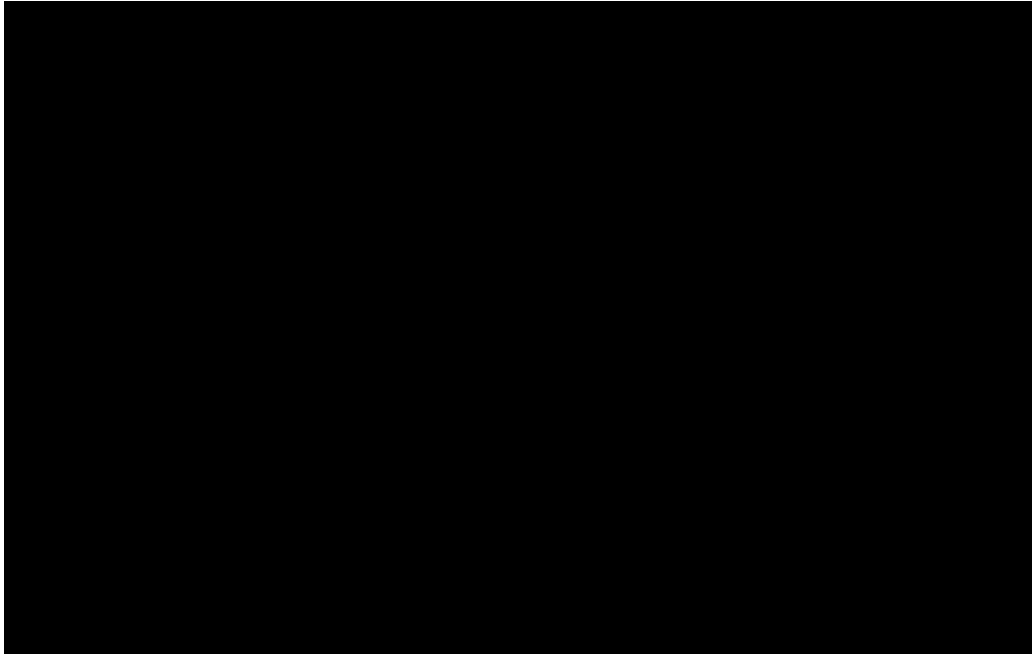




Toll Free Nationwide
1-888-565-3666
www.CarLemon.COM



Weisberg
Consumer Law Group, P.A.

Corporate Office:
5846 S. Flamingo Road, #290
Cooper City, FL 33330
954-212-2184 | 866-577-0963 Facsimile

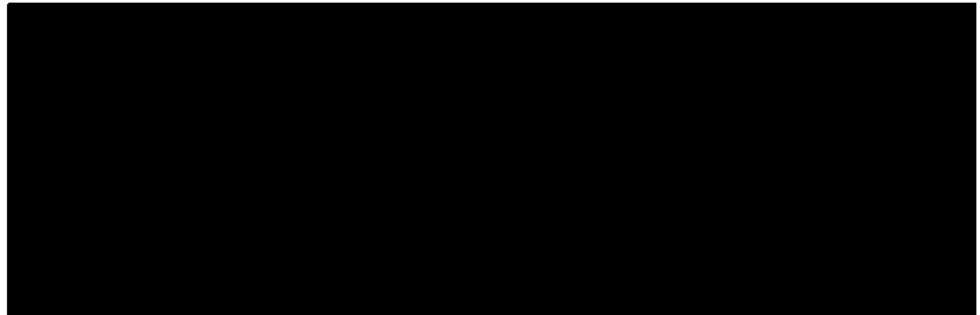
J.D. Haas and Associates*
J.D. Haas **
1120 east 80th street, Ste. 200
Bloomington, MN 55420
JDHaas@AFCLaw.com
Extension 351

August 30, 2023

REQUEST FOR FINAL REPAIR PURSUANT TO MINNESOTA LEMON LAW

Ford Motor Company
Customer Relationship Center
P.O. Box 6248
Dearborn, MI 48126

Re:
Our Client(s):
Vehicle:
VIN:
Our File Number:



Dear Sir/Madam:

Please be advised that these offices represent the above-named individuals regarding claims against your company pursuant to the Federal Magnuson-Moss Warranty Act, the State Lemon Law and/or the Uniform Commercial Code with regard to the above-listed vehicle.

Pursuant to the Minnesota Lemon Law, our clients are also hereby providing you with a final opportunity to cure the above-listed defects and non-conformities.

Having been formally notified of our representation, we respectfully demand you not contact our clients for any reason. Instead, please direct all future contact and correspondence to these offices, and further, please consider this letter express and unequivocal revocation of any permission our clients may have provided you to call them. We reserve the right to seek injunctive relief against you should you fail to honor these directives.

Enclosed please find the sales and repair records in our clients' possession. As these records show, our clients paid an extraordinary sum of money for a vehicle riddled with numerous non-conformities

Co-Counsel with The Weisberg Consumer Law Group, PA**

**** admitted to practice in Iowa, Minnesota, Nebraska, North Dakota, South Dakota & Wisconsin**

***** Alex Weisberg, Managing Partner, admitted to practice in Florida & Illinois**

that cause a substantial impairment of the use, value and/or safety of the vehicle. The primary non-conformities include but are not limited to:

1. Defective brakes;
2. Defective exhaust;
3. Defective windows;
4. Defective electrical system;
5. Defective touch screen;
6. Defective steering system;
7. Defective transmission;
8. Defective heat shield;
9. Defective engine;
10. Defective compass; and
11. Any additional complaints actually made, whether contained on your company's invoices or otherwise.

These non-conformities constitute violations of both Federal and State law, as do the inordinate amount of unsuccessful repair attempts to cure the same. Specifically, when you chose to bind our clients to a written warranty limiting all remedies to repair or replacement of defective parts, you undertook the legal obligation to perform effective repairs within a reasonable amount of time. The inordinate amount of incompetent repairs within the applicable warranty period shows you failed to satisfy this obligation. Under basic principles of good faith, this means your limited remedy failed of its essential purpose. This failure caused harm for which our clients intend to seek redress.

To avoid the need for litigation, we respectfully demand that you take this vehicle back, return all funds paid towards the vehicle, cancel all applicable contracts, and provide compensation for the damages sustained to date, including our clients' attorneys' fees pursuant to the fee-shifting provisions of the Magnuson-Moss Warranty Act and/or Lemon Law. In exchange for meeting this demand, our clients will waive all loss of use and aggravation and inconvenience damages sustained to date.

This letter also constitutes notice under U.C.C. § 2-711(3) of our clients' security interest in the vehicle for return of the total amount above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, our clients have the right to hold the vehicle and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. In addition, although our clients

require return of the monies identified above before substitute goods can be acquired, our clients reserve the right to mitigate all parties' damages by cover and reserves the right to claim such damages here. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies. If the seller (or, if applicable the assignee, or any creditor subject to the FTC Holder Rule) has filed a financing statement covering the goods, we demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to these offices. Since our clients have revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) for any loss caused our clients by your failure. Please also consider this letter prior direct written notification of the defects within our clients' vehicle and of our clients' intent to pursue a claim pursuant to the State Lemon Law.

In conclusion, we urge you to realize that a quick resolution of this matter will save all parties a great deal of time, money and effort. To this end, although we believe the above demands are reasonable, our clients remain open-minded to a diminution in value settlement, or any other suggestions for an equitable resolution you may have. We thus encourage you to contact these offices at your earliest convenience with an offer for resolution. Should you fail to do so in a timely manner, we will assume you do not seek amicable resolution and will file a claim in a court of law seeking all actual and exemplary damages available.

Best regards,



J.D. Haas
Attorney at Law

JDH/js
Enc.

638536

INVOICE

PAGE 1



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111

www.superiorford.com

SERVICE ADVISOR: 4589 JEVAN KENNETH RASMUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT			17794/17794		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DL	22MAR21		18:00 26APR22			VM	26APR22

R.O. OPENED	READY	OPTIONS: SOLD-STK:21196 DLR:09331					
		ENG:999 2.0L ECOBOOST ENGINE					
26APR22	26APR22	TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A VEHICLE CHECK-UP - QUICK LANE

CAUSE: VEHICLE CHECK-UP - QUICK LANE

Q99PX VEHICLE CHECK-UP - QUICK LANE

4631 CQL

0.00 0.00

GBATT PERFORM BATTERY INSPECTION, BATTERY IS OK
AT THIS TIME

4631 CQL

0.00 0.00

NBK Brake Linings not inspected

4631 CQL

0.00 0.00

YTIRE PERFORM TIRE INSPECTION, TIRES WILL REQUIRE
ATTENTION SOON

4631 CQL

0.00 0.00

B SYNTHETIC BLEND GASOLINE ENGINE OIL AND FILTER CHANGE. LUBE ANY
APPLICABLE CHASSIS POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE
FLUIDS.CAUSE: SYNTHETIC BLEND GASOLINE ENGINE OIL AND FILTER CHANGE. LUBE ANY
APPLICABLE CHASSIS POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE
FLUIDS.

MBASIC BASIC MAINTENANCE SERVICE - K

4631 WMQ

(N/C)

MBASIC1 ENGINE OIL AND OIL FILTER - REPLACE

(6714/6731) - L

4631 WMQ

(N/C)

MULTI MULTIPOINT INSPECTION

4631 WMQ

(N/C)

1 FL*2114*B12 KIT - ELEMENT & GASKET - OIL F

(N/C)

6 XO*5W30*BSP MOTORCRAFT 5W30 OIL

(N/C)

FC: A99 82

PART#: MAINT

COUNT:

CLAIM TYPE: QCM

AUTH CODE:

4631

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 138828

638536



9700 56th Ave. North
Plymouth, MN 55442
(763) 558-9111
www.superiorford.com

INVOICE

PAGE 2

SERVICE ADVISOR: 4589 JEVAN KENNETH RASMUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
KU AREA 51	21	FORD BRONCO SPORT			17794/17794	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	INV. DATE
24APR21 IS						
24APR21 DL22MAR21			18:00 26APR22			26APR22
R.O. OPENED	READY	OPTIONS: SOLD-STK:21196 DLR:09331				
		ENG:999 2.0L ECOBOOST ENGINE				
26APR22	26APR22	TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED				
LINE OPCODE	TECH TYPE	HOURS	LIST NET TOTAL			
17794	PERFORMED	18K MAINTENANCE SERVICE PER SMT.				

EST: 84.95

26APR22 15:21 SA: 4589

CONTACT:

NEW SERVICE HOURS
MONDAY TO FRIDAY
7:00 AM TO 6:00 PM
CLOSED ON SATURDAY



WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
PARTS UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

644693

INVOICE

PAGE 1



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4006 JOSEPH BRETTO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT	TAG
KU AREA 51	21	FORD BRONCO SPORT				22817/22817	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DD	22MAR21		18:00 12SEP22			COUPS	16SEP22

R.O. OPENED	READY	OPTIONS: SOLD-STK:21196 DLR:09331					
12SEP22	16SEP22	ENG:999 2.0L ECOBOOST ENGINE					
		TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A 99P PERFORM CUSTOMER COMPLIMENTARY MULTI POINT VEHICLE INSPECTION

CAUSE: 99P PERFORM CUSTOMER COMPLIMENTARY MULTI POINT VEHICLE INSPECTION

99P 99P PERFORM CUSTOMER COMPLIMENTARY MULTI POINT VEHICLE INSPECTION

3823 CQL	0.00	0.00
GBATT PERFORM BATTERY INSPECTION, BATTERY IS OK AT THIS TIME		
3823 CQL	0.00	0.00
RTIRE PERFORM TIRE INSPECTION, TIRES NEED REPLACEMENT		
3823 CQL	0.00	0.00
YBK PERFORM BRAKE INSPECTION, BRAKES WILL REQUIRE ATTENTION SOON		
3823 CQL	0.00	0.00

B DIAGNOSIS CUTS STATES THA WHEN DRIVING THE COMPASS WHILE PHONE PLUGGED IN NOT WORKING PROPERLY. WILL SHOW COMPLETLY DIFFERENT WAY.

DIAG DIAGNOSIS CUTS STATES THA WHEN DRIVING THE COMPASS WHILE PHONE PLUGGED IN NOT WORKING PROPERLY. WILL SHOW COMPLETLY DIFFERENT WAY.

3823 C	0.00	0.00
--------	------	------

22817 SEE LINE D FOR REPAIR DETAILS.

C DIAGNOSIS AUTOMATIC WINDOWS ARE INTERMEDITE WORKING. CAUSE:

12651D BODY / CHASSIS / ELECTRICAL (BCE) - TEST	(N/C)
3823 W	
12651D45 BODY/CHASSIS/ELECTRICAL - DIAGNOSTIC PIN POINT TEST - L	(N/C)
3823 W	
12651D4 BCE MODULE - REPROGRAM/RECONFIGURE AS BUILT DATA	

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 6% of the total cost of labor and parts, not to exceed \$29.99, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	DESCRIPTION	TOTALS
			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS DISCOUNT	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

644693

INVOICE

PAGE 2



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4006 JOSEPH BRETTO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT			22817/22817		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DI	22MAR21		18:00 12SEP22			COUPS	16SEP22
R.O. OPENED		READY	OPTIONS: SOLD-STK:21196 DLR:09331				
12SEP22		16SEP22	ENG:999 2.0L ECOBOOST ENGINE				
			TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		3823	W				(N/C)
		12651DX1	BODY / CHASSIS / ELECTRICAL (BCE) - TEST				
		3823	W				(N/C)

FC: PART#: COUNT:
CLAIM TYPE:
AUTH CODE:
3823

22817 VERIFIED CONCERN, PERFORMED VISUAL INSPECTION, PASS,
PERFORMED KOEO, CODE B1088:87 DDM, PINPOINT TESTED, PASS. PER SSM
50458, REPROGRAMMED THE DRIVERS DOOR MODULE TO THE LATEST SOFTWARE
LEVEL, PERFORMED WINDOW CALIBRATION SEQUENCE ON THE FDRS, VERIFIED
REPAIRS, RETESTED, PASS.

D CUSTOMER STATES TOUCH SCRREN IS NOT OPERATIVE MOST OF THE TIME. CHECK
AND ADVISE

CAUSE: CUSTOMER STATES

222254A TSB 222254 OP A

3823 W

FC: PART#: COUNT:
CLAIM TYPE:
AUTH CODE:
3823

(N/C)

22817 VERIFIED CONCERN, VISUAL INSPECTION PASSED, PER TSB 222254A,
UPDATED THE SYNC SYSTEM WITH A USB FLASH DRIVE. VERIFIED REPAIRS.

E CUSTOMER STATES CATALYIC CONVERTER NEEDS TO BE LOOKED AT, HAS ODD
SMELL COMMINGFROM EXHIST.

CAUSE: CUSTOMER STATES

GEN CUSTOMER STATES CATALYIC CONVERTER NEEDS TO
BE LOOKED AT, HAS ODD SMELL COMMINGFROM
EXHIST.

3823 C

0.00

0.00

22817 UNABLE TO VERIFY THE CONCERN, RAN OASIS, NO SSM OR TSBS THAT
PERTAIN TO THIS CONCERN. TOLD JOE B. OF THE FINDINGS.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE
PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL
WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF
MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. AND NEITHER ASSUMES NOR
AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE
SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND
ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE
MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH
MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH
WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY
CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF
TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
By signing below, you acknowledge that you were notified of and authorized the
Dealership to perform the services/repairs itemized in this invoice and that you received
(or had the opportunity to inspect) any replaced parts as requested by you. The vehicle
is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge
equal to 8% of the total
cost of labor and parts,
not to exceed \$29.88,
to the Repair Order for
shop supplies used in
connection with this
repair.

ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
PARTS UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

644693

INVOICE

PAGE 3

SERVICE ADVISOR: 4006 JOSEPH BRETTO



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT			22817/22817		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DD	22MAR21		18:00 12SEP22			COUPS	16SEP22
R.O. OPENED		READY	OPTIONS: SOLD-STK:21196 DLR:09331				
12SEP22		16SEP22	ENG:999 2.0L ECOBOOST ENGINE				
			TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

F CUSTOMER STATES: WHEN GETTING INTO THE CAR WHEN PUTTING FEET ON THE FLOORBOARD FEELS A VIBRATING METAL PEICE.

CAUSE: ELECTRONIC ENGINE CONTROL

1006D NON ROTATIONAL NOISE - WIRELESS ELECTRONIC CHASSIS EARS - DIAGNOSE - L

3823 W

(N/C)

1006DXQ NON ROTATIONAL NOISE - WIRELESS

ELECTRONIC CHASSIS EARS - DIAGNOSE - L EXTRA TIME FOR A POST-REPAIR ROAD TEST.

3823 W

(N/C)

MT11130 TIME TO REMOVE UNDERBODY HEAT SHIELD AND REPOSITION

3823 W

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

3823

22817 VERIFIED CONCERN, VISUAL INSPECTION PASSED, RAN OASIS, NO SSM OR TSB THAT APPLIES, PERFORMED NVH DIAGNOSIS, RAISED VEHICLE ON HOIST, ISOLATED MULTIPLE RATTLE/BUZZ TYPE NOISES FROM UNDERBODY HEAT SHIELDS, 11130, REMOVED SHIELD, REPOSITIONED, REINSTALLED, VERIFIED REPAIRS DURING ROAD TEST.

G Customer states: WHEN SHIFTING 3RD TO 2ND CAR JERKS VERY HARD,

VEHICLE STALLED OUT WHEN PULLING INTO A PARKING SPOT. CHECK AND ADVISE

CAUSE: ELECTRONIC ENGINE CONTROL

EEC Customer states: WHEN SHIFTING 3RD TO 2ND CAR

JERKS VERY HARD, VEHICLE STALLED OUT WHEN PULLING INTO A PARKING SPOT. CHECK AND ADVISE

3823 C

0.00

0.00

22817 UNABLE TO VERIFY THE CONCERN, RAN OASIS, NO SSM OR TSBS THAT PERTAIN TO THIS CONCERN. TOLD JOE B. OF THE FINDINGS.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.				*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.				We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
					PARTS AMOUNT	
					GAS, OIL, LUBE	
					SUBLET AMOUNT	
					MISC. CHARGES *	
					TOTAL CHARGES	
					LESS DISCOUNT	
					SALES TAX	
					PLEASE PAY THIS AMOUNT	

644693

INVOICE

PAGE 4



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111

www.superiorford.com

SERVICE ADVISOR: 4006 JOSEPH BRETTO

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
KU AREA 51		21	FORD BRONCO SPORT				22817/22817		
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
24APR21 IS									
24APR21 DL		22MAR21		18:00 12SEP22			COUPS	16SEP22	

R.O. OPENED

READY

OPTIONS: SOLD-STK:21196 DLR:09331

ENG:999 2.0L ECOBOOST ENGINE

12SEP22

16SEP22

TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

H PERFORM FOUR WHEEL BRAKE INSPECTION. CUSTOMER STATES: SCREECHING/
HUMMING BRAKES WHEN IN REVERSE CHECK AND ADVISE

CAUSE: PERFORM FOUR WHEEL BRAKE INSPECTION

2001BBB BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC

- INSPECT (2001/2007/2200) - L

4620 W

1 JX6Z*2200*E PAD - BRAKE

(N/C)

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

4620

22817 rear brake pads replaced- MSEM124392 \$253.78 PCLP

I CUSTOMER LOST MAIN KEY TO VEHICLE. ADVISE.

CAUSE:

15607C PATS KEY - ERASE AND REPROGRAM (KEY) - L

3823 W

1 164*R8287* KEY FOB

(N/C)

1 164*R8261* KEY BLANK

(N/C)

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

3823

22817 REPLACED CUSTOMERS LOST IA KEY, PROGRAMMED KEY TO VEHICLE

J RENTAL VEHICLE

CAUSE: RENTAL VEHICLE

RENT RENTAL VEHICLE

3823 W

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

3823

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 6% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



644693

INVOICE

PAGE 5

8700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4006 JOSEPH BRETTO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT			22817/22817		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PC NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DT	22MAR21		18:00 12SEP22			COUPS	16SEP22
R.O. OPENED	READY	OPTIONS: SOLD-STK:21196 DLR:09331					
12SEP22	16SEP22	ENG:999 2.0L ECOBOOST ENGINE					
TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED							
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
MISC RENTAL							
	PO#644693						
		W					(N/C)
MISC CUSTOMER PORTION OF REAR BRAKES							
	PO#644693						
		CD				13.36	13.36

ESTIMATE: 164.34 12SEP22 08:18 SA: 4006
CONTACT:

RENTAL, NO EXTRA COST

NEW SERVICE HOURS
MONDAY TO FRIDAY
7:00 AM TO 6:00 PM
CLOSED ON SATURDAY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:
We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
PARTS UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	13.36
TOTAL CHARGES	13.36
LESS DISCOUNT	13.36
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

645610

INVOICE

PAGE 1

SERVICE ADVISOR: 4006 JOSEPH BRETTO



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT			22821/22825		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DD	22MAR21		23:54 05OCT22			VM	06OCT22

R.O. OPENED	READY	OPTIONS:
29SEP22	06OCT22	SOLD-STK:21196 DLR:09331 ENG:999 2.0L ECOBOOST ENGINE TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S TIRES WORE PREMATURALLY, ADVISE

CAUSE: GENERAL REPAIRS

1007AD TIRE(S), WHEEL(S), AND/OR VALVE STEM(S) -

REMOVE AND INSTALL OR REPLACE

(1007/1015/1700/TIRE/TWC01) - L

4624 W

4 9005*3122400* 225/65R17

4 F2GZ*1700*E VALVE ASY

(N/C)

(N/C)

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

4624

22821

replaced all four tires due to premature wear. all four tires wearing even.

Old DOT codes/ LF, XL 6E 224B 0221/ LR, XL 6E 224B 0221/ RR, XL 6E

224B 0221/ RF, XL 6E 224B 0221/ NEW DOT CODES/ LF, XL 6E 224B 5020/ LR,

XL 6E 224B 5020/ RR, XL 6E 224B 5020/ RF, XL 6E 224B 5020

B** ROTATIONAL RATTLE NOISE FROM REAR

CAUSE: ELECTRONIC ENGINE CONTROL

BI Perform four wheel brake inspection. Customer

states:

3823 ISP

(N/C)

MISC CUSTOMER PAY PORTION

PO#645610

CDED

709.14

709.14

NEW SERVICE HOURS

MONDAY TO FRIDAY

7:00 AM TO 6:00 PM

CLOSED ON SATURDAY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:
We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	DESCRIPTION	TOTALS
			LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES *	709.14
			TOTAL CHARGES	709.14
			LESS DISCOUNT	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	709.14

CUSTOMER #: 138828

646958

9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

INVOICE

PAGE 1

SERVICE ADVISOR: 4626 NATASHA M SOMMERVOLD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
KU AREA 51	21	FORD BRONCO SPORT			24932/24932	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	DATE	PAYMENT	INV. DATE
24APR21 IS						
24APR21 DD	22MAR21		18:00	27OCT22	VM	27OCT22
R.O. OPENED	READY	OPTIONS:	SOLD-STK:21196 DLR:09331			
27OCT22	27OCT22	ENG:999 2.0L ECOBOOST ENGINE				
		TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A VEHICLE CHECK-UP - QUICK LANE

CAUSE: VEHICLE CHECK-UP - QUICK LANE

Q99PX VEHICLE CHECK-UP - QUICK LANE

4631 CQL

0.00 0.00

GBATT PERFORM BATTERY INSPECTION, BATTERY IS OK
AT THIS TIME

4631 CQL

0.00 0.00

GTIRE PERFORM TIRE INSPECTION, TIRES ARE OK AT
THIS TIME

4631 CQL

0.00 0.00

NBK Brake Linings not inspected

4631 CQL

0.00 0.00

B SYNTHETIC BLEND GASOLINE ENGINE OIL AND FILTER CHANGE. LUBE ANY
APPLICABLE CHASSIS POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE
FLUIDS.CAUSE: SYNTHETIC BLEND GASOLINE ENGINE OIL AND FILTER CHANGE. LUBE ANY
APPLICABLE CHASSIS POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE
FLUIDS.LOF SYNTHETIC BLEND GASOLINE ENGINE OIL AND
FILTER CHANGE. LUBE ANY APPLICABLE CHASSIS
POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE
FLUIDS.

4645 CQL

37.95 37.95

1 FL*910S* KIT - ELEMENT & GASKET - OIL F

8.95

8.95

8.95

6 XO*5W30*BSP MOTORCRAFT 5W30 OIL

6.50

6.50

39.00

ESTIMATE: 91.86

27OCT22 14:20 SA: 4626

CONTACT:

CUSTOMER PAY SHOP SUPPLY CHARGE

6.99

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE		*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
		We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS DISCOUNT	
			SALES TAX	
		PLEASE PAY THIS AMOUNT		

646958

INVOICE

PAGE 2



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4626 NATASHA M SOMMERVOLD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT					
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DL	22MAR21		18:00 27OCT22			VM	27OCT22
R.O. OPENED		READY	OPTIONS: SOLD-STK:21196 DLR:09331				
27OCT22		27OCT22	ENG:999 2.0L ECOBOOST ENGINE				
			TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

NEW SERVICE HOURS
MONDAY TO FRIDAY
7:00 AM TO 6:00 PM
CLOSED ON SATURDAY



WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:
We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	37.95
PARTS AMOUNT	47.95
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	6.99
TOTAL CHARGES	92.89
LESS DISCOUNT	0.00
SALES TAX	3.61
PLEASE PAY THIS AMOUNT	96.50

SUPERIOR

BROOKDALE

9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4606 CARISSA D MILLER

10738 PERFORMED OIL AND FILTER CHANGE, FILL ALL FLUIDS, CHECK TIRES, BELTS, COOLANT, ROTATE TIRES AND PERFORMED FOUR WHEEL BRAKE INSPECTION ON VEHICLE.

RQ24-014 000015 LC

631582

INVOICE

PAGE 2



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4606 CARISSA D MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
-------	------	------------	-----	---------	------------------	-----

KU AREA 51 21 FORD BRONCO SPORT

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
-----------	------------	------------	----------	--------	------	---------	-----------

24APR21 IS

24APR21 DD22MAR21

18:00 16NOV21

CASH

16NOV21

R.O. OPENED

READY

OPTIONS: SOLD-STK:21196 DLR:09331

ENG:999 2.0L ECOBOOST ENGINE

16NOV21

16NOV21

TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

EST: 86.45

16NOV21 14:21 SA: 4606

CONTACT:

NEW SERVICE HOURS
MONDAY TO FRIDAY
7:00 AM TO 6:00 PM
CLOSED ON SATURDAY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 8% of the total cost of labor and parts, not to exceed \$29.88, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	DESCRIPTION	TOTALS
			LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES *	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNT	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

653581

WORKORDER

PAGE 1



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4449 MCCLELLAN, JOHN B

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
KU AREA 51	21	FORD BRONCO SPORT					
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR21 IS							
24APR21 DD	22MAR21		18:00 27MAR23			VM	
R.O. OPENED	READY	OPTIONS: SOLD-STK:21196 DLR:09331					
27MAR2023 12:30		ENG:999 2.0L ECOBOOST ENGINE					
		TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED					
LINE OF CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS				
# A Q99P		I	VEHICLE CHECK-UP - CARS AND LIGHT TRUCKS				

B EEC C Customer states: gearbox whine type noise from upper engine area. Hears at slower speed down shift and coming to a stop. Happens more when in sport mode when accelerating

C EEC C Customer states: compass is not showing correct, shows in random directions . advise

D LOF CQL SYNTHETIC BLEND GASOLINE ENGINE OIL AND FILTER CHANGE. LUBE ANY APPLICABLE CHASSIS POINTS. TOP OFF ALL TOP SIDE ACCESSIBLE FLUIDS.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCONVENIENCE, OR ANY OTHER INCIDENTAL DAMAGES.

PARTS: All parts installed are new original equipment parts unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced parts will be returned to you (except any part which is required to be returned to a manufacturer, distributor or other person under a warranty or exchange agreement; retained pursuant to law; or is necessary for pending litigation). Any part subject to a warranty or exchange agreement will be available for you to examine for a period of five (5) business days after completion of repairs.

Discard Replaced Parts (INITIAL) Save Replaced Parts (INITIAL)

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. An express mechanics lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.

I understand that the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, distributor or transporter, nor is it responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control.

By Signing Below: I agree that: (1) I have read this Repair Order and I authorize the completion of the repairs described herein. (2) I

STORAGE CHARGES: I understand that a storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 2 working days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

SHOP SUPPLY COSTS: A charge equal to 8% of the total cost of labor and parts, not to exceed \$29.86, will be added to the Repair Order for shop supplies used in connection with the repair.

CHARGES FOR WRITTEN ESTIMATE/PARTIALLY COMPLETED WORK: If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for purposes of a written estimate and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, diagnosis and reassembly or partially completed work and I agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service.

PRELIMINARY ESTIMATE \$ 92.95

ESTIMATE NOTICE: UPON REQUEST, OUR DEALERSHIP WILL PROVIDE YOU WITH A WRITTEN ESTIMATE FOR REPAIRS COSTING MORE THAN \$100 AND LESS THAN \$7,500 IF THE DEALERSHIP AGREES TO PERFORM THE REPAIRS. IF YOU REQUEST A WRITTEN ESTIMATE, THE FINAL REPAIR COST WILL NOT EXCEED THE WRITTEN ESTIMATE BY MORE THAN TEN PERCENT (10%) UNLESS YOU AUTHORIZE ADDITIONAL WORK AND/OR COSTS. AN ORAL ESTIMATE IS NOT SUBJECT TO THE ABOVE REPAIR COST LIMITATIONS. YOU CAN CHOOSE THE KIND OF ESTIMATE YOU WANT TO RECEIVE BY INITIATING BUSINESS END OF THE FOLLOW CHOICES AND INDICATING THE BEST WAY TO CONTACT YOU.

INITIAL WRITTEN ESTIMATE INITIAL ORAL ESTIMATE INITIAL NO ESTIMATE

Telephone to: Fax to:

Email to:

Authorized Additional Repairs	Additional Repairs Approved By:	Date & Time	Telephone # Called

653581

WORKORDER

PAGE 2



9700 56th Ave. North
Plymouth, MN 55442
(763) 559-9111
www.superiorford.com

SERVICE ADVISOR: 4449 MCCLELLAN, JOHN B

DATE	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
------	------	------------	-----	---------	-----------------	-----

KU AREA 51 21 FORD BRONCO SPORT

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
----------	------------	------------	----------	--------	------	---------	-----------

24APR21 IS

24APR21 DD22MAR21

18:00 27MAR23

VM

R.O. OPENED

READY

OPTIONS: SOLD-STK:21196 DLR:09331

ENG:999 2.0L ECOBOOST ENGINE

27MAR2023 12:30

TRN:448 8-SPD AUTO TRANSMISSION AXL:SCHEDULED

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

E EEC

C

Customer states: when plugging in their phone does not always connect and at times the touch screen will not come on advise

F EXTERIOR

C

Customer states: after vehicle sits for a extended time there is a droan type noise when backing up

G ENG

C

Customer states: intermittently there is a sulfur smell from the exhaust advise

H TRANS

C

Customer states: on light acceleration and letting foot off the gas there is a jerking feeling advise

I RENT

I

RENTAL VEHICLE

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

PARTS: All parts installed are new original equipment parts unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced parts will be returned to you (except any part which is required to be returned to a manufacturer, distributor or other person under a warranty or exchange agreement; retained pursuant to law; or is necessary for pending litigation). Any part subject to a warranty or exchange agreement will be available for you to examine for a period of five (5) business days after completion of repairs.

Discard Replaced Parts (INITIAL) Save Replaced Parts (INITIAL)

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. An express mechanics lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.

I understand that the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, distributor or transporter, nor is it responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control.

By Signing Below: I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control; (3) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; and (4) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnostic or research purposes.

Customer X Date

Dealer CAP 2017 CEN Group, LLC EXHIBIT WORKORDER TYPE 3, 35W2C "AS-IS" MV 652950

STORAGE CHARGES: I understand that a storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 2 working days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

SHOP SUPPLY COSTS: A charge equal to 8% of the total cost of labor and parts, not to exceed \$29.99, will be added to the Repair Order for shop supplies used in connection with the repair.

CHARGES FOR WRITTEN ESTIMATE/PARTIALLY COMPLETED WORK: If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for purposes of a written estimate and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, diagnosis and reassembly or partially completed work and I agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service.

