

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	01/16/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A289010453	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M288059212	

Report #	[REDACTED]	System Key	513154187	Report Version	2	Open Date	04/05/2021
Close Date	04/06/2021	Narrative Date	04/07/2021	Category	0	Mileage	10
MDH	011603	Engine Built Date	01/01/0001	Built Date	01/16/2021	Advisor	4029 ERIKA PEREIRA
Dealer	27172	Ourisman Jeep					
Dealer Address	6700 WISCONSIN AVE						
Dealer City	BETHESDA			State	MD	Zip	208155302

Complaint: PDI VEHICLE AS PER MANUFACTURE SPECS AND RETREIVE RADIO CODE 85900040 NU ADD \$20 FUEL AT PDI DELIVERY WASH PER SALES DEPARTMENT. INSTALL WHEEL LOCKS

Cause: OPEN PDI SOLD UNIT

Correction: COMPLETED PDI SOLD UNIT / DELIVERY WASH

LOP Information

LOP	LOP Description
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	03/09/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M350076827
Report #	[REDACTED]	System Key	513296961	Report Version	5	Open Date	04/06/2021
Close Date	04/13/2021	Narrative Date	04/14/2021	Category	0	Mileage	11
MDH	030900	Engine Built Date	04/12/2021	Built Date	03/09/2021	Advisor	388 JAMES CLUTTER II
Dealer	60433	CRISWELL CHRYSLER JEEP DODGE R					
Dealer Address	84 BUREAU DR						
Dealer City	GAITHERSBURG			State	MD	Zip	208781452

Complaint: CUSTOMER STATES CEL ACTIVE AND VEHICLE SHUT DOWN WHILE DRIVING AND TOOK AROUND 5 MINS TO RESTART PLEASE CHECK AND ADVISE (General Concern 1) CUSTOMER REQUESTS MULTI-POINT SERVICE WASH & VACUUM YES OR NO

Cause: FAULT CODES STORED, FOLLOWED DIAGNOSTICS, CLEARED FAULT CODES, AND ROAD TEST FOR 4 MILES VEHICLE DID NOT SHUT OFF AND/OR CEL RETURN

Correction: PUT VEHICLE ON CHARGER OVER NIGHT, CLEARED FAULT CODES, ROAD TESTED 4 MILES IN ALL DRIVE MODES, FAULT DID NOT RETURN AND/OR CUT OFF.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A319010275
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M345073662
Report #	[REDACTED]	System Key	513347091	Report Version	1	Open Date	04/06/2021
Close Date	04/06/2021	Narrative Date	04/08/2021	Category	0	Mileage	208
MDH	022214	Engine Built Date	04/05/2021	Built Date	02/22/2021	Advisor	34 HUELSMAN;DEBRA
Dealer	65033	KEY CHRYSLER JEEP DODGE INC					
Dealer Address	2020 N DETROIT STREET						
Dealer City	XENIA			State	OH	Zip	453851226

Complaint: EXTERIOR TRIM CONCERN; RIGHT SIDE HOOD DECALL EDGE LIFTING ON 1 LETTER

Cause:

Correction: ORDERED DECAL

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/01/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A351015470	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	514294298	Report Version	1	Open Date	04/15/2021
Close Date	04/15/2021	Narrative Date	04/19/2021	Category	0	Mileage	12
MDH	030113	Engine Built Date	01/01/0001	Built Date	03/01/2021	Advisor	77 DANA HOULE
Dealer	60074	PUTNAM CHRYSLER DODGE JEEP INC					
Dealer Address	157 PROVIDENCE PIKE, RT 44						
Dealer City	PUTNAM			State	CT	Zip	062602525

Complaint: PRE DELIVERY INSPECTION PREFORMED INSPECTION & FILLED OUT PAPERWORK [REDACTED] -) VIN ETCHING COMPLETED (15- HOUSE-) VIN ETCHING PERFORMEND ON VEHICLE

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	03/30/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A004110358
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M054190148
Report #	[REDACTED]	System Key	514389791	Report Version	1	Open Date	04/19/2021
Close Date	01/01/0001	Narrative Date	04/20/2021	Category	0	Mileage	194
MDH	033012	Engine Built Date	04/19/2021	Built Date	03/30/2021	Advisor	1003
Dealer	24237	AUTONATION CHRYSLER JEEP WEST					
Dealer Address	16300 W COLFAX AVE						
Dealer City	GOLDEN			State	CO	Zip	804013855

Complaint:

Cause:

Correction: 194 F.E- EXCHANGED FRONT BUMPER AND WINCHWITH TRADE VEHICLE- INCLUDES EXCHANGE RED TOWHOOKS WITH BLUE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A319010275
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M345073662
Report #	[REDACTED]	System Key	514512050	Report Version	1	Open Date	04/14/2021
Close Date	04/15/2021	Narrative Date	04/21/2021	Category	0	Mileage	1
MDH	022214	Engine Built Date	04/05/2021	Built Date	02/22/2021	Advisor	419 MILLER;TAYLOR
Dealer	44074	NEW CARLISLE CHRYSLER-JEEP-DOD					
Dealer Address	580 NORTH MAIN STREET						
Dealer City	NEW CARLISLE			State	OH	Zip	453441464

Complaint: REPAIR PER ESTIMATE

Cause: install hard top

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	03/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A018110637	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M015181877	

Report #	[REDACTED]	System Key	514912409	Report Version	1	Open Date	04/23/2021
Close Date	04/23/2021	Narrative Date	04/26/2021	Category	0	Mileage	1
MDH	032214	Engine Built Date	01/01/0001	Built Date	03/22/2021	Advisor	113 WRIGHT;JEFFREY
Dealer	60544	ZAPPONE CHRYSLER JEEP DODGE RA					
Dealer Address	1780 STATE ROUTE 9						
Dealer City	CLIFTON PARK			State	NY	Zip	12065

Complaint: Customer States Perform New Vehicle Prep Customer States Perform Clean For Delivery

Cause: DUE Due

Correction: Performed New Vehicle Prep Performed Clean For Delivery

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A335010042	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M335071628	
Report #	[REDACTED]	System Key	515008133	Report Version	1	Open Date	04/26/2021
Close Date	01/01/0001	Narrative Date	04/27/2021	Category	0	Mileage	589
MDH	022220	Engine Built Date	04/19/2021	Built Date	02/22/2021	Advisor	5030
Dealer	27205	Key Chrysler Dodge Jeep Ram of					
Dealer Address	401 N MAIN ST						
Dealer City	ROCHESTER			State	NH	Zip	038674350

Complaint:

Cause:

Correction: 589 CONFIRMED SES LAMP TURNED ON BY ASTORED U0594, DIOGNOSIS WITHOUT AACTIVECODES COMES UP DEAD ENDED, ROAD TESTED 3TIMES AND PERFORMED VISUAL INSP, ALSO STARTEDSTAR CASE, NEEDS TO ACT UP

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/02/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A291010324	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M316065946	

Report #	[REDACTED]	System Key	515108975	Report Version	2	Open Date	04/27/2021
Close Date	04/28/2021	Narrative Date	04/29/2021	Category	0	Mileage	158
MDH	020208	Engine Built Date	04/28/2021	Built Date	02/02/2021	Advisor	33007 FERDINAND ANG
Dealer	24099	ORANGE COAST CHRYSLER DODGE JE					
Dealer Address	2929 HARBOR BLVD						
Dealer City	COSTA MESA			State	CA	Zip	926263912

Complaint: Customer States the EBRAKE LIGHT IS ON BUT THE EBRAKE IS NOT ENGAGE (ElectricalNon PCM Flashes Concern) CUSTOMER REQUEST COURTESY VISUAL INSPECTION CHECK AND INFLATE ALL TIRES TO THE RECOMMENDED TIRE PRESSURE . . LT.FT.....RT.FT.....LT.RR.....RT.RR.....

