCA. Topped off the battery charge, reset the battery monitor
sensor, and gave to our delivery drivers to return vehicle to
customer. While returning to customer delivery driver reported vehicle
wouldn't restart during a stop-start sequence. Interior electronics
were still functioning. Parking brake fault message was displayed on
dashboard. Driver reported attempts to restart the vehicle ended with
all screens going black. Had to be jump started. Upon vehicle
returning to dealership rescanned and found codes attached. Looked
thru the pinpoint tests for each code, each one asked to clear codes,
perform self test on relevant module and continue if codes come back.
After self tests, no codes would reappear. Checked battery SoC. SoC
showed 80%. Spoke with SPOC, said he had a similar issue a long while
back caused by a loose battery negative terminal cable, otherwise is
unsure on how to continue with diag, given available information.
Confirmed that battery connections were tight. Parts Replaced: No
parts have been replaced. Do you have a module programming concern? No
Your Question: Unsure on how to proceed with diagnosis.

RECOMM 11/14/2024 04:01PM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
[REDACTED], The concern the customer is experiencing appears to be similar to
SSM 51254, and there also appears to be an update available for the
GWM. Continue with performing the GWM update first, and re-evalaute
the concern. - Hailee Field Service Engineer

CONCER 11/15/2024 01:46PM [REDACTED]
Dealership changed the status changed from Diagnostics/Repair
Suggested to Fix Verified, Updated Gateway Module per SSM. Test drove

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/14/2024

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
vehicle 30 miles in traffic, and was unable to duplicate the concern.
vehicle 30 miles in traffic, and was unable to duplicate the concern.
Returning vehicle to customer. Dealership selected No Reply Required
when submitting these comments.

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 02/25/2021 Warranty Start Date: 03/25/2021
Date of Sale: 03/25/2021 Selling Dlr(Geo/Mkt,Dlr,Sub):USA 09844
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:

Engine: 1.5L DRAGON I3 DI TC GAS B N G I N E - - -
Bld Dt: Calb: Tag: LX 6GA CA
Serial #: [REDACTED]

Trans: 8 SPEED AUTO 8F35 - - - T R A N S M I S S I O N - - -
Bld Dt: Part #:
Serial #: [REDACTED]

Model: [REDACTED] Shft:

- - - A D D I T I O N A L - - -
Tire : 225/65 R17 102H A/S BSW Brand :
Radio : A/C : AC S-????????????????????
Paint : NEUTRAL EXT PAINT FAMILY A - - - - - OXFORD WHITE SOLID C/C

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----

Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone :

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/14/2024

Rpr Dlr: USA 00960 - LaFayette Ford Lincoln Ph#: [REDACTED]
City: Fayetteville State : North Carolina
Country: United States Region : Charlotte

Claim #/Date : [REDACTED] 11/12/2024

Specialist's
Name : [REDACTED] (FSE)

----- C Q I S V I N H I S T O R Y -----

Date	CQIS Report #	Prog Type	Symp Cat	Causal Part Description	Dealer Id
02/02/2022	[REDACTED]	CACVOC	FT/FN/BD		USA 03924

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---

SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 00960	09/06/24	446869	56148	1					
USA 00960	09/06/24	446869	56148	2		NX6	[REDACTED]	A	
USA 00960	09/06/24	446869	56148	3					
USA 00960	09/06/24	446869	56148	4		NZ6	[REDACTED]	A	
USA 00960	09/06/24	446869	56148	4		X		3 A	

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/12/2024

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4, TRAIL, 2DR, MPV VIN: [REDACTED]
Engine : 2.0L TIVCT GTDI T/C 240PS GAS Odometer: 39,305 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: auto start stop inop
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 11/12/2024 02:41PM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
Web Form Data(120718216) Description of Vehicle Concern: auto start
stop turned off the would not restart Be sure to review these
important module programming steps, and provide feedback below as
necessary:
 -Verify that any replacement part installed is correct
using the ECAT catalog. Provide the full part number.
 -Verify
scan tool is up to date, is at the latest level and programming is
completed using a VCM3 or VCMM (try a second scan tool if necessary)

 -Verify that the vehicle is identified correctly in the scan tool

 -No aftermarket electronic components installed
 -Battery
passes a test using approved Rotunda tooling and is fully charged