PRELIMINARY ESTIMATE \$ 92.95

ESTIMATE NOTICE: UPON REQUEST, OUR DEALERSHIP WILL PROVIDE YOU WITH A WRITTEN ESTIMATE FOR REPAIRS COSTING MORE THAN \$100 AND LESS THAN \$7,500 IF THE DEALERSHIP AGREES TO PERFORM THE REPAIRS. IF YOU REQUEST A WRITTEN ESTIMATE, THE FINAL REPAIR COST WILL NOT EXCEED THE WRITTEN ESTIMATE BY MORE THAN TEN PERCENT (10%) UNLESS YOU AUTHORIZE ADDITIONAL WORK AND/OR COSTS. AN ORAL ESTIMATE IS NOT SUBJECT TO THE ABOVE REPAIR COST LIMITATIONS. YOU CAN CHOOSE THE KIND OF ESTIMATE YOU WANT TO RECEIVE BY INDICATING ONE OF THE FOLLOWING CHOICES AND INDICATING THE BEST WAY TO CONTACT YOU.

INITIALS
WRITTEN ESTIMATE ORAL ESTIMATE NO ESTIMATE

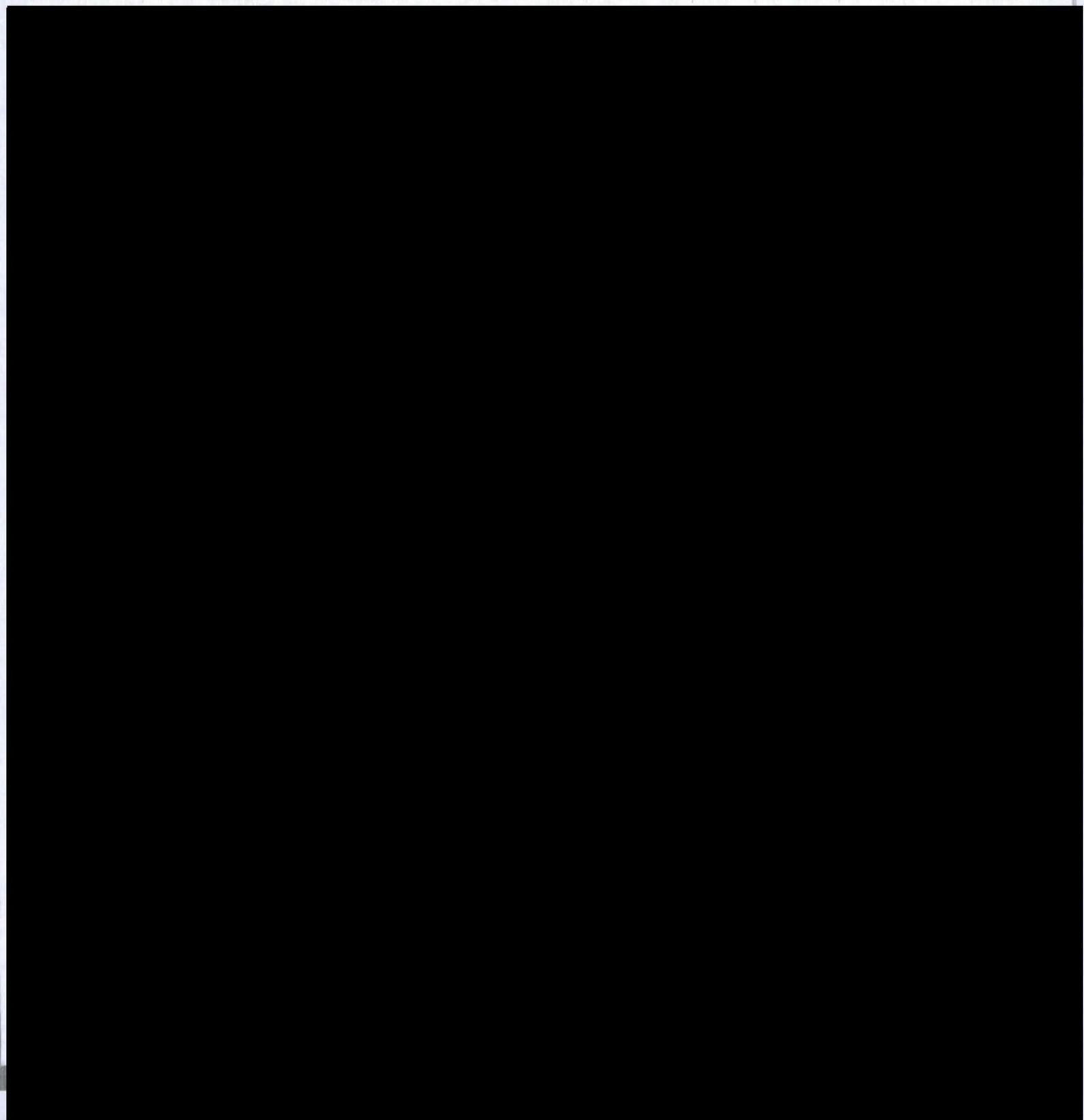
Telephone at: Fax to:

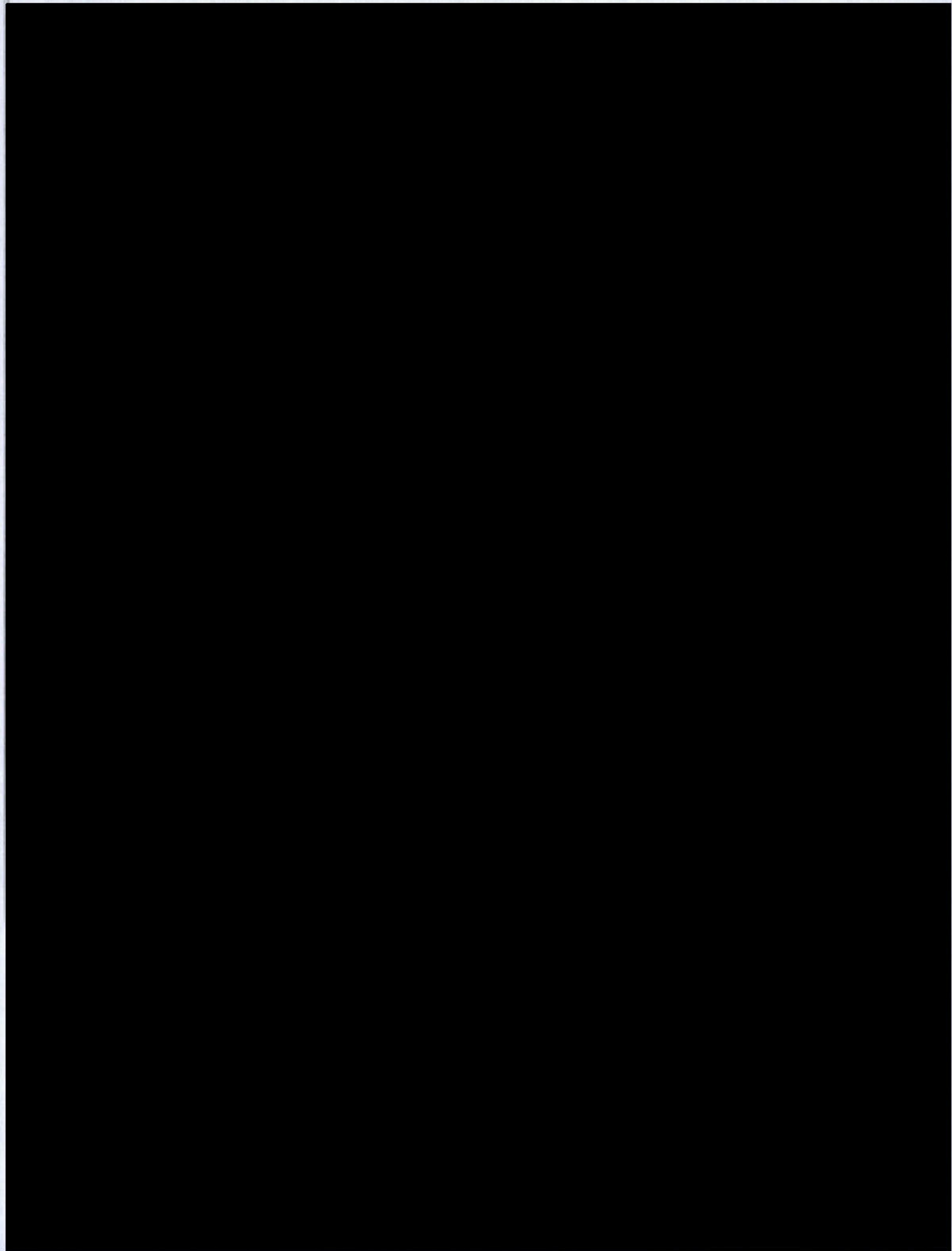
E-mail to:

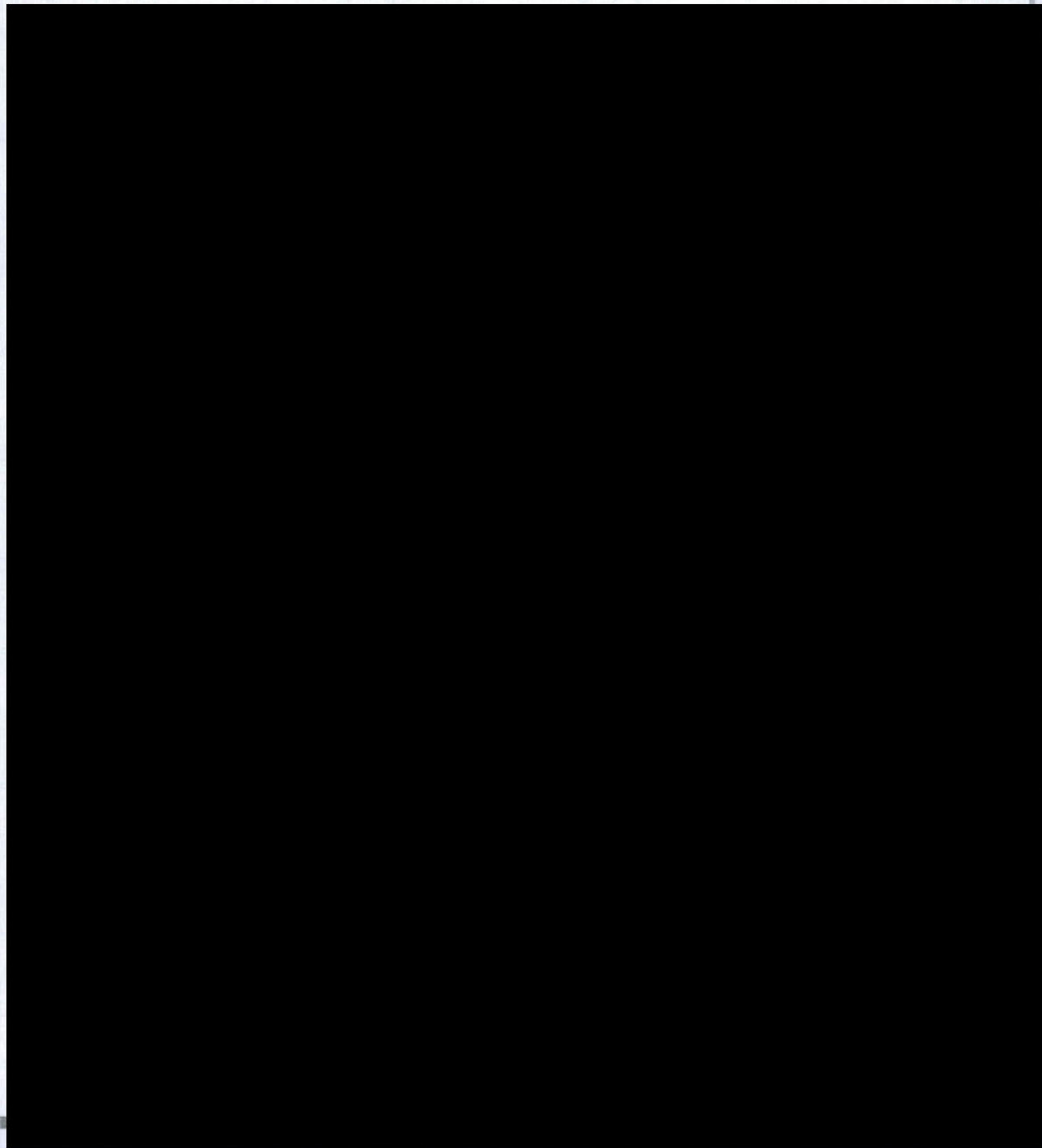
Original Estimate (Parts & Labor)	Authorized Additional Repairs	Additional Repairs Approved By:	Date & Time	Telephone # Called
\$	\$			
Revised Estimate	\$			
\$				

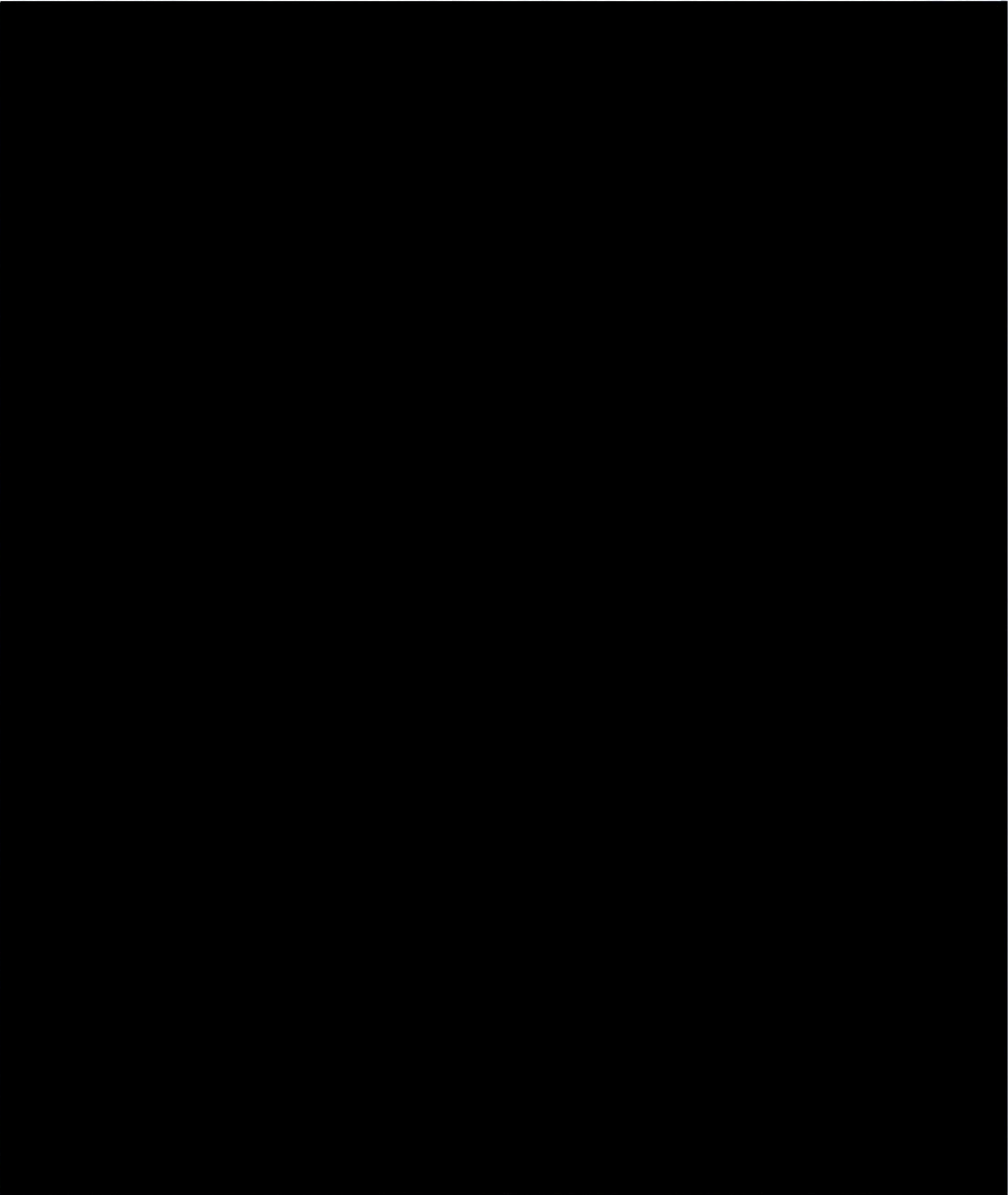
TECHNICIAN COPY

RQ24-014 000018 LC









23APR21 DD		18:00 16JUN23		0.00	CASH	22JUN23
R.O. OPENED	READY	OPTIONS:	DLR:04193			

10:59 05JUN23	15:46 22JUN23					
LINE OPCODE	TECH TYPE	HOURS	LIST	NET	TOTAL	

A CUSTOMER STATES: THERE IS A SULFUR SMELL COMING FROM THE EXHAUST, MOSTLY SMELT OUTSIDE THE VEHICLE UNLESS IN A CLOSED AREA, THEN YOU CAN SMELL IT INSIDE THE VEHICLE. CHECK AND ADVISE EXHAUST DEFAULT

3169 C	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

PASSED SELF TESTING, NO CATALYST CODES PRESENT. COULD NOT DUPLICATE THE ODOR WHEN COLD STARTING OR AFTER WARMING THE VEHICLE TO OPERATING TEMP. FOUND PINPOINT TESTS B1 NO, B2 ASKING TO CHECK FUEL INSIDE OF THE FUEL TANK FOR INCORRECT FUEL OR FUEL THAT CONTAINS A HIGH SULFUR CONTENT. SUGGESTION AT THIS TIME WOULD BE TO DRIVE ON THE CURRENT FUEL UNTIL IT IS AS EMPTY AS THE CUSTOMER IS COMFORTABLE DRIVING THE MILEAGE DOWN TO AND THEN REFILLING AT A DIFFERENT GAS STATION. MAKE SURE TO USE CORRECT FUEL TYPE AT A HIGH VOLUME, WELL RECOGNIZED LOCATION, SUCH AS BP. AFTER A COUPLE OF TANKS OF FUEL, SEE IF THE CONDITION IS CORRECTED. FUEL TYPE OR THE MAKEUP OF THE FUEL IS LIKELY THE SOURCE OF THE CONCERN.

B CUSTOMER STATES HIS COMPASS SHOWS THE WRONG DIRECTION- WILL BE DRIVING WEST THE COMPASS ON THE VEHICLE SHOWS A DIFFERENT DIRECTION. WHEN USING NAV SHOWS HIM GOING THE WRONG DIRECTION LIKE THE COMPASS SAYS. CHECK AND ADVISE

CAUSE: 14G670

REPAIR General Repair

3169 ISP

(N/C)

REPAIR AD

3169 ISP

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

ROAD TESTED THE VEHICLE TO TRY TO DUPLICATE THE CONCERN. UNABLE TO VERIFY THE CONCERN. THE COMPASS IS OPERATING PROPERLY AND THE VEHICLE IS NOT EQUIPPED WITH NAVIGATION. NAVIGATION MAY BE DONE THROUGH THE PHONE WHILE USING CAR PLAY OR ANDROID AUTO. NO RELATED CODES STORED AND THE COMPASS IS OPERATING PROPERLY AT THIS TIME. NOTE, GPS NEEDS OPEN SKY TO WORK PROPERLY AND IF DRIVING NEAR HIGH VOLTAGE POWER LINES OR

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.		*SHOP SUPPLY COSTS: We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.		DESCRIPTION	TOTALS
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.		LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES *	
DATE		CUSTOMER SIGNATURE		TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
		AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE		PLEASE PAY THIS AMOUNT	



46423

MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 213400 Wayzata Blvd
Minnetonka, MN 55305
Main: (952) 546-5441
Service Direct: (952) 543-7770
Fax: (952) 543-7677
www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

VIN

LICENSE

MILEAGE IN / OUT

TAG

AREA51 21 FORD BRONSP

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23		0.00	CASH	22JUN23

R.O. OPENED READY OPTIONS: DLR:04193

10:59 05JUN23 15:46 22JUN23

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

ANYTHING THAT WILL BLOCK THE VEHICLE TO THE OPEN SKY, THERE MAY BE A DISRUPTION OR INTERFERENCE CAUSING THE CONCERN. IF THIS OCCURS, MOVE THE VEHICLE INTO A POSITION AWAY FROM WHERE THIS OCCURS TO RESOLVE THE CONCERN. REVIEWED A VIDEO THE CUSTOMER SHARED, DRIVING WEST AND THE IPC MESSAGE CENTER SHOWED VEHICLE HEADING NORTH. CONCERN INTERMITTENT. DISCONNECTED THE BATTERY FOR AT LEAST 10 MINUTES AND HAD CABLES CONNECTED TO FULLY DISCHARGE. RECONNECTED THE CABLES, VERIFIED PROPER OPERATION. COULD NOT DUPLICATE THE FAULT BEFORE OR AFTER THE REPAIR. NPF SHEET ATTACHED. PER CUSTOMER CARE REQUEST, ESCALATED TO TAC FOR ENGINEERING SUPPORT. THIS IS THEIR RESPONSE: "As you noted, this vehicle is not equipped with navigation. This means that the customer complaint of their navigation showing them travelling in the wrong direction would be while using Android Auto or Apple Carplay as you mentioned. When using these services, the Sync system is merely a pass-thru. Any inaccuracies would be the result of the phone or the software, not the vehicle. Since he states that his navigation from the phone and the embedded compass, which are two completely independent and separate systems, indicated he was going in a certain direction, it is likely that he either truly was going in that direction, or the road itself was maybe NW and right on the verge of where it might switch from north to west in the display. No further repairs are recommended without verification of the concern."

C CUSTOMER STATES THERE IS AN ENGINE NOISE WHEN SHIFTING BETWEEN 2K AND 3K RPM HARD SHIFT/JERK- HAPPENS MORE AT CONSISTENT SPEEDS, THE RPM.S WILL ALSO FLUCTUATE. HARD SHIFTING WHEN ACCELERATING COLD ALSO. CHECK AND ADVISE

CAUSE:

REPAIR NPF

3080 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

test drove vehicle for 10 miles. once hot and once after sitting overnight. no issues heard or felt. vehicle drove and sounded normal. no codes present. no leaks present. operation is normal at this time.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

46423



MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 3
 13400 Wayzata Blvd
 Minnetonka, MN 55305
 Main: (952) 546-5441
 Service Direct: (952) 543-7770
 Fax: (952) 543-7677
 www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
AREA51	21	FORD BRONSP				
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG NO.	RATE	PAYMENT
23APR21 DD			18:00 16JUN23		0.00	CASH
R.O. OPENED	READY	OPTIONS: DLR:04193				
10:59 05JUN23	15:46 22JUN23					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET
no problem found. NPF SHEET ATTACHED.						TOTAL

D CUSTOMER STATES REAR BRAKES ARE SQUEAKING IN REVERSE. HAD NEW PADS
 PUT ON BY SUPERIOR. CHECK AND ADVISE

CAUSE: TSB 23-2041

BRAKES TSB 232041A 70

3169 W

2 DG9Z*2C150*B BKCF11 BOLT

1 XG*3*A 909977 LUBRICANT - UNIVERSAL

ANTI-SEI

1 PM*4*A 214020 BRAKE CLEANER

(N/C)

(N/C)

(N/C)

(N/C)

FC: N17 42

PART#: DG9Z*2C150*B

COUNT:

CLAIM TYPE:

AUTH CODE:

3169

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

GRUNT TYPE OF MOAN NOISE WHEN DRIVING IN REVERSE WAS DUPLICATED.

FOUND RELATED TSB 23-2041. WHEN REMOVING THE REAR WHEELS, FOUND RR

BRAKE CALIPER SPRING MISSING, SEE LINE P. PERFORMED TSB 23-2041,

REPLACED LOWER CALIPER BUSHINGS AS INSTRUCTED BY THE TSB. RETESTED OK

AFTER THE REPAIR.

E CUSTOMER STATES: NOISE IN THE ENGINE, MOST NOTICE BETWEEN 2K AND 3K
 RPM.S OR 25 AND 35 MPH, WHEN DOWNSHIFTING- HIGHER PITCHED WHEN
 WINDING DOWN LIKE IT IS AT HIGHER RPM.S THAN IT IS- ANOTHER
 EXAMPLE IS IT IS REVING DOWN BUT STUCK. CHECK AND ADVISE

ENGINE DEFAULT

3080 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

test drove vehicle for 10 miles. once hot and once after sitting

overnight. no issues heard or felt. vehicle drove and sounded normal.

no codes present. no leaks present. operation is normal at this time.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE
 PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL
 WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF
 MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR
 AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE
 SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND
 ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE
 MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH
 MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH
 WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY
 CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF
 TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the
 Dealership to perform the services/repairs itemized in this invoice and that you received
 (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle
 is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge
 equal to 14% of the
 total cost of labor and
 parts, not to exceed
 \$50.00, to the Repair
 Order for shop supplies
 used in connection with
 this repair.

ALL PARTS ARE NEW
 ORIGINAL EQUIPMENT
 PARTS UNLESS
 OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



46423

MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 413400 Wayzata Blvd
Minnetonka, MN 55305
Main: (952) 546-5441
Service Direct: (952) 543-7770
Fax: (952) 543-7877
www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
AREA51	21	FORD BRONSP					
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	PO NO.	RATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23		0.00	CASH	22JUN23
R.O. OPENED		READY	OPTIONS: DLR:04193				
10:59 05JUN23		15:46 22JUN23					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
no problem found.							

F CUSTOMER STATES: WHEN FIRST STARTING THE VEHICLE, IT WILL DRIVE
FORWARD BUT THE STEERING WHEEL IS STILL LOCKED FOR AN UNKNOWN
AMOUNT OF SECONDS. INTERMITTENT ISSUE. HAPPENED ONCE OR TWICE.

CAUSE: 3C529

STEERING AP NEEDED FOR PROGRAMMING AS PER SSM

51459 DUE TO LACK OF LABOR OPERATYIONS

3169 W

(N/C)

FC: C50 04

PART#: 3C529

COUNT:

CLAIM TYPE:

AUTH CODE:

3169

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00
FOUND RELATED SSM 51459. REPROGRAMMED PSCM TO THE MOST CURRENT
SOFTWARE LEVEL. CLEARED CMDTCS.

G CUSTOMER STATES CENTER SCREEN WILL BE BLACK WHEN STARTING THE CAR.
DOESNT COME BACK ON UNLESS YOU SHUT DOWN AND RESTART THE CAR.
INTERMITTENT ISSUE. CHECK AND ADVISE

CAUSE: 14G229

12651D BODY / CHASSIS / ELECTRICAL (BCE) - TEST

3169 W

(N/C)

12651D4 BCE MODULE - REPROGRAM/RECONFIGURE AS

BUILT DATA

3169 W

(N/C)

REPAIR AP TIME NEEDED FOR ADDITIONAL PROGRAMMING
DUE TO LACK OF LABOR OPERATIONS

3169 W

(N/C)

FC: A46 04

PART#: 14F642

COUNT:

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
AREA51	21	FORD BRONSP					
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23		0.00	CASH	22JUN23
R.O. OPENED		READY	OPTIONS: DLR:04193				
10:59 05JUN23		15:46 22JUN23					



MORRIE'S MINNETONKA FORD

* INVOICE *

DUPLICATE 1
PAGE 6

13400 Wayzata Blvd
Minnetonka, MN 55305
Main: (952) 546-5441
Service Direct: (952) 543-7770
Fax: (952) 543-7677
www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
-------	------	------------	-----	---------	------------------	-----

AREA51	21	FORD BRONSP
--------	----	-------------

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE	PAYMENT	INV. DATE
-----------	------------	------------	----------	--------	------	---------	-----------

CAUSE:

1006D NON ROTATIONAL NOISE - WIRELESS ELECTRONIC
CHASSIS EARS - DIAGNOSE - L

3169 W

1 JX6Z*5500*L ARM ASY - REAR SUSPENSION

2 *W719419*S439 BOLT

1 LX6Z*5C486*C MEF566 LINK - STABILIZER

BAR

2 *W712503*S440 F NUT - HEX

1006DXQ NON ROTATIONAL NOISE - WIRELESS

ELECTRONIC CHASSIS EARS - DIAGNOSE - L EXTRA

TIME FOR A POST-REPAIR ROAD TEST

3169 W

5486B KIT - STABILIZER BAR LINK - REAR - REPLACE

(5A486/5C486/5C488/5K484) - L

3169 W

3001A CASTER, CAMBER, TOE-IN - CHECK - L

3169 W

3001A6F TOE-IN - CORRECT (FRONT/REAR) - L

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP. AS-IS, THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

***SHOP SUPPLY COSTS:**
We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
PARTS UNLESS
OTHERWISE INDICATED

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE _____ CUSTOMER SIGNATURE _____

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY
THIS AMOUNT

46423



MORRIE'S MINNETONKA FORD

INVOICE

 DUPLICATE 1
 PAGE 7

 13400 Wayzata Blvd
 Minnetonka, MN 55305
 Main: (952) 546-5441
 Service Direct: (952) 543-7770
 Fax: (952) 543-7677
 www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
AREA51	21	FORD BRONSP				
DEL DATE	PROD. DATE	WARR. EXP.	PROMISE	DATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23	0.00	CASH	22JUN23
R.O. OPENED	READY	OPTIONS:	DLR:04193			

10:59 05JUN23 15:46 22JUN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		3169	W				(N/C)
	3001A6BT	TOE-IN -	CORRECT (FRONT/REAR) - L				(N/C)
		3169	W				(N/C)

FC: k09 42

PART#: LX6Z*5C486*C

COUNT:

CLAIM TYPE:

AUTH CODE:

3169

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE J: 0.00

WHILE DRIVING THE VEHICLE AT SLOW SPEEDS AND WHEN TURNING IN PARKING LOT STYLE MANEUVERS, THERE IS A CREAKING FROM THE REAR THAT WOULD FIT THE CUSTOMER DESCRIPTION. PERFORMED NVH DIAGNOSIS, USED CHASSIS EARS AND USED STETHOSCOPE WHILE THE VEHICLE WAS ON THE ALIGNMENT RACK AND COULD MANIPULATE THE REAR SUSPENSION UP AND DOWN TO GENERATE THE NOISE. NOISE SOUNDS LIKE A BUSHING IN THE RR SUSPENSION. REPLACED FORWARD REAR LOWER CONTROL ARM ASSY AND ROAD TESTED, NOISE CAME BACK AND IS INTERMITTENT. USED STETHOSCOPE WHILE ANOTHER TECH JOUNCING SUSPENSION TO LOCATE SOME NOISE FROM RR STABILIZER LINK. REPLACED RR STABILIZER LINK. CHECK ALIGNMENT, FRONT TOE AND REAR TOE OUT OF SPEC. ADJUSTED RR TOE AND THEN ADJUSTED LF TOE. ROAD TESTED OK AFTER THE REPAIRS. NOISE NO LONGER PRESENT AND VEHICLE STEERS PROPERLY.

K CUSTOMER STATES HAPPENED ONCE, HAD A CLICKING NOISE FROM THE REAR WHEN ACCELERATING FROM A STOP BUT WENT AWAY FAIRLY QUICK-
 HAPPENED MID DRIVE SO WARMED UP
 NOISE NOISE DIAG/REPAIR

3169 C 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE K: 0.00

COULD NOT DUPLICATE THE NOISE DURING A ROAD TEST.

L CUSTOMER STATES HAPPENED ONE TIME, VEHICLE STALLED WHILE PARKING.
 ENGINE ENGINE DIAG/REPAIRS

3169 ISP (N/C)

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

46423



MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 813400 Wayzata Blvd
Minnetonka, MN 55305
Main: (952) 546-5441
Service Direct: (952) 543-7770
Fax: (952) 543-7677
www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

AREA51	21	FORD BRONSP	VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	DATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23	0.00	CASH	22JUN23
R.O. OPENED	READY	OPTIONS:	DLR:04193			

10:59 05JUN23 15:46 22JUN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:		0.00	LABOR:		0.00	OTHER:	
					0.00	TOTAL LINE L:	0.00

COULD NOT DUPLICATE THE CONCERN. LIKELY RELATED TO LINE M. SEE LINE M.

M CUSTOMER STATES HAPPENED TWICE- VEHICLE FAILS TO START/STARTS AND DIES OUT.