Cause: PREVENTATIVE MAINTENANCE, CUSTOMER SERVICE

Correction: COMPLETED MODULES SCAN AND FOUND CODE ABS HYDRAULIC UNIT PERFORMANCE C055-00 ,DIAGNOSE , CLEARED CODE AND CYCLE KEY OF AND ON . BRAKE LIGHT DID NOT COME BACK . CHECK BRAKE FLUID (FULL) INSPECTED HYDRAULIC UNIT AND BRAKE HOSES , WIGGLE WIRE HARNESS ,CHECK CONNECTOR AT ABS MODULE AND MASTER CYLINDER . ROAD TEST AND VEHICLE OPERATED AS FACTORY DESIGNED . COMPLETED VISUAL INSPECTION, SEE INSPECTION REPORT COMPLETED TIRE INFLATION SERVICE, INCLUDING MEASURING FOR RECOMMENDED PRESSURE

LOP Information

LOP	LOP Description
85418602	Special Services ; Diagnostic LOP ; ABS/ESP/Speed Control and ITBM, Trouble Not Found ; ABS

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/01/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A293010352	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M322067269	

Report #	[REDACTED]	System Key	515384494	Report Version	1	Open Date	04/20/2021
Close Date	04/29/2021	Narrative Date	05/02/2021	Category	0	Mileage	19
MDH	[REDACTED]	Engine Built Date	01/01/0001	Built Date	02/01/2021	Advisor	008296 STEVEN BERG
Dealer	[REDACTED]	Jason Pilger Chrysler Dodge Je					
Dealer Address	3200 N COLLEGE AVE						
Dealer City	JACKSON			State	AL	Zip	365452233

Complaint: PDI

Cause:

Correction: PDIPERFORMED PDI

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/23/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M098101177	
Report #	[REDACTED]	System Key	515481189	Report Version	6	Open Date	05/01/2021
Close Date	05/08/2021	Narrative Date	05/10/2021	Category	0	Mileage	2
MDH	042306	Engine Built Date	01/01/0001	Built Date	04/23/2021	Advisor	W99 SHANTE J WALLER
Dealer	68348	KOONS CHRYSLER DODGE JEEP RAM					
Dealer Address	2050 CHAIN BRIDGE RD						
Dealer City	VIENNA		State	VA	Zip	221822531	

Complaint: PERFORM INSPECTION PDI

Cause:

Correction: DONE PRE DELIVERY INSPECTION

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/06/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A016110404	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	515510442	Report Version	1	Open Date	04/27/2021
Close Date	04/30/2021	Narrative Date	05/03/2021	Category	0	Mileage	8
MDH	040618	Engine Built Date	01/01/0001	Built Date	04/06/2021	Advisor	WO OUTLAW;WENDY J.
Dealer	27003	M & L Chrysler Dodge Jeep Ram					
Dealer Address	406 PIEDMONT DR						
Dealer City	LEXINGTON			State	NC	Zip	272952410

Complaint: Customer Request Pre Delivery Inspection Customer Request NC State Inspection - Safety Only SPOT WELD CONVERTER NITROGEN FILL SERVICE 5 GALLONS OF FUEL INSTALL MATS IF NEEDED

Cause: Pre Delivery Inspection Customer Requested SPOT WELD CONVERTER INSPECT VEHICLE FUEL INPECT VEHICLE

Correction: Performed Pre Delivery Inspection Performed NC State Inspection - Safety Only SPOT WELD CONVERTER INSTALL NITROGEN IN TIRES FUEL mats are on order takes special mats

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A036110467	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M036185799	
Report #	[REDACTED]	System Key	515577696	Report Version	1	Open Date	04/30/2021
Close Date	04/30/2021	Narrative Date	05/03/2021	Category	0	Mileage	2
MDH	042219	Engine Built Date	01/01/0001	Built Date	04/22/2021	Advisor	C7P JOHN MURRAY
Dealer	60350	PRINCE FREDERICK CHRYSLER JEEP					
Dealer Address	265 SOLOMONS ISLAND ROAD						
Dealer City	PRINCE FREDERICK			State	MD	Zip	206785311

Complaint: CUSTOMER STATES NEW VEH PREP

Cause:

Correction: TECH PERFORM PDI

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/13/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A319010101	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M007180067	
Report #	[REDACTED]	System Key	515630462	Report Version	1	Open Date	05/03/2021
Close Date	01/01/0001	Narrative Date	05/04/2021	Category	0	Mileage	498
MDH	031301	Engine Built Date	04/29/2021	Built Date	03/13/2021	Advisor	1395
Dealer	61767	HOLLYWOOD CHRYSLER JEEP					
Dealer Address	2100 NORTH STATE ROAD 7						
Dealer City	HOLLYWOOD			State	FL	Zip	330213805

Complaint:

Cause:

Correction: 498 duplicated customer concern and foundcheck engine light on checked for codes andfound code for fuel fill door stuck openchecked to see if i could open the fuel doori could not tried the manual way to open thefuel door and found that when pulling on thestring could hear an object moving with thestring removed wheel and wheel well and foundthat the actuator that opens the fuel doorhad fallen out reinstalled actuator checkedfor proper operation repair complete 498 related to line a 498 mpi complete

LOP Information

LOP	LOP Description
14600800	Air & Fuel system ; Fuel Tank ; Door, fuel tank filler

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/02/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A291010324	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M316065946	

Report #	[REDACTED]	System Key	515753585	Report Version	10	Open Date	05/04/2021
Close Date	05/27/2021	Narrative Date	05/30/2021	Category	0	Mileage	284
MDH	020208	Engine Built Date	04/28/2021	Built Date	02/02/2021	Advisor	33007 FERDINAND ANG
Dealer	24099	ORANGE COAST CHRYSLER DODGE JE					
Dealer Address	2929 HARBOR BLVD						
Dealer City	COSTA MESA			State	CA	Zip	926263912

Complaint: Customer States THE BRAKE LIGHT IS ON EVEN IF BRAKE LEVER IS OFF (Brake Systems Concern) CUSTOMER REQUEST COURTESY VISUAL INSPECTION CHECK AND INFLATE ALL TIRES TO THE RECOMMENDED TIRE PRESSURE . . LT.FT.....RT.FT.....LT.RR.....RT.RR.....

Cause: PREVENTATIVE MAINTENANCE, CUSTOMER SERVICE

Correction: INSPECTED AND VERIFIED RED BRAKE LIGHT STAY ON CLUSTER EVENT PARK BRAKE LEVER OFF . COMPLETED MODULE SCAN AND FOUND CODE ABS HYDRAULIC UNIT PERFORMANCE C055F-00 . INSPECTED ABS SYSTEM ,CHECK ABS CONNECTORS , CHECK BRAKE LINES AND HOSES . NO EXTERNAL LEAK FOUND . PERFORMED BRAKE BLEED AND PERFORMED HYDRAULIC PROVE OUT TEST ROUTINE FROM ABS MISC FUNCTION PER SERVICE DIAGNOSTIC PROCEDURE . ABS SYSTEM PASSED THE TEST . CONFIRMED WITH STAR CENTER . JEFF STOP BY AND PERFORMED ELECTRICAL TEST AND RECOMMEND REPLACED ABS PUMP ASSEMBLY . PERFORMED 12 VOLTS POWER DOWN .R&R L/F WHEEL AND FENDER LINER . REMOVED AND REPLACED ABS HYDRAULIC UNIT ASSEMBLY . PERFORMED INITIALIZED ABS AND MANUAL BLEED BRAKE AND PERFORMED ABS HYDRAULIC INTERNAL BLEED AND CALIBRATION FROM ROUTINE THEN PERFORMED PROVE OUT TEST UNTIL ABS SYSTEM PASSING THE TEST . CLEARED CODE AND ROAD TEST TOTAL 48 MILES COMPLETED VISUAL INSPECTION, SEE INSPECTION REPORT COMPLETED TIRE INFLATION SERVICE, INCLUDING MEASURING FOR RECOMMENDED PRESSURE

LOP Information

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
05400701	Brake System ; Master cylinder/hydraulic control unit ; Control unit, Brake anti-lock hydraulic (HCU-ICU) ; All others

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68520338AG		1	\$554.30	No	
CH68065197-AB	CLEANER -BRAKE AEROSOL	1	\$23.73	No	
CH6500911	RIVET -NONE	6	\$9.11	No	
CH4318080-AD	FLUID -BRAKE	1	\$7.88	No	
68520338AG	MODULE -ANTI LOCK BRAKE SYSTEM	1	\$554.30	No	01/01/0001
06500911	RIVET -NONE	6	\$54.67	No	01/01/0001
04318080AD	FLUID -BRAKE	1	\$7.88	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	01/25/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PQB	CHIEF CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M308064133

Report #	[REDACTED]	System Key	516113732	Report Version	1	Open Date	05/07/2021
Close Date	05/07/2021	Narrative Date	05/10/2021	Category	0	Mileage	391
MDH	012507	Engine Built Date	04/26/2021	Built Date	01/25/2021	Advisor	325 AARON HURD
Dealer	43043	GILLIS AUTO CENTER					
Dealer Address	WEST 180 HULBERT						
Dealer City	SHELTON			State	WA	Zip	985848016

Complaint: FABRIC / LEATHER SEALANT AND PAINT PROTECTION

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/03/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A291010254	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M325068414	
Report #	[REDACTED]	System Key	516144572	Report Version	1	Open Date	05/04/2021
Close Date	05/07/2021	Narrative Date	05/10/2021	Category	0	Mileage	16
MDH	020301	Engine Built Date	05/06/2021	Built Date	02/03/2021	Advisor	2696 JEFFREY SLONE
Dealer	45716	Jerry Ulm Chrysler Dodge Jeep					
Dealer Address	2966 N DALE MABRY HWY						
Dealer City	TAMPA			State	FL	Zip	336072415

Complaint: CUSTOMER STATES WARNING ON DASH TO SERVICE ELECTRICAL CHARGING SYSTEM. CHECK AND ADVISE.