-Battery is maintained at 12.6-13.6 volts
 -Battery State of
Charge (SOC) is at or greater than 75%. Use scan tool to monitor BCM
BATT_SOC% PID recall24s24 was performed on may 24th, this recall was
done to prevent this concern from happening. Is there a way to see and
verify the software update was done properly M1PA-14C204-RH for pcm,
LU5T-14C184-ACG bcm Please list any diagnostics already performed:
inspect and found batter dead, ran history and found recall24s24 was
done on may 24th 2024, perform load test on battery and found battery
was bad and failed, charging system working properly 14.23 volts Parts
Replaced: battery Do you have a module programming concern? Yes Your
Question: checking to see if updates are correct and took properly.
and can there be another under lining concern
RECOMM 11/12/2024 02:41PM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
Hey [REDACTED], Both BCM and PCM updates were completed successfully on
5/28/24. This issue is likely unrelated to the recall. I have several
similar reports that led to a 12V battery replacement. I see that
several software updates were done yesterday morning. The DDM, PDM,
and GWM updates have corrections to prevent battery drain and charging
issues. So, you may have already corrected the issue. I recommend
testing and charging the battery. I see a couple BMS resets have been
done. After the battery is either charged or replaced, reset the BMS
again and get the VCMM setup for a parasitic draw test. If you haven't
used the VCMM for this before, the video link below has a step-by-step

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/12/2024

----- C O M M E N T S -----

--TYPE--	-----	COMMENT	TEXT	-----
		process. Let us know what you find.	[REDACTED]	FSE
CONCER	11/18/2024 11:30AM W-SHUMA4	process. Let us know what you find.	[REDACTED]	FSE
		Dealership changed the status changed from Diagnostics/Repair Suggested to Fix Verified, we let customer know about the updates Dealership selected No Reply Required when submitting these comments.		

----- C O N C E R N D E T A I L S -----

```

----- D I A G N O S T I C ----- I N F O R M A T I O N -----
Symp. Verif?:      Ease of Diagnosis:      Level of Assistance:
Comp. Timing:      Base Timing              :      MIL light on?      :
Test Stand :      Road Test                :      8D Number:
Prior Repair Attempts:      Repair Prior to Call: NO
Equipment/Procedure Used      Effective? Equipment/Procedure Used      Effective

```

----- SERVICE ACTIONS -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

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----- VEHICLE DETAILS -----
```

Vehicle Build Date:	02/12/2021	Warranty Start Date:	03/09/2021
Date of Sale:	03/09/2021	Selling Dlr(Geo/Mkt, Dlr, Sub):	
Dealer Special Order:		Gross Vehicle Weight:	473 LBS
LH/RH Drive:			

Engine: 2.0L TIVCT GTDI T/C 240PS GAS Tag: L1 PE EA
Bld Dt: Calb:
Serial #:

- - - T R A N S M I S S I O N - - -

Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt:
Serial #:

Model: Shift:

```

Tire   : 225/65 R17 A/T                               Brand :
Radio  :                                                A/C   : AC G-????????????????????????????
Paint  : PN4-?????????????????????????????????????----- AREA 51

```

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 11/12/2024

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller : [REDACTED] III Title: SHOP FOREMAN
Phone : [REDACTED]

Rpr Dlr:USA 06727 - Beach Ford, Inc. Ph#: [REDACTED]
City: Virginia Beach State : Virginia
Country: United States Region : Washington

Claim #/Date : [REDACTED] 10/28/2024

Specialist's
Name : CHRISTOPHE LONG (FSE)

----- C Q I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Caus Nr	Service Cond	Part Pfx	Number Base Sfx	Labor Operation
USA 06727	05/24/24	120942	33831	1				[REDACTED]
USA 06727	04/21/25	161524	46834	1				[REDACTED]
USA 06727	05/01/25	162938	46870	1		BAG	[REDACTED] 760	[REDACTED]
USA 06727	05/05/25	163393	55000	1				[REDACTED]

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/06/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4,XLT,2DR,MPV VIN: [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 19,565 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 1 39 START/RUN/MOVE STARTING
NO CRANK INTERMITTENT

Additional Symptom: 25S02

Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:

Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0

Component Test Status: ---- Return Loc:

Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCER 03/06/2025 11:32AM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
Web Form Data(120872522) Description of Vehicle Concern: CUSTOMER
STATES VEHICLE SHUT OFF IN THE MIDDLE OF THE ROAD. WOULD NOT RESTART.
TOWED IN. STATED NO POWER TO VEHICLE. Please list any diagnostics
already performed: HAVE TESTED MULTIPLE TIMES AND VEHICLE IS STARTING
WITH NO CONCERNS FOUND. ONLY CODE FOUND IS B1218 IN BCM. SHOWS CODE IS
PRESENT HOWEVER CONCERN IS NOT CURRENTLY PRESENT SO DOESN T SEEM LIKE
THIS DTC IS THE ISSUE. FOUND 25S02 RELATED TO 12 VOLT BATTERY
DEGRADATION WHILE DRIVING BUT IS AN ADVANCE NOTICE. I VE TESTED THE
BATTERY WITH ROTUNDA CHARGER AND PASSED TEST AFTER 12 MINUTES OF
CHARGING. SPOKE WITH CUSTOMER AND STATED THAT WHEN CONCERN HAPPENED
THE CLUSTER WENT BLANK AND NOTHING IN THE VEHICLE HAD POWER. PARKING
BRAKE ALSO ENGAGED. Parts Replaced: NONE Do you have a module
programming concern? No Your Question: I AM WONDERING IF THE BATTERY
IS HAVING AN INTERMITTENT INTERNAL ISSUE AND IS CAUSING THE CUSTOMER
CONCERN AND IF THE BATTERY SHOULD BE REPLACED EVEN THOUGH CURENLTLY
PASSING BATTERY TEST. HAVE TRIED TO DUPLICATE THE CONCERN AROUND THE
SHOP TO PREVENT VEHICLE FROM REQUIRING TO BE TOWED BACK BUT SO FAR HAS
NOT BEEN DUPLICATED.

RECOMM 03/06/2025 11:32AM [REDACTED] (FSE) MSS - FCSD - MID ATLANTIC REG
[REDACTED] FSE BALTIMORE DC Brandon PER THE ADVANCE NOTICE in FSA
25S02, contact SSSC for further direction

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing: MIL light on?:
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #: [REDACTED]
 Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/06/2025

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date:	06/15/2021	Warranty Start Date:	11/12/2021
Date of Sale:	11/12/2021	Selling Dlr(Geo/Mkt,Dlr,Sub):	
Dealer Special Order:		Gross Vehicle Weight:	463 LBS
LH/RH Drive:			

Engine: 1.5L DRAGON I3 DI TC GAS B E N G I N E Tag: LX 6GA CA
Bld Dt: Calb:
Serial #:

- - - T R A N S M I S S I O N - - -

Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt: _____

Model: Shift:

- - - A D D I T I O N A L - - -

```
Tire   : 225/65 R17 102H A/S BSW          Brand      :
Radio  :                                     A/C        : AC C-????????????????????????
Paint  : PN4-????????????????????????????------ AREA 51
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----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----

Orig/Caller : [REDACTED] Title: SHOP FOREMAN
Phone : [REDACTED]

Rpr Dlr:USA 06702 - Ponanka Ford of Salisbury Ph#: [REDACTED]
City: Salisbury State : Maryland
Country: United States Region : Washington

Claim #/Date : [REDACTED] 03/05/2025

Specialist's
Name : [REDACTED] (FSE)

----- C Q I S V I N H I S T O R Y -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/06/2025

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rp Nr	Caus Cond	Service Pfx	Part Base	Number Sfx	Labor Operation
USA 06702	07/02/24	A91450	12444	1					
USA 06702	03/05/25	632972	19565	1	42	BAG		760	
USA 06702	03/05/25	632972	19565	2	D8	DS7		A	
USA 06702	03/05/25	632972	19565	2	D8	DL3		B	
USA 06702	03/05/25	632972	19565	2	D8	HX7		B	
USA 06702	03/05/25	632972	19565	2	D8	V		G	
USA 06702	03/05/25	632972	19565	2	D8				
USA 06702	03/05/25	632972	19565	2	D8	V			

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/08/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2021 BRONCO SPORT 4X4, LTD, 2DR, MPV VIN: [REDACTED]
Engine : 1.5L DRAGON I3 DI TC GAS B Odometer: 18,822 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 Z 00 START/RUN/MOVE STARTING
NOT LISTED UNKNOWN (CODE NOT AVAILABLE)
Additional Symptom: No key detected
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----
--TYPE-- COMMENT TEXT