CAUSE:

9002A FUEL TANK - REMOVE AND INSTALL
(9002/9072/9076) - L

3169 W

8 *W720526*S450B BOLT

4 *W711806*S450B BOLT

2 LX6Z*4B496*A 468094 BOLT

1 LX6Z*5A215*D CLAMP - EXHAUST

1 4L3Z*9276*AA ACG807 GASKET

1 LX6Z*9H307*A PFS1326 SENDER AND PUMP

ASY

FCSD#Q04263

9002A6 FUEL PUMP - ELECTRIC - REPLACE

(9350/9A407/9C407/9H307/9H318) - L

3169 W

12650D EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N

3169 W

12650DX1 EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N

EXTRA TIME TO REPEAT FINAL QUICK TEST

3169 W

12650D45 ENGINE MODULE - DIAGNOSTIC PIN POINT

TEST - L

3169 W

REPAIR ad

3169 W

FC: d03 42

PART#: LX6Z*9H307*A

COUNT:

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

46423



MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 9
 13400 Wayzata Blvd
 Minnetonka, MN 55305
 Main: (952) 546-5441
 Service Direct: (952) 543-7770
 Fax: (952) 543-7677
 www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
AREA51	21	FORD BRONSP					
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23		0.00	CASH	22JUN23
R.O. OPENED		READY	OPTIONS: DLR:04193				

10:59 05JUN23 15:46 22JUN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

CLAIM TYPE:

AUTH CODE:

3169

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE M: 0.00

HOTLINE CONTACT ID 120026291. PERFORMED EEC TESTS, KOEC P008A:00-68. CLEARED CODE, DID NOT RETURN. FOUND RELATED SSM 51537 THAT STATES TO CHECK CONNECTIONS AND PINS BEFORE PERFORMING PINPOINT TESTS. VERIFIED PIN FIT AND CONNECTIONS FOR C1551B, C1035A, C110, C401, C4033, AND C4330. USED COMPRESSED AIR TO CLEAN CONNECTORS BEFORE DISCONNECTING AND BLEW THEM OFF AGAIN BEFORE RECONNECTING. PIN FIT DID NOT IDENTIFY ANY CONCERNS, PINS ARE IN PLACE WITHIN THE CONNECTORS, CONNECTORS DID NOT COME APART WHEN TUGGING ON THEM AND RECONNECTED THEM PROPERLY AFTER CHECKING THEM OUT. INSPECTED G404, REMOVED GROUND BOLT AND THE BOLT HAD SOME CORROSION AND WAS A LITTLE RUSTY ON THE THREADS NEAR THE GROUNDING EYELET END. USED WIRE WHEEL TO CLEAN THREADS AND USED A DISC TO CLEAN GROUND EYELET SURFACES. APPLIED SOME ANIT-SEIZE TO THE BOLT AND REINSTALLED THE GROUND EYELET WITH THE BOLT. DUE TO NOT IDENTIFYING ANY OTHER ISSUES, PERFORMED PINPOINT TESTS HC1 NO, HC2 YES, HC11 NO, HC12 YES, HC13 YES, HC14 YES. PINPOINT TEST RESULTS STATE TO REFER TO THE SYMPTOM CHARTS FOR FURTHER DIRECTION. CONTACTED HOTLINE. WHILE FUEL TANK DOWN TO CHECK CONNECTIONS, PINS, CIRCUITS DURING TESTING IT WAS SUGGESTED TO BLOW OUT THE FUEL LINES AND REPLACE THE FUEL PUMP ASSY. DISCONNECTED FUEL LINES AND BLEW AIR THROUGH THEM TO CLEAR THEM OUT OF POTENTIAL DIRT OR DEBRIS AS STATED. REPLACED FUEL PUMP ASSY. REINSTALLED AND CLEARED ALL CMDTCS. RETEST, COULD NOT DUPLICATE ANY FAULTS AFTER THE REPAIRS AND FINAL TESTS PASS.

N VEHICLE HEALTH REPORT

VHR VEHICLE HEALTH REPORT

3169

C

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE N: 0.00

O LOANER VEHICLE

LOANER 1FTEW1EP8PFB38473

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

RQ24-014 000032 LC

46423



MORRIE'S MINNETONKA FORD

INVOICE

DUPLICATE 1
PAGE 1013400 Wayzata Blvd
Minnetonka, MN 55305
Main: (952) 546-5441
Service Direct: (952) 543-7770
Fax: (952) 543-7677
www.minnetonkaford.com

SERVICE ADVISOR: 2596 KATIE JENSEN

AREA51 21 FORD BRONSP

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23APR21 DD			18:00 16JUN23		0.00	CASH	22JUN23
R.O. OPENED	READY	OPTIONS: DLR:04193					

10:59 05JUN23 15:46 22JUN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		3169	W				(N/C)
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE O: 0.00

P** JOINT CONCERN WITH LINE D- DURING TSB FOUND MISSING RR CALIPER

SPRING

CAUSE: MISSING

BRAKES DD ON

3169 ISP

REPAIR MT2B486 INSTALLED MISSING SPRING. M-TIME
NEEDED DUE TO LACK OF LABOR OPERATIONS

3169 ISP

1 DG9Z*2B486*B SPRING - BRAKE CALIPER

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE P: 0.00

UPON INITIAL INSPECTION, FOUND THE RR BRAKE CALIPER SPRING MISSING.
HAD BRAKES PREVIOUSLY DONE AT ANOTHER DEALER. REMOVE RR WHEEL,
INSTALLED THE RR BRAKE CALIPER SPRING, AND REINSTALLED THE WHEEL.#9436 CUSTOMER REQUESTED A
LOANER CREATED 2023- 05-11
01:01:00PM TAKEN BY STACY
ENGBRETSSEN for VIN:
3FMCR9D98MRA65924

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

We have added a charge equal to 14% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
PARTS UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

1

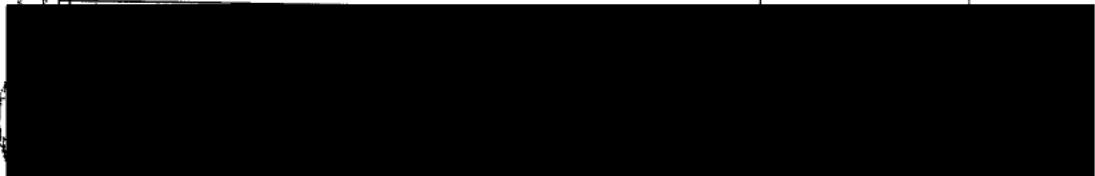
\$2.79 US POSTAGE
7 OZ FIRST-CLASS MAIL FLATS RATE
RETAIL

062S0014950432
10571774
FROM 33330



stamps
endicia
08/31/2023

USPS FIRST CLASS MAIL®



SHIP
TO:

Ford Motor Company
Customer Relationship Center
Po Box 6248
Dearborn MI 48121-6248



FORD MOTOR COMPANY

SEP 13 REC'D

DEARBORN MI 48121-6248





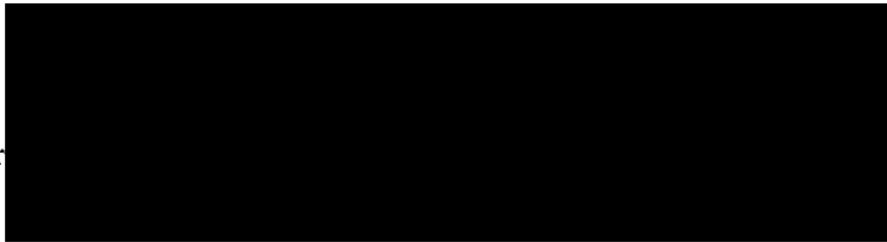
Michael Hartsock, Esq. 7001 N. Scottsdale Rd. Suite 2060 Scottsdale, AZ 85253
480-237-2744 (phone) (866) 226-1333 (fax) docs@amarlawgrp.com

July 18, 2023

Sent Via US Mail to:
Ford Motor Company
P.O. Box 6248
Dearborn, MI 48126

Sent via Email to:
ogcclaim@ford.com

RE:
Vehicle:
Our File Number



Dear Sir/Madam:

Please be advised that Amar Law Group, PLLC represents [REDACTED] in her claim against Ford Motor Company ("Ford") pursuant to the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 *et seq.* ("MMWAA") and Arizona law. Our client's claim pertains to her 2021 Ford Bronco VIN: [REDACTED] ("Bronco"). Having been formally notified of our representation, direct all future contacts and correspondence to Amar Law Group, PLLC, as listed above.

The Bronco experienced frequent and substantial defects during its warranty period. According to our client, the Bronco suffered from the following defects, nonconformities, and conditions: **engine (4 repair attempts)**, check engine light (3 repair attempts), electrical (3 repair attempts), PCM (2 repair attempts), sensor (2 repair attempts), accelerating condition (2 repair attempts), loss of power (2 repair attempts), overheating condition, HVAC, leaking condition, stalling condition, and battery.

This repair history is unreasonable under the law meeting what Ninth Circuit caselaw states is a reasonable number/opportunity for GMC to cure the defects and conditions. *See Milicevic v. Fletcher Jones Imports*, 402 F.3d 912 (9th Cir. 2005). *See also Bray*

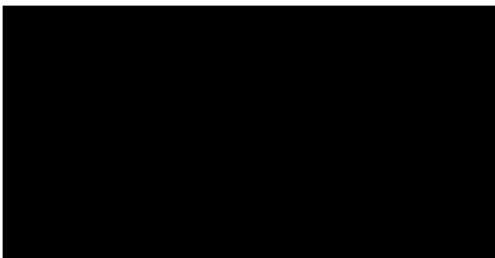
v. Monaco, 371 F.Supp.2d 1135, 1139 (D.Ariz. 2005); *Muller v. Winnebago Indus.*, 318 F. Supp. 2d 844 (D. Ariz. 2004); *Haugland v. Winnebago*, 327 F.Supp.2d 1092 (D. Ariz. 2004); *Kalil Bottling Co. v. Burroughs Corp.*, 127 Ariz. 278; 619 P.2d 1055 (Ariz. App. 1980); *Roberts v. Morgensen Motors*, 135 Ariz. 162; 659 P.2d 1307 (Ariz. App. 1982). Further, Ford admitted the defective nature of the conditions within the Bronco by authorizing repairs under warranty. *See Milicevic*, at 919 (9th Cir. 2005) (“[b]y attempting to repair the [vehicle components] under warranty, [the manufacturer/warrantor] admitted the defective nature of these conditions”).

The repair history has caused substantial impairment in the use and value of the subject vehicle to our client. Further, the untimely repairs are inconsistent with the Ford brand name and expectation of quality. After giving Ford and its authorized dealership repair agents more than a reasonable opportunity to resolve these issues, our client has no other option but to pursue legal recourse. This letter constitutes direct written notification of the defects in our client’s Bronco and her intent to pursue claims under the 15 U.S.C. § 2301 *et seq.* and Arizona warranty common law.

To avoid litigation, our client requests diminution in value compensation plus payment of her attorneys’ fees as required by law. *See* 15 U.S.C. § 2310(d)(2) and A.R.S. § 12-341.01. You are hereby notified that Amar Law Group has a charging lien for attorneys’ fees in this matter. Our client would prefer to resolve this matter at this early stage and save the parties the burden and expense of litigation. You are hereby notified that Amar Law Group has a charging lien for attorneys’ fees in this matter.

Accordingly, please contact our office within twenty-one (21) days if you wish to resolve this matter amicably. If we are not contacted within that time, we will be forced to file a formal claim in court. It is our desire, however, to work out these issues with Ford amicably and in a manner that is best for all parties involved. Thank you for your attention to this matter.

Sincerely,
/s/Michael Hartsock, Esq.



COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

JOB# 1 CHARGES-----

LABOR-----

J# 1 13FOZ--DIAGNOSE *ENGINE REPAIR DIAG TECH(S):582101
C/S THAT SHE WAS DRIVING HOME FROM WORK AND GOT A MESSAGE ON
THE DASH BOARD STATING THAT THE ENGINE POWER WAS BEING
REDUCED TO PREVENT THE VEHICLE FROM OVERHEATING. C/S THAT
THERE IS A STRONG POSSIBLE COOLANT SMELL COMING FROM THE
EXHAUST AND THERE WAS FLUID DRIPPING OUT OF EXHAUST. PLEASE
ADVISE
COOLANT LOSS
CONCERN
VERIFIED CONCERN, SMELLED COOLANT UPON START UP. CHECKED
COOLANT LEVEL AND FOUND COOLANT EXCESSIVELY LOW. CHECKED
CODES AND FOUND CODE P0217 AND P2602/COOLANT OVER TEMP
AND COOLANT PUMP A CIRCUIT LOW. DIAGNOSIS, PERFORMED
RELATIVE COMPRESSION TEST AND CYLINDER 2 IS 2% LOW WHICH IS
OK. PERFORMED CYLINDER HEAD GASKET LEAKAGE TEST. PRESSURE
COOLANT AND COOLANT SYSTEM HAS LOSS OF PRESSURE, CHECKED
CYLINDERS USING BORESCOPE AND FOUND EXCESSIVE COOLANT
INTRUSION FROM CYLINDER 2. FOUND SCORING FROM CYLINDER WALLS
FROM CYLINDER 2 ONLY, (OTHER CYLINDERS HAS NO SCORING.)
FOUND CYLINDER 2 VALVES ARE VISIBLY EXCESSIVELY LEAKING OIL
AS WELL USING BORESCOPE. AT THIS POINT IT IS NEEDED TO
REPLACE LONG BLOCK ASSEMBLY.
6007E 0.7
12650D47 0.1 (RELATIVE COMPRESSION TEST)
12650DX1 0.1 (TEST DRIVE/RETEST)
6007A 11.2 (REMOVE AND INSTALL ENGINE)
6007A34 3.3 (SERVICE LONG BLOCK)

WARRANTY

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	JX6Z-6006-AC	SERVICE ENGINE	
	4	-W715618-S437	NUT	
	2	VC-13DL-G	ANTI-FREEZE	
	1	FL-910S-B12	KIT - ELEMENT	
		BE8Z-6731-AC		
	1	JX6Z-6758-E	TUBE ASY	
				TOTAL - PARTS

WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX FOCs JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

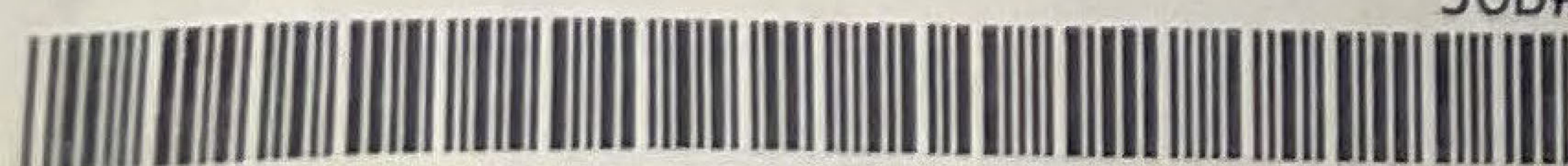
LABOR-----

J# 2 75FOZ INFORMATION TECH(S):10
22S73 PCM PROGRAMMING AND DRAIN TUBE INSTALLATION
S.O.P PARTS ONLY

INTERNAL

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX FOCs JOB# 2 TOTAL 0.00



01011FOCS643245

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

JOB# 3 CHARGES

LABOR-----	TECH(S):10	WARRANTY
J# 3 85FOZ	RENTAL CAR	
	CUSTOMER NEEDS RENTAL VEHICLE	
	CUSTOMER IN RENTAL VEHICLE	

SUBLET-----	PO#-----	VEND INV#-	INV.DATE-	DESCRIPTION-----	WARRANTY
	1222014	643245	04/07/23	RENTAL	0.00
TOTAL - SUBLET					

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX FOCs JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR-----	TECH(S):582101	WARRANTY
J# 4+13FOZ	GAS ENGINE REPAIR	
UPON INSTALLATION AND INSPECTION FOUND THAT THE ENGINE OIL PRESSURE SWITCH HAS FAILED.		
P0521		
PERFORMED TEST DRIVE AFTER ENGINE REPLACEMENT. UPON TEST DRIVE, FOUND CEL CAME UP. DIAGNOSIS, CHECK CODES AND FOUND CODE P0521. PERFORMED PPT, M1: YES, M2: NO, M3:NO (USED PIDS TO CHECK EOP PRESSURE PER PPT) AND LED TO FAILED ENGINE OIL PRESSURE SENSOR. NEED TO SPW THE SENSOR DUE TO THE SENSOR CAME WITH THE NEW LONG BLOCK. PERFORMED ENGINE OIL PRESSURE SENSOR REPLACEMENT, RETEST, DRIVE TEST AND VERIFIED REPAIR.		
9278A 0.5		
12650D 0.2		
12650D45 0.3		
12650D80 0.1 (CHECK PIDS - EOP PRESS)		

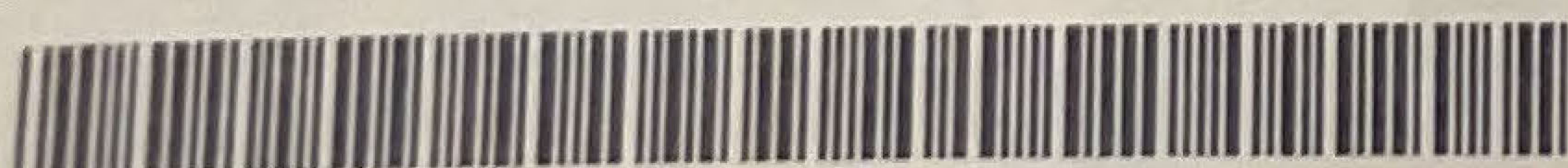
PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
	1	GN1Z-9D290-D	SENDER ASY - 0		0.00
TOTAL - PARTS					

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX FOCs JOB# 4 TOTAL 0.00

JOB# 5 CHARGES

LABOR-----	TECH(S):582101	WARRANTY
J# 5+04FOZ--	DIAGNOSE MAINTENANCE	
UPON INSPECTION TECHNICIAN FOUND BAD CABIN HEATER PUMP CONNECTOR.		
CABIN HEATER COOLANT CONNECTOR		



0101IFOCs643245

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE
5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET
6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

UPON TEST DRIVE, FOUND CEL CAME UP. CHECK CODES AND
CODE P2602, COOLANT PUMP A CIRCUIT. FURTHER DIAGNOSIS AND
FOUND CABIN HEATER COOLANT PUMP CONNECTOR WIRE HAS DAMAGE ON
PIN 2 AND PIN 3 OF THE CONNECTOR. VERIFIED CONNECTOR FAILURE
USING MULTIMETER. AT THIS POINT, IT IS NEEDED TO RESPLICE/
REPAIR THE CONNECTOR. PERFORMED SPLICE CABIN HEATER COOLANT
PUMP CONNECTOR. RETEST AND VERIFIED REPAIR. (HAD TO USE
MTIME TO SPLICE/REPAIR THE CONNECTOR DUE TO NO LABOR OP)
MTIME 0.9 (SPLICE DAMAGED CONNECTOR C1030)

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		WPT-1492	WIRE ASY		
			HUZZ-14S411-BA			
					TOTAL - PARTS	0.00

JOB# 5 TOTALS-----
JOB# 5 JOURNAL PREFIX FOCs JOB# 5 TOTAL 0.00

COMMENTS-----
CALLED AND UPDATED CUSTOMER 04/07 745AM
CALLED AND UPDATED CUSTOMER 04/06 230PM, 445PM
CUSTOMER PAYS ZERO. WARRANTY PAY.
CALLED AND UPDATED SONIA THAT VEHICLE NEEDED A NEW LONG BLOCK 04/03 SH
LEGACY INSURANCE, CLAIM#CAZ-0257285-02
PICKED UP ON 04/07/23 ADH
WARRANTY IN BUCKET 04/07/23 ADH

TOTALS-----	
[CHARGE ACCOUNT] ()	[CREDIT CARD] ()
[CHECK NUMBER] ()	[CASH] ()
All Claims for adjustments must be accompanied by this invoice within 24 months.	
The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.	
TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE

0101IFOCs643245

[END OF INVOICE] 05:24pm

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

JOB# 1 CHARGES-----**LABOR-----**

J# 1 13FOZ--DIAGNOSE *ENGINE REPAIR DIAG

TECH(S):582101

INTERNAL

C/S THAT THE VEHICLE LOSES POWER UPON ACCELERATION. C/S THAT
WHEN SHE ATTEMPTS TO ACCELERATE THE RPM'S INCREASE BUT THE
VEHICLE DOES NOT ACCELERATE AT ALL. PLEASE ADVISE.
VEHICLE POWER CONCERN

PERFORMED DIAGNOSIS, CHECKED CODES AND FOUND NO CODES.
CHECKED OBD 6 AND FOUND NO MISFIRES. PERFORMED POWER BALANCE
TEST AND PASSED. PERFORMED TEST DRIVE, DID MULTIPLE HARD
ACCELERATIONS AND VEHICLE PRODUCES POWER LIKE A 1.5 LITER
3 CYLINDERS WOULD. VEHICLE PICKS UP SPEED GOOD. NO PROBLEMS
FOUND AT ALL. (USED MTIME TO TEST DRIVE VEHICLE)

12650D 0.2

12650D47 0.1

MTIME 0.2 (TEST DRIVE/HARD ACCELERATIONS)

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----**LABOR-----**

J# 2 54FOZ-RECHECK POSSIBLE RECHECK

TECH(S):10

INTERNAL

ROAD TEST VEHICLE FOR POSSIBLE RECHECK, REF RO#643245
03/30/23 WE INSTALLED A NEW MOTOR.
POSSIBLE RECHECK

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 0.00

COMMENTS-----

LEGACY INSURANCE, CLAIM#CAZ-0257285-02
PARK OUT 05/15/23 TK 3

"The Dealership That Service Built"



0101IFOC651127

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

TOTALS

[CHARGE ACCOUNT] ()
[CHECK NUMBER] ()

[CREDIT CARD] ()
[CASH] ()

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

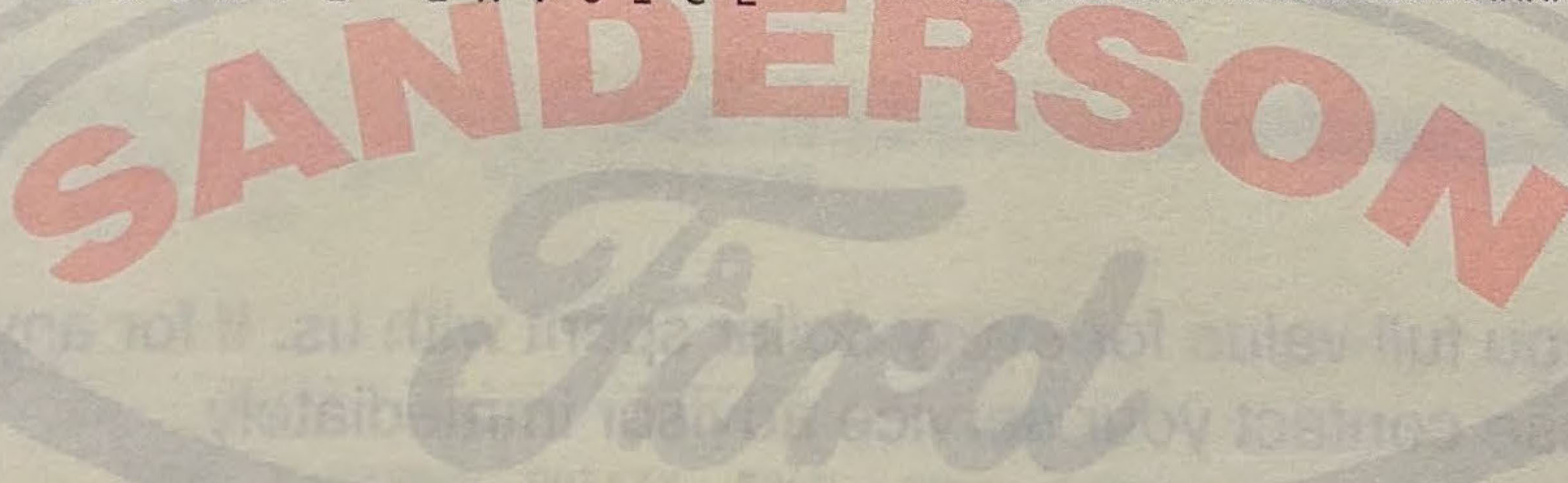
TOTAL INVOICE \$ 0.00

All Claims for adjustments must be accompanied by this invoice within 24 months.

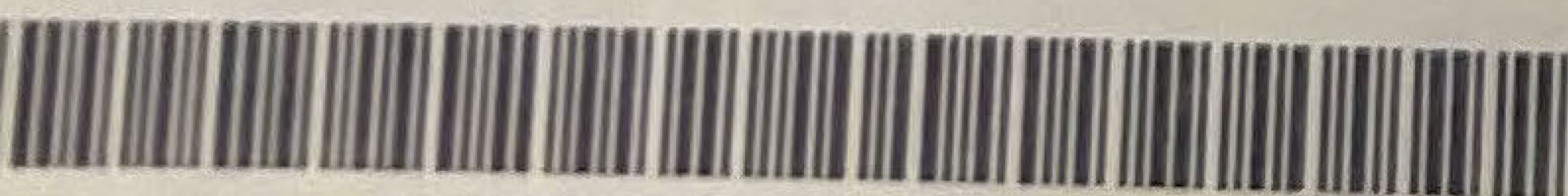
The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.

CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****



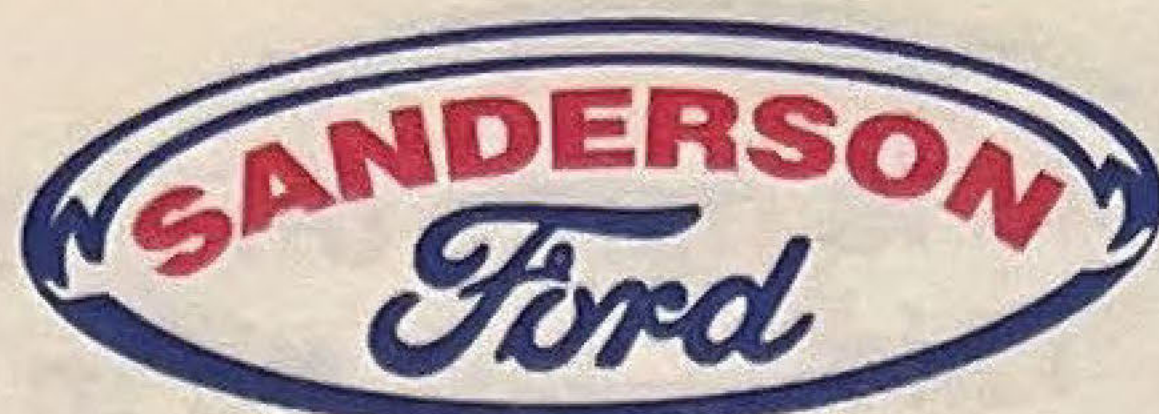
"The Dealership That Service Built"



0101IFOC651127

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE
5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

JOB# 1 CHARGES-----

LABOR-----
J# 1 13FOZ--DIAGNOSE *ENGINE REPAIR DIAG TECH(S):582101 WARRANTY

C/S THAT THE VEHICLE STALLS WHILE DRIVING AT NORMAL SPEEDS AND TEMPERATURES. CUSTOMER ALSO STATES THAT SHE IS GETTING AN INTERMITTENT WRENCH LIGHT AND THAT THE VEHICLE HAS SLOW ACCELERATION FROM A LIGHT AT TIMES. C/S THAT THIS HAS OCCURRED SINCE WE INSTALLED A NEW ENGINE. PLEASE ADVISE P130D

CHECKED CODES AND FOUND P130D. PERFORMED PIN POINT TEST DG PER CODE. (NO MESSAGES FOUND FOR THE CODE). DG1:YES (P130D), DG7:NO (USED PIDS TO MONITOR KNK_CTRL WHILE DRIVING), DG7:YES(CYL3 INCREASED), DG8:NO(NO KNOCKS HEARD)AND LED TO FAILED KNOCK SENSOR PER PPT. (NO PROBLEMS FOUND WITH THE ENGINE HARNESS ROUTING AND NO FUEL INJECTOR OR ANY ABNORMAL NOISE HEARD). PERFORMED KNOCK SENSOR REPLACEMENT, HAS TO REMOVE AIR CLEANER INTAKE DUCT TO ACCESS, USED MTIME TO REPLACE KNOCK SENSOR. RESET KAM, RETEST, DRIVE TEST AND VERIFIED REPAIR AT THIS TIME.

12650D 0.2

12650D45 0.3

12650DX1 0.1 (RETEST/FINAL DRIVE TEST)

12650D81 0.5 (USED PIDS WHILE DRIVING)

MTIME 0.5 (KNOCK SENSOR)

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	GN1Z-12A699-A	SENSOR - ENGIN		
				TOTAL - PARTS	0.00

SUBLET-----	PO#-----	VEND INV#-----	INV.DATE-----	DESCRIPTION-----	WARRANTY
	1227703		06/10/23	LOANER	
				TOTAL - SUBLET	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX FOCs JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 54FOZ-RECHECK POSSIBLE RECHECK TECH(S):10 INTERNAL

ROAD TEST VEHICLE FOR POSSIBLE RECHECK
REF RO#651127 TECH#582101 32,649MI 05/15
POSSIBLE RECHECK

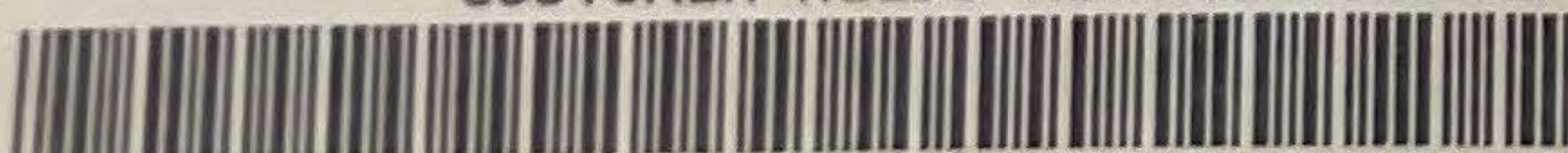
JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX FOCs JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 85FOZ RENTAL CAR TECH(S):10 WARRANTY

CUSTOMER NEEDS RENTAL VEHICLE



0101IFOCs654513

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----WARRANTY
1227703 06/10/23 RENTAL TOTAL - SUBLET 0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX FOCs JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----TECH(S):523435 13.75

J# 4+08FOZFM305 1 TIRE MOUNT/BALANCE
MOUNT AND BALANCE ONE TIRE
TIRE DISPOSAL FEE Michelin
PRIMACY A/S Part #: 9004 72282 THE SPARE TIRE IS ON THE
VEHICLE NOW. CALL ADVISOR WITH ANY QUESTIONS
DOT 03L14 027X 3622
E
MOUNTED AND BALANCED ONE TIRE

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	204.00
1 9004-72282 225/60R18	204.00
TOTAL - PARTS	204.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	2.00
CTIRE TIRE TAX	2.00
TOTAL - MISC	2.00

JOB# 4 TOTALS-----	LABOR	13.75
	PARTS	204.00
	MISC	2.00

JOB# 4 JOURNAL PREFIX FOCs JOB# 4 TOTAL 219.75

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	3.00
JOB # A AEV ENVIRONMENTAL DISPOSAL CHARGE	1.10
JOB # A SS SHOP SUPPLIES	4.10
TOTAL - MISC	4.10

COMMENTS-----
CUSTOMER PAYS \$242.72 SH 06/09
SONIA 602-686-6979
PICKED UP AND PAID WITH VISA 06/10 AR



0101IFOCs654513

[CONTINUED ON NEXT PAGE] 05:24pm

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES
6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

TOTALS

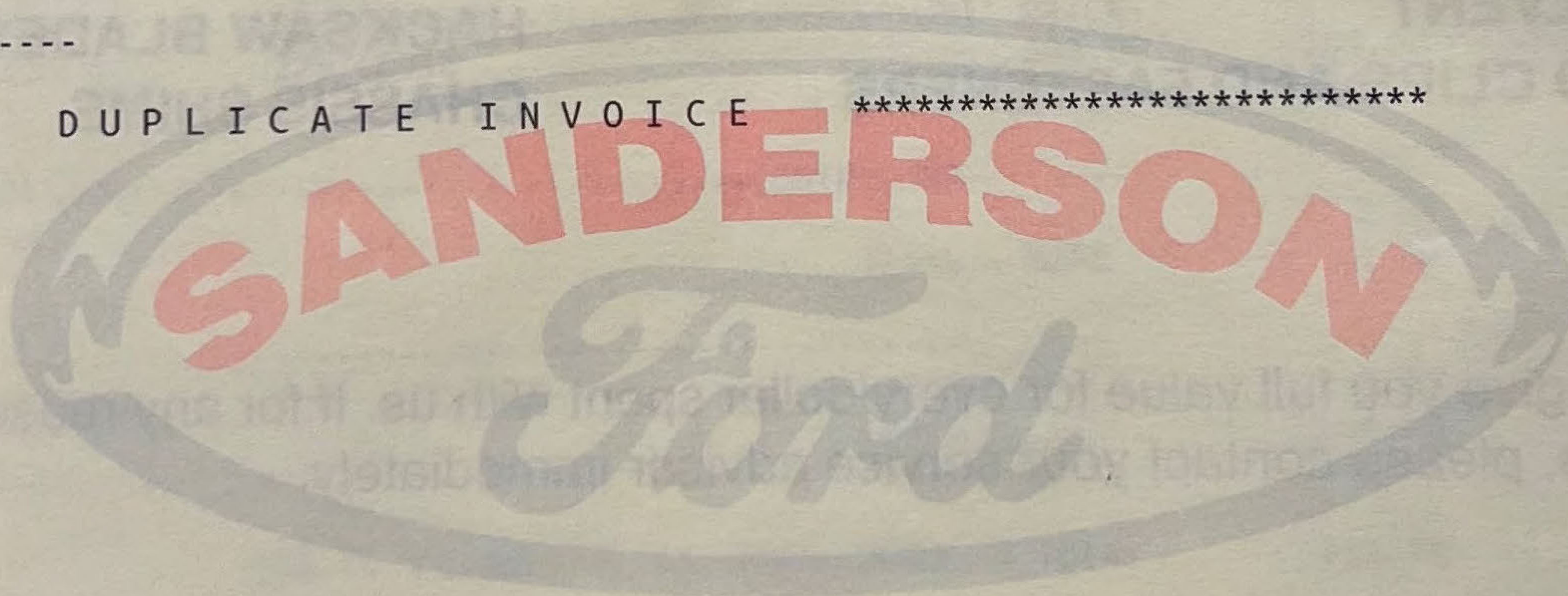
[CHARGE ACCOUNT] () [CREDIT CARD] ()
[CHECK NUMBER] () [CASH] ()
All Claims for adjustments must be accompanied by this invoice within 24 months.
The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.