Cause: SCAN FOR DTCS HAS CODE POA0A-00 HV SYSTEM INTERLOCK A CONTACT STAR AND WAS ADVISED TO POWER DOWN THE HV SYSTEM AND CHECK ALL THE HV CONNECTIONS PERFORM HV POWER DOWN PROCEDURE REMOVE, INSPECT, AND RESEAT ALL HV CONNECTIONS POWER THE HV SYSTEM BACK UP PER THE SERVICE MANUAL CLEAR ALL CODES AND ROAD TEST 16 MILES VEHICLE US RUNNING AND CHARGING AS DESIGNED

Correction: VEH RUNNING AND CHARGING AS DESIGNED

LOP Information

LOP	LOP Description
85418007	Special Services ; Diagnostic LOP ; Charging, Starting and Wiring Systems, Trouble Not Found ; 12V Starting/Charging Systems

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/03/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A291010254
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M325068414

Report #	[REDACTED]	System Key	516144701	Report Version	1	Open Date	05/07/2021
Close Date	05/07/2021	Narrative Date	05/10/2021	Category	0	Mileage	16
MDH	020301	Engine Built Date	05/06/2021	Built Date	02/03/2021	Advisor	2193 ALEXANDER P PER
Dealer	45716	Jerry Ulm Chrysler Dodge Jeep					
Dealer Address	2966 N DALE MABRY HWY						
Dealer City	TAMPA			State	FL	Zip	336072415

Complaint: INSTALL COMPLETE WINDOW TINT ON INTERNAL VEHICLE.

Cause:

Correction: INSTALLED WINDOW TINT.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/06/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A016110404	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	516237143	Report Version	1	Open Date	05/03/2021
Close Date	05/07/2021	Narrative Date	05/11/2021	Category	0	Mileage	8
MDH	040618	Engine Built Date	05/10/2021	Built Date	04/06/2021	Advisor	WO OUTLAW;WENDY J.
Dealer	27003	M & L Chrysler Dodge Jeep Ram					
Dealer Address	406 PIEDMONT DR						
Dealer City	LEXINGTON			State	NC	Zip	272952410

Complaint: INSTALL MATS IF NEEDED

Cause:

Correction: DX VEH BEFORE MATS INSTALLED

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A036110467	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M036185799	

Report #	[REDACTED]	System Key	516266778	Report Version	5	Open Date	05/10/2021
Close Date	05/10/2021	Narrative Date	05/17/2021	Category	0	Mileage	196
MDH	042219	Engine Built Date	05/04/2021	Built Date	04/22/2021	Advisor	C7P JOHN MURRAY
Dealer	60350	PRINCE FREDERICK CHRYSLER JEEP					
Dealer Address	265 SOLOMONS ISLAND ROAD						
Dealer City	PRINCE FREDERICK			State	MD	Zip	206785311

Complaint: CUSTOMER STATES CUSTOMER STATES RUST INHIBITOR

Cause:

Correction: DONE COMPLETED APPLICATION

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
82212074AB	RUSTPRFG -RUST	1	\$63.00	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/03/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A291010254
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M325068414

Report #		System Key	516605918	Report Version	8	Open Date	05/12/2021
Close Date	06/30/2021	Narrative Date	07/01/2021	Category	0	Mileage	61
MDH	020301	Engine Built Date	05/06/2021	Built Date	02/03/2021	Advisor	2696 JEFFREY SLONE
Dealer	45716	Jerry Ulm Chrysler Dodge Jeep					
Dealer Address	2966 N DALE MABRY HWY						
Dealer City	TAMPA			State	FL	Zip	336072415

Complaint: CUSTOMER STATES SERVICE ELECTRICAL CHARGING SYSTEM LIGHT IS ON THE DASH. VEHICLE WILL NOT START OR MOVE.

Cause: TECH SCAN FOR DTCS HAS CODES P0A0A-00 IN BOTH THE BPCM AND HCP BOTH CODES ARE STORED AT THIS TIME VEHICLE WILL INTERMITTENTLY NOT START AND DISPLAY A MESSAGE FOR SERVICING THE CHARGING SYSTEM CONTACT STARLINE AND WAS ADVISED TO DISCONNECT AND INSPECT ALL THE HV CONNECTIONS FOR DAMAGE PERFORM INSPECTIONS PER STARLINE NO DAMAGE OR ABNORMALITY TO ANY OF THE CONNECTORS AFTER REPORTING TECH FINDINGS BACK TO STAR THEY ADVISED ME TO RECONNECT ALL THE HV CONNECTORS AND RAISE THE CONNECTOR FASTNER TORQUE FROM 9NM TO 12NM AND RETEST AFTER THIS PROCEDURE WAS COMPLETED WE DROVE THE VEHICLE FOR 47 MILES, LET IT RUN FOR SEVERAL HOURS IN THE SHOP AND PERFORM SEVERAL CHARGE CYCLES NO FURTHER ISSUES WITH THE VEHICLE AT THIS TIME BPCM CODE ACTIVE FIRST, THEN HCP SWITCHING FROM ACTIVE TO STORED WHILE RUNNING

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/11/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A333010541
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M328068809
Report #	[REDACTED]	System Key	516676607	Report Version	1	Open Date	05/14/2021
Close Date	05/14/2021	Narrative Date	05/17/2021	Category	0	Mileage	1,485
MDH	021110	Engine Built Date	04/19/2021	Built Date	02/11/2021	Advisor	10036 ERIC B FERGUSO
Dealer	66404	LEE DODGE CHRYSLER JEEP RAM					
Dealer Address	200 MAIN ST						
Dealer City	WESTBROOK			State	ME	Zip	040924733

Complaint: (Multi-point inspection according to maintenance interval) (Courtesy Wash) CS INSTALL HITCH AND WIRING THAT CUST WILL PROVIDE (Accessories)

Cause: RECONDITIONING REQUESTED

Correction: INSTALLED HITCH AND WIRING HARNESS, PROGRAMMED

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A335010042	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M335071628	
Report #	[REDACTED]	System Key	516716218	Report Version	1	Open Date	05/14/2021
Close Date	01/01/0001	Narrative Date	05/17/2021	Category	0	Mileage	2,778
MDH	022220	Engine Built Date	04/19/2021	Built Date	02/22/2021	Advisor	5689
Dealer	27205	Key Chrysler Dodge Jeep Ram of					
Dealer Address	401 N MAIN ST						
Dealer City	ROCHESTER			State	NH	Zip	038674350

Complaint:

Cause:

Correction: 2778 NO BACKUP IMAGE JUST BLANK SCREENFIRST STEP IN DIAGNOSIS BESIDES CONFIRMINGTHE CONDITION IS TO RESET THE RADIO USING WITECH, PERFORMED PROCEDURE, DID WORK NORMALLYAFTER THAT , MAY HAVE BEEN IN OVER THE AIRUPDATE AND GOT INTERRUPTED

LOP Information

LOP	LOP Description
85417103	Special Services ; Diagnostic LOP ; Driver Assistance,Trouble Not Found ; Park Assist / Backup Camera

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A319010275
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M345073662
Report #	[REDACTED]	System Key	516730626	Report Version	1	Open Date	05/05/2021
Close Date	05/05/2021	Narrative Date	05/17/2021	Category	0	Mileage	1,435
MDH	022214	Engine Built Date	04/05/2021	Built Date	02/22/2021	Advisor	419 MILLER;TAYLOR
Dealer	44074	NEW CARLISLE CHRYSLER-JEEP-DOD					
Dealer Address	580 NORTH MAIN STREET						
Dealer City	NEW CARLISLE			State	OH	Zip	453441464

Complaint: REPAIR PER ESTIMATE REFINISH PER ESTIMATE

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/03/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A358015425	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M346075829	

Report #	[REDACTED]	System Key	516963566	Report Version	1	Open Date	04/16/2021
Close Date	05/18/2021	Narrative Date	05/19/2021	Category	0	Mileage	10
MDH	030317	Engine Built Date	04/19/2021	Built Date	03/03/2021	Advisor	ERG GLATFELTER;ECHO
Dealer	41059	SUSQUEHANNA CHRYSLER DODGE JEE					
Dealer Address	950 HELLAM ST						
Dealer City	WRIGHTSVILLE			State	PA	Zip	173689660

Complaint: Customer states vehicle has transportation damage

Cause:

Correction: Repair approved. Vehicle was sold and left, customer will be back to have part installed.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/26/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A017110290	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M034185160	

Report #	[REDACTED]	System Key	516968287	Report Version	10	Open Date	05/18/2021
Close Date	09/29/2021	Narrative Date	09/30/2021	Category	0	Mileage	1,918
MDH	032620	Engine Built Date	04/05/2021	Built Date	03/26/2021	Advisor	5701 JEFFREY D CIARD
Dealer	43232	JEFF D'AMBROSIO CHRYSLER JEEP					
Dealer Address	1221 E LANCASTER AVE						
Dealer City	DOWNTOWN		State	PA	Zip	193353357	

