

**From:** Bialk, Brian (B.J.) [bbialk@ford.com]  
**Sent:** 10/2/2024 10:44:32 AM  
**To:** Marlewitz, Tommy (T.) [tmarlew1@ford.com]  
**CC:** Krawczyk, Kevin (R.) [kkrawczy@ford.com]; Diwakar, Sujatha (S.) [sdiwakar@ford.com]; Rogers, Alexander (A.) [aroger59@ford.com]  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Following up – for 24S60

SRV0003153,C - Status5  
SRV0003152,C - Status 5

Wanted to confirm the BCM reprogramming side of this is also covered.  
Since 24S60 will also require a BCM (and PCM) reprogram like 24S24, I just need to make sure dealers are good to go with FDRS.

Thanks.

*Brian Bialk*

Recall and Service Programs  
Service Engineering Operations / FCSD

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**From:** Marlewitz, Tommy (T.) <tmarlew1@ford.com>  
**Sent:** Friday, September 27, 2024 11:49 AM  
**To:** Bialk, Brian (B.J.) <bbialk@ford.com>  
**Cc:** Krawczyk, Kevin (R.) <kkrawczy@ford.com>; Diwakar, Sujatha (S.) <sdiwakar@ford.com>; Rogers, Alexander (A.) <aroger59@ford.com>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Brian,

Can you please provide service action numbers for the BCM part? (SRV #'s) This is the only way I can look up your BCM software releases. I have not done a BCM Bronco Sport SRV recently that I recall.

Respectfully,  
Tommy

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**From:** Bialk, Brian (B.J.) <bbialk@ford.com>  
**Sent:** Friday, September 27, 2024 9:36 AM  
**To:** Marlewitz, Tommy (T.) <tmarlew1@ford.com>  
**Cc:** Krawczyk, Kevin (R.) <kkrawczy@ford.com>; Diwakar, Sujatha (S.) <sdiwakar@ford.com>; Marlewitz, Tommy (T.) <tmarlew1@ford.com>; Rogers, Alexander (A.) <aroger59@ford.com>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Tommy, good morning, following up on Alex's note... for the *Bronco Sp. MIS-BUILT WITH 23MY PCM (24-612/24S60)*

Wanted to confirm the BCM reprogramming side of this is also covered.  
Since 24S60 will also require a BCM reprogram like 24S24, I just need to make sure dealers are good to go with FDRS.

Alex – thanks for the prompt response. I think you covered the PCM side.

Thanks all.

**Brian Bialk**

Recall and Service Programs  
Service Engineering Operations / FCSD

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**From:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Sent:** Friday, September 27, 2024 9:28 AM

**To:** Bialk, Brian (B.J.) <[bbialk@ford.com](mailto:bbialk@ford.com)>; Marlewitz, Tommy (T.) <[tmarlew1@ford.com](mailto:tmarlew1@ford.com)>

**Cc:** Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>; Marlewitz, Tommy (T.) <[tmarlew1@ford.com](mailto:tmarlew1@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Brian,

Answers below:

1. Did you use a VCMII or 3?

**VCM3**

2. What about the BCM update? - In the history logs, I only see the PCM update.

**I'm only responsible for validating the PCM service action. @Marlewitz, Tommy (T.) is my counterpart for BCE modules.**

3. Would this new action add any additional time onto a current PCM reflash?

**We're downloading the same software as with the previous iteration of the same service action. The new iteration simply applies that same software to a slightly wider range of vehicles. Based on this, I suspect little change if any to the time it takes to reflash the PCM, but this is only an educated guess on my part.**

4. Can you provide the labor time estimate/confirmation ?

**In a word, no. I did not flash a physical vehicle or module, only a simulator. In my experience, the time a flash takes can vary considerably between a simulator and a vehicle, so I'd be hesitant to provide an estimated flash time.**

**THANKS,**

**ALEX ROGERS**

**MODULE CONFIGURATION AND PROGRAMMING**

**[AROGERS59@FORD.COM](mailto:AROGERS59@FORD.COM)**

---

**From:** Bialk, Brian (B.J.) <[bbialk@ford.com](mailto:bbialk@ford.com)>

**Sent:** Friday, September 27, 2024 9:15 AM

**To:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Cc:** Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hey Alex. Thanks for the help on this.