TOTAL LABOR....	13.75
TOTAL PARTS....	204.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	6.10
TOTAL MISC DISC	0.00
TOTAL TAX.....	18.87

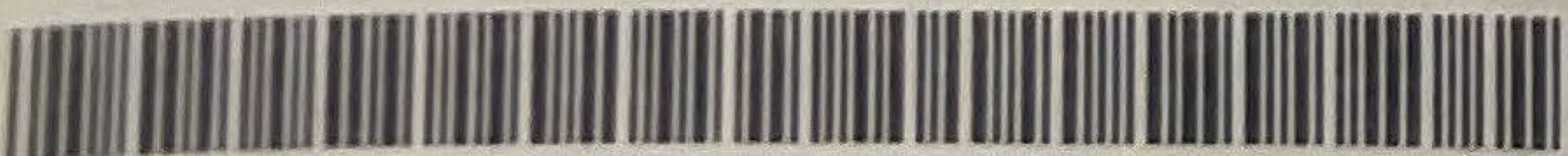
TOTAL INVOICE \$ 242.72

CUSTOMER SIGNATURE

DUPLICATE INVOICE



"The Dealership That Service Built"



0101IFOC5654513

COLLISION CENTER

6409 N. 53rd AVE.
GLENDALE, ARIZONA 85301
(623) 842-8705



"The Dealership That Service Built"

CAR AND LIGHT TRUCK SERVICE

5121 W. MARYLAND AVE., GLENDALE, ARIZONA 85301
(623) 842-8685

COMMERCIAL & FLEET SERVICES

6262 N. 51ST AVE.
GLENDALE, ARIZONA 85301
(623) 842-8685

Remit to: 6400 N 51st Ave., Glendale, AZ 85301

Hours: Monday-Friday 7:00am-6:00pm • Saturday 7:00am-3:00pm • Closed Sunday

LABOR-----

J# 1 06FOZ--DIAGNOSE *TUNE DIAGNOSIS TECH(S):397454 WARRANTY

CUSTOMER STATES THAT CHECK ENGINE LIGHT STAYS ON. LOW
VOLTAGE MESSAGE. TOW TRUCK DRIVER WAS ABLE TO JUMP START
VEHICLE. PLEASE ADVISE
DTC CODE 11CGR3RG0L2N
ACES CODE HD19R
ORIG BATT
YKOE0-PASS R-PASS C-U3003 IN MULTIPLE MODULES/CHARGE AND
TEST BATTERY/BATTERY FAILED/RR BATTERY/CLEAN
TERMINALS/PERFORMED BMS RESET/CLEARED CODES/STARTED NORMALLY
10+ TIMES/RETEST PASS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
	1	48AGM	AGM BATTERY		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX FOCs JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 25FOZ RECALL TECH(S):603021 WARRANTY

22S73 PCM PROGRAMMING AND DRAIN TUBE INSTALLATION
PERFORMED RECALL 22S73 VEHICLE DID NOT HAVE FUEL SMELL
PRESENT. SUFFIX OF HOSE WAS AB APPLIED PRIMER TO HOSE THEN
LET CURE FOR 1 MINUTE APPLIED LOCTITE 638 AND INSTALLED
DRAIN TUBE. USING FDRS REPROGRAMMED PCM TO LATEST UPDATE
AVAILABLE THEN RESET CODES RECALL COMPLETE ALL OK AT THIS
TIME
22S73B 1.0 Hour

JOB# 2 TOTALS-----

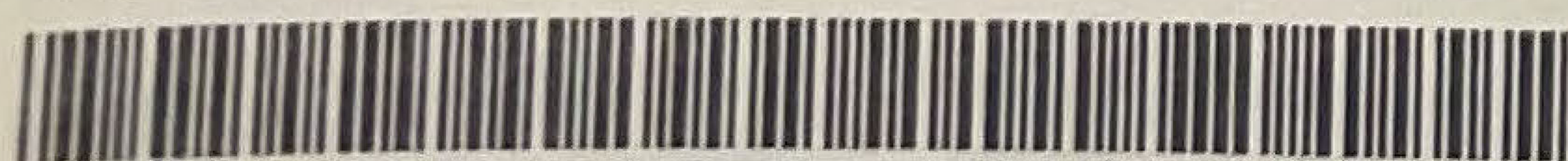
JOB# 2 JOURNAL PREFIX FOCs JOB# 2 TOTAL 0.00

COMMENTS-----

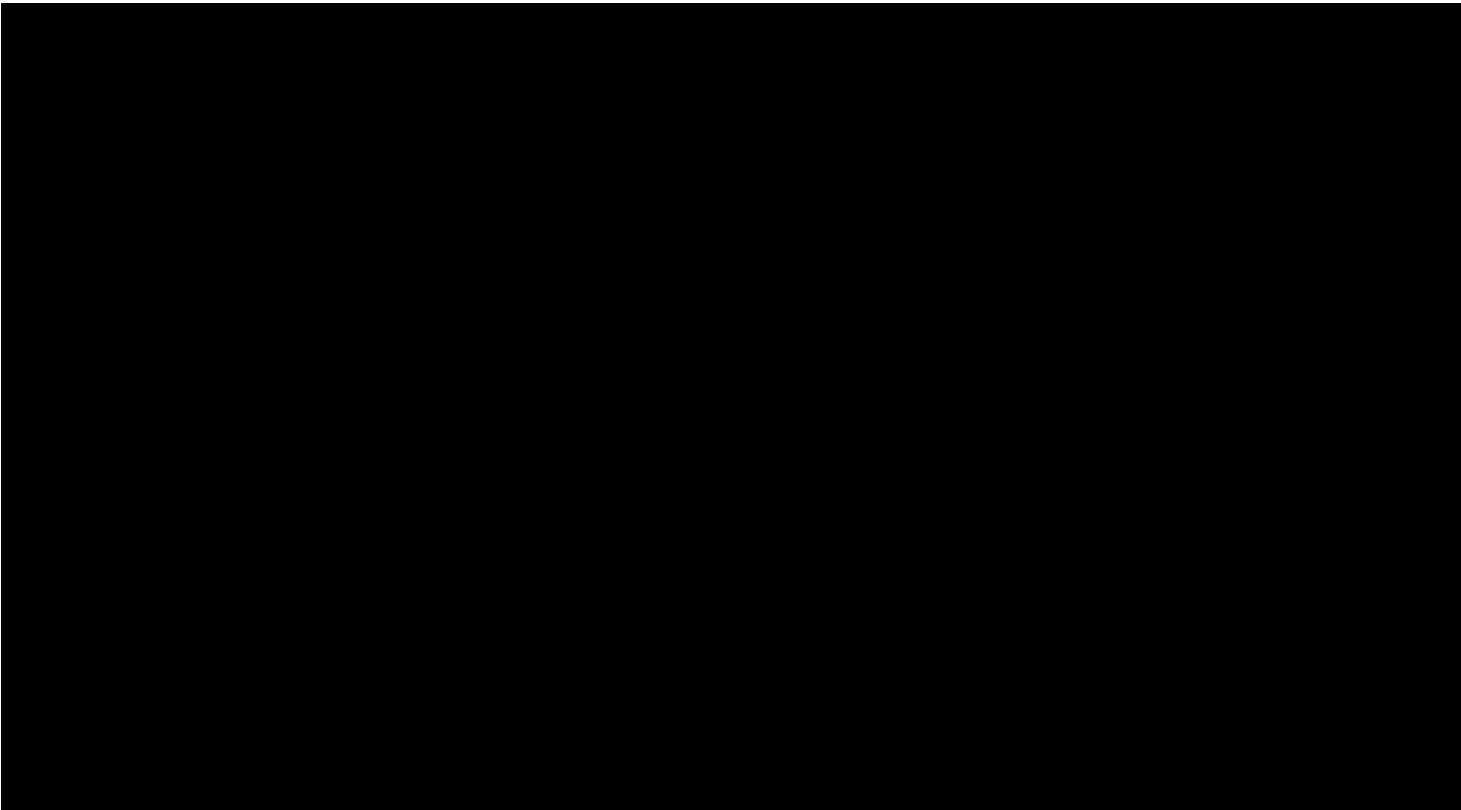
CUSTOMER PAYS ZERO, BASE WARRANTY. SH 06/22
VEHICLE WAS TOWED IN, PARKED IN FIRST ROW.
PICKED UP 06/22 AR