Complaint: (Electrical Concern) CUST STATES THE CHECK ENGINE LIGHT IS ON. VEHICLE WILL NOT MOVE DRIVE PROPERLY. SOUND LIKE THE ENGINE IS REVVING REALLY HIGH E-DRIVE SHUTS OFF WHEN CEL IS ON RENTAL PERFORM RRT 21-122 PERFORM RRT 21-123 PERFORM RRT 21-124 PERFORM RRT 21-126 PERFORMED RRT 21-127 PERFORM RRT 21-137 PERFORM RECALL Y46

Cause: CODES U0594 AND P0A43 CHRYSLER WARRANTY RRT RRT RRT RRT RRT RRT RECALL

Correction: VERIFIED CONCERN, INSPECTED ALL WIRING AS PER STAR AND TECH SUPPORT. TESTED ALL WIRING AND CONNECTIONS MULTIPLE TIMES ALL PASSED. REPLACED THE MGU AND RETESTED VEHICLE STILL HAS FAULTS, RETESTED WIRING AND TECHADVISOR ATTEMPTED TO GET DATA FROM VEHICLE WITH ENGINEERING SOFTWARE, PERFORMED VARIOUS LEARNS ALL FAILED. LOAD TESTED ALL WIRING AND CABLES ALL PASSED, REPLACED AND PROGRAMMED PIM AND PROGRAMMED AND INTIALIZED, ROAD TESTED OK.. INTERNAL FAILURE IN PIM RENTAL PERFORMED RRT 21-122 UPDATED THE TCM SOFTWARE PERFORMED RRT 21-123 UPDATED THE BPCM SOFTWARE PERFORMED RRT 21-124 UPDATED THE PCM SOFTWARE PERFORMED RRT 21-126 UPDATED THE HCP AHCP SOFTWARE NSPECTED AND UPDATED THE IDCM SOFTWARE PERFORMED RRT21-137 REPALCED FUEL CAP TETHER PERFORMED RECALL Y46 INSPECTED P1 AND P2 CONNECTORS FOR SEAL DAMAGE, FOUND SEALS OK, RETORQUED CONNECTOR AND ROAD TESTED OK

LOP Information

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
18901691	Software Flash ; Module ; Module, Integrated Dual Charging (IDCM) ; Module, Integrated Dual Charging (IDCM) - Inspect and Reprogram
1819879L	Software Flash ; Module ; Battery Pack Control Module ; Module, Battery Pack Control Module (BPCM) - Inspect and Reprogram
1819869X	Software Flash ; Module ; Module, Power Inverter (PIM) ; Processor, Hybrid Control (HCP/AHCP) - Inspect and Reprogram
181906DL	Software Flash ; Module ; Module, Powertrain Control (PCM) ; Module, Powertrain Control (PCM) - Inspect and Reprogram
181905QL	Software Flash ; Module ; Module, Transmission Control (TCM) ; Module, Transmission Control (TCM) - Inspect and Reprogram
14600596	Air & Fuel system ; Fuel Tank ; Cap, fuel tank filler ; Tether, Fuel Filler Cap - Replace
08520205	Electrical System ; Motor Generator/Motor/Module/Actuator ; Motor Generator Unit (MGU)/Hybrid Control Processor (HCP) ; 2.0 Liter PHEV
08198205	Electrical System ; Modules ; Module, power inverter (PIM) Electric Propulsion System ; PHEV
077F0250	Cooling System ; Fluid Fill ; Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68590029-AA	TETHER -FUEL FILLER CAP	1	\$9.80	No	
CH5190161-AI	MOTOR -ELECTRIC	1	\$1,482.48	No	
CH5185101-AF	MODULE -GEN 2 POWER INVERTER	1	\$5,129.04	No	
68590029AA	TETHER -FUEL FILLER CAP	1	\$9.80	No	01/01/0001
05190161AI	MOTOR -ELECTRIC	1	\$1,482.48	No	01/01/0001
05185101AF	MODULE -GEN 2 POWER INVERTER	1	\$5,129.04	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A018110369	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M007180054	

Report #	[REDACTED]	System Key	517140613	Report Version	9	Open Date	05/22/2021
Close Date	08/30/2021	Narrative Date	08/31/2021	Category	0	Mileage	269
MDH	031208	Engine Built Date	05/17/2021	Built Date	03/12/2021	Advisor	504 NATE JOHNSON
Dealer	24230	THE FARICY BOYS					
Dealer Address	4950 NEW CAR DR						
Dealer City	COLORADO SPRINGS			State	CO	Zip	809238813

Complaint: CUSTOMER STATES WHILE TURNING LEFT THE ENGINE STARTED REVVING REALLY HIGH, THEN THE FRONT COLLISION WARNING WENT OFF AND STOPPED THE JEEP. THE MIL, BATTERY LIGHT, PLUG LIGHT, WRENCH LIGHT, AND CHARGING SYSTEM NEEDS SERVICED MESSAGE ALL CAME ON. THE JEEP SHUT OFF ON ITS OWN. PUT INTO PARK AND TRIED TO RESTART BUT JEEP WOULDNT RESTART OR DO ANYTHING. TOWED IN. PLEASE PERFORM FARICY BOYS COURTESY WORLD CLASS INSPECTION AND REVIEW INSPECTION RESULTS WITH CUSTOMER 12V BATTERY DIED DURING TESTING. 12V BATTERY DIED DURING TESTING. 12V BATTERY DIED DURING TESTING. RRT 21-077 COMPLETE RRT PER MANUFACTURERS RECOMMENDATION RRT 21-090

Cause: TECH VERIFIED CONCERN, FOUND JEEP HAD NO POWER, WOULD NOT TURN ON CONTACTED STAR, RECOMMENDED A PIM, STAR AUTH'D A PIM PERFORMED POWER DOWN PROCEDURE, DRAINED COOLING SYSTEM AND REPLACED THE PIM PER STAR INSTRUCTIONS UPDATED THE HCP 12V BATT FAILS CHARGE TEST R&R BATTERY NOW HAS ACTIVE DTC P0318, ENGINE WILL NOT START CONTACTED STAR CAR SAT SO LONG THAT 12V BATT DIED AGAIN FAILS CHARGE TEST R&R ANOTHER BATTERY CONTACTED STAR, TRIED TO CLEAR ACTIVE DTC P01C18, DTC WOULD NOT CLEAR TRIED MANY TIMES DISCONNECTED 12V BATT RECONNECTED 12 V BATT DTC WILL NOT CLEAR RE-CONTACTED STAR, STAR SAID TO KEEP TRYING TO CLEAR THE CODE TRIED MANY TIMES TO GET CODE TO CLEAR, DTC WOULD NOT CLEAR PERFORMED POWER DOWN PROCEDURE, DISCONNECTED LOW VOLT CONNECTORS AT PIM, LET SIT RE-CONNECTED CONNECTORS AND POWER UP HV & 12V BATTERIES, DTC STILL ACTIVE CONTACTED STAR, STAR SAID TO KEEP TRYING TO CLEAR THE DTC KEPT TRYING TO CLEAR DTC AS PER STAR INSTRUCTION REFLASHING MCP DID MANY 12V DISCONNECTS & POWER DOWN HYBRID SYSTEM MANY TIMES 12V BATTERY DIED AGAIN, FAILED CHARGE TEST R&R 12V BATT TALKED TO BRET AT TA, HE SAID TO KEEP TRYING TO CLEAR DTC AS IT COULD FAILED CHARGE TEST FAILED CHARGE TEST FAILED CHARGE TEST FAILED CHARGE TEST

Correction: GET IT TO CLEAR, TRIED EVERY DAY FOR 1 HOUR EACH DAY. DTC WILL STILL NOT CLEAR. 12V BATTERY WENT DEAD AGAIN, FAILED CHARGE TE

LOP Information

LOP	LOP Description
95400142	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
95082501	Special Services ; Battery Fee ; Battery, Hybrid Electric Vehicle ; Handling Fee
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
23505990	Body ; Sealing - Body ; Removable Roof ; Bracket, Freedom Panel - Drill, Deburr, and Apply Grease
1819879L	Software Flash ; Module ; Battery Pack Control Module ; Module, Battery Pack Control Module (BPCM) - Inspect and Reprogram
08198205	Electrical System ; Modules ; Module, power inverter (PIM) Electric Propulsion System ; PHEV
08080401	Electrical System ; Battery ; Battery, 400 Volt ; Hybrid Electric Vehicle PHEV
0808019D	Electrical System ; Battery ; Battery ; Test, Charge, Retest and Replace Battery
08000101	Electrical System ; Adjustments ; Power Down 12-Volt System ; Power Down - 12 Volt Hybrid vehicle - PHEV
07FF0250	Cooling System ; Fluid Fill ; Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHFEE		1	\$300.00	No	
CHBBH7A001-AA	BATTERY -STORAGE	1	\$382.45	No	
CH68488244-AA	SVCE KIT -HYBRID	1	\$0.00	No	
CH68163849-AB	ANTIFREEZ-COOLANT	2	\$22.95	No	
CH5185101-AD	MODULE -GEN 2 POWER INVERTER PIM2	1	\$6,578.05	No	
BBH7A001AA	BATTERY -STORAGE	1	\$382.45	No	01/01/0001
68488244AA	SVCE KIT -HYBRID	1	\$0.00	No	01/01/0001
68163849AB	ANTIFREEZ-COOLANT	2	\$45.89	No	01/01/0001
05185101AD	MODULE -GEN 2 POWER INVERTER PIM2	1	\$6,578.05	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/16/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	A038110016	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	M086199156	