Questions for you:

1. Did you use a VCMII or 3?
2. What about the BCM update? - In the history logs, I only see the PCM update.
3. Would this new action add any additional time onto a current PCM reflash?
4. Can you provide the labor time estimate/confirmation ?

a. [REDACTED] = seems like it took about 10 min...

|   |                                                 |         |         |           |          |
|---|-------------------------------------------------|---------|---------|-----------|----------|
| 3 | Powertrain Control Module (PCM) Software Update | 9:05 AM | 9:15 AM | 032176807 | aroger59 |
|---|-------------------------------------------------|---------|---------|-----------|----------|

b. [REDACTED] = took longer, about 18 min...

|   |                                                 |         |          |           |          |
|---|-------------------------------------------------|---------|----------|-----------|----------|
| 2 | Powertrain Control Module (PCM) Software Update | 9:48 AM | 10:06 AM | 032176813 | aroger59 |
|---|-------------------------------------------------|---------|----------|-----------|----------|

We were planning to use the simulation as our "service trial" but still need to confirm labor hours.  
Thanks again.

**Brian Bialk**

Recall and Service Programs  
Service Engineering Operations / FCSD

**From:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Sent:** Tuesday, September 24, 2024 10:11 AM

**To:** Krawczyk, Kevin (R.) <[kkrawczyk@ford.com](mailto:kkrawczyk@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>; Bialk, Brian (B.J.) <[bbialk@ford.com](mailto:bbialk@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Kevin,

I've double checked the flash action and confirmed the files in SRV0003152,C and SRV0003153,C are available to the field currently.

VIN checks are not my responsibility. @Diwakar, Sujatha (S.) can you answer this question?

**THANKS,**  
**ALEX ROGERS**  
**MODULE CONFIGURATION AND PROGRAMMING**  
**[AROGER59@FORD.COM](mailto:AROGER59@FORD.COM)**

**From:** Krawczyk, Kevin (R.) <[kkrawczyk@ford.com](mailto:kkrawczyk@ford.com)>

**Sent:** Tuesday, September 24, 2024 9:43 AM

**To:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>

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**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Sujatha and Alex,

Is there anything else before this is available to dealers? Also, do we still need to run the VIN list check?

*Kevin Krawczyk*

Program Manager  
Ford Customer Service Division  
Service & Recall Programs

---

**From:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Sent:** Friday, September 20, 2024 11:21 AM

**To:** Krawczyk, Kevin (R.) <[kkrawczyk@ford.com](mailto:kkrawczyk@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>;

Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Kevin,

For what it's worth, I simulated the reflash involved in both service actions on VINs [REDACTED] (SRV0003152,C) and [REDACTED] (SRV0003153,C) prior to freezing. I can share the logs if you'd like.

**THANKS,**

**ALEX ROGERS**

**MODULE CONFIGURATION AND PROGRAMMING**

**[ARoger59@Ford.com](mailto:ARoger59@Ford.com)**

---

**From:** Krawczyk, Kevin (R.) <[kkrawczyk@ford.com](mailto:kkrawczyk@ford.com)>

**Sent:** Friday, September 20, 2024 11:17 AM

**To:** Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>;

Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>; Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Sujatha,

In our meetings, we discussed simulating the testing for these vehicles. Is that still an option? Creating or finding a vehicle with this very specific PCM/build combination would be very difficult.

*Kevin Krawczyk*

Program Manager  
Ford Customer Service Division  
Service & Recall Programs

---

**From:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>

**Sent:** Friday, September 20, 2024 10:50 AM

**To:** Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Diwakar, Sujatha (S.)

<[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>

Cc: Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Beth,

Thanks for the explanation. I've frozen both SRV0003152,C and SRV0003153,C.

**THANKS,**  
**ALEX ROGERS**  
**MODULE CONFIGURATION AND PROGRAMMING**  
[AROGER59@FORD.COM](mailto:AROGER59@FORD.COM)

---

**From:** Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>

**Sent:** Thursday, September 19, 2024 9:58 AM

**To:** Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Alex, here is what Michael is referencing only in this 1 HAS ACTION.