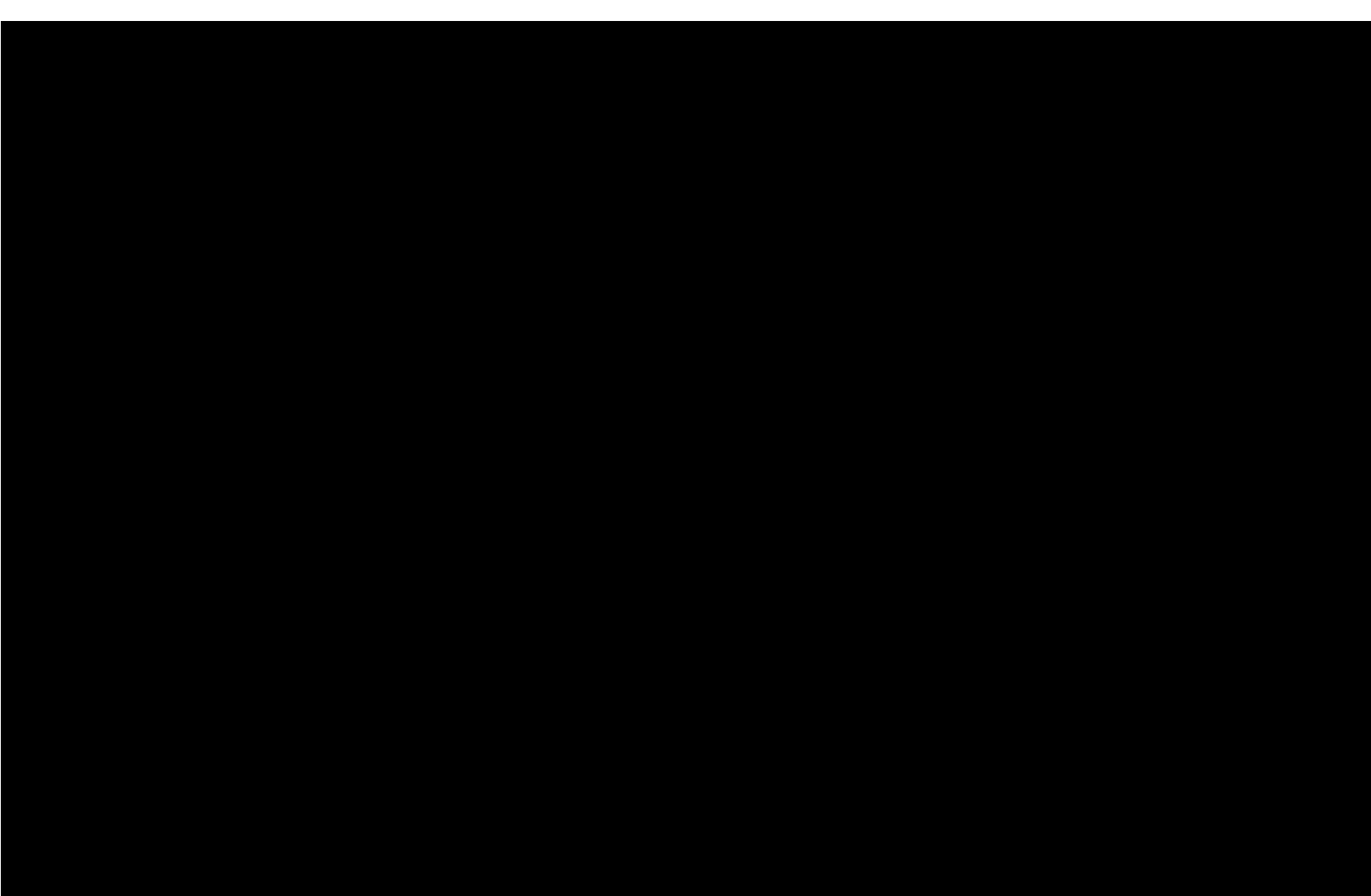
TECHNICIAN CERTIFICATION-----

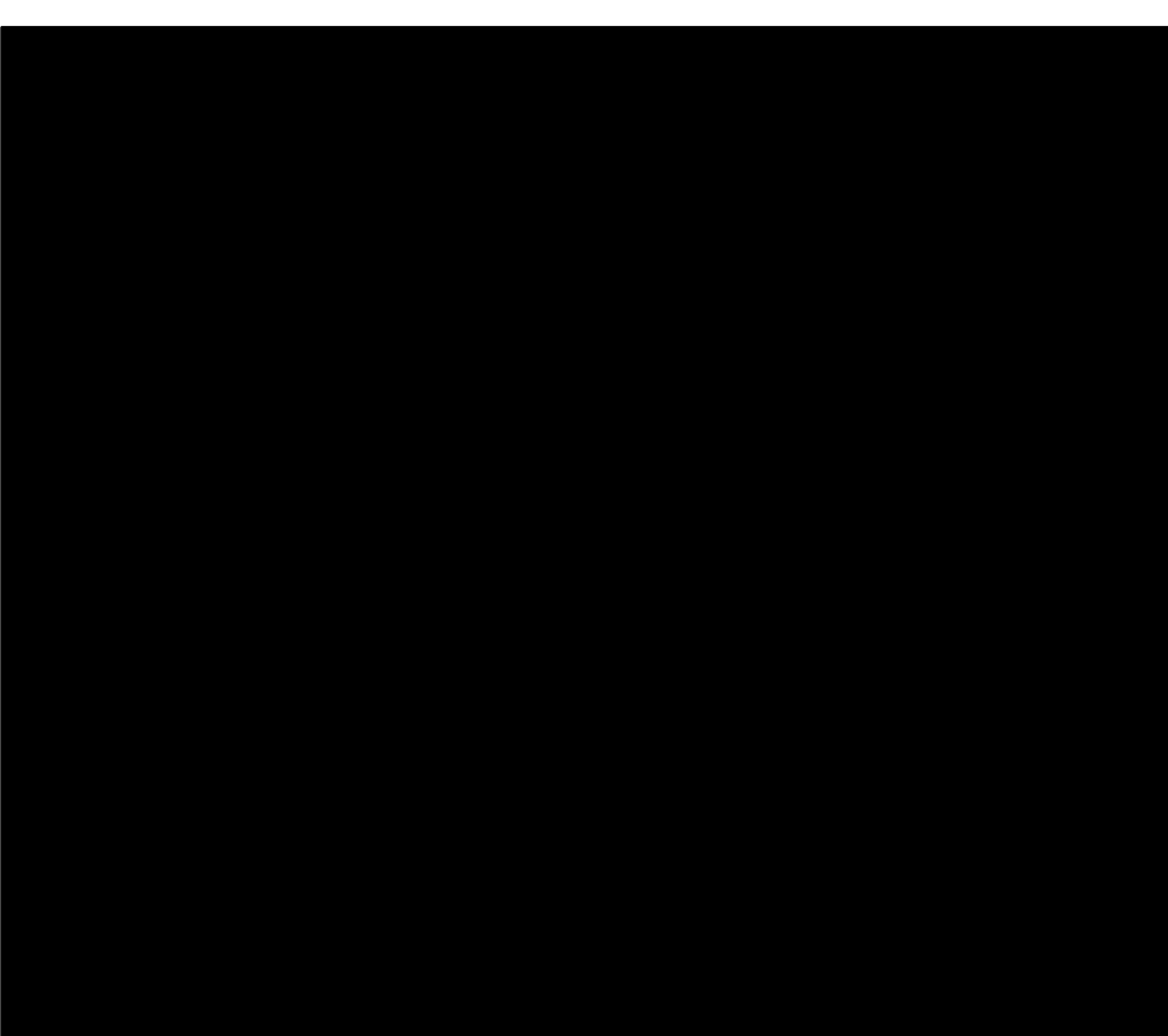
397454 AUSTIN DE RONDE 9172



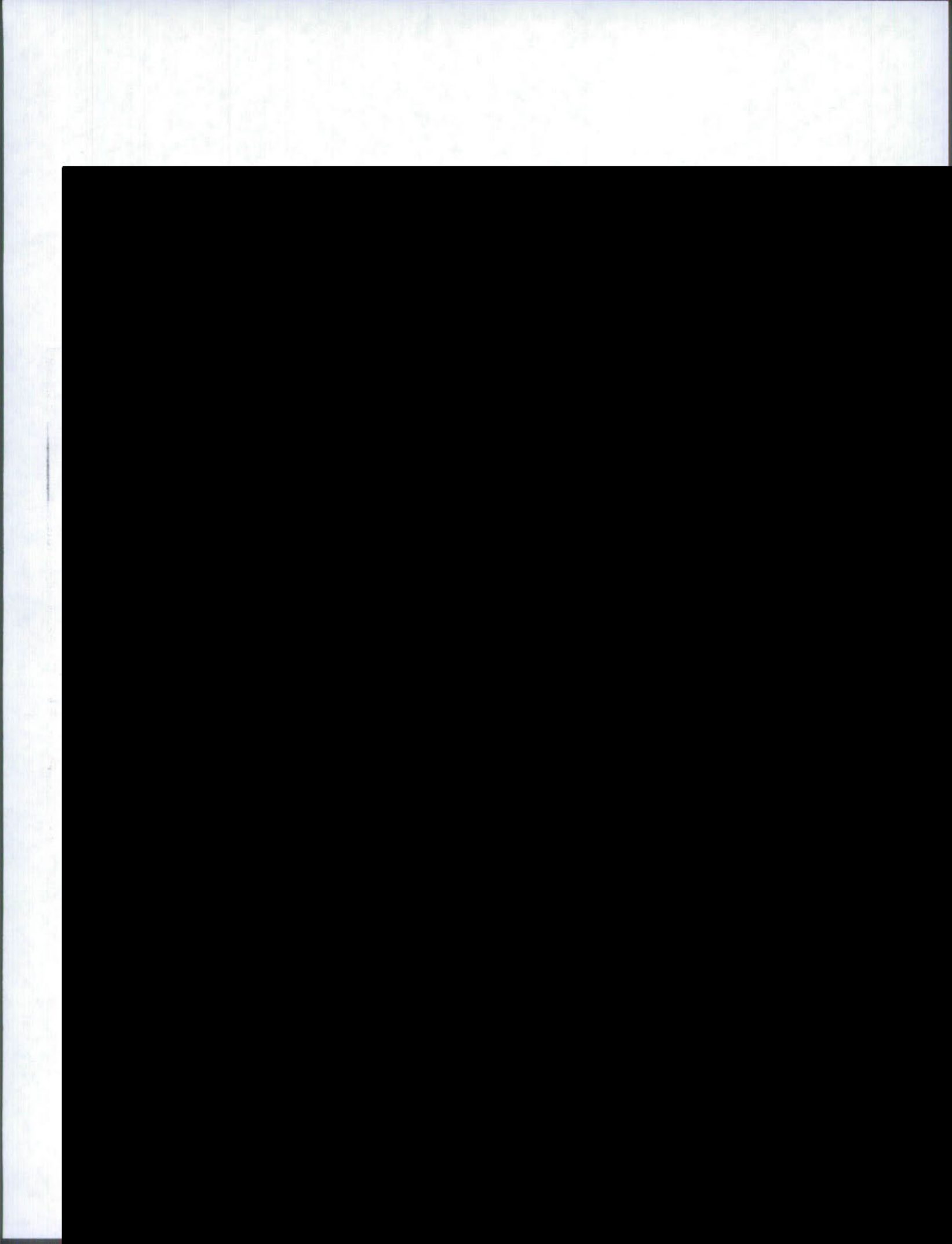
0101IFOCs657368





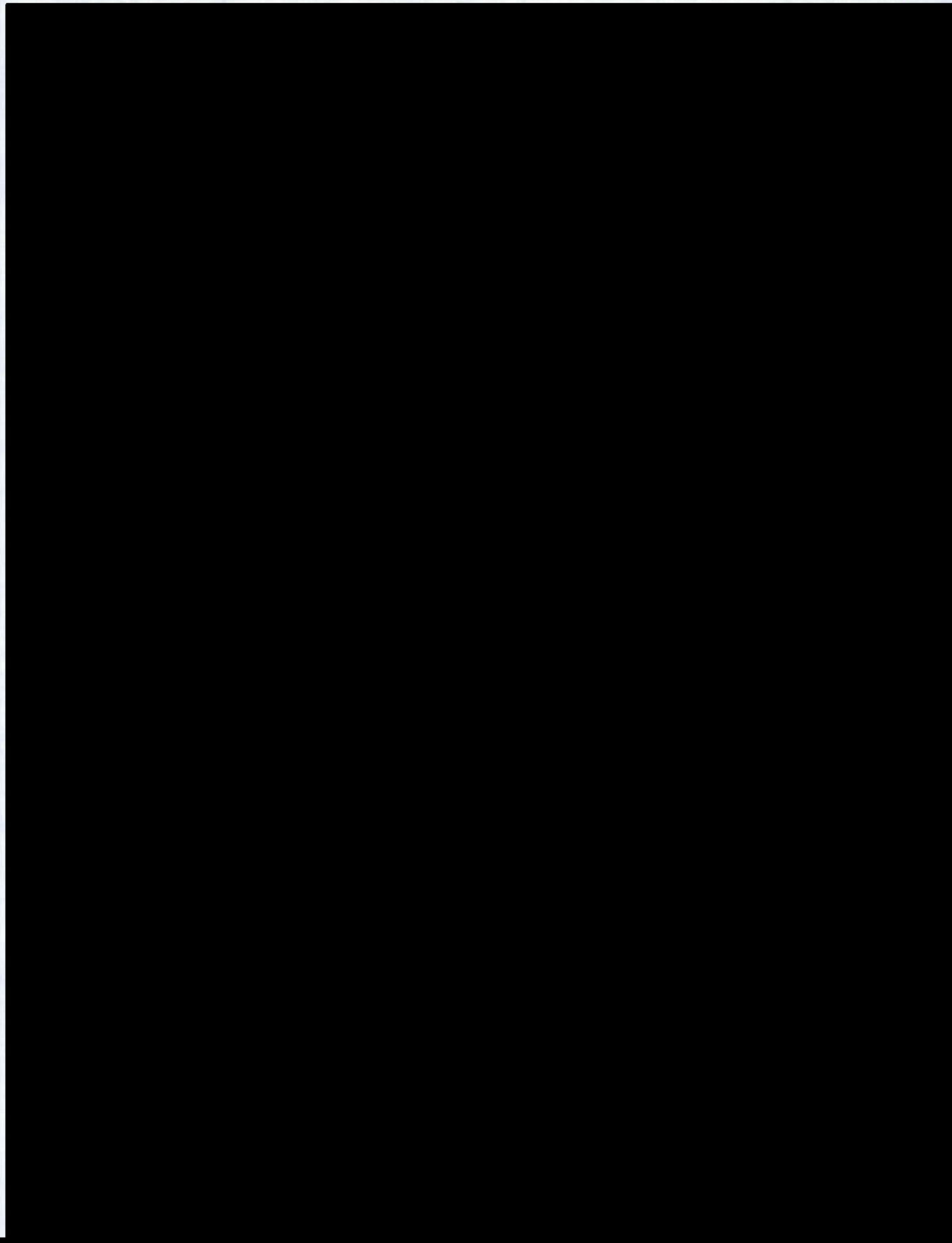


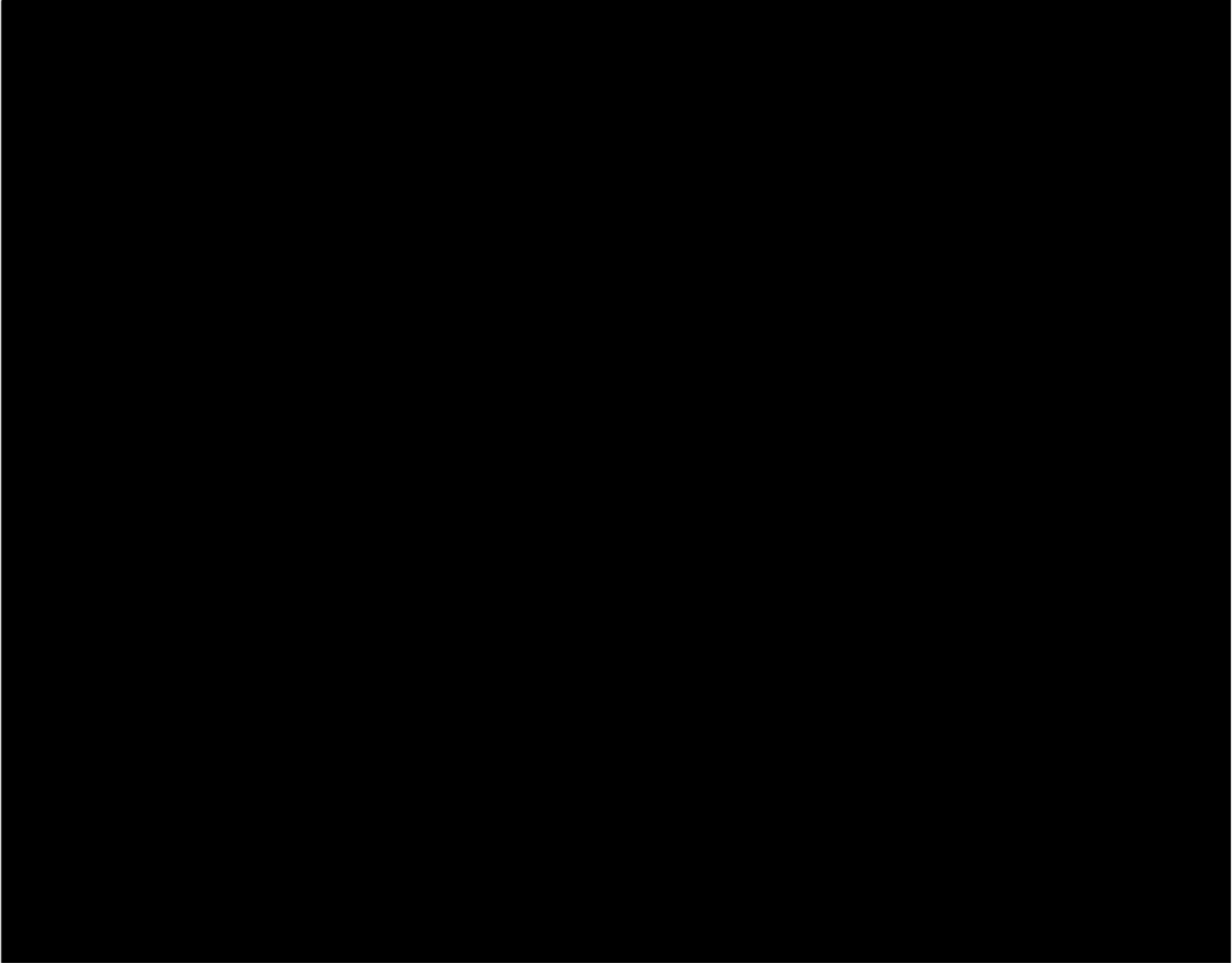


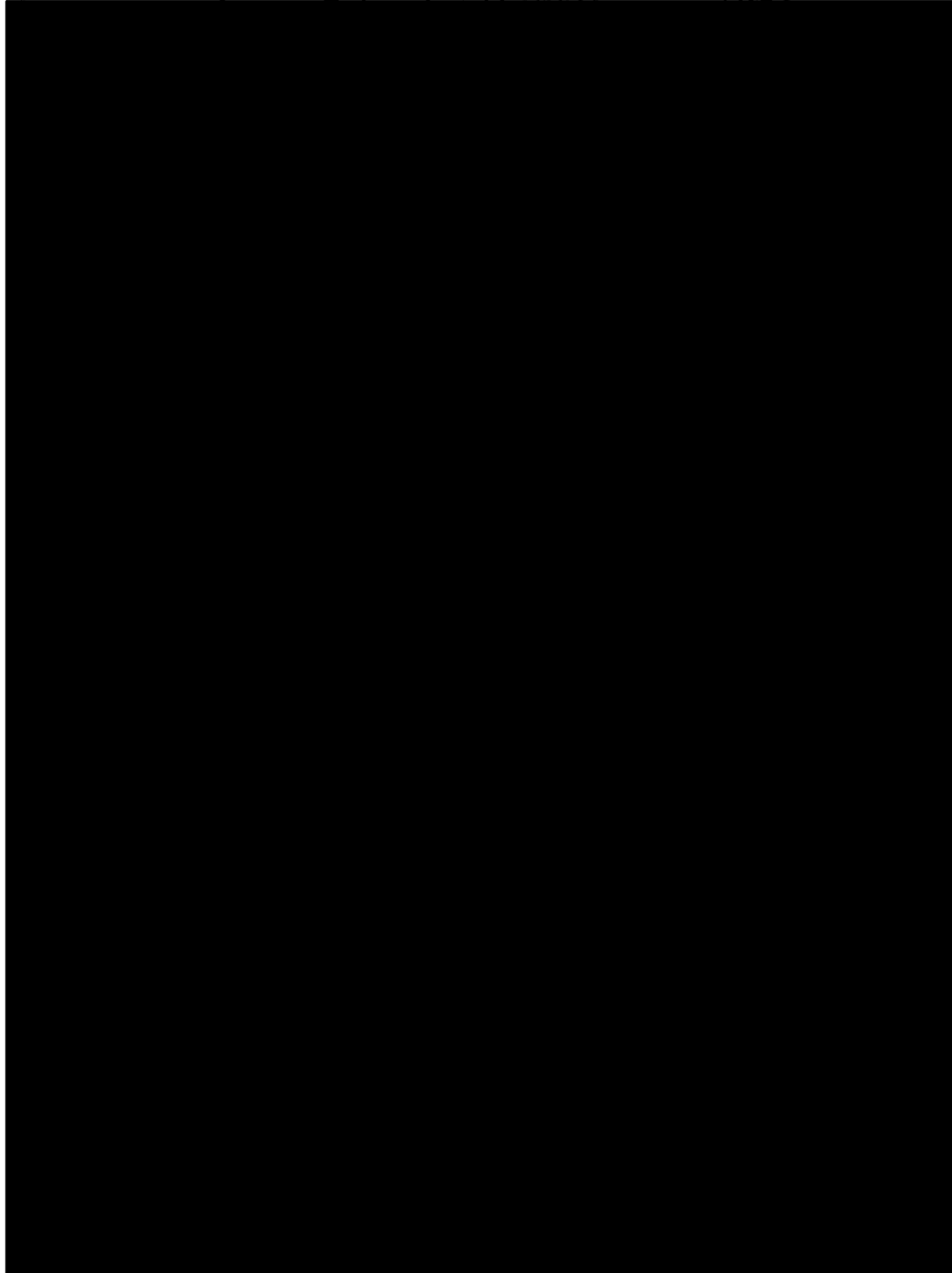


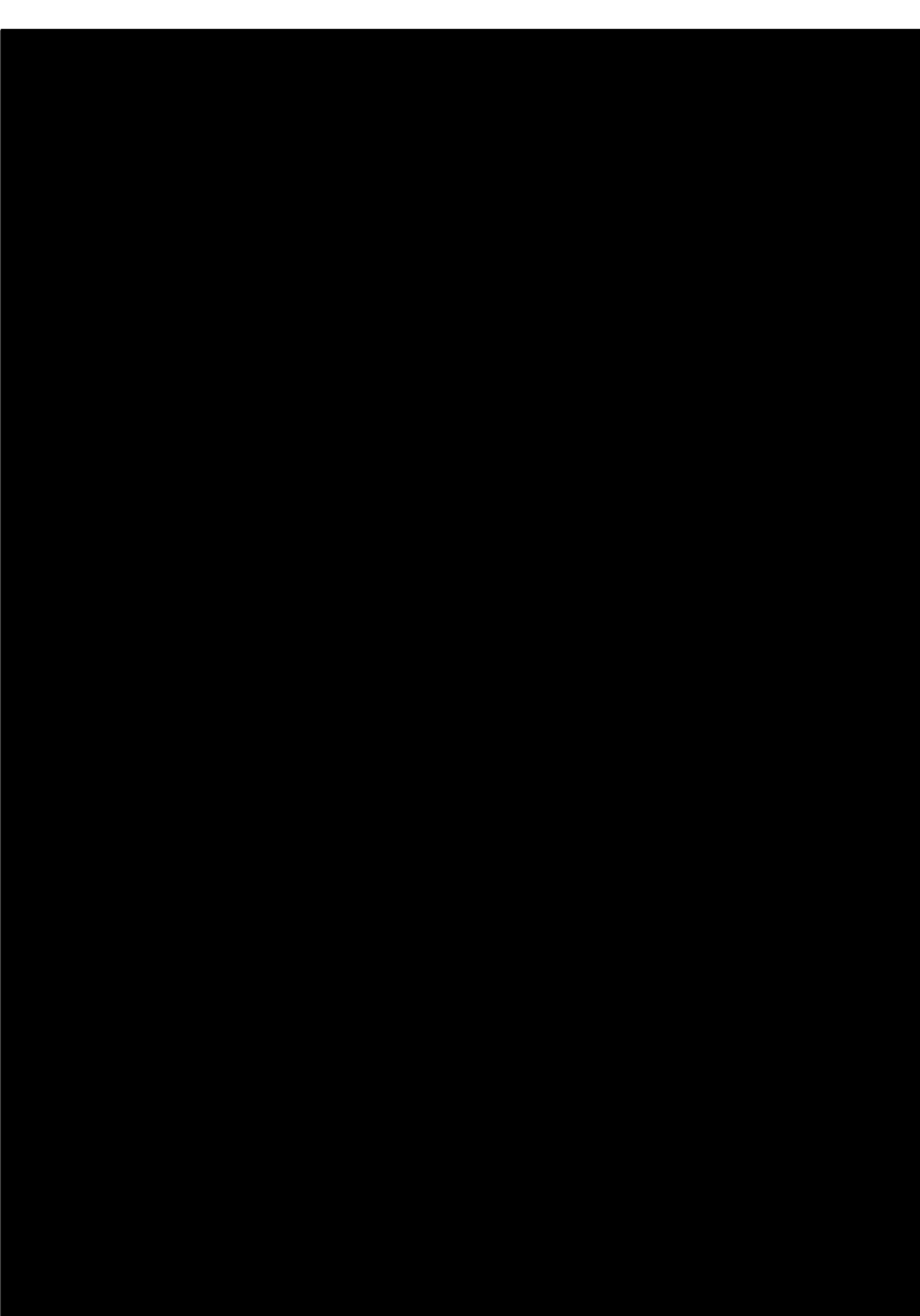
Scanned with CamScanner

RQ24-014 000061 LC



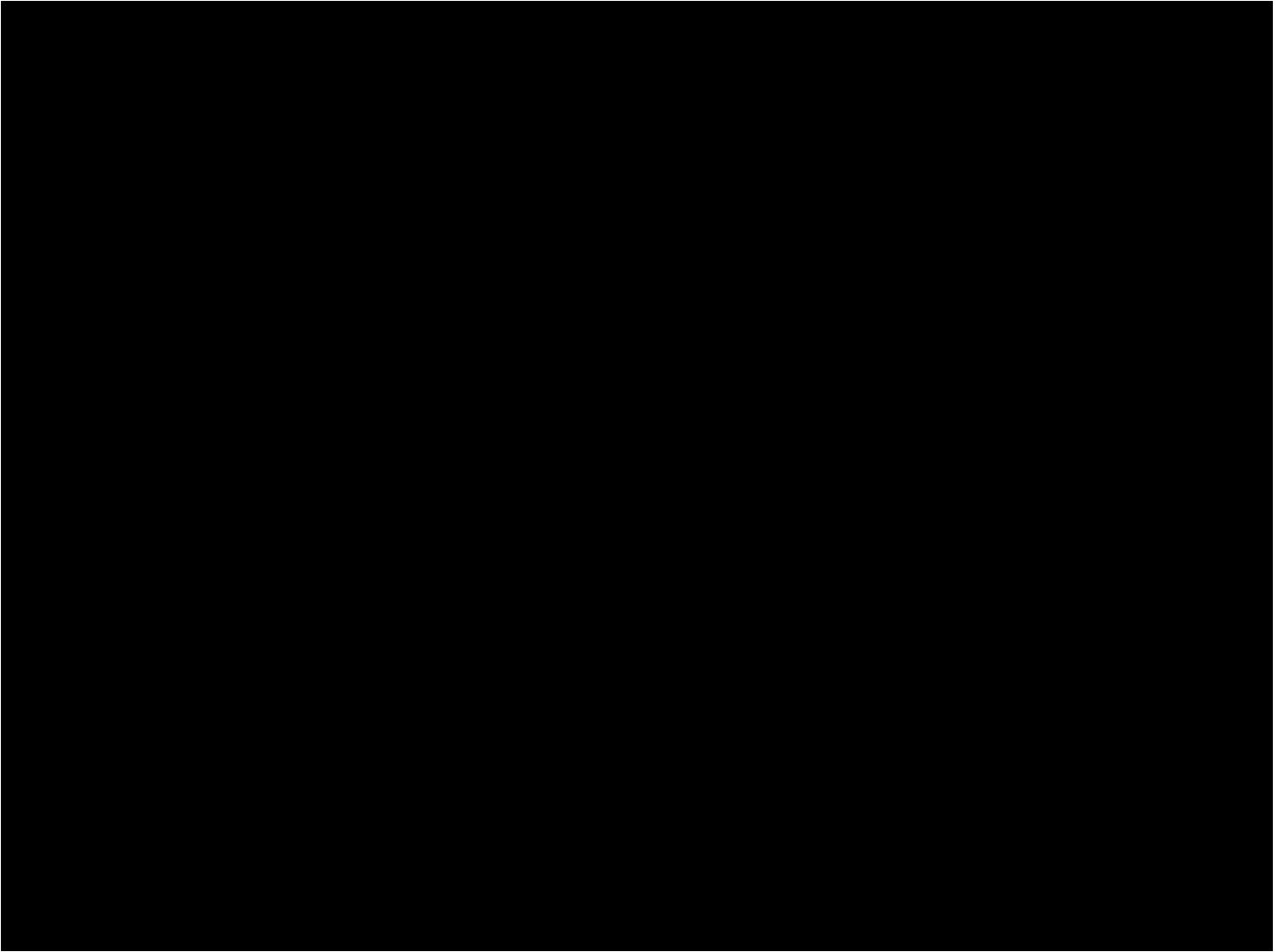


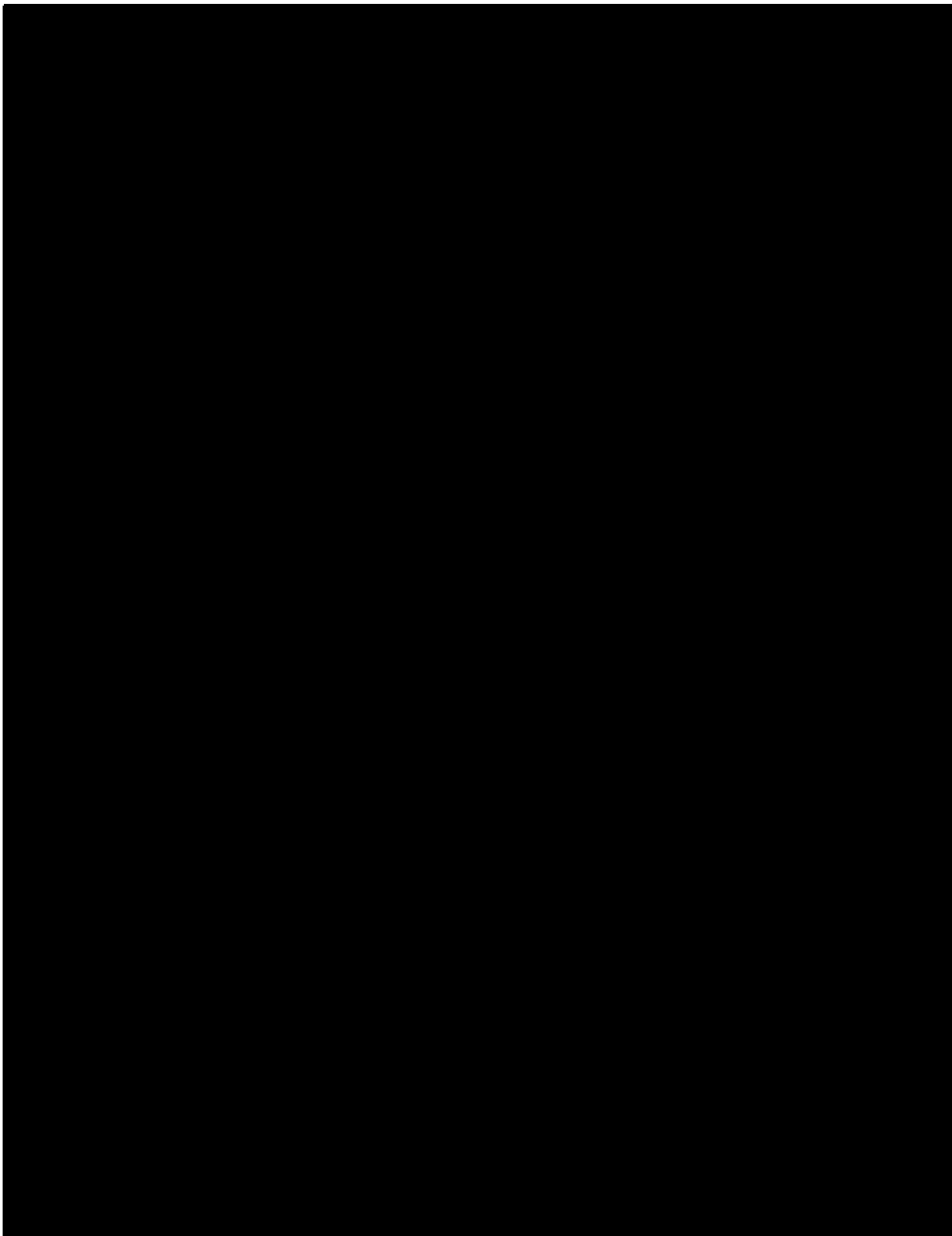


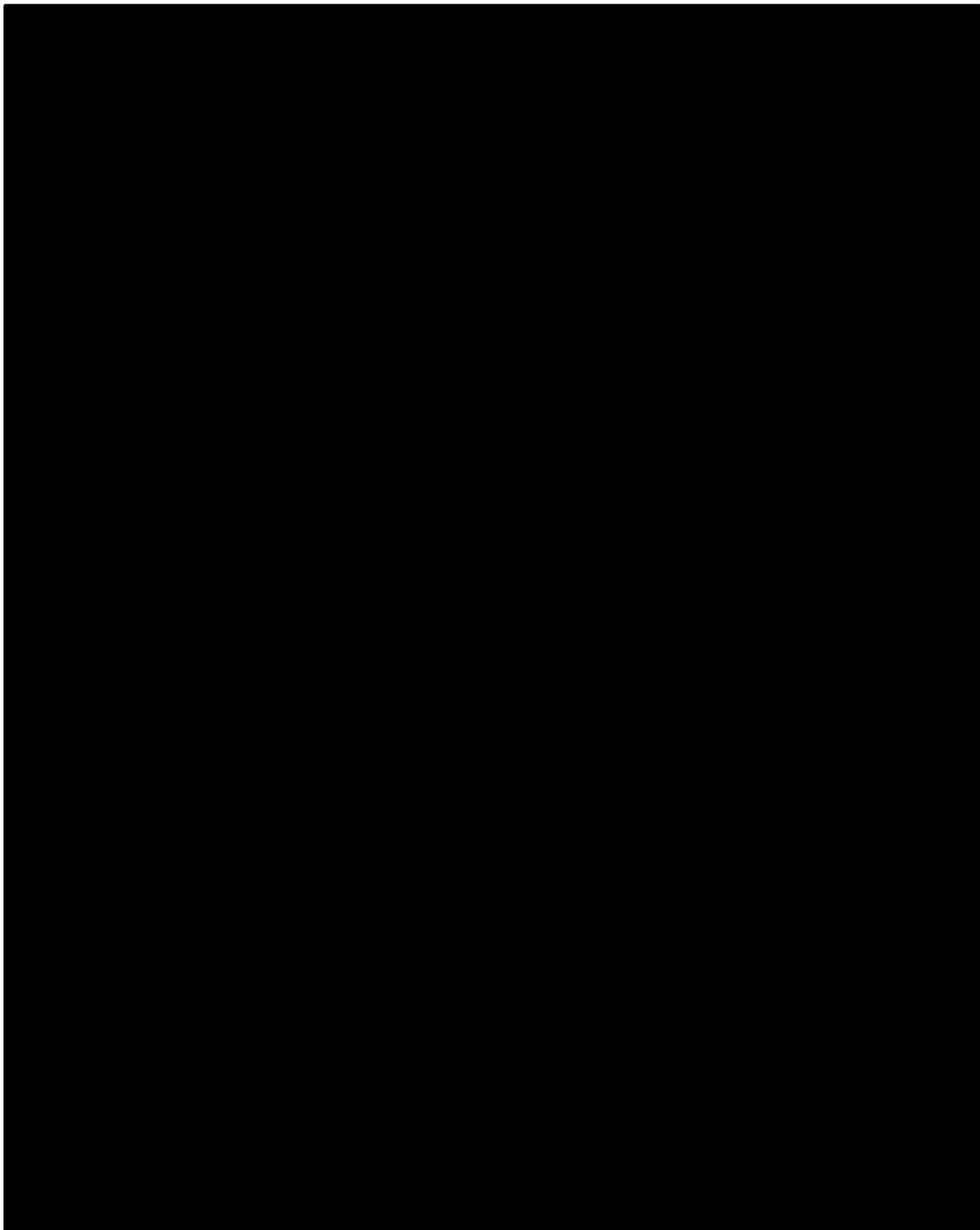


...

...