Report #		System Key	517146693	Report Version	1	Open Date	05/01/2021
Close Date	05/19/2021	Narrative Date	05/24/2021	Category	0	Mileage	38
MDH	041620	Engine Built Date	04/30/2021	Built Date	04/16/2021	Advisor	134 SEBASTIAN;CANDIC
Dealer	26815	PRECISION CHRYSLER JEEP DODGE					
Dealer Address	1341 ROUTE 23						
Dealer City	BUTLER			State	NJ	Zip	074051727

Complaint: Our Valued Customer. Due to our limited parking for service vehicles, we ask that you pick up as soon as completed. IF YOUR VEHICLE IS LEFT MORE THAN 24 HOURS AFTER YOU RECEIVE TEXT, E-MAIL OR A PHONE CALL, A \$35.00 A DAY CHARGE WILL BE INCURRED . THANK YOU SO MUCH FOR YOUR COOPERATION IN THIS MATTER. PLEASE READ ABOVE AND SIGN HERE. X
 (signature) CUSTOMER REQUESTS FREE MULTIPOINT INSPECTION-----ACCEPTS-----DECLINES-----CUSTOMER
 ACCEPTS-----CUSTOMER DECLINES-----FREE 4 WHEEL ALIGNMENT CHECK WITH FREE RESULTS PRINTOUT CUSTOMER
 STATES CHECK ENGINE LIGHT IS ON

Cause: TECH FOUND DTC C1415-92 TRANSFER CASE MOTOR CURRENT TECH OPENED STAR CASE AND FOLLOWED DIAG PER CHRYSLER

Correction: INSPECTION COMPLETED AND REPORTED TO CUSTOMER TECH REPLACED DTCM. CLEARED DTCS AND ROADTESTED. VERIFIED REPAIR.

LOP Information

LOP	LOP Description
0891CFJ4	Electrical System ; Wiring Harness Repair, Body/Rear Lighting/Transmission/Transfercase ; Transmission/Transfer Case/DTCM
0891BJK4	Electrical System ; Wiring Harness Repair, Body/Rear Lighting/Transmission/Transfercase ; Ground
08190701	Electrical System ; Modules ; Module, transfer case/drivetrain control

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68443547AE	MODULE -TRANSFER CASE CONTROL	1	\$203.75	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/24/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M338072815
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	05/24/2021
Close Date	05/25/2021	Narrative Date	05/26/2021	Category	0	Mileage	625
MDH	022418	Engine Built Date	05/10/2021	Built Date	02/24/2021	Advisor	9719 PETER C CALLOWA
Dealer	45622	RYDELL CHRYSLER DODGE JEEP RAM					
Dealer Address	700 SAN FERNANDO RD						
Dealer City	SAN FERNANDO			State	CA	Zip	913403307

Complaint: Customer States vehicle will not charge when plugged in Chec k and advise (Electrical Concern) Customer States check engine light turned on and vehicle wen t into limp mode for one day and the next day was gone Check and advise (IndicatorWarning Lights - Check engine light on) (Rental Vehicle) SET TIRE PRESSURE TO FACTORY SPECIFICATIONS. PERFORM 30-POINT INSPECTION

Cause: EVSE PILOT CIRUIT TERMINAL SPREAD ON CHARGER NO ETA NO LOCATION FOR PART CONDITION TO CAUSE CONCERN NOT PRESENT SET TIRE PSI MPI

Correction: VERIFIED CONCERN AND SCANNED VEHICLE DTC P0CF4 IS STORED BUT PRESENT.VISUAL INSPECTION WAS PERFORMED OF THE HV WIRES AND THE CHARGING PORT AND NO TROUBLE FOUND. DTC CLEARED AND DID NOT RETURN.TECH HAS PERFORMED A POWER DOWN TO REMOVE THE C4 CONNECTOR AT THE IDCM AND DISCONNECTED C4 CONNECTOR AND TESTED FOR A SHORT TO GROUND OF THE H329 PILOT CIRCUIT. NO SHORT TO GROUND DETECTED. TECH THEN CHECKED FOR VOLTAGE A AT THE H329 CIRCUIT AND IT WAS WITH IN RANGE TECH THEN RE INSTALLED C4 AND THE TRAY THAT PROTECTS IT RE POWERED UP AND SCANNED FOR DTCS NO DTC PRESENT.CONNECTED VEHICLE TO THE DEALER CHARGING STATION AND VEHICLE CHARGED OVER NIGHT. NO DTCS SET TECH THEN REQUESTED CUSTOMERS CHARGING UNIT AND TESTED. RED LIGHT ILLUMINATED AND VEHICLE DID NOT CHARGE AFTER VISUAL INSPECTION TECH FOUND THE PILOT TERMINAL FOR THE CHARGER PROVIDED WITH VEHICLE HAS A SPREAD TERMINAL CHARGER ORDERED NO ETA NO LOCATION AT THIS TIME POSSIBLY DUE TO VEHICLE BEIND IN A LOW STAT OF CHARGE AND CHARGING SYSTEM DTC PRESENT NO DTC AND TECH WAS UNABLE TO VERIFY OF DUPLICATE CONCERN NO STAR CASE NO TSB NO RECALLS OR SOFTWARE UPDATES SET TIRE PRESSURES LF 36 PSI RF 36 PSI LR 36 PSI RR 36 PSI COMPLETE 30-POINT INSPECTION

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
0894BJL2	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Ground

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHSOP		1	\$0.00	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	03/01/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					
		Serial #	[REDACTED]				
		Serial #	M349076464				
Report #	[REDACTED]	System Key	517500677	Report Version	1	Open Date	05/25/2021
Close Date	01/01/0001	Narrative Date	05/26/2021	Category	0	Mileage	0
MDH	030107	Engine Built Date	04/16/2021	Built Date	03/01/2021	Advisor	286981 ADRIAN ASHBY
Dealer	45670	APPLE CHRYSLER DODGE JEEP RAM					
Dealer Address	1684 WESTON CT						
Dealer City	SHAKOPEE	State	MN	Zip	553794604		

Complaint: CUSTOMER STATES THAT RANGE ON ELECTRIC USE IS LESS THAN NOTE D BY JEEP AND RANGE SEEMS TO BE DECREASING RAPIDLY(General Concern 2) IN HOUSE RENTAL UNIT D5430 VIN: LC378464 PERFORM COMPLIMENTARY VEHICLE INSPECTION

Cause:

Correction: PERFORMED COMPLIMENTARY VEHICLE INSPECTION

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/10/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # A019110085
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # [REDACTED]
Report #	[REDACTED]	System Key	517584443	Report Version	1	Open Date	05/25/2021
Close Date	05/26/2021	Narrative Date	05/27/2021	Category	0	Mileage	639
MDH	041009	Engine Built Date	05/06/2021	Built Date	04/10/2021	Advisor	184 Jason Logue SA
Dealer	26633	FERMAN CHRYSLER JEEP DODGE RAM					
Dealer Address	4023 US HIGHWAY 19						
Dealer City	NEW PORT RICHEY			State	FL	Zip	346525946

Complaint: TEXT FREE 27 PT COMPLIMENTARY MULTI-POINT INSPECT DRIVABILITY DRIVABILITY BDY ELE OR TRIM

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE		
Built Date	04/20/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH	
Color	PW7	BRIGHT WHITE CLEAR COAT						
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A037110285	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M048187858	
Report #		System Key	517587357	Report Version	1	Open Date	05/26/2021	
Close Date	01/01/0001	Narrative Date	05/27/2021	Category	0	Mileage	289	
MDH		Engine Built Date	05/19/2021	Built Date	04/20/2021	Advisor	9014	
Dealer	26892	FRISCO CHRYSLER DODGE JEEP RAM						
Dealer Address	9640 STATE HIGHWAY 121							
Dealer City	FRISCO			State	TX	Zip	750356069	

Complaint:

Cause:

Correction: DOC2

LOP Information

LOP	LOP Description
02991115	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Fox Racing Front control arm - Front
02991108	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Fox Racing Steering shock absorber
02991107	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Fox Racing front sway bar link
02991105	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Fox Racing spring
02991103	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Fox Racing shock absorber
02991102	Suspension & Front Axle ; MOPAR Accessories ; Lift Kit ; Replace Spring and Isolator

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
77072522	SUSPENSIO-LIFT	1	\$2,413.05	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/01/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A293010352
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M322067269
Report #	[REDACTED]	System Key	517623220	Report Version	9	Open Date	05/26/2021
Close Date	08/09/2021	Narrative Date	08/10/2021	Category	0	Mileage	1,593
MDH	[REDACTED]	Engine Built Date	05/13/2021	Built Date	02/01/2021	Advisor	441 MASON J PIERRON
Dealer	59156	SOUTHLAND DODGE CHRYSLER JEEP,					
Dealer Address	6161 WEST PARK AVENUE						
Dealer City	HOUMA	State	LA	Zip	703641718		

Complaint: CUSTOMER STATES RED WRENCH, LIGHTNING BOLT, AND SERVICE HYBRID-ELECTRIC SYSTEM MESSAGE CAME ON DASH, THEN VEHICLE WOULDN'T START. DISPLAYS A MESSAGE TO PRESS BRAKE AND PUSH THE START BUTTON THE ELECTRIC AND THE GAS ENGINE WILL NOT START.