Placeholders Parts Packages Documents Others HOME Beth Hinman

Revise Create Directive File

SRV0003152,ACT0046155,C (frz) [2024 CX430]

Prefs: NO PROJECT PREFERENCE Revs: All ,Prod&Proto,AllPrefixes,EffDisabled SA Effectivity: NONE

Related Items Properties Parts Assembly HW Software Change History Summary

Export Table As CSV HTML XML

| Name                                                                        | Part Name/ID/Description                                                    | Node | IECU | Acronym | Sub | ECU # |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------|------|------|---------|-----|-------|
| SRV0003152,ACT0046155,C (frz)                                               | ACT0046155 2024, CX430-1.5L Dragon GTD1 A8F35 (8F Mid) AWD, 50S, NA         | 7E0  | PCM  |         |     | PCM   |
| Action For                                                                  |                                                                             |      |      |         |     |       |
| SA SRV0003152,C (ckl in IVS Service Action Workflow) Ready For DSP Approval | SRV0003152 2024, CX430, Bronco Sport (SA), 1.5L Dragon GTD1, A8F35 (8F Mid) |      |      |         |     |       |
| For Vehicle Programs                                                        |                                                                             |      |      |         |     |       |
| Has Replaced                                                                |                                                                             |      |      |         |     |       |
| P1PA-12A650-AA (frz+) (1)                                                   | AWD, 50S, NA C14330573                                                      |      | PCM  |         |     |       |
| P1PA-12A650-AB (frz+) (2)                                                   | AWD, 50S, NA C14371354                                                      |      | PCM  |         |     |       |
| P1PA-12A650-AC (frz+) (3)                                                   | AWD, 50S, NA C14395861                                                      |      | PCM  |         |     |       |
| P1PA-12A650-AD (frz+) (4)                                                   | AWD, 50S, NA C14443963                                                      |      | PCM  |         |     |       |
| P1PA-12A650-AE (frz+) (5)                                                   | AWD, 50S, NA C14457695                                                      |      | PCM  |         |     |       |
| P1PA-12A650-AF (frz) (6)                                                    | AWD, 50S, NA C14631031                                                      |      | PCM  |         |     |       |
| R1PA-12A650-AA (frz+) (1)                                                   | AWD, 50S, NA C14448486                                                      |      | PCM  |         |     |       |
| R1PA-12A650-AB (frz+) (2)                                                   | AWD, 50S, NA C14463028                                                      |      | PCM  |         |     |       |
| R1PA-12A650-AC (frz+) (3)                                                   | AWD, 50S, NA C14499366                                                      |      | PCM  |         |     |       |
| Has Replaced Package                                                        |                                                                             |      |      |         |     |       |
| Has Replaced Parts                                                          |                                                                             |      |      |         |     |       |
| Has Replacement                                                             |                                                                             |      |      |         |     |       |
| R1PA-12A650-AD (frz) (4)                                                    | AWD, 50S, NA C14650993                                                      |      | PCM  |         |     |       |
| Previous Revision                                                           |                                                                             |      |      |         |     |       |
| Split Inactive For Service Action                                           |                                                                             |      |      |         |     |       |

2023 MY

< Back Find&Add Create and Add Copy To Add Bookmarked Add Recent Remove More Actions...

Beth Hinman  
PCSE IVS Release Analyst

**From:** Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>

**Sent:** Thursday, September 19, 2024 8:29 AM

**To:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>; Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczyk@ford.com](mailto:kkrawczyk@ford.com)>; Hinman, Beth (B.) <[bhinman2@ford.com](mailto:bhinman2@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Alex,

You are correct that these calibrations should have been previously validated. But these service actions should allow lineage change for 23MY vehicles to receive 24MY calibrations. Reason for this was due to mis-build of vehicles and these service actions should support that action. Please let me know if you need further clarification or if we need further support from the IVS team.

Best Regards,

Mike Landt  
[mlandt1@ford.com](mailto:mlandt1@ford.com)  
248-30205069

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**From:** Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>  
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**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

It's not clear to me what needs to be validated on my end.

I can see where Beth added new has actions last week. Specifically the -AD calibration was added to SRV0003152,C and the -DB calibration was added to SRV0003153,C, but it appears these calibrations were already in revision B of each service action.

I see the same AC>AD flash action in both revisions B and C of SRV0003152. In the case of SRV0003153, I cannot find any VINs that have not already been updated from DC to DB, so in both cases, it appears the software that was added to these service actions has already been available to the field since revision B of each action was frozen in May.

I have records indicating that I validated this same software then. There is nothing new for me to validate.

What am I missing?

**THANKS,**  
**ALEX ROGERS**  
**MODULE CONFIGURATION AND PROGRAMMING**  
[AROGER59@FORD.COM](mailto:AROGER59@FORD.COM)

---

**From:** Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>  
**Sent:** Tuesday, September 17, 2024 9:24 PM  
**To:** Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Rogers, Alexander (A.) <[aroger59@ford.com](mailto:aroger59@ford.com)>  
**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Kevin,

Alex will be back on Thursday and he will be able to support this.