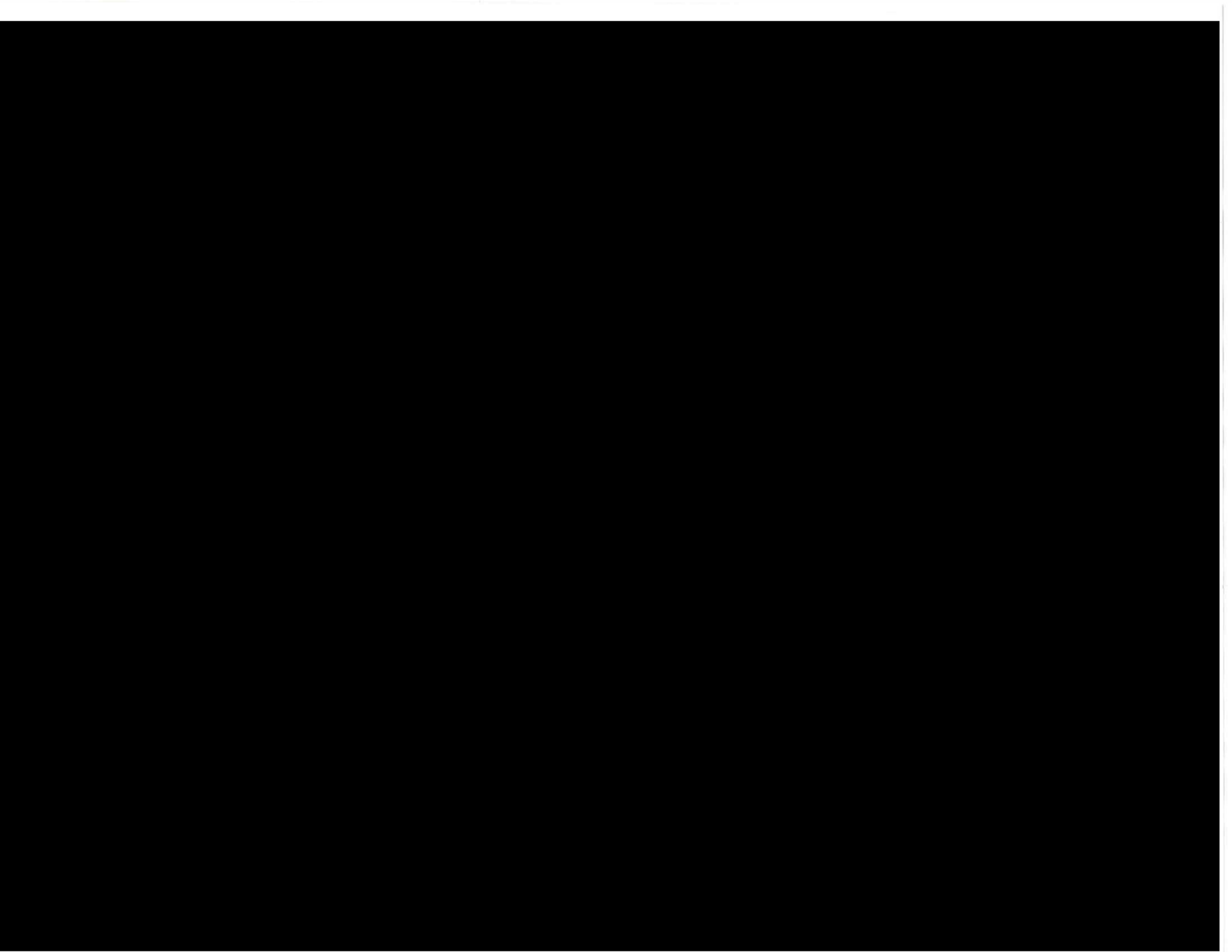


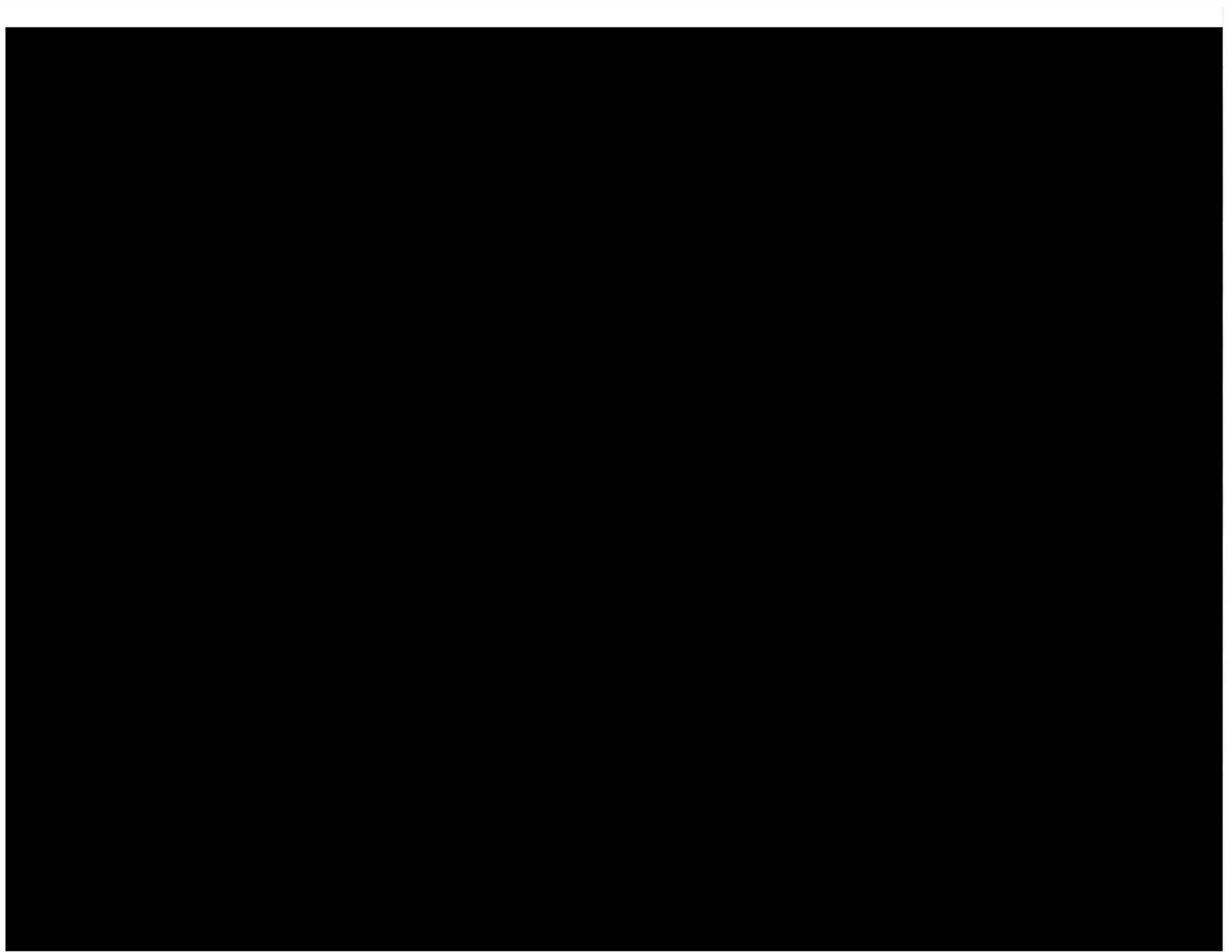
OR
ION

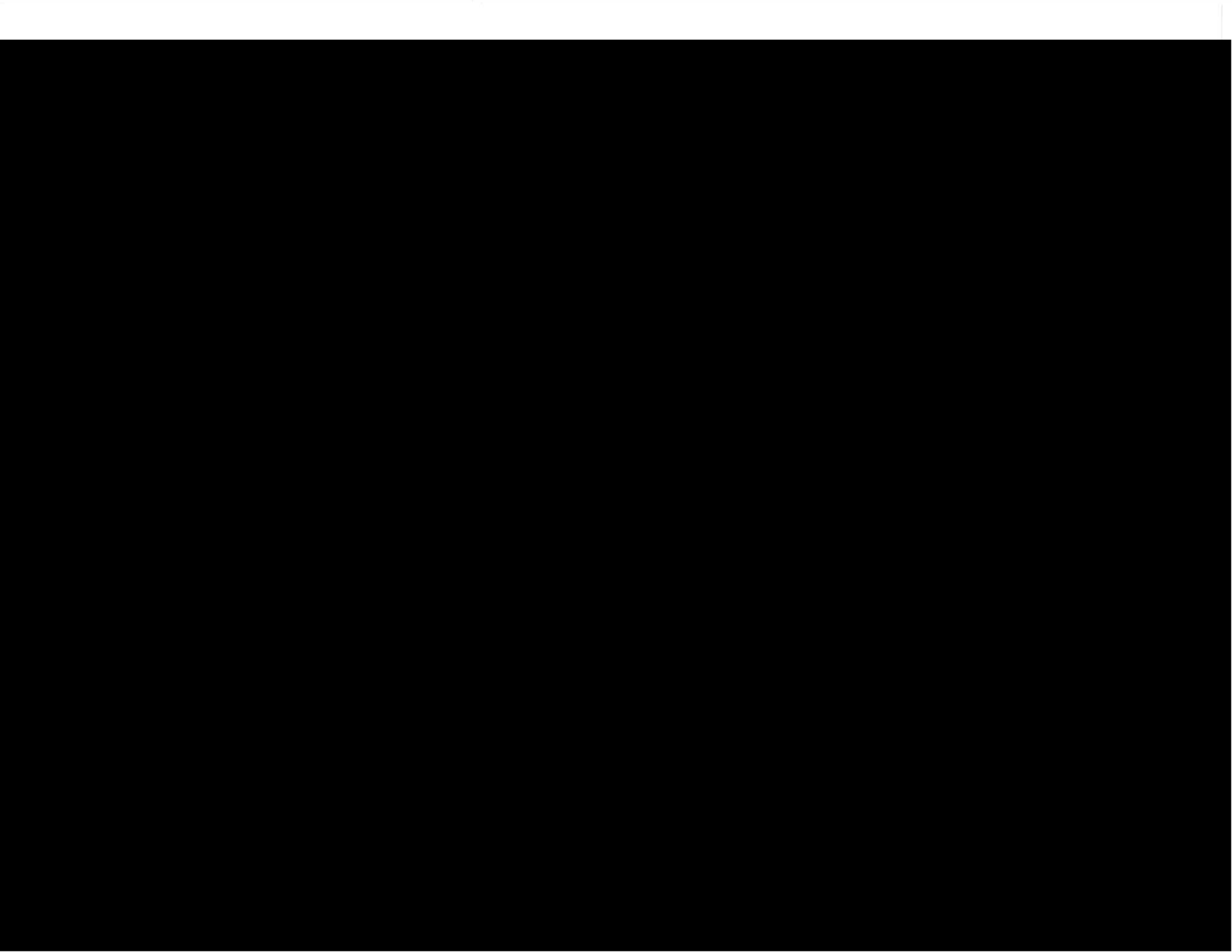
LA

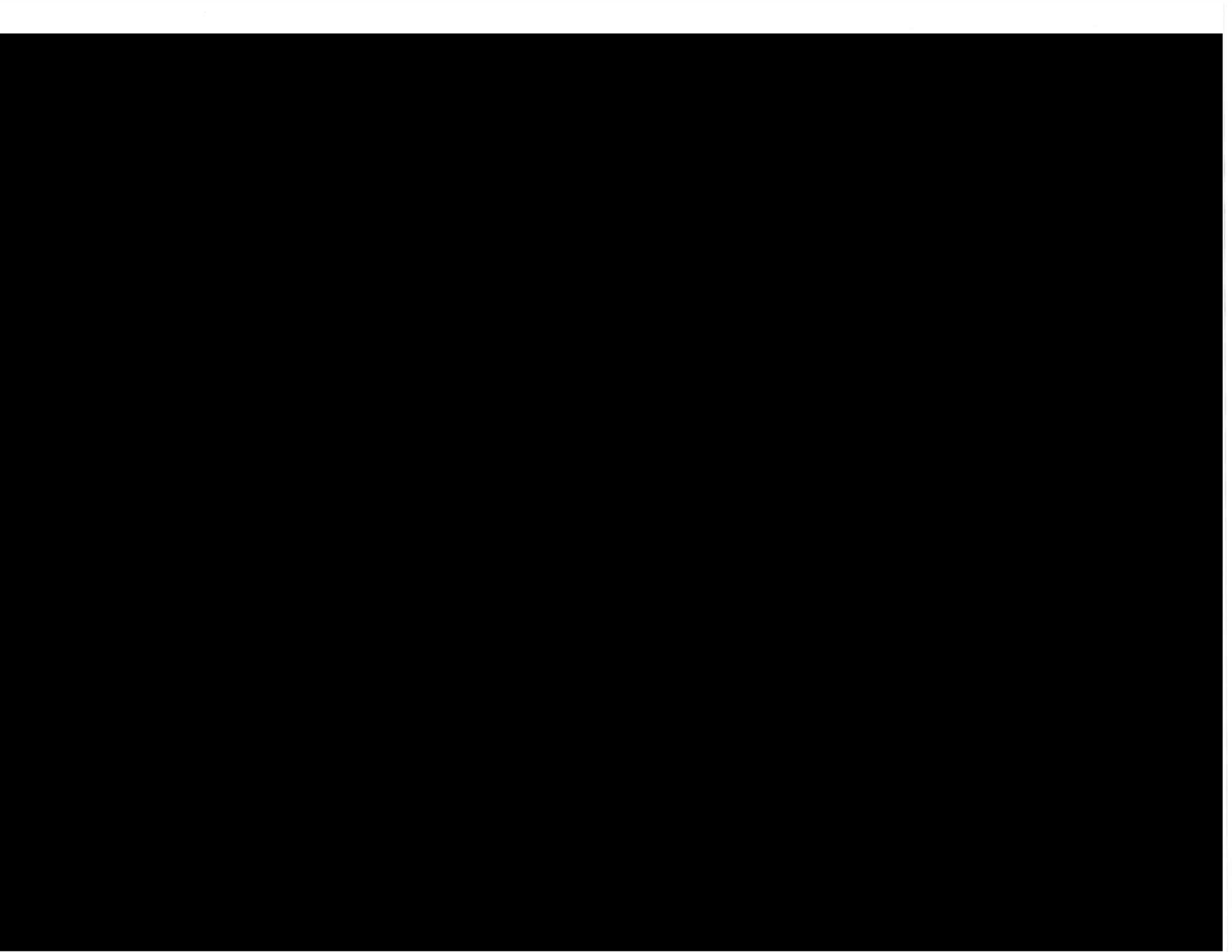
Page 1 of 4

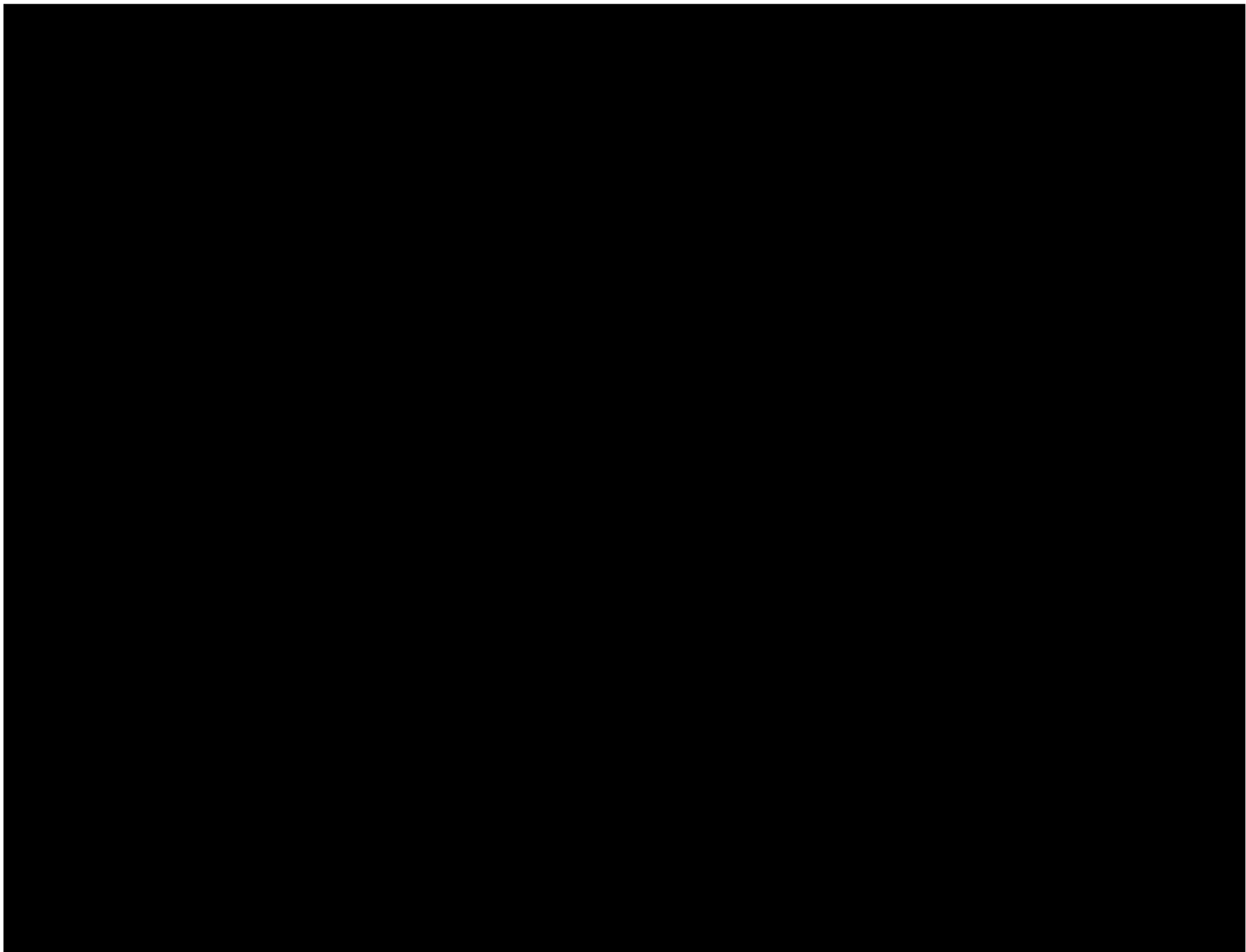
000078 LC









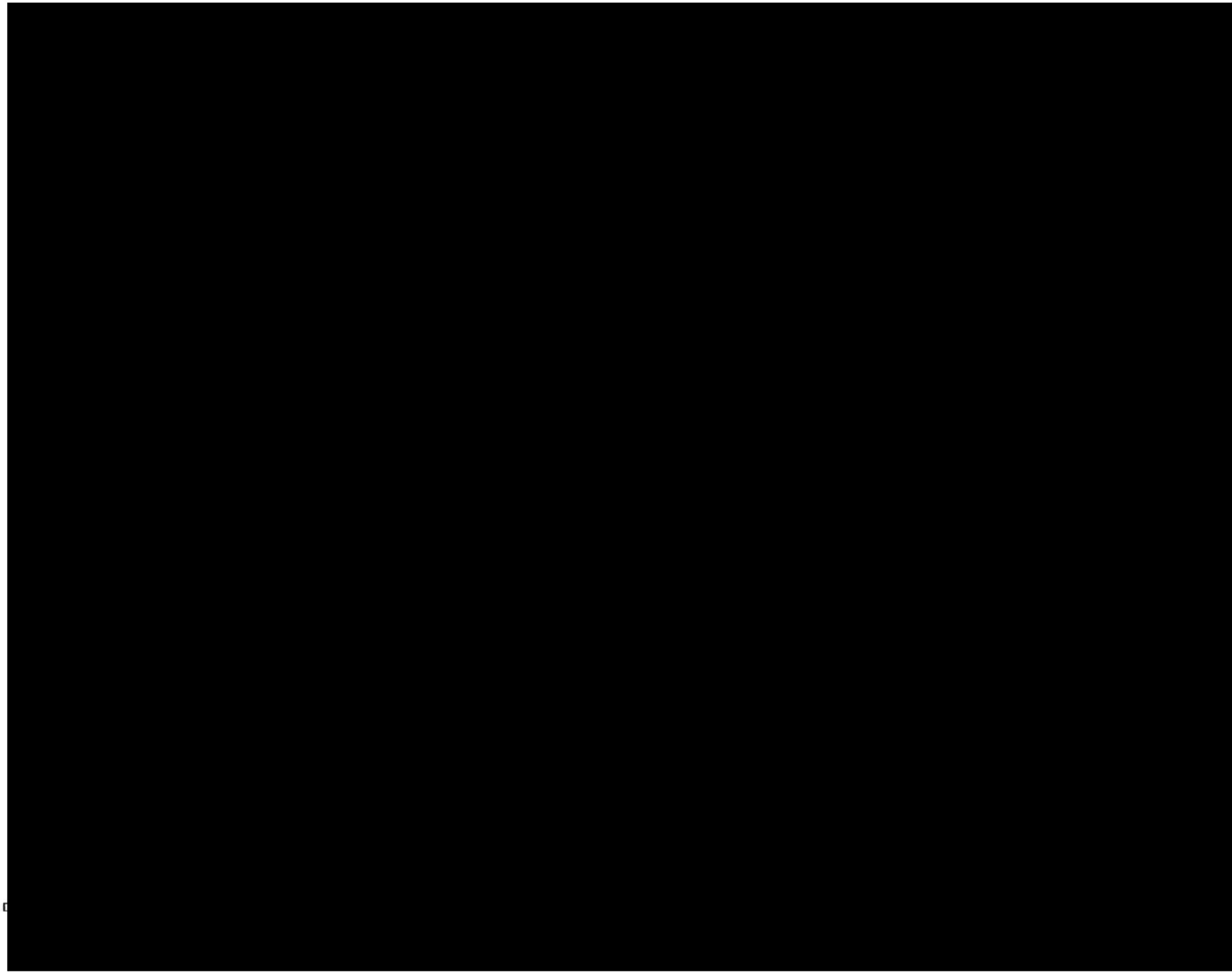


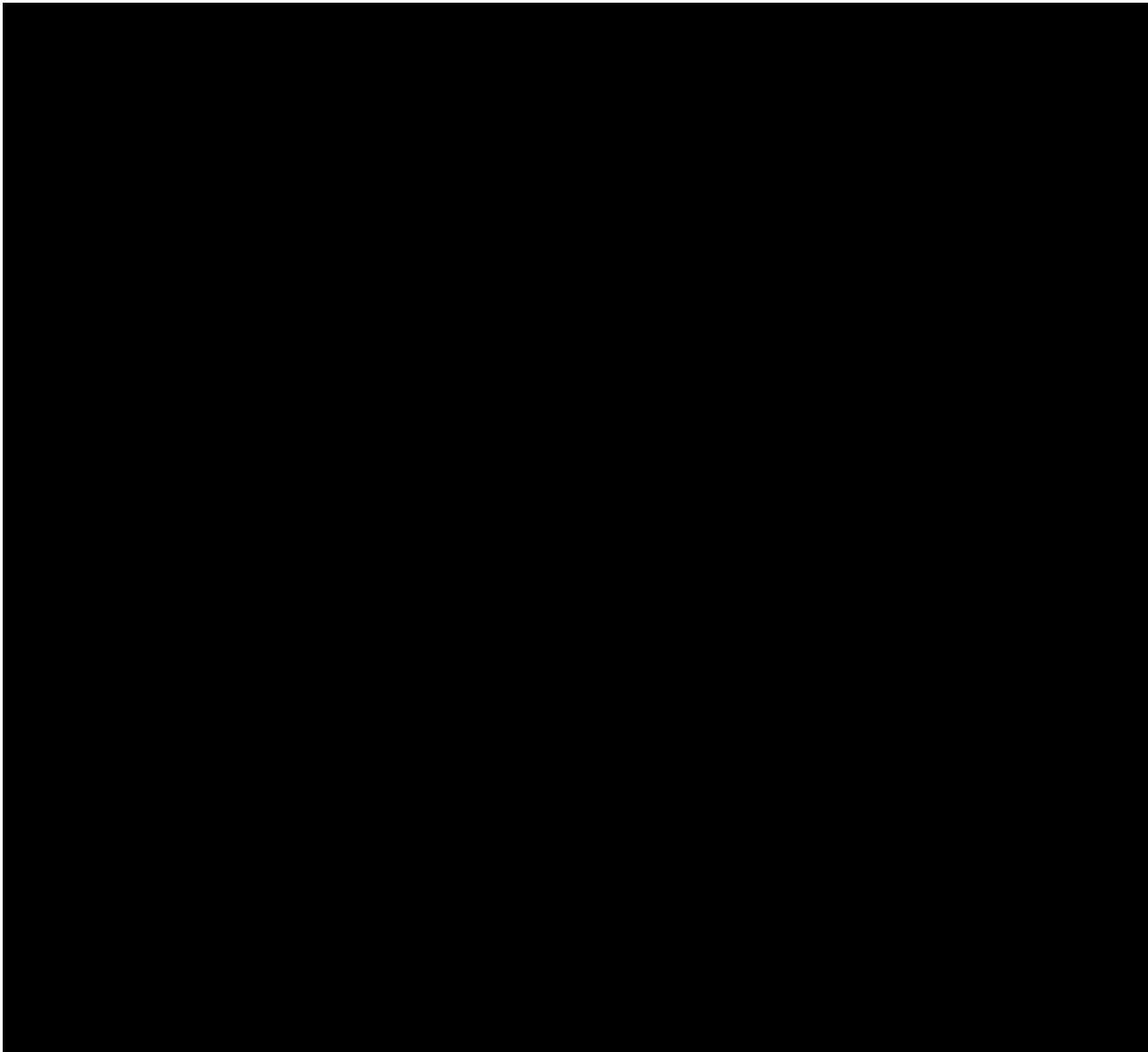
THE

V
C
S
m
it

W
n
f
b
h
v
i
n
s
n
i
o
h
t

De





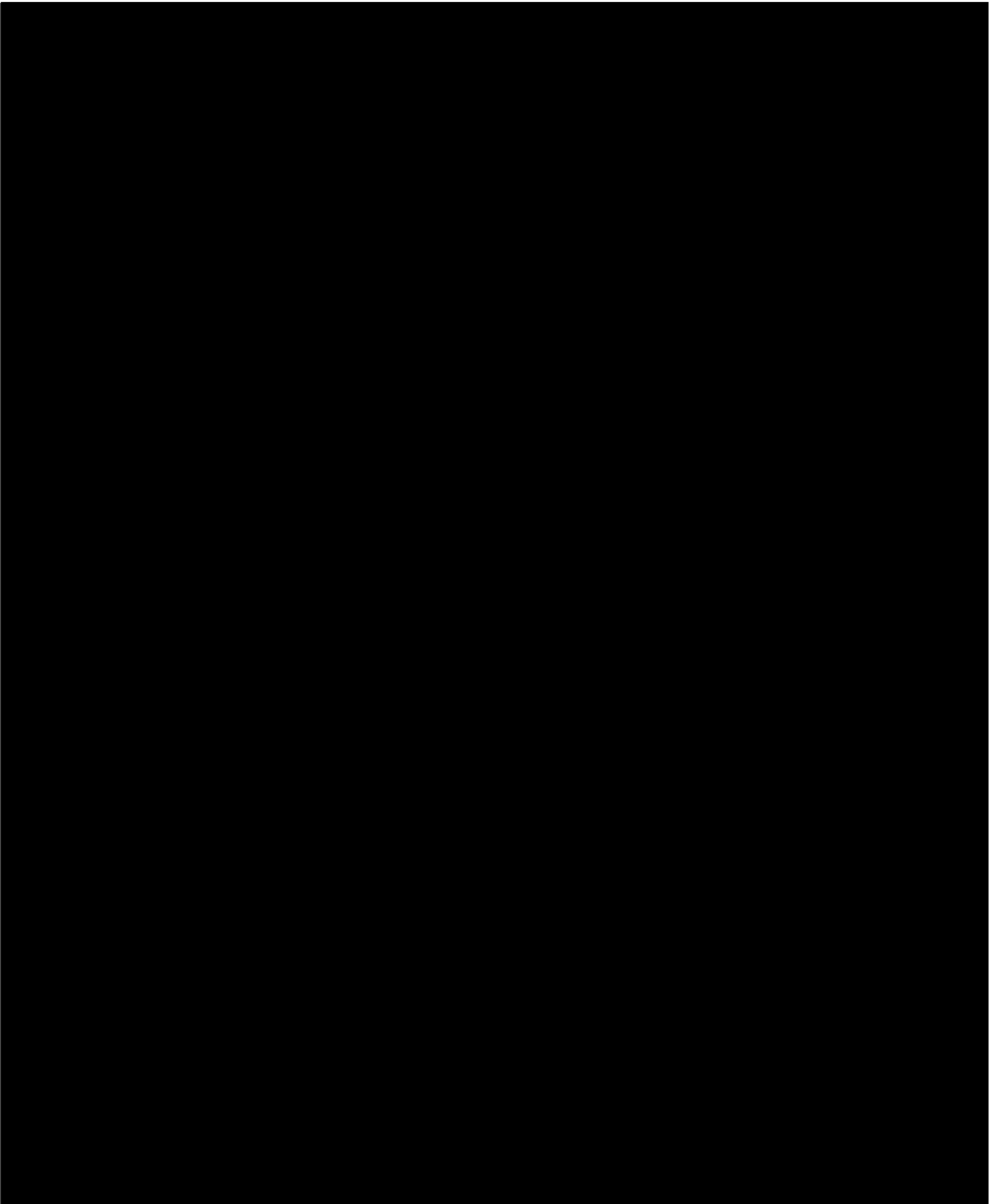
The first part of the paper discusses the importance of the research and the objectives of the study. It then presents a literature review of the existing research on the topic. The next section describes the methodology used in the study, including the data sources and the statistical techniques employed. The results of the study are then presented, followed by a discussion of the findings and their implications. The paper concludes with a summary of the main points and suggestions for future research.

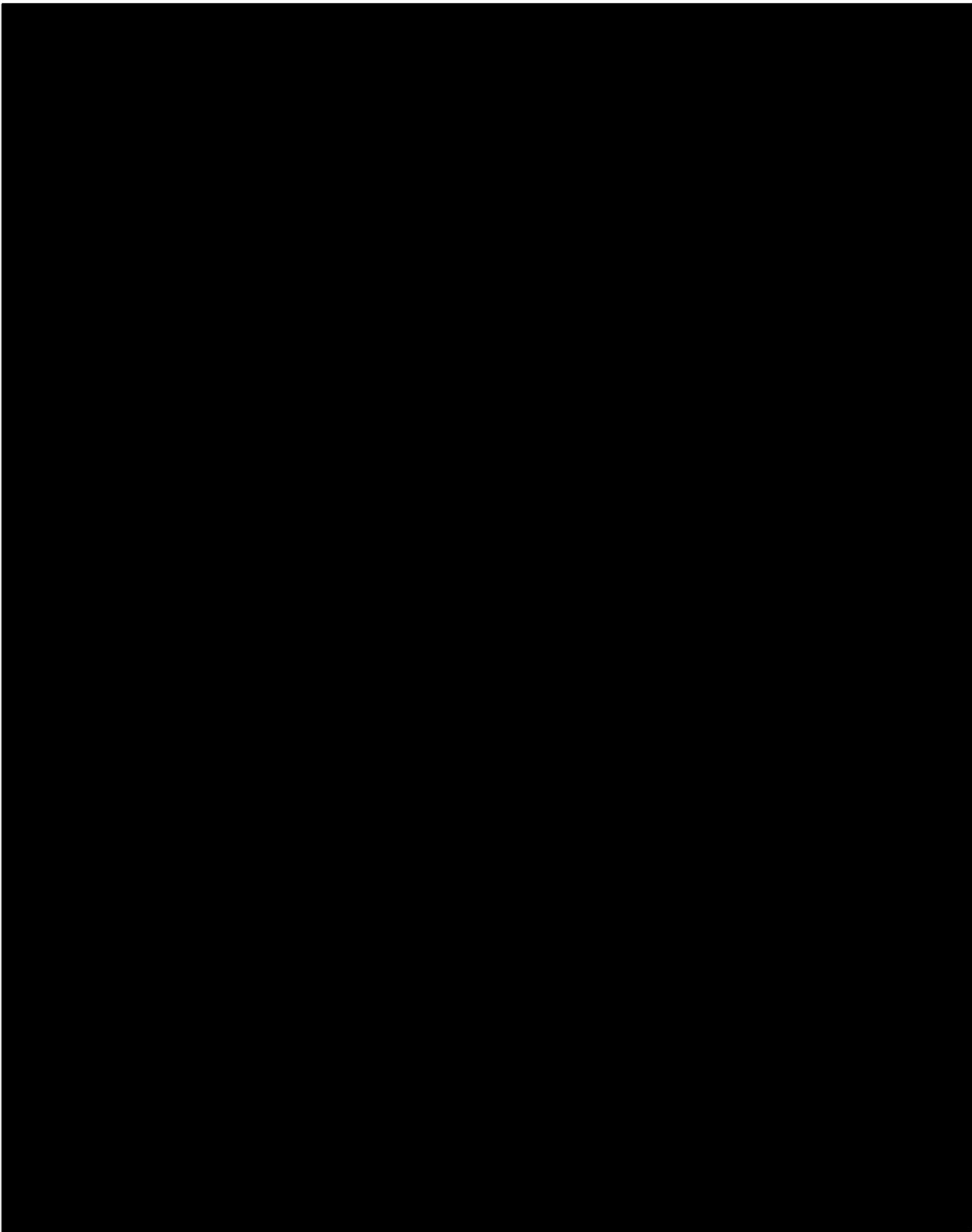
The research was conducted using a quantitative approach, with data collected from a survey of 500 participants. The survey was designed to measure the levels of various factors related to the research topic. The data was then analyzed using statistical software to identify patterns and relationships between the variables.

The findings of the study indicate that there is a significant relationship between the variables studied. Specifically, the results show that as the level of one variable increases, the level of another variable also tends to increase. This relationship was found to be consistent across different demographic groups, suggesting that the findings are generalizable.

The implications of these findings are discussed in the paper, highlighting the potential for the research to inform policy and practice. The authors suggest that further research is needed to explore the underlying mechanisms of the observed relationships and to test the findings in different contexts.

In conclusion, the paper provides a comprehensive overview of the research, from the initial objectives to the final conclusions. It highlights the importance of the study and the need for further research in this area.





VEHICLE SALE NOTIFICATION FOR 22S73

If you no longer own this vehicle and do not know the current owner, no further action is required.

☐ I no longer own this vehicle. Vehicle has been sold/transferred to:

Name

Address Number

Street

Zip

PAP
re

3 QO
TAUS



1132686

1132687

DIAMOND FORD

by
lea
r/h
DA

17

PCM PROGRAMMING AND DRAIN TUBE INSTALLATION

CAUSE: .

22S73B 22s73b

997675 W

1 NX6Z*8A507*A HOSE - WATER OUTLET

1 MISC OTHER

(N/C)

(N/C)

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

997675

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
install tube and reprogram pcm per recall 22s73b 1.0

B CUSTOMER STATES POSSIBLE EXHAUST LEAK HAS A PINGING NOISE AND SMELL
EXHAUST

CAUSE: 5E212

5212A CATALYTIC CONVERTER - DIAGNOSIS

(5E212/5F250) - L

998258 W

2 *W520103*S442 B NUT - HEX.

1 *W709601*S442 BOLT AND WASHER ASY - HEX. HEAD

1 JX6Z*6758*E TUBE ASY

1 LX6Z*5A215*A CLAMP - EXHAUST

1 JX6Z*5A215*C CLAMP - EXHAUST

1 LX6Z*5E212*KZ CONVERTER ASY

5212B CATALYTIC CONVERTER - REPLACE

(5E212/5E213/5F250/5G218/5H270) - L

998258 W

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

998258

(N/C)

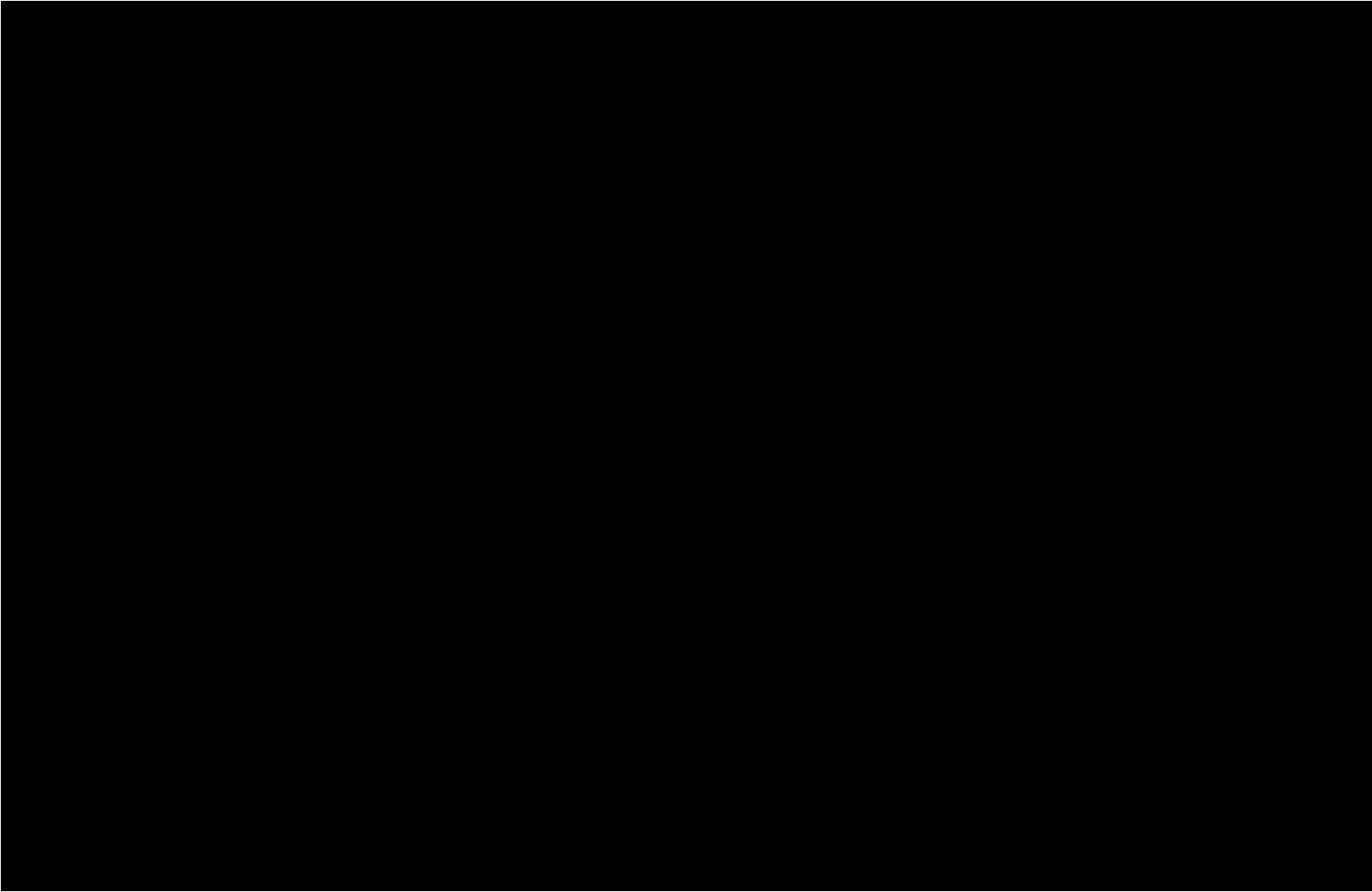
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	
				☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

By signing below, you acknowledge that you were notified of and authorized the
Dealership to perform the services/repairs itemized in this invoice and that you received
(or had the opportunity to inspect) any replaced parts as requested by you.

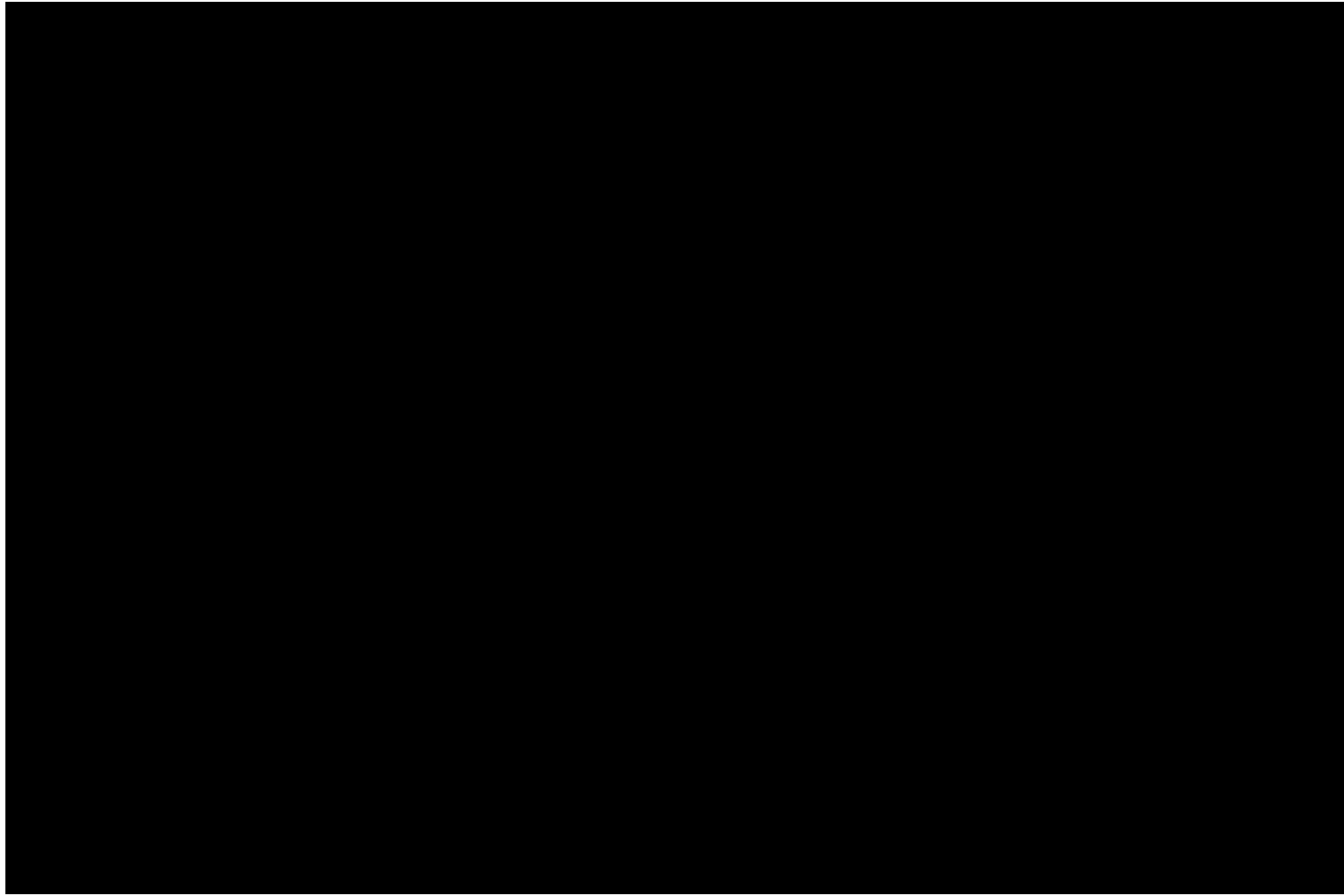
DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.



[The page contains a large, solid black rectangular area, likely representing redacted content or a placeholder for an image.]

[REDACTED]

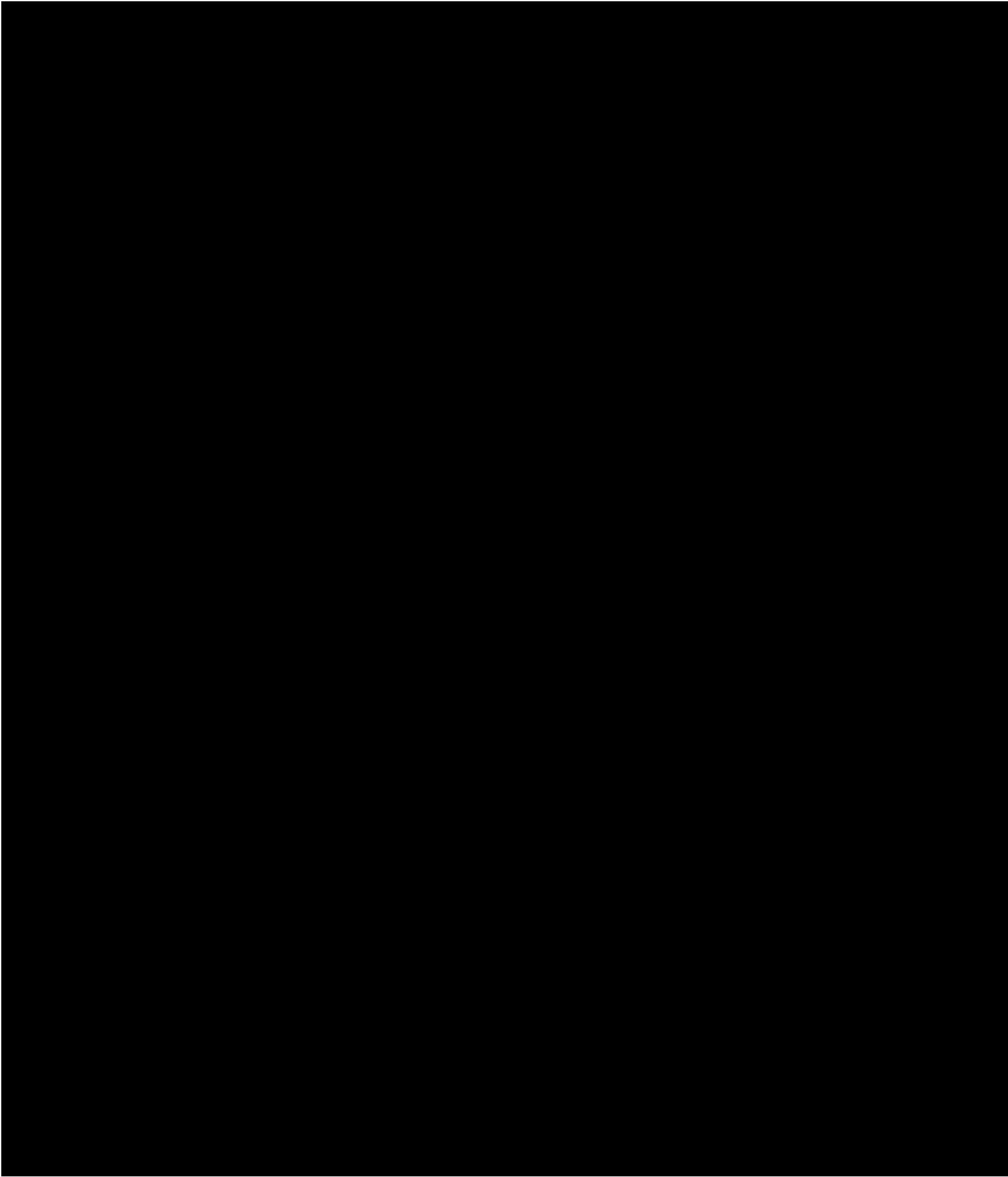


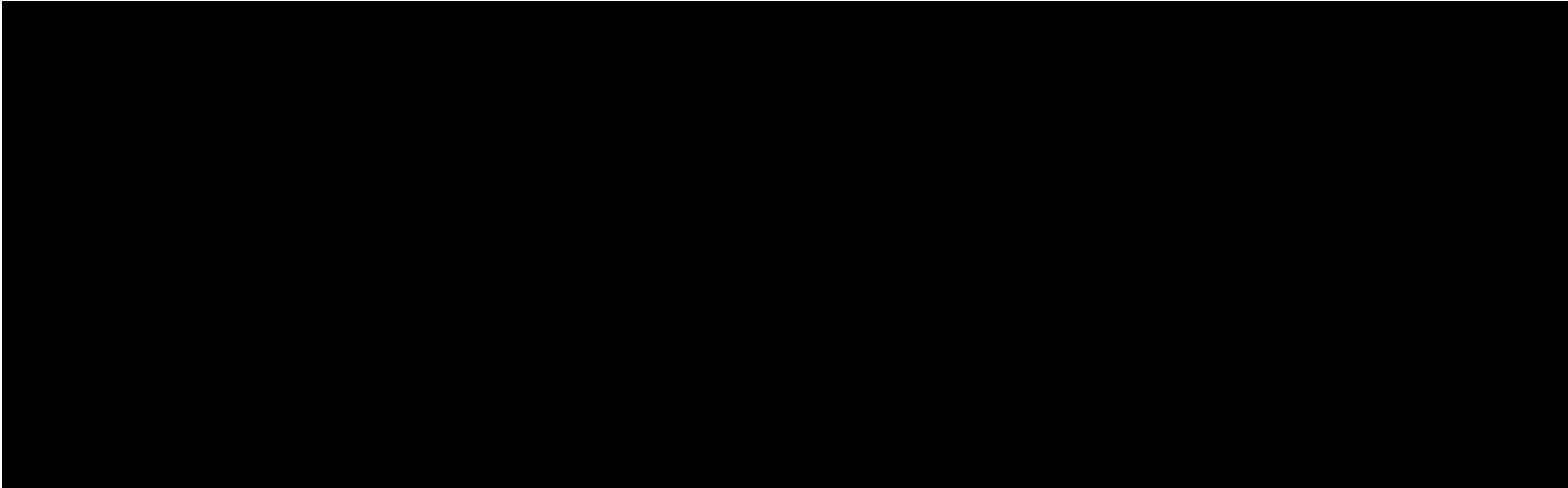


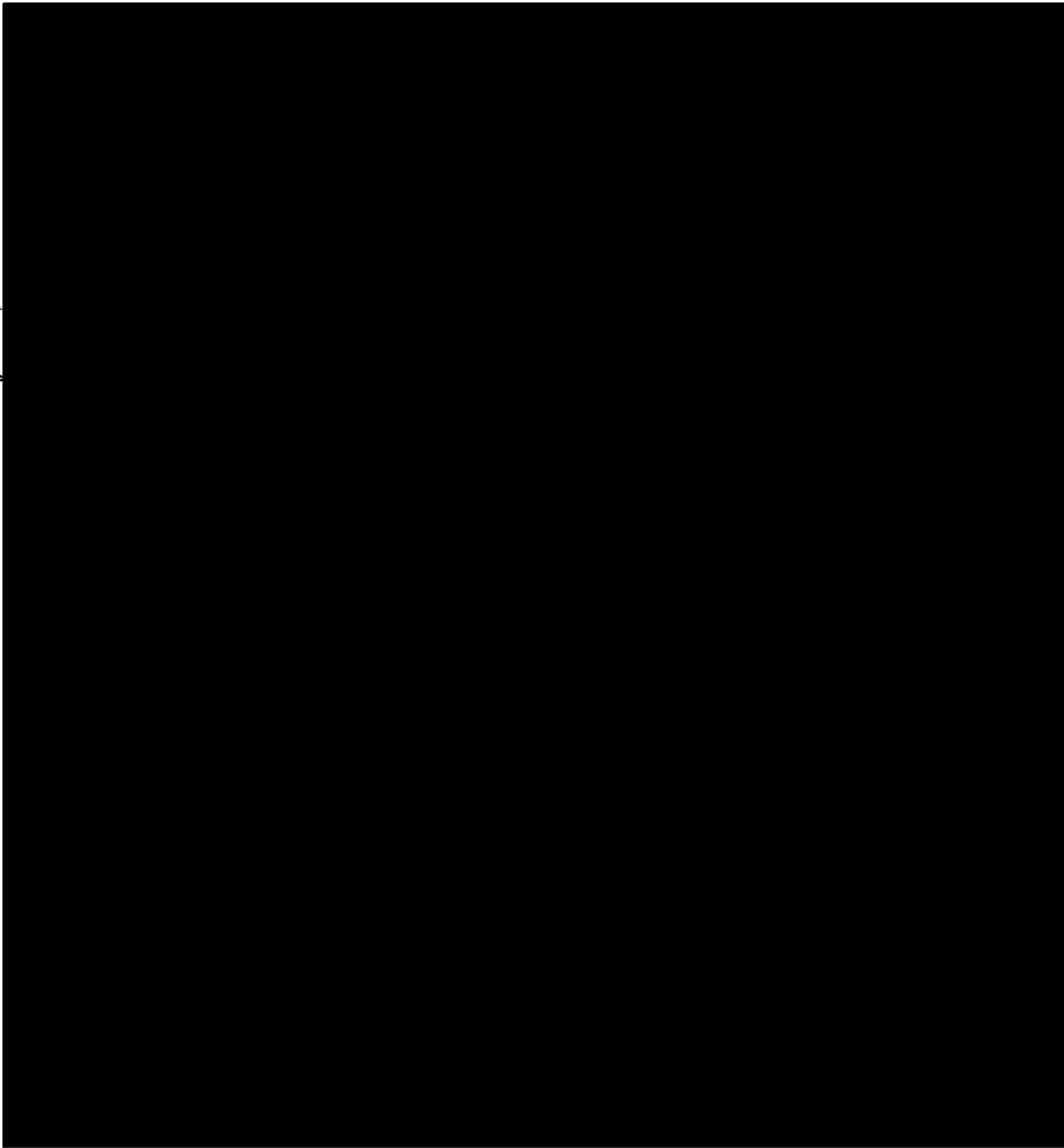
CT Corporation
Service of Process Notification

