INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [redacted]
Sent: Wednesday, January 24, 2024 22:32
To: [redacted]
Cc: [redacted]
Subject: RE: Parts/Info needed

Hello [redacted]

Please see update below.

- [redacted] – Handle is with [redacted] to do a pre-analysis
- [redacted] – Dealer has not completed repairs
- [redacted] – [redacted]
- [redacted] – Requested part return center to track down the part

For this VINs we do need for now also the doorhandle being shipped to us:

- [redacted] – no claim yet
- [redacted] – [redacted]
- [redacted] – part being tracked down

Best Regards,

[redacted]

Internal

INTERNAL

From: [redacted]
Sent: Wednesday, January 24, 2024 9:55 AM
To: [redacted]
Subject: Parts/Info needed

Hey [redacted]

on the following parts we do need pictures of the construction status (e.g. 33S) please:

- [redacted]
- [redacted]

For this VINs we do need for now also the doorhandle being shipped to us:

[redacted]

Another question regarding an older door handle case. Do you know where the part for VIN [redacted] is? I've ordered it several weeks ago.

Thanks in advance and best regards,
[redacted]

[redacted] Best regards

[redacted]