Regards,  
Sujatha

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**From:** Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>  
**Sent:** Tuesday, September 17, 2024 9:11 PM  
**To:** Diwakar, Sujatha (S.) <[sdiwakar@ford.com](mailto:sdiwakar@ford.com)>  
**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Sujatha,  
Who can test the service actions below?

*Kevin Krawczyk*

Program Manager  
Ford Customer Service Division  
Service & Recall Programs

---

**From:** Nathan, Branden (B.) <[bnathan4@ford.com](mailto:bnathan4@ford.com)>  
**Sent:** Friday, September 13, 2024 11:57 AM  
**To:** Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>  
**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Mike,

Beth created following service actions in IVS. Please work with DSP to have them tested.

SRV0003153,ACT0046161,C  
SRV0003152,ACT0046155,C

Thanks,

*Branden Nathan*

[BNathan4@ford.com](mailto:BNathan4@ford.com)

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**From:** Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>  
**Sent:** Friday, September 13, 2024 7:28 AM  
**To:** Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>  
**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>  
**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Thanks everyone. I appreciate the help and teamwork to keep this moving.

**Todd Barber**

Director – Global Quality Process & Tools  
Mobile: 1-313-418-7017

---

**From:** Nathan, Branden (B.) <[bnathan4@ford.com](mailto:bnathan4@ford.com)>

**Sent:** Thursday, September 12, 2024 8:30 PM

**To:** Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>; Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

The ticket is approved.

We'll work through the triage steps in the morning.

*Branden Nathan*

[Bnathan4@ford.com](mailto:bnathan4@ford.com)

---

**From:** Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>

**Sent:** Thursday, September 12, 2024 5:52 PM

**To:** Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Carla / Steven / Chad,

Can you please approve the Jira ticket tonight, or first thing Friday morning so that this is not an open issue going into our FSA implementation meeting (8:00 AM Friday EST).

Mike – Invite them to the Directors meeting if we'd like to escalate or want to discuss help needed.

Thanks.

**Todd Barber**

Director – Global Quality Process & Tools  
Mobile: 1-313-418-7017

---

**From:** Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>

**Sent:** Thursday, September 12, 2024 3:36 PM

**To:** Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>; Nathan, Branden (B.) <[BNATHAN4@ford.com](mailto:BNATHAN4@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

+ Branden

---

**From:** Landt, Michael (M.R.) <[mlandt1@ford.com](mailto:mlandt1@ford.com)>

**Sent:** Thursday, September 12, 2024 1:35 PM

**To:** Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector

(H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>; Barber, Todd (T.A.) <[tbarber@ford.com](mailto:tbarber@ford.com)>; Fischer, Troy (T.A.) <[tfische1@ford.com](mailto:tfische1@ford.com)>

**Subject:** RE: 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Team,

Can you please provide update on deviation approval? This SW will support a safety recall launch.

Best Regards,

Mike Landt  
[mlandt1@ford.com](mailto:mlandt1@ford.com)  
248-302-5069

---

**From:** Landt, Michael (M.R.)

**Sent:** Thursday, September 12, 2024 10:35 AM

**To:** Flores, Carla (C.) <[CFLORE58@ford.com](mailto:CFLORE58@ford.com)>; Howells, Steven (S.) <[showel34@ford.com](mailto:showel34@ford.com)>; Griffin, Chad (E.) <[cgriff16@ford.com](mailto:cgriff16@ford.com)>

**Cc:** Reppenhagen, Nancy (N.B.) <[nreppen1@ford.com](mailto:nreppen1@ford.com)>; Krawczyk, Kevin (R.) <[kkrawczy@ford.com](mailto:kkrawczy@ford.com)>; Mayorga, Hector (H.) <[hmayorga@ford.com](mailto:hmayorga@ford.com)>; Mena, Alfredo (A.) <[amena14@ford.com](mailto:amena14@ford.com)>

**Subject:** 24MY BRONCO SPORTS MIS-BUILT WITH 23MY PCM CALIBRATIONS

Hi Team,

Is there anything else needed to support approval? So far only Hector has approved deviation.  
<https://ford.atlassian.net/servicedesk/customer/portal/1147/PCSWREL-116?created=true>

Best Regards,

Mike Landt  
[mlandt1@ford.com](mailto:mlandt1@ford.com)  
248-30205069