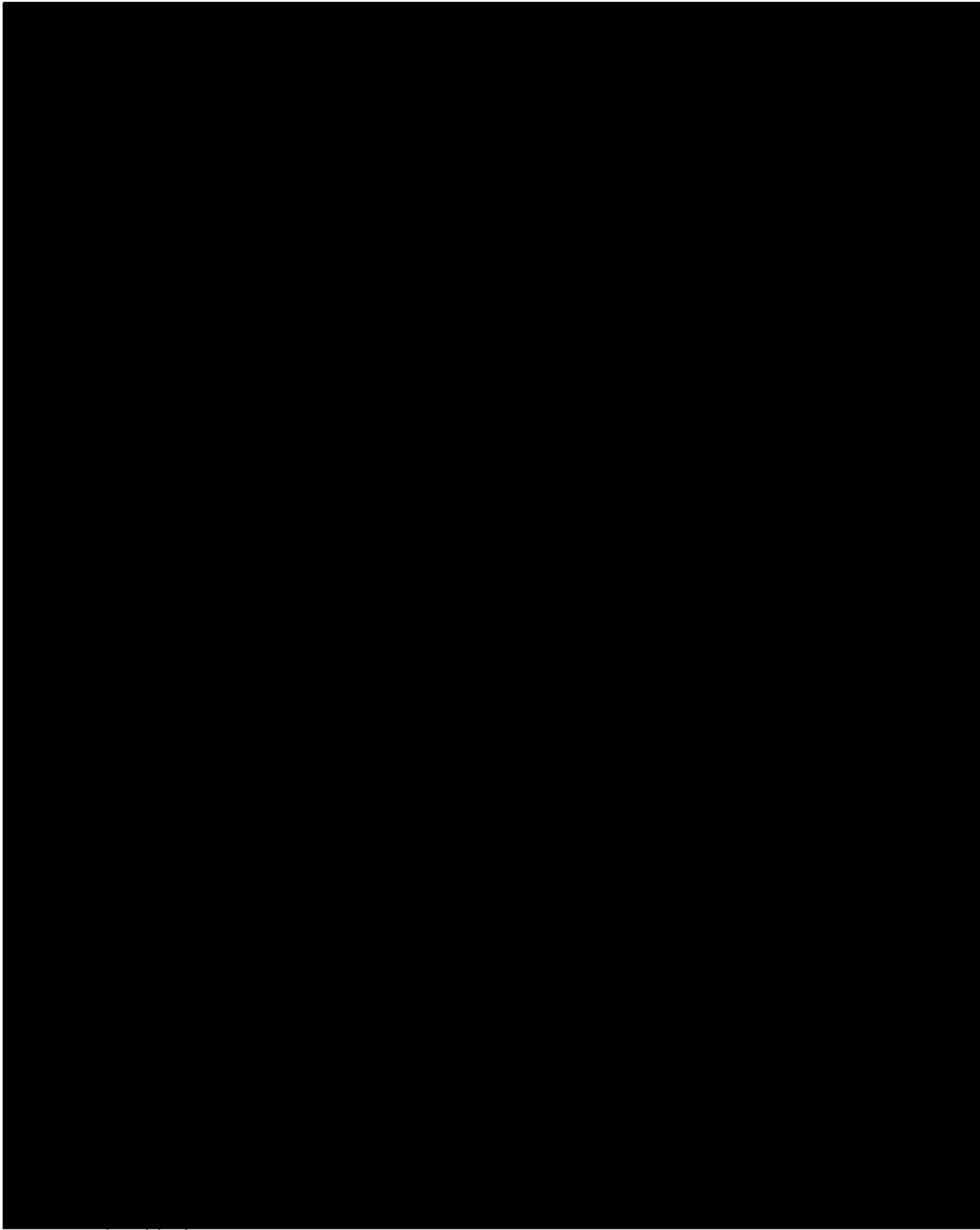
03/21/2024

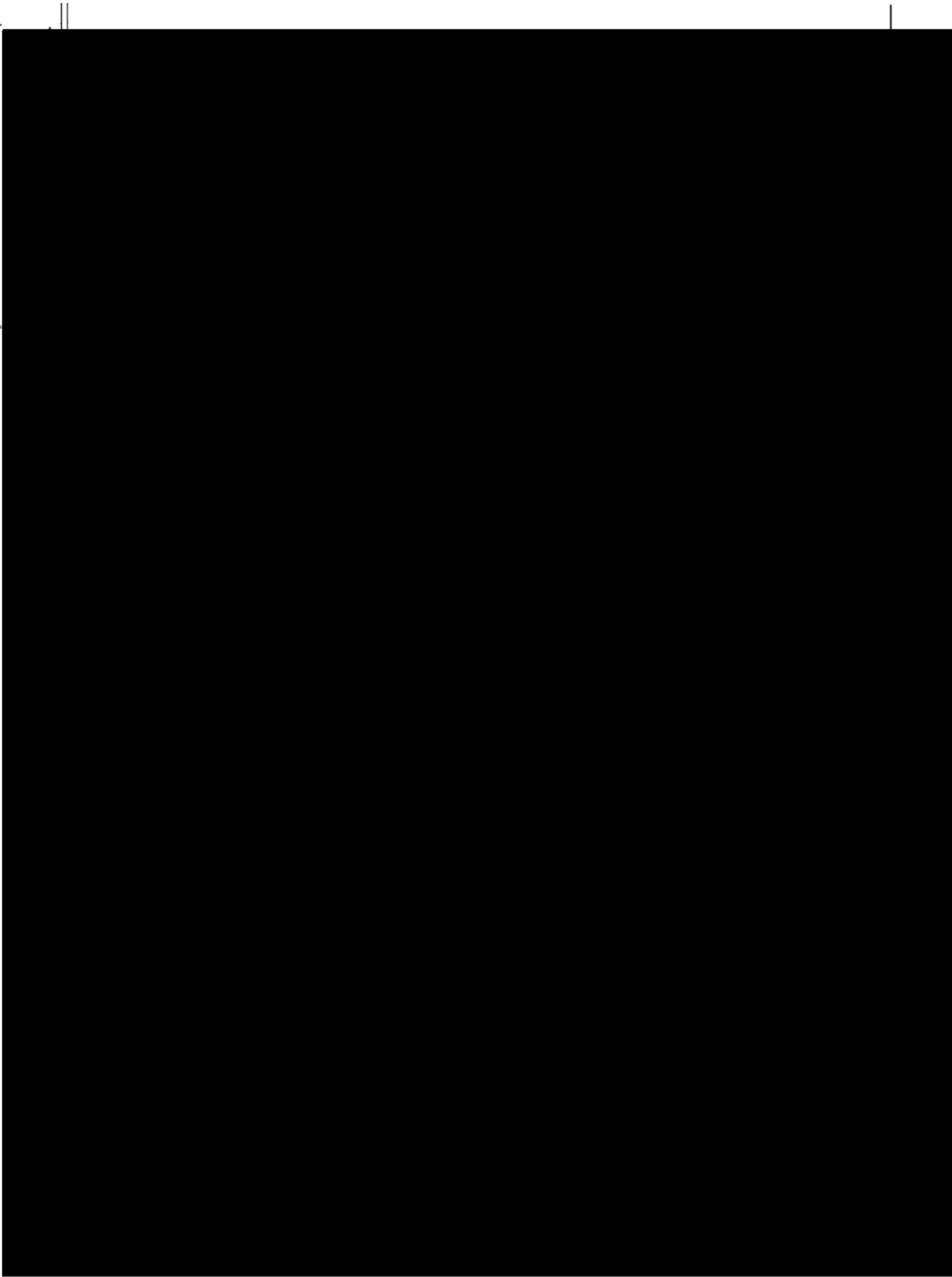
CT Log Number 546035375





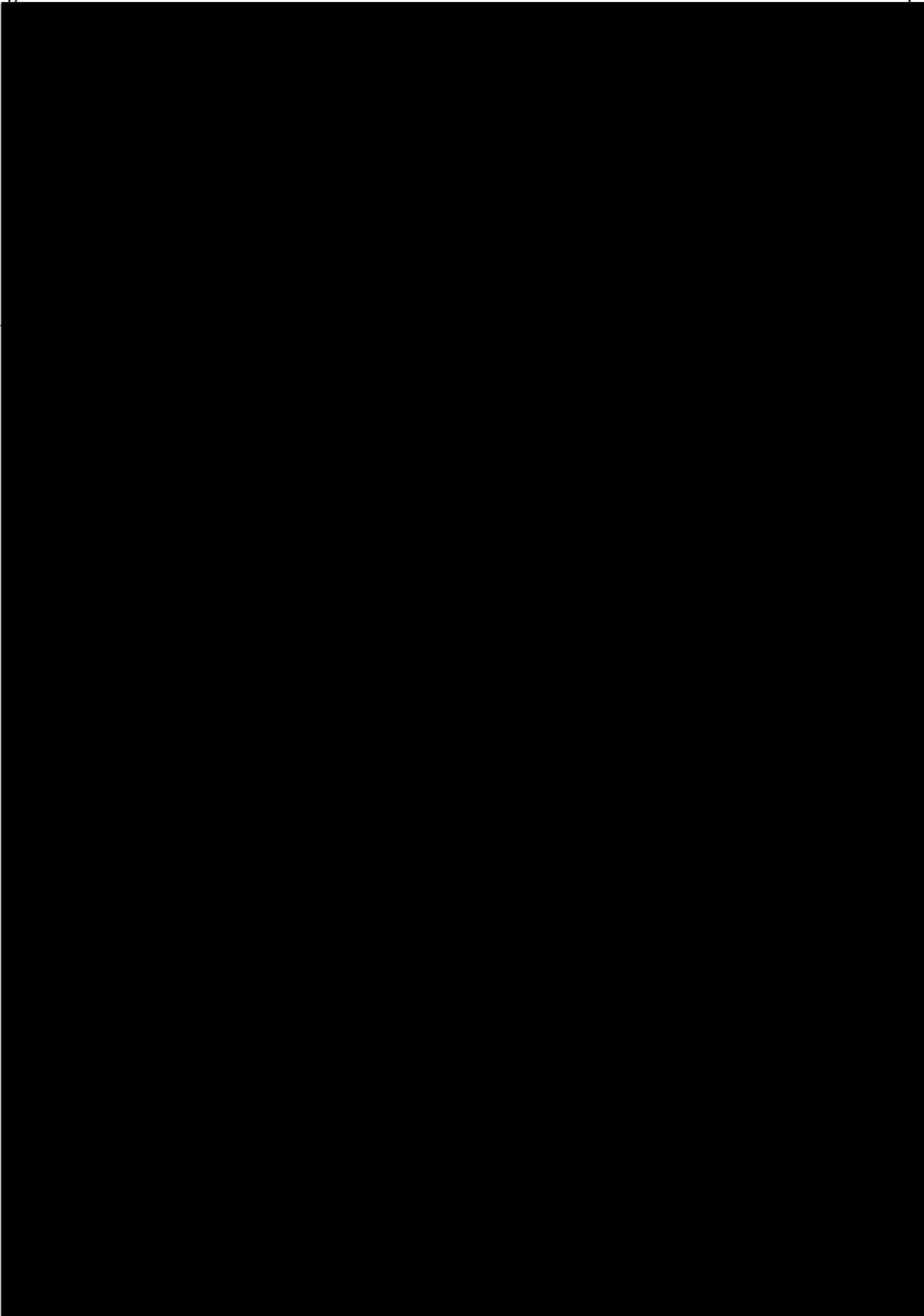






11-11-11

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28



1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

1

1

1

1

1

1

1

1

1

1

2

2

2

2

2

2

2

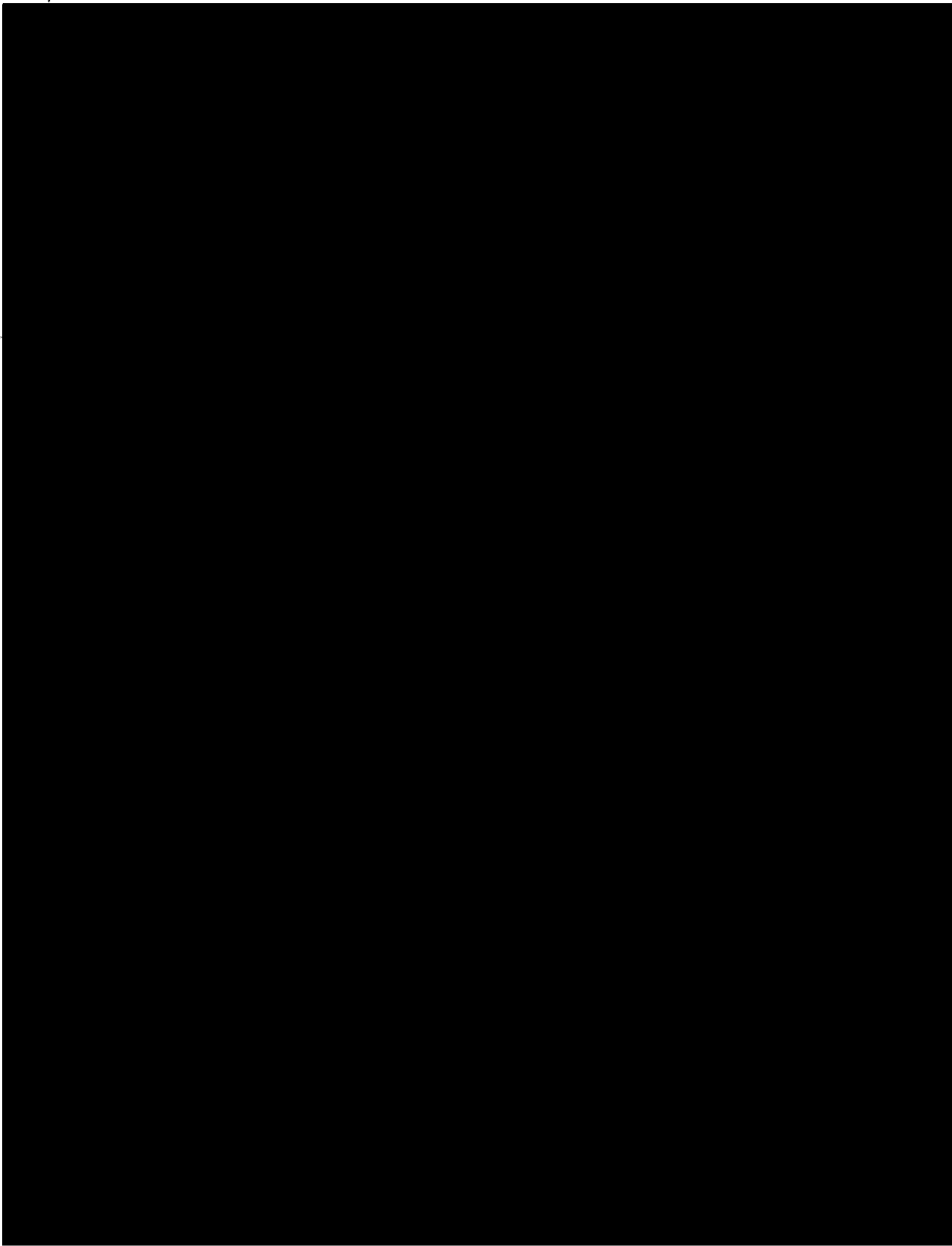
2

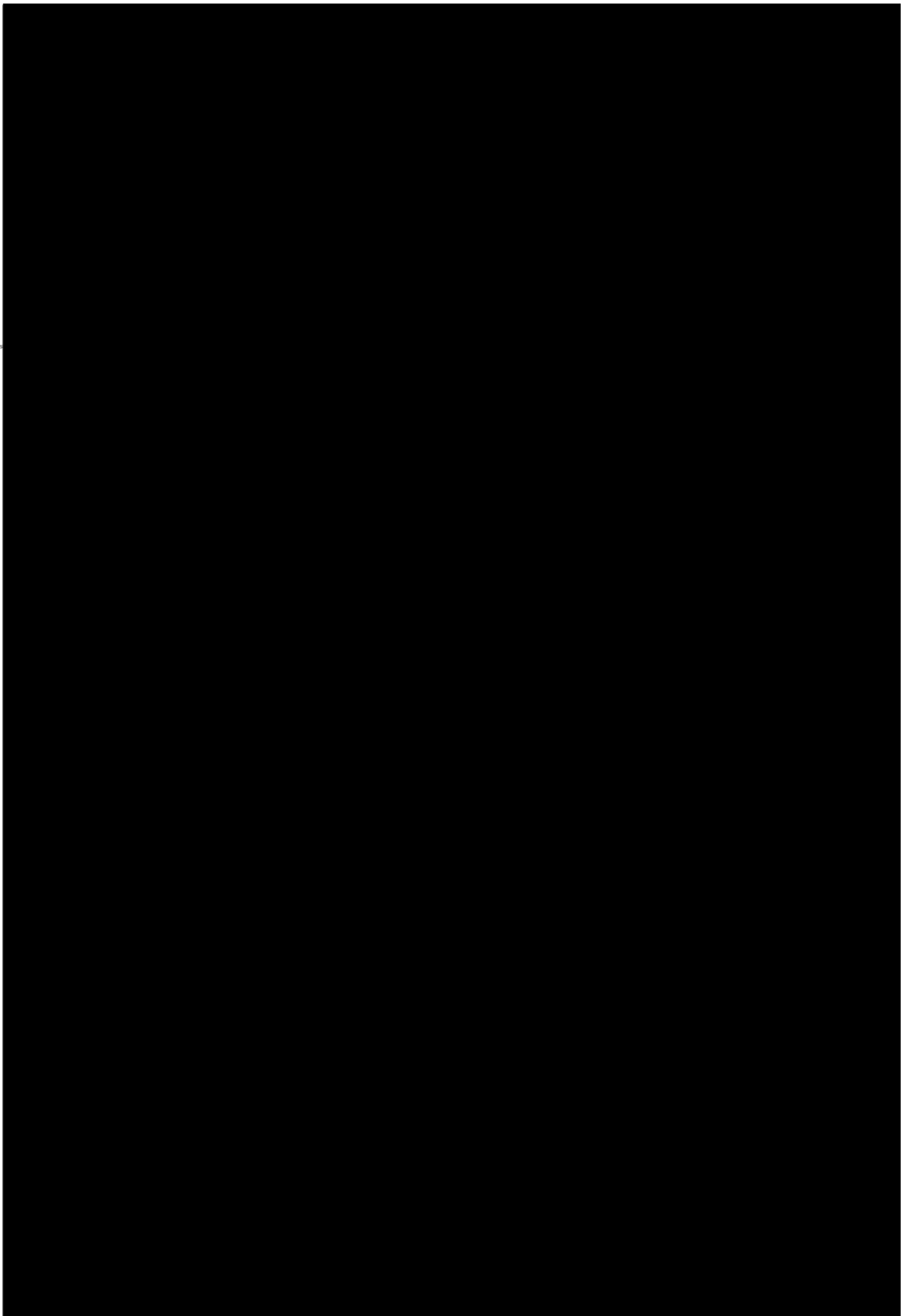
2

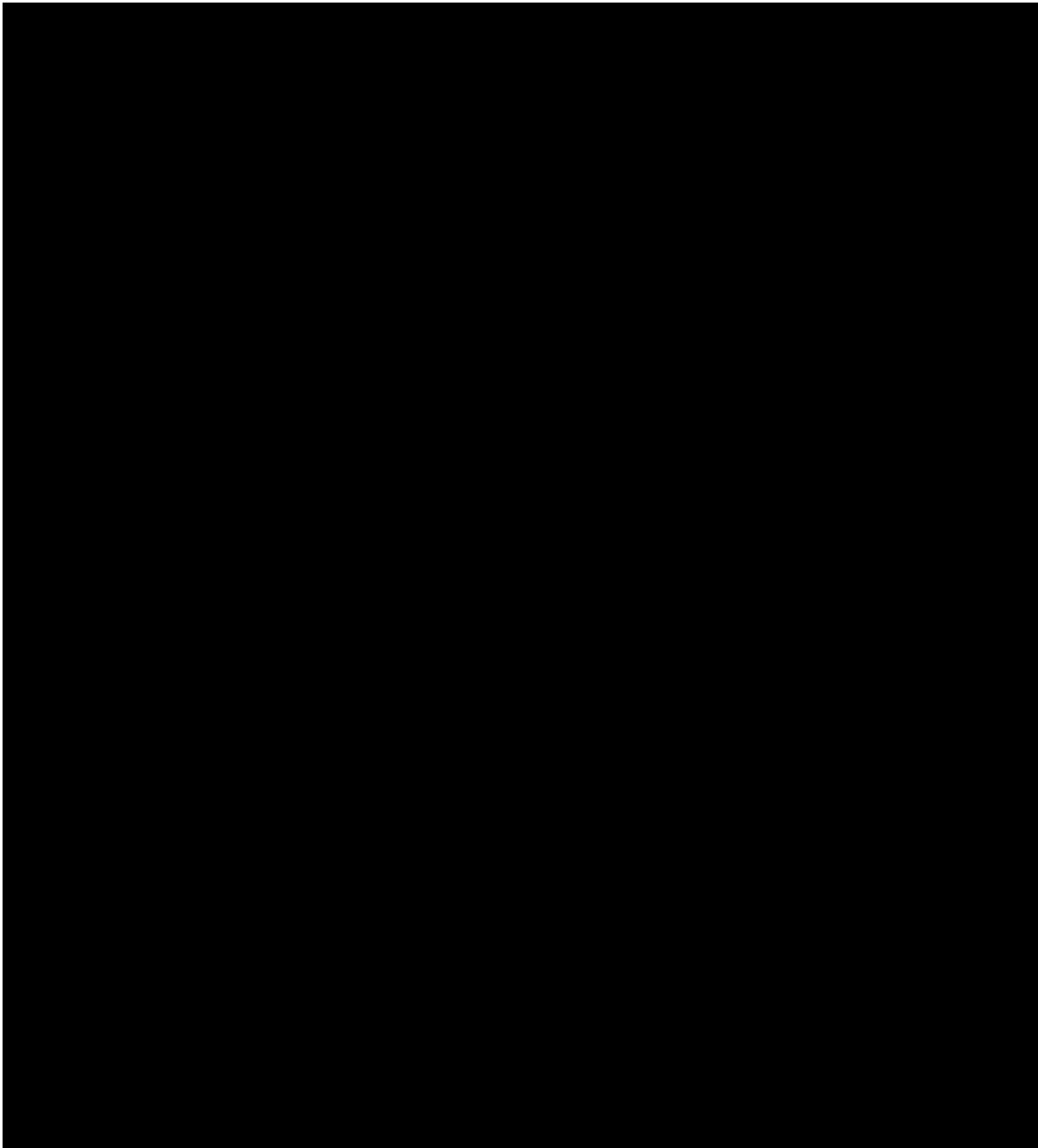
1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

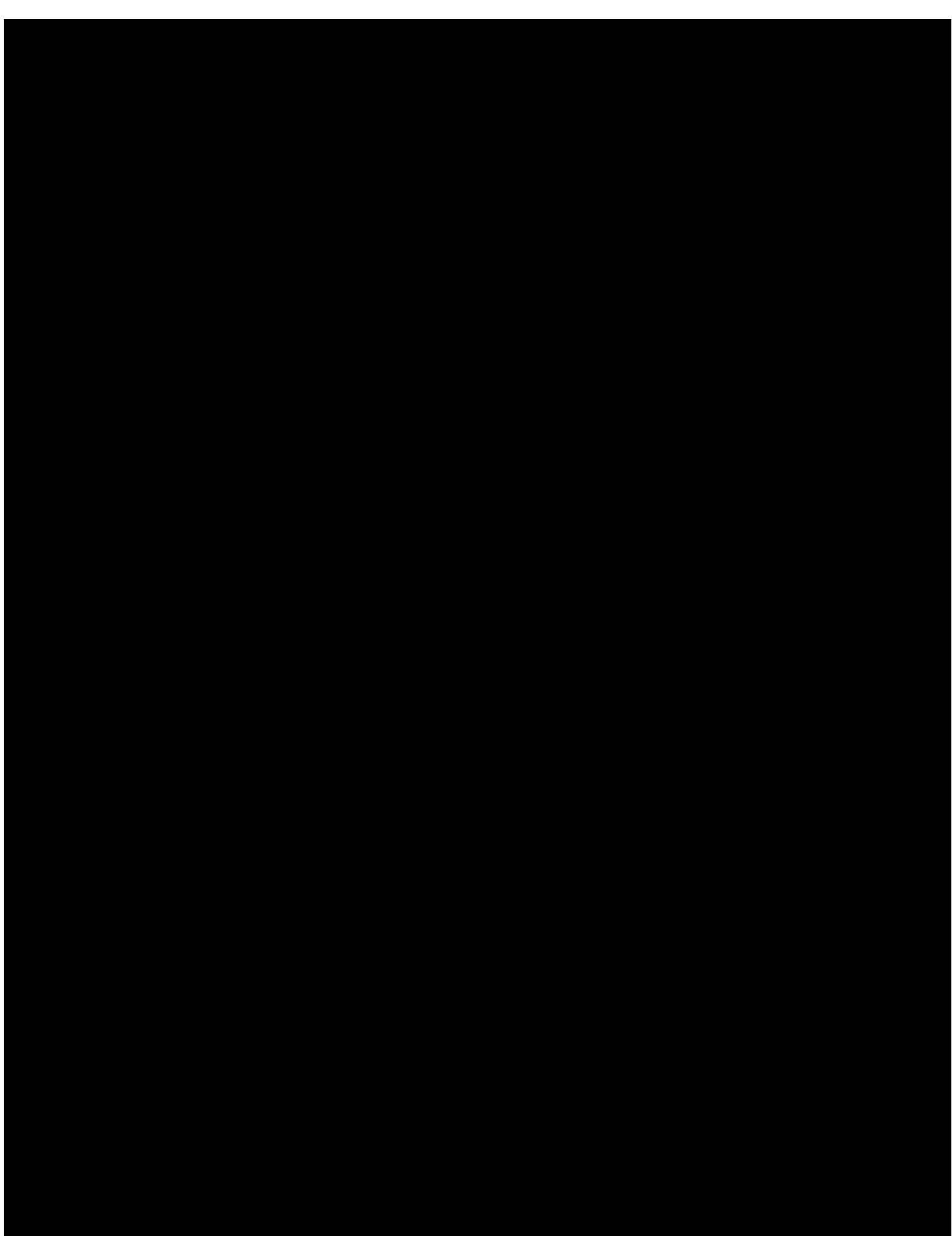
1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

