INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHSTA VOQ Claims – ODI [redacted]

- ODI Comment: "I was exiting a store parking lot when my vehicle died"
- PD Conclusion after CV data review: Possible LOMP event after 24S24 repair.

VIN	Incident Date	24S24	Note	Conclusion
[redacted]	9/3/2024	6/6/2024	Radio was still playing. Possible electrical short based on chart.	Possible LOMP

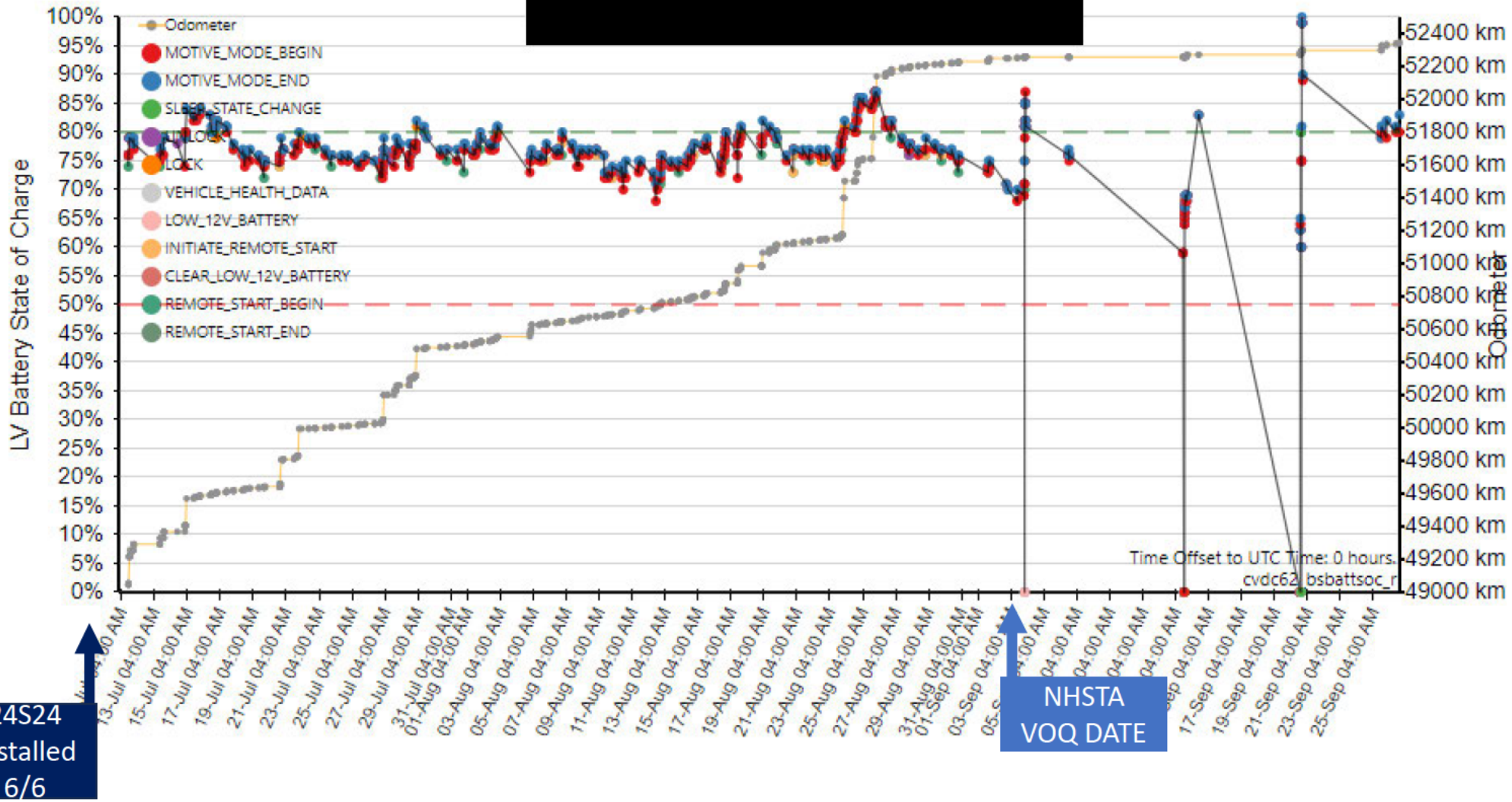
Detailed Vehicle Specification

VIN	[redacted]				
Vehicle Line	C/HD	Market Derived Code	F		
Body Cab	C/UB	Ver. Series	C/CC		
Drive Type	C/E				
PLT CD	A3	TRS CD	C/GM	ENG CD	C/Y1
Production Date	21-JUN-2021	Warranty Start Date	12-NOV-2021		
Selling Dealer	123205	Selling Country	USA		

	GSAR Claim Key	Trx Code	Time In Service	Labor Hours	Dealership	DIST (Miles)	Repair Date	Prefix	Base	Suffix	Doc
Details	13334065	E83	35	2.9	EVERETT FORD	32471	06-SEP-2024	BAGM	48H6	760	9425401

Customer Comments	CUSTOMER STATES SHE WAS GOING THROUGH PARKING LOT VEHICLE DIED WOULD NOT RESTART, ALL WARNING LIGHTS CAME ON. CUSTOMER STATES VEHICLE WOULD NOT SHIFT NOR WOULD FLASHERS COME ON
Tech Comments	10654 28 BODY SYSTEM DIAG ALL MODULES HAD LOW VOLT CODES. CLEARED CODES RETEST PASS. BATTERY TEST PASS. ROAD TEST OK. SAT FOR 3 DAYS BATTERY DEAD. DRAW TEST PASS. RETESTED BATTERY PASS. ROAD TEST OK. TRUCK WOULD NOT START. RETESTED BATTERY FAILED. EXTRA TIME FOR INTERMITTENT OPEN CIRCUIT IN BATTERY. REPLACED BATTERY RETEST ALL PASS.

[redacted]


Odometer
MOTIVE_MODE_BEGIN
MOTIVE_MODE_END
SLEEP_STATE_CHANGE
UNLOCK
LOCK
VEHICLE_HEALTH_DATA
LOW_12V_BATTERY
INITIATE_REMOTE_START
CLEAR_LOW_12V_BATTERY
REMOTE_START_BEGIN
REMOTE_START_END
LV Battery State of Charge
Odometer
Time Offset to UTC Time: 0 hours.
cvdc62_bsbattsoc_r
24S24 Installed 6/6
NHSTA VOQ DATE