Cause: CAUSE IS UNKNOWN AT THIS TIME P0A0A-00 BPCM AND P0A0A-00 HCP KEEP RETURNING

Correction: REPLACED THE BATTERY, AND FOUR WIRING HARNESS THAT T/A AND START HOTLINE WANTED US TO REPLACE. RAN ALL TEST RELATED TO ELECTRICAL SYSTEM OVER AND OVER AGAIN WITH STAR AND THEN TECH ADVISOR.

LOP Information

LOP	LOP Description
95400140	Special Services ; Loaner ; Loaner Car ; Competitive Vehicles
95082501	Special Services ; Battery Fee ; Battery, Hybrid Electric Vehicle ; Handling Fee
85TADI00	Special Services ; Diagnostic Exception ; Diagnostic Labor Time Exception ; On-Site Technical FCA Resource Support
08901623	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; MGU to PIM - PHEV
08901622	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; Transmission to PIM - PHEV
08901621	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; PIM to Heater and AC Compressor - PHEV
08901620	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; Harness, IDCM / electric coolant heater & Harness, PIM to Battery - PHEV
08080401	Electrical System ; Battery ; Battery, 400 Volt ; Hybrid Electric Vehicle PHEV
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68378928-AG	WIRING -HIGH VOLTAGE	1	\$1,068.20	No	
CH68378927-AE	WIRING -HIGH VOLTAGE	1	\$900.20	No	
CH68378570-AH	WIRING -NONE	1	\$480.20	No	
CH68378505-AF	WIRING -BATTERY	1	\$777.00	No	
68378928AG	WIRING -HIGH VOLTAGE	1	\$1,068.20	No	01/01/0001
68378927AE	WIRING -HIGH VOLTAGE	1	\$900.20	No	01/01/0001
68378570AH	WIRING -NONE	1	\$480.20	No	01/01/0001
68378505AF	WIRING -BATTERY	1	\$777.00	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	05/07/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # A062110058
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # M111104856
Report #	[REDACTED]	System Key	517676473	Report Version	1	Open Date	05/26/2021
Close Date	05/27/2021	Narrative Date	05/28/2021	Category	0	Mileage	5
MDH	050715	Engine Built Date	01/01/0001	Built Date	05/07/2021	Advisor	1493 Ringo Hulsey
Dealer	60845	Voyles Chrysler Dodge Jeep Ram					
Dealer Address	1313 GRANTS MILL WAY						
Dealer City	BIRMINGHAM			State	AL	Zip	352103452

Complaint: NEW VEHICLE PREP: PREP NEW CAR DEPT FULL DETAIL

Cause: X

Correction: COMPLETE FULL NEW CAR DETAIL

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE		
Built Date	05/07/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH	
Color	PBJ	HYDRO BLUE PEARL COAT						
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial #	A057110148
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial #	M080197258
Report #	[redacted]	System Key	518380138	Report Version	1	Open Date	06/02/2021	
Close Date	06/03/2021	Narrative Date	06/06/2021	Category	0	Mileage	13	
MDH	050700	Engine Built Date	01/01/0001	Built Date	05/07/2021	Advisor	8844 GOSHORN,LEIGHTO	
Dealer	24028	AUTO PARK CHRYSLER JEEP						
Dealer Address	400 AUTO PARK BLVD							
Dealer City	CARY	State	NC	Zip	275116023			

Complaint:

Cause:

Correction: PRE-DELIVERY INSPECTION PERFORM NORTH CAROLINA STATE SAFETY INSPECTION INSTALL ALL 4 SLUSH MATS AND CARGO TUB Washer fluid, Top off only FOR INTERNAL USE ONLY PERFORM NITROFILL SERVICE ON VEHICLE FOR THE STOCK UNITS

LOP Information

LOP	LOP Description
23430040	Body ; Hardware - Wiper/Washer System ; Washer fluid, ; Top off only

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
5139803AB	CLEANER -WINDSHIELD WASHER	1	\$11.46	No	
05139803AB	CLEANER -WINDSHIELD WASHER	1	\$11.46	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/13/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					
		Serial #	A351015023				
		Serial #	M010180365				
Report #	[REDACTED]	System Key	518525710	Report Version	4	Open Date	06/04/2021
Close Date	06/09/2021	Narrative Date	06/10/2021	Category	0	Mileage	2,066
MDH	031321	Engine Built Date	04/13/2021	Built Date	03/13/2021	Advisor	2729 TYLER J ZIMMERM
Dealer	42977	WILDE CHRYSLER JEEP DODGE					
Dealer Address	1710 HIGHWAY 164 S						
Dealer City	WAUKESHA	State	WI	Zip	531863937		

Complaint: CUSTOMER STATES THAT VEHICLE SHUT OFF ON HIGHWAY HAD TO PULL OVER AND CHECK ENGINE LIGHT AND OTHER WARNING LIGHTS WHERE ON CHECK AND ADVISE (General Concern 1)

Cause: NO PROBLEM FOUND

Correction: COULD NOT DUPLICATE CONCERN. TEST DROVE VEHICLE MANY TIMES. RESET AND RELEARNED VEHICLE. TEST DROVE AGAIN. CHARGED HYBRID

LOP Information

LOP	LOP Description
85418902	Special Services ; Diagnostic LOP ; BCM/CTM/TIPM/FCM Modules,Trouble Not Found ; Totally Integrated Power Module / Front Control Module

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # A010110213
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # M021182627
Report #	[REDACTED]	System Key	518638393	Report Version	2	Open Date	06/07/2021
Close Date	01/01/0001	Narrative Date	06/09/2021	Category	0	Mileage	0
MDH	032217	Engine Built Date	04/30/2021	Built Date	03/22/2021	Advisor	1488 JOHN PERRY
Dealer	66320	DARCARS CHRYSLER DODGE JEEP RA					
Dealer Address	5060 AUTH WAY						
Dealer City	TEMPLE HILLS			State	MD	Zip	207464205

Complaint: CUSTOMER STATES TO PERFORM THE FREE MULTIPOINT INSPECTION CUSTOMER STATES CAR OVER HEATING WHILE DRIVING (SLIGHT SMELL COOLANT IN ENGINE AREA)

Cause:

Correction: PERFORMED THE FREE MULTIPOINT INSPECTION

LOP Information

LOP	LOP Description
07400105	Cooling System ; Thermostat ; Thermostat, engine ; All others

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68163848AB	ANTIFREEZ-COOLANT	1	(\$27.72)	No	01/01/0001
05048714AA	THERMOSTA-NONE	1	(\$165.34)	No	01/01/0001

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	05/01/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A056110209
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M069193901
Report #	[redacted]	System Key	[redacted]	Report Version	1	Open Date	06/09/2021
Close Date	06/09/2021	Narrative Date	06/10/2021	Category	0	Mileage	1,231
MDH	050118	Engine Built Date	05/10/2021	Built Date	05/01/2021	Advisor	47241 CAMERON ZUKE
Dealer	60754	LaFontaine Chrysler Dodge Jeep					
Dealer Address	1111 W MICHIGAN AVE						
Dealer City	CLINTON	State	MI	Zip	492369686		

Complaint: THE CUSTOMER STATES THE SERVICE CHARGING SYSTEM LIGHT IS ACTIVE ADVISES THAT THE VEHICLE DID SHUT OFF ON HIM WHILE DRIVING INSPECT AND ADVISE PERFORM COMPLIMENTARY 27 POINT VEHICLE INSPECTION CHECK VEHICLE FOR FLASH UPDATES USING WITECH.

