

From: Diwakar, Sujatha (S.) [sdiwakar@ford.com]
Sent: 8/30/2024 1:56:43 PM
To: Duffy, Matthew (.) [mduffy6@ford.com]; Mceachern, Matthew (M.) [mmceach6@ford.com]
CC: West, Devin (D.) [dwest90@ford.com]
Subject: RE: Checking Vehicle Software/Calibrations Prior to FSA Launch

Hi Matt,

The FSA VIN list is checked before the FSA is approved by [REDACTED]. Not sure if that's what you are asking about?

Regards,
Sujatha

From: Duffy, Matthew (.) <mduffy6@ford.com>
Sent: Friday, August 30, 2024 7:49 AM
To: Diwakar, Sujatha (S.) <sdiwakar@ford.com>; Mceachern, Matthew (M.) <mmceach6@ford.com>
Cc: West, Devin (D.) <dwest90@ford.com>
Subject: Checking Vehicle Software/Calibrations Prior to FSA Launch

Hi Sugatha and Matt,

As a follow-up to our re-recall for 24S24, I was wondering if you know when we updated our service action process to check current software/calibration levels of affected vehicles to ensure that remedy software/calibrations are included in the service action for every VIN?

If that is a standard process, who performs the assessment of current software/calibration levels of affected vehicles?

Thanks.

Matthew Duffy

Ford Motor Company | EPRC Chair/Specialty Manager Compliance (E&SC) | cell: [REDACTED]
[REDACTED]