CONCER 04/08/2025 05:00PM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
Web Form Data(120922381) Description of Vehicle Concern: TOW IN,
CUSTOMER STATES VEHICLE DIED WHILE DRIVING & WILL NOT RESTART, NO KEY
DETECTED MESSAGE COMING ON Please list any diagnostics already
performed: followed ppt P per b1218 dtc - p1 yes, p2 yes, p5 yes, p6
no, p7 yes, p18 yes, p19 yes - refer to master dtc chart, checked bcm
and tic pid to rtm and they do not match? when attempting to search
wsm by symptoms no key detected a1 no, a2 yes, a3 yes - replace key.
Parts Replaced: We have replaced engine battery due to battery that
was installed was a lead and vehicle requires agm. Replaced the rtm,
and replaced 2 keys - programmed and shows both keys are programmed
but still displays no key detected will start and run with key(s) in
back up slot Do you have a module programming concern? No Your
Question: Where and what exactly shall we perform further testing, if
wsm keeps running us in a circle and we have replaced/programmed 2 new
keys per ppt a, and we have replaced rtm id did not match bcm. wsm is
walking us in a circle.

RECOMM 04/08/2025 05:00PM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
[REDACTED], I see the GWM is setting U2100. I am sure the GWM plays a role
in the starting system/PATS. Lets address this code by programming the
GWM first to try and alleviate this code. I also see the keys were
replaced. Possible causes for b1218 are Key/key fob battery Key/key
fob Key/key fob button pressed a substantial amount of times while
outside the range of the vehicle Key/key fob programming Network
concern Lets make sure we got the correct Key part numbers. [REDACTED]
Field Service Engineer

CONCER 04/09/2025 11:02AM [REDACTED]
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, Keys are correct, and we have
replaced battery already. Completed pmi for gwm - shows initial
configuration incomplete 3,764 days, also completed pmi on bcm,
reprogrammed all keys and tire pressure reset procedure. Just so you
are aware the oasis sheet shows salvaged title so when selecting if
bcm is original we can not confirm or deny original part so we

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/08/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----

selected not original bcm and used download from Ford for internal
selected not original bcm and used download from Ford for internal
programming. Still exhibiting the no key detected along with DTC
b1218(transmitter identification code).

CONCER 04/09/2025 02:24PM [REDACTED]
Dealership changed the status changed from Further Assistance Needed
to Further Assistance Needed, Could this concern be from internal
fault in BCM, BCM not storing transmitter id code?

RECOMM 04/10/2025 08:14AM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
[REDACTED], The BCM could be the cause. Prior to replacement of the BCM
verify that your FDRS is up to date. Also uninstall it and reinstall
it to start a new session or use a laptop that has never been used on
the vehicle. After this, lets PMI the BCM and PCM and program keys and
retest. If the concern is still present, I suspect the BCM. [REDACTED]
Field Service Engineer

CONCER 04/11/2025 10:55AM [REDACTED]
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, FDRS updated, cleared session
completed PMI on BCM and PCM programmed keys, code B1218 still
present- Replaced BCM and programmed, and reprogrammed keys code B1218
still present and key not detected still showing on IPC when keys are
not in back up slot. What should we test further?

CONCER 04/11/2025 04:06PM [REDACTED]
Dealership changed the status changed from Further Assistance Needed
to Further Assistance Needed, when looking at description and
operation on PATS system. i have noticed the ABS in the diagram and
the PATS start request target data message states The PCM sends the
BCM and the ABS module a challenge request for a valid ID. could this
the reasoning for the DTC B1218? The B1218 and GWM U2100 will clear
until a key cycle has been performed. noted ABS light and traction
control lights flashed on and off right before vehicle died and
concern became present. thank you for any further information

RECOMM 04/11/2025 05:04PM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
Good afternoon, I do see that information. I am performing further
research and will get back to you as soon as I can. In the meantime, I
recommend getting with Rotunda to verify the Keys are correct part
number. If you can, please compare the part number to the old keys if
you have them. This is the most common source of these types of
concerns as there are lots of aftermarket keys. Pictures would also be
helpful if you still have the keys that it came in with. [REDACTED]
Field Service Engineer

RECOMM 04/16/2025 10:15AM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
[REDACTED], Let me know what you find. Please update with the key part
numbers and pictures if you can [REDACTED] FSE

CONCER 04/16/2025 01:33PM [REDACTED]
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, 164R8288 - keys are recognized
by keys, we are waiting on further instructions from TAC

CONCER 04/16/2025 01:45PM [REDACTED]
Dealership changed the status changed from Further Assistance Needed

