

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

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### RO Journey Milestone

Time taken to complete the RO Journey 3

**RO Start Date** Aug 03 2024

**RO End Date** Aug 06 2024

### RO General Info

☒ Audit 9  13

|                     |                            |
|---------------------|----------------------------|
| RO Journey Id       | [REDACTED]                 |
| RO Status           | : Completed                |
| RO Open Date        | : 08/03/2024   04:27 PM    |
| RO Close Date       | : 08/06/2024   06:56 PM    |
| Dealer Code         | : 27318                    |
| Dealership Name     | : Jeep Chrysler Dodge O... |
| Sub Dealer Code     | : 27318                    |
| DMS Source          | : TKION                    |
| Repair Order Number | : 50840                    |
| Odometer In         | : 34210 MI                 |
| Odometer Out        | : 34222 MI                 |
| Repeat Repair Flag  | : N                        |
| Previous RO Number  | : N/A                      |
| Service Advisor Id  | [REDACTED]                 |

### Service Info

Selected Services 3C's

**Service 1 - COMPLETED**

|                      |                                                 |
|----------------------|-------------------------------------------------|
| Service Type         | : N/A                                           |
| Customer Complaint   | : Engine<br>Mechanical<br>Concern<br>[CUSTOMER] |
| Cause Narrative      | : Unable To Duplicate                           |
| Correction Narrative | : Inspect, Witech DI...                         |
| Tech Remark          | : N/A                                           |
| Dealer Ops Code      | : 8100                                          |
| Dealer Ops Code D... | : ELECTRICAL CON...                             |
| LOP                  | : <input type="button" value="LOP Info"/>       |
| Parts                | : <input type="button" value="Parts Info"/>     |

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