

- What were the driving conditions?
 - Sunny / Rainy / Snowy / Icy / Windy
- What was the Powertrain mode?
 - Hybrid / E-Save / Electric
- Was the ICE or the Electric Motor running when the Code appeared and shutdown?
- What was the road surface like when the Code appeared and shutdown?
 - Paved or off-road
 - Dry / wet / Snowy/ Icy / Muddy
- What was the trans axle setting?
 - 2WD / 4WD / 4HI / 4LO
- What was the vehicle speed when the Code appeared and shutdown?
- Did the Code appear and shutdown after any specific maneuver?
- What was the time of day?
- What was the HV Battery State of Charge (SOC)?
- What was the 12 battery charge?