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/08/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
to Further Assistance Needed, 164R8288 - keys are recognized by BCM,
to Further Assistance Needed, 164R8288 - keys are recognized by BCM,
we are waiting on further instructions from TAC
RECOMM 04/16/2025 02:48PM [REDACTED] (FSE) MSS - FCSD - GREAT LAKE REGION
Good afternoon, Thanks for the update regarding the keys. I see a
trend in the vehicle history logs of FDRS, I see there are multiple
codes setting indicating loss of communication on multiple networks.
This may indicate a module communications issue (possibly related to
the U2100 in the GWM) I can't tell if these codes return by themselves
or if they are setting as a result of testing. After consulting with
other team members, we believe there may be another issue with the
vehicle, which caused the stall in the first place. If the vehicle is
running with the key in the backup slot, do we ever have any issues? I
suspect that the vehicle may stall again and might lead us to the root
cause of all the issues as the B1218 would not cause a stall. Can we
take a look at the GWM connector to make sure nothing is loose or
damaged? Starting to think we have a network concern rather than a
PATS issue. [REDACTED] Service Engineer
CONCER 04/18/2025 09:05AM L-RAY20
Dealership changed the status changed from Diagnostics/Repair
Suggested to Fix Verified, Customer required transportation, took
vehicle and may bring back at a later time Dealership selected No
Reply Required when submitting these comments.

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----
Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 06/07/2021 Warranty Start Date: 12/08/2021
Date of Sale: 12/08/2021 Selling Dlr(Geo/Mkt,Dlr,Sub):
Dealer Special Order: Gross Vehicle Weight: 463 LBS
LH/RH Drive:
Engine: 1.5L DRAGON I3 DI TC GAS B Tag: LX 6GA CA
Bld Dt: Calb:
Serial #: [REDACTED]

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 04/08/2025

Trans: 8 SPEED AUTO 8F35 Part #:
Bld Dt:
Serial #:

Model:

Shift:

----- A D D I T I O N A L -----
Tire : 225/60 R18 100H A/S BSW Brand :
Radio : A/C : AC G-????????????????????
Paint : PN4-?????????????????????----- ALTO BLUE TC/EMPIRE BLUE

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----
Orig/Caller : [REDACTED] Title: TECHNICIAN
Phone : [REDACTED]

Rpr Dlr:USA 08287 - Donley Ford of Mt. Vernon, Inc Ph#: [REDACTED]
City: Mount Vernon State : Ohio
Country: United States Region : Cincinnati

Claim #/Date : [REDACTED] 03/05/2025

Specialist's
Name : TYLER BISHOP (FSE)

----- C Q I S V I N H I S T O R Y -----
Date CQIS Prog Symp Cat Causal Part Description Dealer Id
02/05/2025 Report # Type CACVOC ST/RN/MV USA 08287

--- S U P P L E M E N T A L S U R V E Y: NATIONAL HOTLINE SURVEY 2000 ---
SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----
Dealer ID Repair Date Repair Order Odometer (Miles) Rp Caus Service Part Number Labor
Sfx Operation
USA 02737 10/10/24 296570 17528 1 NZ6 [REDACTED] A
USA 02737 10/10/24 296570 17528 1 X [REDACTED] 3 A
USA 02737 10/10/24 296570 17528 2
USA 02737 10/10/24 296570 17528 3 NX6 [REDACTED] A
USA 02737 10/10/24 296570 17528 4

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/14/2025

----- R E P O R T S U M M A R Y -----

VEHICLE: 2022 MAVERICK, AWD, SUP CRW, PICKUP VIN: [REDACTED]
Engine : 2.0L TIVCT GTDI T/C 240PS GAS Odometer: 59,534 MILES
Operating Environ: WCC
Vehicle Use : Rsp. Act:

SYMPTOM: 4 40 9 38 START/RUN/MOVE STARTING
AUTO-START-STOP INOPERATIVE

Additional Symptom: Fails to restart after auto st
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Attchmnts: 0
Component Test Status: ---- Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT
CONCER 03/14/2025 11:32AM [REDACTED] (FSE) MSS - FCSD - CENTRAL REGION
Web Form Data(120883858) Description of Vehicle Concern:
INTERMITTENT NO CRANK NO START AFTER AUTO START STOP EVENT. Please
list any diagnostics already performed: FOUND NO RELATED FAULTS
STORED. CHECKED SEVERAL CONNECTORS IN BJB AND BCM. NOTHING FOUND. IT
DOESN T HAPPEN EVERY TIME BUT AFTER THE VEHICLE SHUTS OFF AT A STOP
VIA AN AUTO START STOP EVENT THE VEHICLE WILL FAIL TO RESTART AND
DISPLAY A SHIFT TO PARK TO START ENGINE MESSAGE IN THE IPC. WHICH I
CAN SHIFT THE ROTARY DIAL SHIFTER TO PARK AND TURN THE KEY TO RUN BUT
IT WILL RESULT IN A NO CRANK NO START UP TO 5 PLUS TIMES OF CYCLING
THE KEY BEFORE SUCCESSFULLY STARTING. I VE TESTED THE BATTERY AND IT
PASSED USING THE ROTUNDA DCA-8000. BATTERY SOC STAYS BETWEEN THE 70-85
PERCENT RANGE. IT SETS NO FAULTS AND AFTER IT DOES SUCCESSFULLY
RESTART NO OTHER WARNING MESSAGES OR LIGHTS COME ON. I DIDN T SEE ANY
LOOSE CONNECTIONS TO THE STARTER OR ANY OTHER LOOSE MAIN POWERS OR
GROUNDS. ALSO TEST DROVE THE VEHICLE WITH THE START STOP INHIBIT PIDS
AND DIDN T SEE ANYTHING OUT OF THE ORDINARY. Parts Replaced: NO PARTS
HAVE BEEN REPLACED YET Do you have a module programming concern? No
Your Question: I WAS TRYING TO SEEK MORE INFO TO HELP BETTER RESOLVE
THIS CONCERN FOR THE CUSTOMER AS IT IS A SAFETY ISSUE AND LEAVES THE
VEHICLE IMMOBILE FOR SEVERAL SECONDS IN TRAFFIC WHEN IT OCCURS. IT
DOESN T SPECIFICALLY HAVE TO DO WITH THE AUTO START SYSTEM SINCE IT
DOES WORK AND SHUTS THE VEHICLE OFF BUT RATHER THE STARTING SYSTEM. I
ALSO HAVE NOT BEEN ABLE TO DUPLICATE THE CONCERN ON A REGULAR START UP
SO ITS PRETTY SPECIFIC TO RE-STARTS AFTER AUTO START STOP EVENTS
RECOMM 03/14/2025 11:32AM [REDACTED] (FSE) MSS - FCSD - CENTRAL REGION
Hi [REDACTED], This could be due to the GSM update available, especially if
you ve already inspected the main battery cables which would have been
my first suggestion. Perform the GSM update. Then, I did find a
similar report where the eyelet solder for the high current BJB cable
(connection C1617E on WD 13-2) was damaged, but you need to peel back
the wrap to see it. Pull the high current BJB up and validate that it
s not damaged in any way, and that none of the grounds under/around it
are damaged. The other BJB ground could also be loose. I ve heard of