Cause: CHARGING LIGHT ON, DIED WHILE DRIVING REQUESTING 8 DIAGNOSIS

Correction: SCANNED VEHICLE AND PULLED CODES. FOUND CODES STORED IN SYSTEM. PERFORMED DIAGNOSIS PER BOTH CODES. CODES DID NOT RETURN AFTER CLEARING. SEARCHED TSBS AND STAR CASES. NONE FOUND DESCRIBING SYMPTOMS. CODE P1444 STATES CLEAR CODE AND IF IT DOES NOT RETURN, SYSTEM IS OPERATING AS DESIGNED. IF CODE RETURNS, POWER INVERTER MODULE INTERNAL FAILURE. CODE DID NOT RETURN DURING 10 MILE TEST DRIVE. TEST DROVE IN MULTIPLE OPERATING MODES. ELECTRIC, HYBRID, AND ELECTRIC SAVE MODE. ALL 3 OPERATIONAL. COMPLETED

LOP Information

LOP	LOP Description
85412502	Special Services ; Diagnostic LOP ; Check Engine Light, Powertrain Related Issues, Trouble Not Found ; Diesel emissions
85411001	Special Services ; Diagnostic LOP ; Engine Driveability, Trouble Not Found ; Driveability

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	03/09/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # [REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # M007180119
Report #	[REDACTED]	System Key	519055793	Report Version	1	Open Date	06/10/2021
Close Date	01/01/0001	Narrative Date	06/13/2021	Category	0	Mileage	10
MDH	030922	Engine Built Date	01/01/0001	Built Date	03/09/2021	Advisor	591
Dealer	43389	EARNHARDT CHRYSLER JEEP DODGE					
Dealer Address	1521 E DRIVERS WAY						
Dealer City	GILBERT			State	AZ	Zip	852970402

Complaint: PDI - PRE-DELIVERY INSPECTION - 1.00 SOLD UNIT SEE RUSTON REYNOLDS

Cause:

Correction: 41 PDI COMPLETE AND PUT FUEL IN 120 PDI - PRE-DELIVERY INSPECTION - 1.00 ADD FIVE GALLONS GAS DURING PDi INFORMATION ONLY

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE		
Built Date	03/20/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH	
Color	PW7	BRIGHT WHITE CLEAR COAT						
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial #	A023110229
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial #	M013180879

Report #		System Key	519082489	Report Version	1	Open Date	06/11/2021	
Close Date	01/01/0001	Narrative Date	06/13/2021	Category	0	Mileage	1,695	
MDH		Engine Built Date	05/03/2021	Built Date	03/20/2021	Advisor	314	
Dealer	60449	GILL CHRYSLER DODGE JEEP RAM						
Dealer Address	1100 S MADERA AVE							
Dealer City	MADERA				State	CA	Zip	936375699

Complaint:

Cause:

Correction: 1695 CHECK ENGINE LIGHT CONFIRMED. NEED TO ORDER A TOOL TO TEST SYSTEM CUSTOMER WILL RETURN VEHICLE WHEN TOOL ARRIVES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	04/08/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A017110029
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M058191653
Report #	[REDACTED]	System Key	519144518	Report Version	1	Open Date	06/07/2021
Close Date	06/11/2021	Narrative Date	06/14/2021	Category	0	Mileage	1,075
MDH	040816	Engine Built Date	05/14/2021	Built Date	04/08/2021	Advisor	17246 MATTHEW GADBOI
Dealer	26788	QUIRK CHRYSLER JEEP					
Dealer Address	441 QUINCY AVE						
Dealer City	BRAintree			State	MA	Zip	021841331

Complaint: DIAG REPAIR General Concern #2 General Concern #3

Cause:

Correction: RENTAL CHARGES

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
0894TKG3	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Engine/Transmission/Powertrain Control Module

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68364260AA	WIRING -6 WAY	1	\$57.24	No	

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE		
Built Date	04/09/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH	
Color	PDN	STING-GRAY CLEAR COAT						
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial #	A016110411
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial #	M030184646
Report #	[redacted]	System Key	519147638	Report Version	1	Open Date	06/11/2021	
Close Date	01/01/0001	Narrative Date	06/14/2021	Category	0	Mileage	150	
MDH	040906	Engine Built Date	05/14/2021	Built Date	04/09/2021	Advisor	9041	
Dealer	26892	FRISCO CHRYSLER DODGE JEEP RAM						
Dealer Address	9640 STATE HIGHWAY 121							
Dealer City	FRISCO			State	TX	Zip	750356069	

Complaint:

Cause:

Correction: 0 done 40 done DOC2 22-30-07-12 50 replaced faulty wheel studafter it failed below torque specifications

LOP Information	
LOP	LOP Description
22300712	Wheels ; Wheel Mount Studs ; Stud, wheel mounting ; Rear-Right or left

Part(s) Information				Failed	Part Return Date
Part Number	Part Description	Part Quantity	Part Cost		
68325126AA	STUD -HUB	1	\$13.72	No	01/01/0001
06509422AA	NUT -WHEEL	1	\$18.36	No	01/01/0001

Repair Order Detailed Report #
For VIN:

VIN		Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE		
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH	
Color	PRV	SNAZZBERRY PEARL COAT						
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A335010042	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M335071628	

Report #		System Key	519156870	Report Version	1	Open Date	06/11/2021	
Close Date	01/01/0001	Narrative Date	06/14/2021	Category	0	Mileage	5,141	
MDH	022220	Engine Built Date	04/19/2021	Built Date	02/22/2021	Advisor	5030	
Dealer	27205	Key Chrysler Dodge Jeep Ram of						
Dealer Address	401 N MAIN ST							
Dealer City	ROCHESTER			State	NH	Zip	038674350	

Complaint:

Cause:

Correction: 5141 LOF PERFORMED, 5 QTS 5W30 SYNTHETICADDED. 5141 ALL TIRES ROTATED, TORQUED WHEELS AT115 FT. LBS.

LOP Information

LOP	LOP Description
95260002	Special Services ; Intl oil changc ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil changc ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part Information is not available

Repair Order Detailed Report #
For VIN:

VIN		Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	02/03/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	A291010254
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M325068414
Report #		System Key	519198120	Report Version	10	Open Date	06/12/2021
Close Date	08/19/2021	Narrative Date	08/22/2021	Category	0	Mileage	150
MDH	020301	Engine Built Date	05/06/2021	Built Date	02/03/2021	Advisor	2127 JENNIFER LYNN S
Dealer	45716	Jerry Ulm Chrysler Dodge Jeep					
Dealer Address	2966 N DALE MABRY HWY						
Dealer City	TAMPA	State	FL	Zip	336072415		

Complaint: TOW CUSTOMER STATES VEHICLE SHUT DOWN AND WILL NOT TURN ON DISABLED ON SIDE OF THE ROAD AND TOWED TO DEALER FCA Warranty to pay \$..... per day for rental

Cause: SCAN FOR DTCS FOUND CODE P0A0A-00 HIGH VOLTAGE INTERLOCK CIRCUIT A IN BOTH THE BPCM AND HCP CONTACTED STAR TO PERFORM DIAG WITH THEIR ASSISTANCE REMOVE ALL HIGH VOLTAGE CONNECTIONS IN THE SYSTEM PERFORM PIN DRAG TEST ON ALL THE HVIL CIRCUIT PINS FOUND SPREAD PINS AT THE HCP-PIM MODULE RENTAL

Correction: REPLACE AND PROGRAM HCP-PIM MODULE AND ROAD TESTED 100 MILES NO FURTHER ISSUES AT THIS TIME. LOP 08198205 LOP 07FF0250 RENTAL

LOP Information

LOP	LOP Description
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
08901623	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; MGU to PIM - PHEV
08198205	Electrical System ; Modules ; Module, power inverter (PIM) Electric Propulsion System ; PHEV
07FF0250	Cooling System ; Fluid Fill ; Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68378927-AE	WIRING -HIGH VOLTAGE	1	\$1,285.81	No	
CH68163848-AB	ANTIFREEZ-COOLANT	1	\$29.00	No	
CH6500911	RIVET -NONE	8	\$9.60	No	
CH5185101-AD	MODULE -GEN 2 POWER INVERTER PIM2	1	\$6,019.10	No	
68378927AE	WIRING -HIGH VOLTAGE	1	\$1,285.81	No	01/01/0001
68163848AB	ANTIFREEZ-COOLANT	1	\$29.00	No	01/01/0001
06500911	RIVET -NONE	8	\$76.79	No	01/01/0001
05185101AD	MODULE -GEN 2 POWER INVERTER PIM2	1	\$6,019.10	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/23/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					
		Serial #	[REDACTED]				
		Serial #	M098101177				
Report #	[REDACTED]	System Key	519287952	Report Version	1	Open Date	06/14/2021
Close Date	06/14/2021	Narrative Date	06/15/2021	Category	0	Mileage	2
MDH	042306	Engine Built Date	01/01/0001	Built Date	04/23/2021	Advisor	W99 SHANTE J WALLER
Dealer	68348	KOONS CHRYSLER DODGE JEEP RAM					
Dealer Address	2050 CHAIN BRIDGE RD						
Dealer City	VIENNA	State	VA	Zip	221822531		