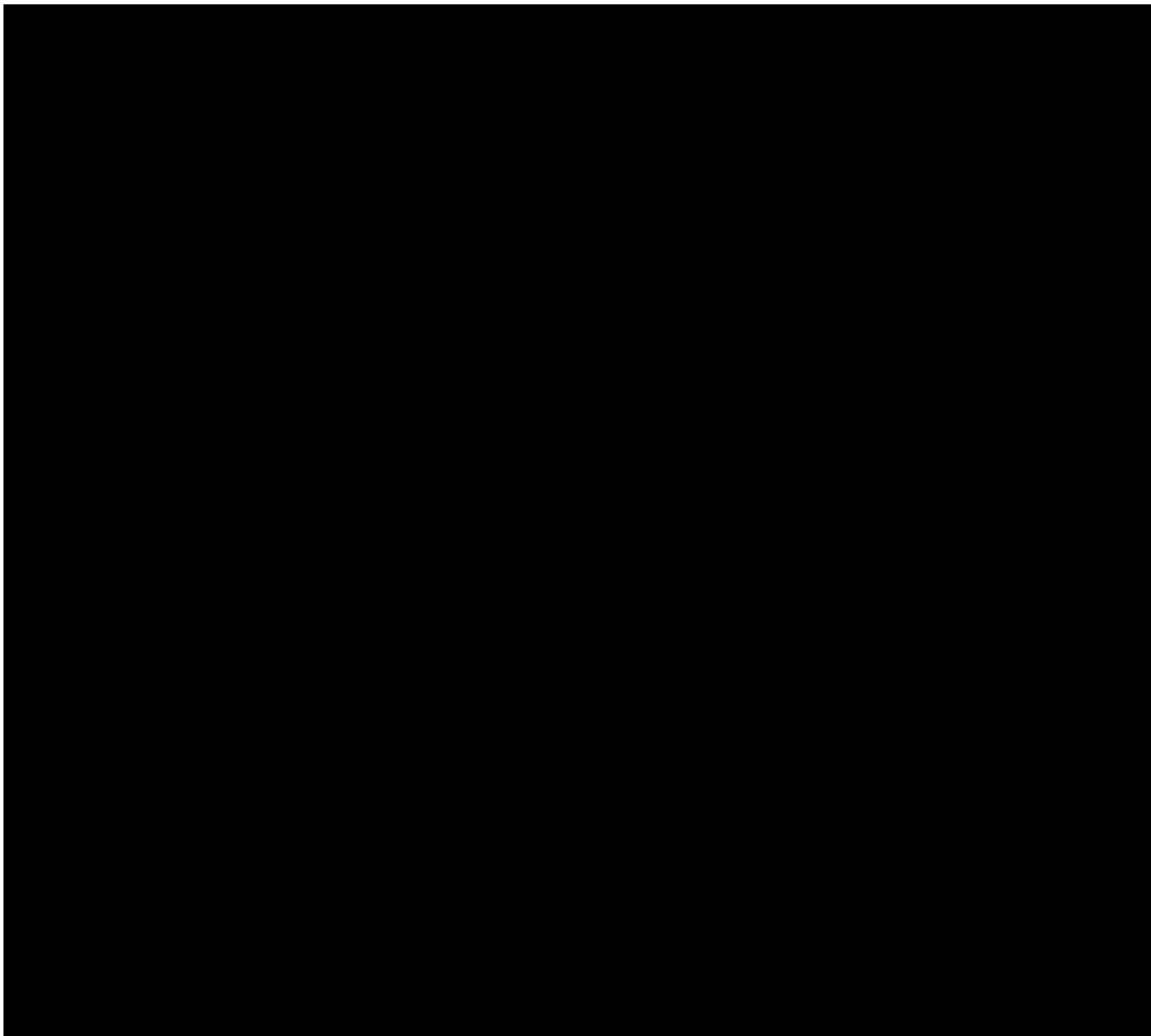


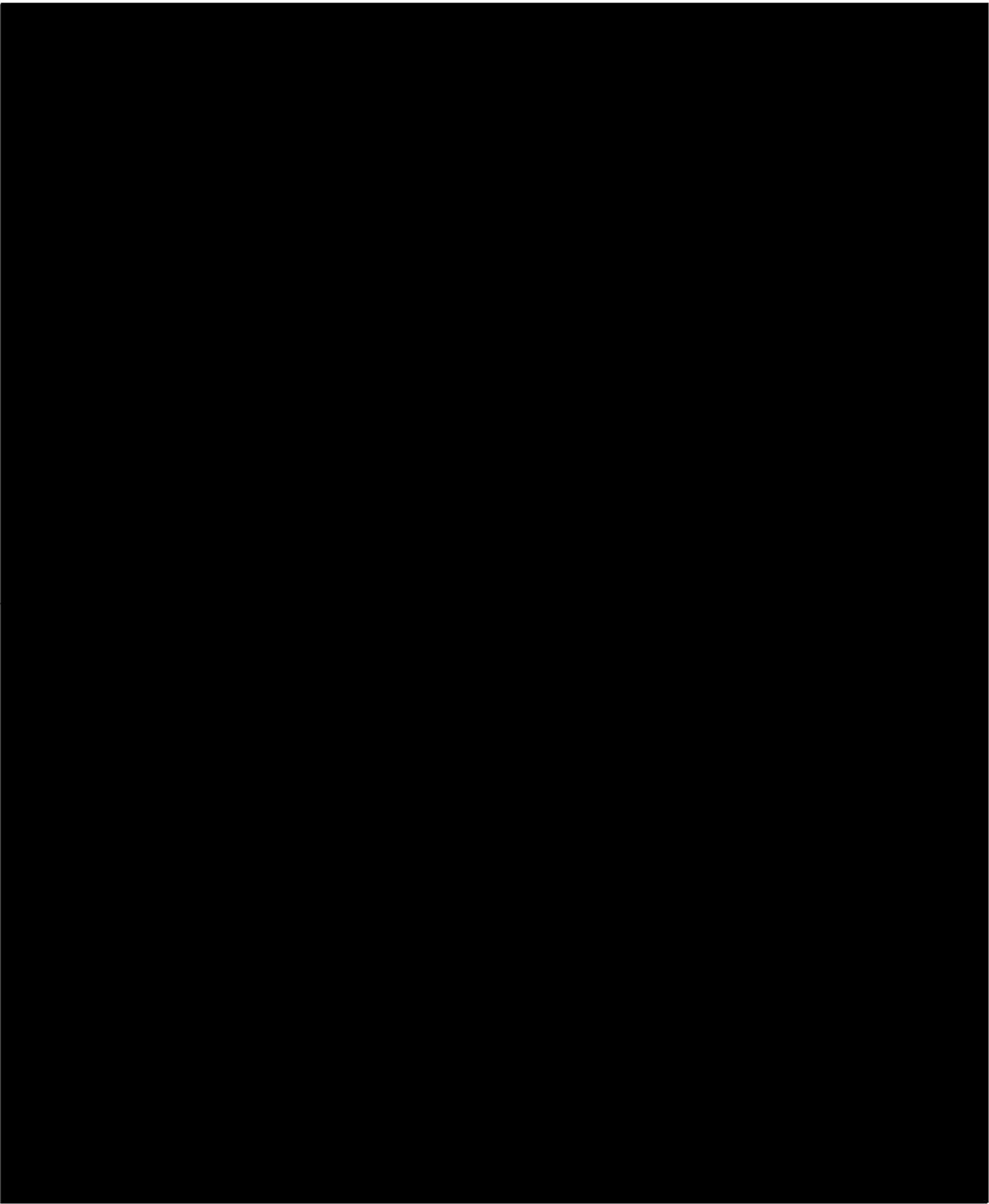


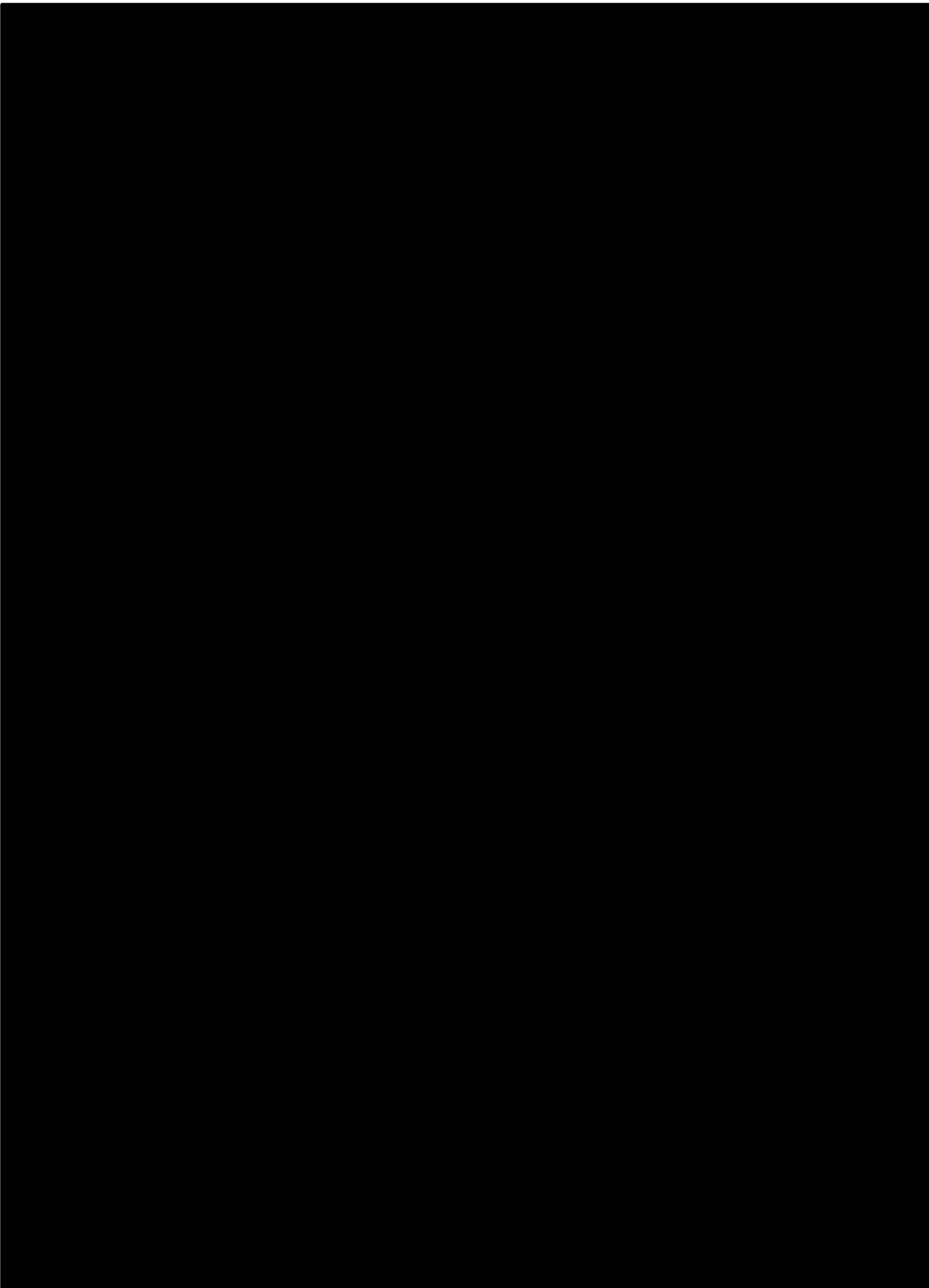


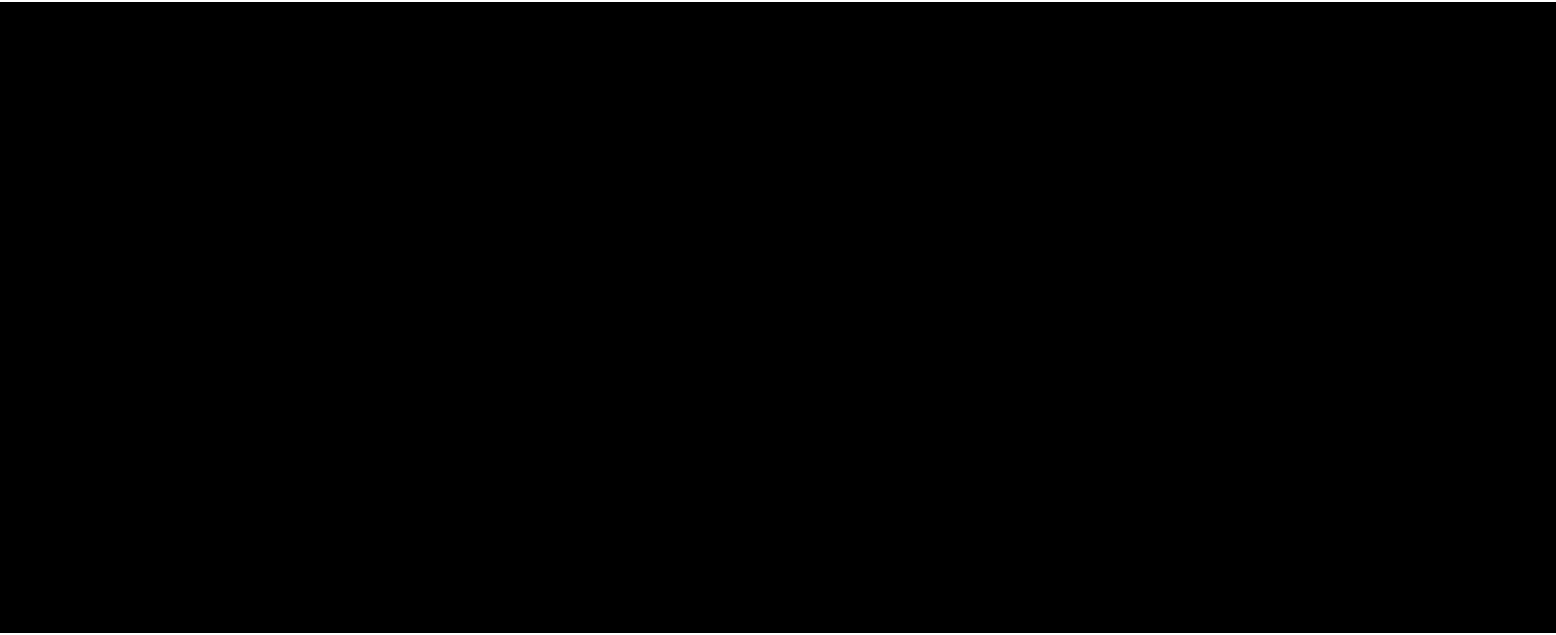












[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



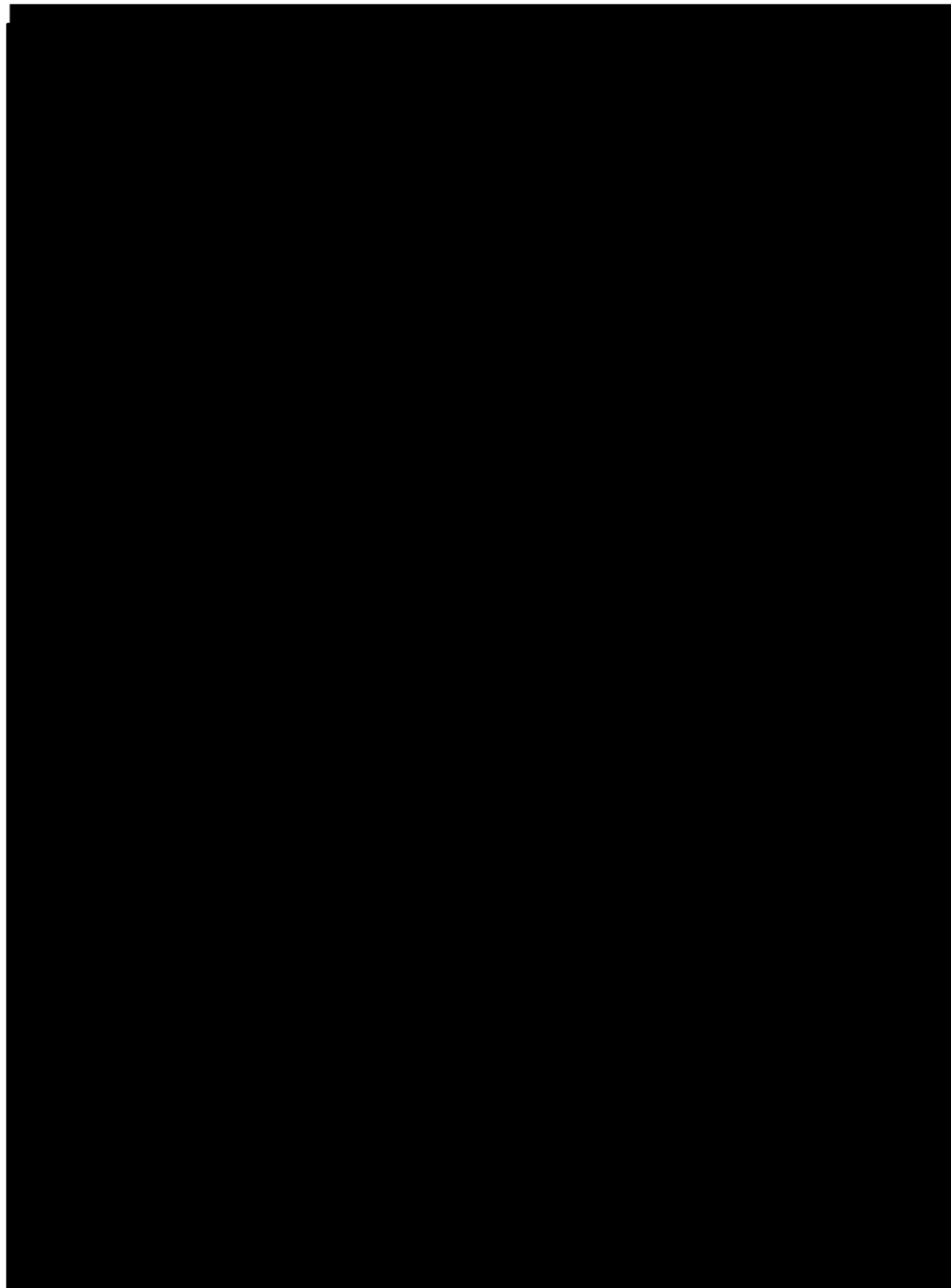
R/O Open Date

418101/2

TERMS
work, he
respon
other ca
pans sh
operate
and/or
the and

DISCLA
he man
knowing
either a
are of s

NO





12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217
218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286
287
288
289
290
291
292
293
294
295
296
297
298
299
300
301
302
303
304
305
306
307
308
309
310
311
312
313
314
315
316
317
318
319
320
321
322
323
324
325
326
327
328
329
330
331
332
333
334
335
336
337
338
339
340
341
342
343
344
345
346
347
348
349
350
351
352
353
354
355
356
357
358
359
360
361
362
363
364
365
366
367
368
369
370
371
372
373
374
375
376
377
378
379
380
381
382
383
384
385
386
387
388
389
390
391
392
393
394
395
396
397
398
399
400
401
402
403
404
405
406
407
408
409
410
411
412
413
414
415
416
417
418
419
420
421
422
423
424
425
426
427
428
429
430
431
432
433
434
435
436
437
438
439
440
441
442
443
444
445
446
447
448
449
450
451
452
453
454
455
456
457
458
459
460
461
462
463
464
465
466
467
468
469
470
471
472
473
474
475
476
477
478
479
480
481
482
483
484
485
486
487
488
489
490
491
492
493
494
495
496
497
498
499
500
501
502
503
504
505
506
507
508
509
510
511
512
513
514
515
516
517
518
519
520
521
522
523
524
525
526
527
528
529
530
531
532
533
534
535
536
537
538
539
540
541
542
543
544
545
546
547
548
549
550
551
552
553
554
555
556
557
558
559
560
561
562
563
564
565
566
567
568
569
570
571
572
573
574
575
576
577
578
579
580
581
582
583
584
585
586
587
588
589
590
591
592
593
594
595
596
597
598
599
600
601
602
603
604
605
606
607
608
609
610
611
612
613
614
615
616
617
618
619
620
621
622
623
624
625
626
627
628
629
630
631
632
633
634
635
636
637
638
639
640
641
642
643
644
645
646
647
648
649
650
651
652
653
654
655
656
657
658
659
660
661
662
663
664
665
666
667
668
669
670
671
672
673
674
675
676
677
678
679
680
681
682
683
684
685
686
687
688
689
690
691
692
693
694
695
696
697
698
699
700
701
702
703
704
705
706
707
708
709
710
711
712
713
714
715
716
717
718
719
720
721
722
723
724
725
726
727
728
729
730
731
732
733
734
735
736
737
738
739
740
741
742
743
744
745
746
747
748
749
750
751
752
753
754
755
756
757
758
759
760
761
762
763
764
765
766
767
768
769
770
771
772
773
774
775
776
777
778
779
780
781
782
783
784
785
786
787
788
789
790
791
792
793
794
795
796
797
798
799
800
801
802
803
804
805
806
807
808
809
810
811
812
813
814
815
816
817
818
819
820
821
822
823
824
825
826
827
828
829
830
831
832
833
834
835
836
837
838
839
840
841
842
843
844
845
846
847
848
849
850
851
852
853
854
855
856
857
858
859
860
861
862
863
864
865
866
867
868
869
870
871
872
873
874
875
876
877
878
879
880
881
882
883
884
885
886
887
888
889
890
891
892
893
894
895
896
897
898
899
900
901
902
903
904
905
906
907
908
909
910
911
912
913
914
915
916
917
918
919
920
921
922
923
924
925
926
927
928
929
930
931
932
933
934
935
936
937
938
939
940
941
942
943
944
945
946
947
948
949
950
951
952
953
954
955
956
957
958
959
960
961
962
963
964
965
966
967
968
969
970
971
972
973
974
975
976
977
978
979
980
981
982
983
984
985
986
987
988
989
990
991
992
993
994
995
996
997
998
999
1000
1001
1002
1003
1004
1005
1006
1007
1008
1009
1010
1011
1012
1013
1014
1015
1016
1017
1018
1019
1020
1021
1022
1023
1024
1025
1026
1027
1028
1029
1030
1031
1032
1033
1034
1035
1036
1037
1038
1039
1040
1041
1042
1043
1044
1045
1046
1047
1048
1049
1050
1051
1052
1053
1054
1055
1056
1057
1058
1059
1060
1061
1062
1063
1064
1065
1066
1067
1068
1069
1070
1071
1072
1073
1074
1075
1076
1077
1078
1079
1080
1081
1082
1083
1084
1085
1086
1087
1088
1089
1090
1091
1092
1093
1094
1095
1096
1097
1098
1099
1100
1101
1102
1103
1104
1105
1106
1107
1108
1109
1110
1111
1112
1113
1114
1115
1116
1117
1118
1119
1120
1121
1122
1123
1124
1125
1126
1127
1128
1129
1130
1131
1132
1133
1134
1135
1136
1137
1138
1139
1140
1141
1142
1143
1144
1145
1146
1147
1148
1149
1150
1151
1152
1153
1154
1155
1156
1157
1158
1159
1160
1161
1162
1163
1164
1165
1166
1167
1168
1169
1170
1171
1172
1173
1174
1175
1176
1177
1178
1179
1180
1181
1182
1183
1184
1185
1186
1187
1188
1189
1190
1191
1192
1193
1194
1195
1196
1197
1198
1199
1200
1201
1202
1203
1204
1205
1206
1207
1208
1209
1210
1211
1212
1213
1214
1215
1216
1217
1218
1219
1220
1221
1222
1223
1224
1225
1226
1227
1228
1229
1230
1231
1232
1233
1234
1235
1236
1237
1238
1239
1240
1241
1242
1243
1244
1245
1246
1247
1248
1249
1250
1251
1252
1253
1254
1255
1256
1257
1258
1259
1260
1261
1262
1263
1264
1265
1266
1267
1268
1269
1270
1271
1272
1273
1274
1275
1276
1277
1278
1279
1280
1281
1282
1283
1284
1285
1286
1287
1288
1289
1290
1291
1292
1293
1294
1295
1296
1297
1298
1299
1300
1301
1302
1303
1304
1305
1306
1307
1308
1309
1310
1311
1312
1313
1314
1315
1316
1317
1318
1319
1320
1321
1322
1323
1324
1325
1326
1327
1328
1329
1330
1331
1332
1333
1334
1335
1336
1337
1338
1339
1340
1341
1342
1343
1344
1345
1346
1347
1348
1349
1350
1351
1352
1353
1354
1355
1356
1357
1358
1359
1360
1361
1362
1363
1364
1365
1366
1367
1368
1369
1370
1371
1372
1373
1374
1375
1376
1377
1378
1379
1380
1381
1382
1383
1384
1385
1386
1387
1388
1389
1390
1391
1392
1393
1394
1395
1396
1397
1398
1399
1400
1401
1402
1403
1404
1405
1406
1407
1408
1409
1410
1411
1412
1413
1414
1415
1416
1417
1418
1419
1420
1421
1422
1423
1424
1425
1426
1427
1428
1429
1430
1431
1432
1433
1434
1435
1436
1437
1438
1439
1440
1441
1442
1443
1444
1445
1446
1447
1448
1449
1450
1451
1452
1453
1454
1455
1456
1457
1458
1459
1460
1461
1462
1463
1464
1465
1466
1467
1468
1469
1470
1471
1472
1473
1474
1475
1476
1477
1478
1479
1480
1481
1482
1483
1484
1485
1486
1487
1488
1489
1490
1491
1492
1493
1494
1495
1496
1497
1498
1499
1500
1501
1502
1503
1504
1505
1506
1507
1508
1509
1510
1511
1512
1513
1514
1515
1516
1517
1518
1519
1520
1521
1522
1523
1524
1525
1526
1527
1528
1529
1530
1531
1532
1533
1534
1535
1536
1537
1538
1539
1540
1541
1542
1543
1544
1545
1546
1547
1548
1549
1550
1551
1552
1553
1554
1555
1556
1557
1558
1559
1560
1561
1562
1563
1564
1565
1566
1567
1568
1569
1570
1571
1572
1573
1574
1575
1576
1577
1578
1579
1580
1581
1582
1583
1584
1585
1586
1587
1588
1589
1590
1591
1592
1593
1594
1595
1596
1597
1598
1599
1600
1601
1602
1603
1604
1605
1606
1607
1608
1609
1610
1611
1612
1613
1614
1615
1616
1617
1618
1619
1620
1621
1622
1623
1624
1625
1626
1627
1628
1629
1630
1631
1632
1633
1634
1635
1636
1637
1638
1639
1640
1641
1642
1643
1644
1645
1646
1647
1648
1649
1650
1651
1652
1653
1654
1655
1656
1657
1658
1659
1660
1661
1662
1663
1664
1665
1666
1667
1668
1669
1670
1671
1672
1673
1674
1675
1676
1677
1678
1679
1680
1681
1682
1683
1684
1685
1686
1687
1688
1689
1690
1691
1692
1693
1694
1695
1696
1697
1698
1699
1700
1701
1702
1703
1704
1705
1706
1707
1708
1709
1710
1711
1712
1713
1714
1715
1716
1717
1718
1719
1720
1721
1722
1723
1724
1725
1726
1727
1728
1729
1730
1731
1732
1733
1734
1735
1736
1737
1738
1739
1740
1741
1742
1743
1744
1745
1746
1747
1748
1749
1750
1751
1752
1753
1754
1755
1756
1757
1758
1759
1760
1761
1762
1763
1764
1765
1766
1767
1768
1769
1770
1771
1772
1773
1774
1775
1776
1777
1778
1779
1780
1781
1782
1783
1784
1785
1786
1787
1788
1789
1790
1791
1792
1793
1794
1795
1796
1797
1798
1799
1800
1801
1802
1803
1804
1805
1806
1807
1808
1809
1810
1811
1812
1813
1814
1815
1816
1817
1818
1819
1820
1821
1822
1823
1824
1825
1826
1827
1828
1829
1830
1831
1832
1833
1834
1835
1836
1837
1838
1839
1840
1841
1842
1843
1844
1845
1846
1847
1848
1849
1850
1851
1852
1853
1854
1855
1856
1857
1858
1859
1860
1861
1862
1863
1864
1865
1866
1867
1868
1869
1870
1871
1872
1873
1874
1875
1876
1877
1878
1879
1880
1881
1882
1883
1884
1885
1886
1887
1888
1889
1890
1891
1892
1893
1894
1895
1896
1897
1898
1899
1900
1901
1902
1903
1904
1905
1906
1907
1908
1909
1910
1911
1912
1913
1914
1915
1916
1917
1918
1919
1920
1921
1922
1923
1924
1925
1926
1927
1928
1929
1930
1931
1932
1933
1934
1935
1936
1937
1938
1939
1940
1941
1942
1943
1944
1945
1946
1947
1948
1949
1950
1951
1952
1953
1954
1955
1956
1957
1958
1959
1960
1961
1962
1963
1964
1965
1966
1967
1968
1969
1970
1971
1972
1973
1974
1975
1976
1977
1978
1979
1980
1981
1982
1983
1984
1985
1986
1987
1988
1989
1990
1991
1992
1993
1994
1995
1996
1997
1998
1999
2000
2001
2002
2003
2004
2005
2006
2007
2008
2009
2010
2011
2012
2013
2014
2015
2016
2017
2018
2019
2020
2021
2022
2023
2024
2025
2026
2027
2028
2029
2030
2031
2032
2033
2034
2035
2036
2037
2038
2039
2040
2041
2042
2043
2044
2045
2046
2047
2048
2049
2050
2051
2052
2053
2054
2055
2056
2057
2058
2059
2060
2061
2062
2063
2064
2065
2066
2067
2068
2069
2070
2071
2072
2073
2074
2075
2076
2077
2078
2079
2080
2081
2082
2083
2084
2085
2086
2087
2088
2089
2090
2091
2092
2093
2094
2095
2096
2097
2098
2099
2100
2101
2102
2103
2104
2105
2106
2107
2108
2109
2110
2111
2112
2113
2114
2115
2116
2117
2118
2119
2120
2121
2122
2123
2124
2125
2126
2127
2128
2129
2130
2131
2132
2133
2134
2135
2136
2137
2138
2139
2140
2141
2142
2143
2144
2145
2146
2147
2148
2149
2150
2151
2152
2153
2154
2155
2156
2157
2158
2159
2160
2161
2162
2163
2164
2165
2166
2167
2168
2169
2170
2171
2172
2173
2174
2175
2176
2177
2178
2179
2180
2181
2182
2183
2184
2185
2186
2187
2188
2189
2190
2191
2192
2193
2194
2195
2196
2197
2198
2199
2200
2201
2202



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

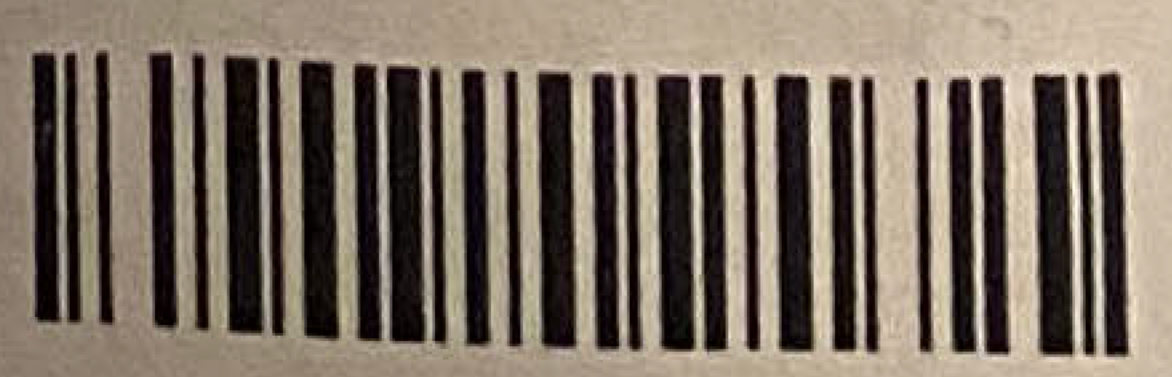
[REDACTED]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
12650D81 .5 MT6H082 .3 12650DX1 .1 = 1.5	
#2 - 01FOAIRPRE: CHECK TIRE PRESSURE CHECK TIRE AIR PRESSURE Sub Total: .00	
Please Note: customer was advise 3-5 day for update do to shop work load,	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
Cell: 424-249-0427 Email: pacigianluca@gmail.com		
#1 - 02FOZ: * DRIVEABILITY DIAG customer states check engine light and wrench light is on coming. please check and advise. Caused by VERIFIED THE CUSTOMER'S CONCERN OF CHECK ENGINE LIGHT ON. CHECKED OASIS FOR ANY BULLETINS, SERVICE MESSAGES, AND SERVICE HISTORY AND FOUND NO DOCUMENTS RELATED TO THE VEHICLE'S CONCERN. PERFORMED A DIAGNOSTIC SCAN USING THE FDRS TO FIND DIAGNOSTIC TROUBLE CODE P0302 P0316 P3402. PERFORMED A SOLENOID VALVE EXAMINATION AND DIAGNOSTIC. PERFORMED PINPOINT TEST PERFORMED PPT KH1-KH3 FOUND MONITORED (CONT'D IN CORRECTION...) Tech: RICARDO MARTINEZ (337) Installed H6BZ 6H082 A :SOLENOID ASY FOR CYLINDER POWER BALANCE, RE-ASSURING THE CYLINDERS ARE OPERATING. KH3- CHECK IF RESISTANCE BETWEEN CDC1 - PIN 2 VPWR - PIN 1, BETWEEN 5 OHMS- 14 OHMS. NO, STATES TO REPLACE CYLINDER DEACTIVATION SOLENOID. . FOUND THE SOLENOID VALVE IS OUT OF SPECS. REPLACED THE SOLENOID VALVE. CLEARED ALL CODES. ROAD TESTED 22 MILES VERIFIED REPAIRS, IN 1554 MILES, OUT 1576 MILES. FINAL TESTS, NO DTC'S. THE SYSTEM IS OPERATING AS DESIGNED. 12650D .2 12650D45 .3 12650D80 .1		Warranty Warranty
	Qty: 1	

Qty: 1

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

2022	FORD	BRONCO SPORT	
------	------	--------------	--

Job Number	Description of Work	Code
1.	CHECK ENGINE LIGHT CHECK ENGINE LIGHT IS ON	07FOTZ WARR-FORD WARR-FORD

Job Number	Description of Work	Code
2.	QUICK SERVICE 1 C/S FOR A FEW SECONDS EMENDATE DANGER LAMP COMES ON & THEN STOPS	06FOZ0 WARR-FORD

Job Number	Description of Work	Code
3.		

Job Number	Description of Work	Code
4.		

Job Number	Description of Work	Code
5.		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to use the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X _____