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/14/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
several vehicles having BJB fuse and ground issues causing weird
several vehicles having BJB fuse and ground issues causing weird
starting concerns. You may need to also look into the PPT for
B1310:14, but with the other DTCs in connected vehicle data I still
think there s a BJB or high current fuse concern. [REDACTED] FSE
CONCER 03/18/2025 10:10AM [REDACTED]
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, HEY [REDACTED], I PERFORMED THE
GSM SOFTWARE UPDATE AND DROVE THE VEHICLE AND THE PROBLEM STILL
OCCURRED ON A TEST DRIVE FOLLOWING. I STARTED LOOKING AT C1617A AND
THE 125 AMP FUSE. IT APPEARS TO BE LOOSE IN COMPARISON TO C1617B. I
PERFORMED VOLTAGE DROP AND RESISTANCE CHECKS ACCROSS THE FUSE AND THEY
TESTED GOOD EVEN WHEN WIGGLING THE WIRE. I DON T SEE ANY OBVIOUS
CONCERNS WITH THE BJB OR CONNECTORS IN GENERAL. THE GROUNDS LOOK
SECURED AND UNDAMAGED. AS FAR AS CHECKING THE SOLDER FOR THE EYELET I
REALLY COULDN T BECAUSE THEY ARE HEAT SHRUNK. UNLESS YOU D LIKE FOR ME
TO CUT AWAY THE HEAT SHRINK AND CHECK. IT WAS NEVER AN ORIGINAL
CONCERN OR ANYTHING WE HAD DUPLICATED BEFORE, BUT AFTER INSPECTING THE
BJB AND PUTTING IT BACK IN PLACE THERE WAS A POINT WHERE THE VEHICLE
WOULDN T START BUT ALL ON INTIAL START UP USING THE KEY BUT
ACCESSORIES WOULD TURN ON. I HAD ANOTHER TECH WIGGLE THE WIRES AND
HARNESSES TO THE BJB AND HE SAID WHEN WE WIGGLED C1617C (SBF02) SIDE
OF THE 125 AMP FUSE I WAS THEN ABLE TO START THE VEHICLE. AGAIN
THOUGHT NO WARNING LIGHTS AND NO FAULTS. I WENT AND TEST DROVE THE
VEHICLE WITH THAT TECH HOPING THAT HE COULD TRY AND WIGGLE THAT WIRE
AGAIN DURING THE CASE OF THE NO RESTART DURING AN AUTO START STOP
EVENT HOWEVER ONCE THE VEHICLE FAILS TO START BY ITSELF IT JUST GIVES
THE MESSAGE TO SHIFT TO PARK TO RESTART SO IT DOESN T APPEAR THE
VEHICLE WILL ATTEMPT A RESTART AFTER THE FIRST RECOGNIZED FAILED
ATTEMPTED START SO I COULDN T DUPLICATE WHETHER THE CABLE CONNECTION
OR FUSE IS AT FAULT. THANKS, [REDACTED]
RECOMM 03/18/2025 11:03AM [REDACTED] (FSE) MSS - FCSD - CENTRAL REGION
[REDACTED], Thanks for taking some time to call and discuss this issue, as
well as for sending the videos on what you were seeing in the high
current BJB. It s still worth it to peel back the insulation and check
the solder for those eyelet connections on the two mega fuses, but if
they look good then order a high current BJB. There s a noticeable
squeak when wiggling C1617C in the video you sent, so I think checking
for solder issues will be a formality, but still worth it before
getting a fuse assembly on the way. [REDACTED] FSE
CONCER 03/25/2025 03:38PM C-COO198
Dealership changed the status changed from Diagnostics/Repair
Suggested to Further Assistance Needed, HEY [REDACTED], I WENT AHEAD AND
REPLACED THE FUSE BLOCK UNDER THE BJB WE DISCUSSED. DROVE IT AND THE
SAME PROBLEMS OCCUR. TO ADD TO THE PREVIOUS THINGS I VE MENTIONED
ABOUT THE CONCERN, I NOTICE THAT WHEN I TRY TO START IT, THE IPC CHIME
AND OTHER ACCESORIES LOAD SHED AS IF THE VEHICLE IS SENDING THE START
REQUEST AND GETTING GOOD SIGNAL FROM THE IGNITION SWITCH TO THE BCM
BUT NOTHING HAPPENS. ONCE AGAIN I WAS ABLE TO DUPLICATE RIGHT AFTER A
TEST DRIVE ONLY ONE TIME THIS MORNING THAT ON INITIAL START UP WITH

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/14/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----

THE KEY THE VEHICLE FAILED TO START. I HEARD THE RELAY IN THE BCM

THE KEY THE VEHICLE FAILED TO START. I HEARD THE RELAY IN THE BCM MAKING NOISE BUT NO STARTING. I CANNOT REALLY ACCESS THE STARTER SIGNAL CIRCUIT VERY WELL WITH IT STILL INSTALLED BECAUSE MY NEXT STEP WAS TO CHECK FOR IT RECEIVING THE PROPER SIGNAL VOLTAGE WHEN DUPLICATING THE CONCERN BUT I CANNOT GET IT TO MESS UP ON INITIAL START UP AGAIN AFTER SEVERAL ATTEMPTS. BUT WITH THIS IT ALMOST SEEMS MORE LIKE A CONCERN WITH THE STARTER ITSELF OR THE BCM, BJB OR EVEN THE PCM INTERNALLY? I SEE THAT THE BCM, BJB AND THE PCM ARE ALL INTERTWINED WITH THE STARTING RELAY/SIGNAL CIRCUITS. HAVING SAID ALL OF THIS, STILL NO FAULTS SET. I DON'T SEE ANYTHING ODD WITH THE BCM OR BJB CONNECTORS AND NO SIGNS OF WATER INTRUSION OR POOR CONNECTION. THANKS, [REDACTED]

RECOMM 03/26/2025 10:52AM [REDACTED] (FSE) MSS - FCSD - CENTRAL REGION
[REDACTED], Okay, so let's sort of follow the WSM PPT A for no crank no start in section 303-06. When you're test driving, be sure to have a VCM3/VCMM and FDRS connected at all times, and when you can induce the symptom, the first thing should be to run a network test. If the BCM passes, the next thing to check would also be whether or not the key, in ignition PID matches the actual state. With the symptom present, in addition to knowing what passes a network test and hopefully the ignition PID, access the BJB and measure for voltage at fuse F24 for the PCM's ISP-R circuit. What I'm thinking is that if the BCM passes a network test and the ignition PID is correct, then we'll need to know if the BCM is properly closing the BJB run/start relay, which would be easiest to measure at F24 for the PCM. Be sure to have everything hooked up and available within the same faulted key cycle, because if there isn't a high current BJB issue then there could be an intermittent BJB relay issue. [REDACTED] FSE