Complaint: REPAIR ORDER OPENED UP IN ERROR REPAIR ORDER OPENED UP IN ERROR

Cause: REPAIR ORDER OPENED UP IN ERROR REPAIR ORDER OPENED UP IN ERROR

Correction: REPAIR ORDER OPENED UP IN ERROR ALLOWANCE \$5.00 DEALERSHIP HANDLING FEE

[LOP Information is not available](#)

[Part Information is not available](#)

Repair Order Detailed Report #
For VIN:

VIN		Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/24/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	M338072815
Report #		System Key	519328760	Report Version	11	Open Date	06/14/2021
Close Date	07/02/2021	Narrative Date	07/05/2021	Category	0	Mileage	1,087
MDH	022418	Engine Built Date	05/10/2021	Built Date	02/24/2021	Advisor	9719 PETER C CALLOWA
Dealer	45622	RYDELL CHRYSLER DODGE JEEP RAM					
Dealer Address	700 SAN FERNANDO RD						
Dealer City	SAN FERNANDO	State	CA	Zip	913403307		

Complaint: (IndicatorWarning Lights - Check engine light on) Customer States while driving vehicle motor started to sputt er and then shut off Vehicle had to be restarted then would move a block and shut off again Check and advise (Electrical Concern) (Rental Vehicle) Customer States vehicle will not charge when plugged in Inst all sop (Electrical Concern) SET TIRE PRESSURE TO FACTORY SPECIFICATIONS. Preferred method of contact. You consent to receiving texts from us on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a land line THIS VEHICLE HAS BEEN QUALITY CONTROL INSPECTED.

Cause: EGR COOLER PIPE BOLT STRIPED SEE PREVIOUS LINE SOP NO ETA IDCM ORDERED B STAR SET TIRE PSI FOR OUR GUEST SATISFACTION

Correction: VERIFIED CONCERN TEST DROVE VEHICLE AFTER CLEARING DTCS AND CHECK ENGINE LIGHT RETURNED AND DTC FOR EGR FLOW EXCESSIVE TECH HAS PERFORMED VISUAL INSPECTION OF THE UGR SYSTEM AND FOUND A BACKED OUT BOLT AND WHEN TECH ATTEMPTED TO SECURE BOLT IT WAS SEIZED TECH HAS REMOVED AND REPLACED EGR COOLER AND DOWN PIPE BOLTS CLEARED DTCS AND RE TEST DROVE VEHICLE IS WORKING AS DESIGNED VERIFIED CONCERN TECH HAS SWAPPED THE LEVEL 1 CHARGER FOR SPREAD TERMINAL AT VEHICLE CHARGER TECH HAS VERIFIED VEHICLE CHARGES WITH THE LEVEL 1 CHARGER. VEHICLE CHARGES FOR A WHILE THE CUTS OUT AND PROPTS THAT THE EXTERNAL CHARGER IS FAILING TECH HAS TRIED 3 DIFFERENT CHARGERS AND THEY DO THE SAME THING LEVEL 2 CHARGER CHARGES BUT IT TAKED DOUBLE THE TIME TECH HAS SCANNED VEHICLE AND B22A9-16 IS STORED TECH CLEARED DTC AND RE ATTEMPTED TO CHARGE AND THE VEHICLE EXHIBITS THE SAME SYMTOMS TECH HAS CHECKED VEHICLES CHARGING PORT AND AVAILABLE VOLTAGES AT CONECTOR WITH T/A AND SUBMITTED SCAN REPORTS, CONFIGURATION REPORTS. PICTURES AND VIDEOS OF THE DATA BEING DISPLAYED IN IDCM DURING CHARGING. TECH THEN MONITORED AMPERAGE IN THE DATA SCREEN WITH LEVEL 1 AND LEVEL 2 CHARGER AND UPDATED CASE AND T/A WITH THE DATA IDCM

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
25014705	Emission System ; Emission Controls ; Cooler, EGR ; 2.0 liter DI gas engine
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHSOP		1	\$0.00	No	
CH68163848-AB	ANTIFREEZ-COOLANT	1	\$25.69	No	
CH6512082-AA	SCREW -HEX FLANGE HEAD	4	\$8.33	No	
CH6510726-AA	NUT -HEX FLANGE	4	\$14.35	No	
CH6506007-AA	RIVET -NONE	7	\$2.92	No	
CH5281546-AB	COOLER -EGR	1	\$318.96	No	
CH5185049-AC	CABLE -BATTERY CHARGER	1	\$535.14	No	
CH4893767-AB	GASKET -NONE	2	\$16.21	No	
68163848AB	ANTIFREEZ-COOLANT	1	(\$25.70)	No	01/01/0001
06512082AA	SCREW -HEX FLANGE HEAD	4	(\$33.32)	No	01/01/0001
06510726AA	NUT -HEX FLANGE	4	(\$57.42)	No	01/01/0001
05281546AB	COOLER -EGR	1	(\$319.00)	No	01/01/0001
04893767AB	GASKET -NONE	2	(\$32.43)	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/10/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # A019110085
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # [REDACTED]
Report #	[REDACTED]	System Key	519574441	Report Version	1	Open Date	06/15/2021
Close Date	06/16/2021	Narrative Date	06/17/2021	Category	0	Mileage	1,268
MDH	041009	Engine Built Date	05/06/2021	Built Date	04/10/2021	Advisor	020 Brian Guest SA
Dealer	60348	FERMAN CHRYSLER JEEP DODGE RAM					
Dealer Address	24314 S.R. 54						
Dealer City	LUTZ	State	FL	Zip	33559		

Complaint: Full Circle Report Complimentary Ferman Full Cird ELECT CHASSIS ELECT CHASSIS

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXS74	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	02/22/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					
Serial #	A319010275						
Serial #	M345073662						

Report #	[REDACTED]	System Key	519633816	Report Version	1	Open Date	04/27/2021
Close Date	05/06/2021	Narrative Date	06/18/2021	Category	0	Mileage	911
MDH	022214	Engine Built Date	04/05/2021	Built Date	02/22/2021	Advisor	34 HUELSMAN;DEBRA
Dealer	65033	KEY CHRYSLER JEEP DODGE INC					
Dealer Address	2020 N DETROIT STREET						
Dealer City	XENIA	State	OH	Zip	453851226		

Complaint: EXTERIOR TRIM CONCERN; SPECIAL ORDERED HOOD DECAL IS IN DUE TO LIFTING EDGES ON 2 LETTERS RIGHT SIDE OF HOOD RUBICON

Cause: POOR ADHESION

Correction: SUBLET TO BODY SHOP FOR REPLACEMENT PER INVOICE # [REDACTED]

LOP Information

LOP	LOP Description
[REDACTED]	Claim Administration ; Sublet Repair ; Sublet Repair
23011812	Body ; Exterior - Tape/Decal/Overlay/Molding ; Decal/name plate/medallion ; Hood side-Right or left-Rubicon

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
6BM452XFAB	DECAL -HOOD	1	\$29.14	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	04/20/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					
Serial #		A036110289					
Serial #		M044187828					
Report #	[REDACTED]	System Key	519702279	Report Version	1	Open Date	06/14/2021
Close Date	06/15/2021	Narrative Date	06/20/2021	Category	0	Mileage	887
MDH	[REDACTED]	Engine Built Date	05/27/2021	Built Date	04/20/2021	Advisor	285 WATSON;MICHAEL
Dealer	60593	DEACON'S CHRYSLER DODGE JEEP R					
Dealer Address	835 SOM CENTER RD						
Dealer City	MAYFIELD VILLAGE	State	OH				
		Zip	441433524				

Complaint: Check Engine Light Concern
Cause: tech found dtc p04ee,further chk found the gas cap loose
Correction: tech tightened the cap,cleared the codes and completed rech.

LOP Information

LOP	LOP Description
85412600	Special Services ; Diagnostic LOP ; Check Engine Light, EVAP-Fuel System Issues, Trouble Not Found

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	JLXP74	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	06/05/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE					Serial # A077110551
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION					Serial # M096100671
Report #	[REDACTED]	System Key	520083010	Report Version	5	Open Date	06/22/2021
Close Date	06/28/2021	Narrative Date	06/29/2021	Category	0	Mileage	10
MDH	060512	Engine Built Date	06/24/2021	Built Date	06/05/2021	Advisor	197927 BRENT MICHAEL
Dealer	45552	HENDRICK CHRYSLER DODGE JEEP R					
Dealer Address	7630 HENDRICK AUTO PLZ NW						
Dealer City	CONCORD	State	NC	Zip	280278334		

Complaint: PDI INSTALL LOCKING WHEEL LUG NUTS TINT/PFP

Cause:

Correction: COMPLETE

LOP Information is not available

Part Information is not available

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