INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

CSMS > Vehicles In For Service > Vehicle > RO Journey
Jul, 15 2024

Enter Full 17 or Last 8 of VIN

0 | wiTECH 2 | STAR case 0 | Parts 0 | Cust CAIR 2 | CTP 0 | DIPAP 0

[redacted]

RO Journey Milestone

Milestone in progress

RO General Info

Audit 17 | History 9

RO Journey Id	[redacted]
RO Status	: In Progress
RO Open Date	: 05/28/2024 | 08:11 PM
RO Close Date	: N/A
Dealer Code	: 24159
Dealership Name	: WILDER AUTO CENTER
Sub Dealer Code	: N/A
DMS Source	: ENSGN
Repair Order Number	[redacted]
Odometer In	: 18406 MI
Odometer Out	: 0 MI
Repeat Repair Flag	: N
Previous RO Number	: N/A
Service Advisor Id	: 809
Service Advisor Name	: Kevin
Vehicle Inward Date	: 05/28/2024 | 08:11 PM
License Plate Number	: N/A

Service Info | Selected Services | RO 3C's

Service 1 - Technician Assigned

Service Type	: Regular Maintenance
Customer Complain	: CHECK AND ADVISE CHECK ENGINE LIGHT - DIAGNOSIS - C/S: CEL
Cause Narrative	: Confirmed Check Engine Light...
Correction Narrative	: NA
Tech Remark	: N/A
Dealer Ops Code	: CEL
Dealer Ops Code Desc	: CUSTOMER STATES CHECK E...
LOP	: LOP Info
Parts	: Parts Info

Service 2 - Not Started

Service 3 - Not Started

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