CONCER 03/26/2025 05:31PM C-C00198
Dealership changed the status changed from Diagnostics/Repair Suggested to Repair In-Progress. Hey [REDACTED], I HAD ASHTON RIDE ALONG WITH ME AND WE HAD THE VCMM HOOKED UP TO THE BACK PROBES TO GROUND AND THE ISPR CIRCUIT FROM THE BJB TO BEST SEE WHAT THE VOLTAGE IS AT THE TIME OF THE CONCERN. ALONG WITH THE ISPR I REFERRED TO THE WIRING DIAGRAM AND ALSO BACK PROBED THE CBB11 CIRCUIT FROM FUSE 11 OUT OF THE BJB INTEGRATED STARTER RELAY. DURING THE TEST DRIVE THE ISPR CIRCUIT ALWAYS MAINTAINED SOURCE VOLTAGE. AFTER THE 3RD AUTO START STOP EVENT, THE VEHICLE FAILED TO RESTART. LOOKING AT THE PIDS WE FOUND THAT THE VEHICLE FAILED TO START EVEN WITH STARTER RELAY CIRCUIT FROM THE BJB SUPPLYING PROPER SOURCE VOLTAGE WHICH FEEDS C197B DIRECTLY. HAVING SAID THIS I BELIEVE THE STARTER MOTOR IS FAULTY. ALONG WITH THAT WHILE MONITORING THE BATTERY AMP PID DURING THE EVENT, IT SHOWED -81.00 AMPS. IM THINKING THAT IS THE STARTER MOTOR SOLENOID TRYING TO ACTUATE THE STARTER WHICH AND THE SOURCE OF THIS BIG AMP CONSUMPTION. CHECKED THE CONNECTIONS AT THE STARTER MOTOR SOLENOID WHICH LOOK FINE AS WELL AS THE CONNECTOR C1050 WHICH LOOK GOOD. LET ME KNOW WHAT YOUR THOUGHTS ARE. THANKS, [REDACTED]

RECOMM 03/27/2025 11:58AM [REDACTED] (FSE) MSS - FCSD - CENTRAL REGION
Hey [REDACTED], Yes I agree, I'd put a starter in it, as long as the

CQIS Report Number: [REDACTED] Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH ASSIT CENTER Report Date: 03/14/2025

----- C O M M E N T S -----

--TYPE-- ----- COMMENT TEXT -----
starter s B+ cable isn t pinched or the eyelets to the mega 275A fuse
starter s B+ cable isn t pinched or the eyelets to the mega 275A fuse
aren t damaged like the other fuse you found clicking. If you had a
like unit, you could also use the amp probe to measure the normal
current through the starter cable and compare it to a like unit, that
would let you know that the cable isn t already pinched. - [REDACTED]
FSE

CONCER 04/09/2025 03:17PM C-C00198
Dealership changed the status changed from Diagnostics/Repair
Suggested to Fix Verified, HEY [REDACTED], THE CUSTOMER APPROVED THE
STARTER AND I REPLACED IT. IT RESOLVED THE CONCERN AND THE VEHICLE IS
STARTING FINE NOW INCLUDING AFTER AUTO START STOPS. THANKS, [REDACTED]

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----
Sympt. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 11/26/2021 Warranty Start Date: 01/07/2022
Date of Sale: 01/07/2022 Selling Dlr(Geo/Mkt,Dlr,Sub):
Dealer Special Order: Gross Vehicle Weight: 520 LBS
LH/RH Drive:

Engine: 2.0L TIVCT GTDI T/C 240PS GAS Tag: MJ 6E KA
Bld Dt: Calb: NCFER9N A
Serial #: [REDACTED]

Trans: 8 SPEED AUTO 8F35 Part #: [REDACTED]
Bld Dt:
Serial #: [REDACTED]

Model: [REDACTED] Shift:

Axle: 3.63 FINAL DRIVE RATI Id Tag Code: Bld Dt:
Serial #:

Tire : 235/65R17 A/T Brand :
Radio : A/C : AC C-????????????????????????????

