Warranty Information

Policies and Procedures Bulletin **Number: VWP-24-04**

Subject: Automatic Emergency Braking (AEB) Limited Warranty Extension **Date: May 15, 2024**

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or *warranty.helpline@vw.com*.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Automatic Emergency Braking (AEB) Limited Warranty Extension

For applicable Settlement Class Vehicles, the New Vehicle Limited Warranty will be extended to cover 75% of the repair or replacement of certain Automatic Emergency Braking (AEB) system components by an authorized Volkswagen dealer for 1 year or 12,000 miles, whichever occurs first, from the expiration date of the New Vehicle Limited Warranty.

U68 Warranty Key		
Model Years	**Original New Vehicle Limited Warranty**	**Warranty Extension Coverage for AEB Components**
2015-2017	3 years / 36,000 miles	4 years / 48,000 miles
2018-2019	6 years / 72,000 miles	7 years / 84,000 miles
2020-2023	4 years / 50,000 miles	5 years / 62,000 miles

If the Settlement Class Vehicle's Warranty Extension time period has already expired as of the May 15, 2024, the New Vehicle Limited Warranty will be extended to November 15, 2024, not to exceed the Warranty Extension mileage limitations. Refer to the chart below.

U69 Warranty Key		
Model Years	**Original New Vehicle Limited Warranty**	**Warranty Extension Coverage for AEB Components**
2015-2017	3 years / 36,000 miles	November 15th, 2024 / 48,000 miles
2018-2019	6 years / 72,000 miles	November 15th, 2024 / 84,000 miles
2020-2023	4 years / 50,000 miles	November 15th, 2024 / 62,000 miles

Applicable Vehicles

2019-2023 Arteon	2016-2021 Golf	2016-2023 GTI	2016-2022 Passat
2018-2023 Atlas	2016-2019 Golf R	2016-2019 e-Golf	2022-2023 Taos
2020-2023 Atlas Cross Sport	2022-2023 Golf R	2021-2023 ID.4	2018-2023 Tiguan
2016-2017 CC	2016-2019 Golf SportWagen	2016-2023 Jetta	2015-2017 Touareg

What is Covered

During the time/mileage period specified above, an authorized Volkswagen Dealer will diagnose and repair a malfunction or failure of the AEB system's control unit, camera(s), radar, LIDAR, and/or sensor(s) which enable AEB functionality at no cost to the owner if diagnosis confirms the AEB system component has failed from a Warranty defect.

Vehicles within the New Vehicle Limited Warranty time and mileage period will be covered at 100%. Once the vehicle exceeds New Vehicle Limited Warranty, the entire repair will be covered at 75% for the time and mileage parameters specified above.

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What is Not Covered
If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this limited Warranty Extension.

The Warranty Extension shall not cover repairs for any damage to, failure or malfunction of any part of the AEB system, including its control unit, camera(s), radar, LIDAR, and/or sensors, resulting from abuse, alteration or modification, a collision or crash, vandalism and/or other impact, movement, displacement of and/or damage to the AEB sensors, weather and/or environmental conditions, and/or damage from any outside source or factor.

Transferability
This warranty extension is fully transferable to subsequent owners.

Vehicle Eligibility
To determine if a vehicle is eligible for the Automatic Emergency Braking (AEB) Limited Warranty Extension, the "Warranty" section of the "Vehicle Data" screen will show Warranty Key "U68 AEB Warr Ext 12/12k mi (See Contract)" and/or Warranty Key "U69 AEB Warr Ext 6 months (See Contract)" indicating this vehicle is eligible for the greater of the two coverages of this Warranty Extension.

If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in Elsa will also be populated with the warranty extension parameters.

Vehicles with the totaled status and/or salvaged title are excluded from coverage under this limited Warranty Extension.

SAGA Claiming Procedures
Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Automatic Emergency Braking (AEB) Limited Warranty Extension.

SAGA Claiming Procedure			
Claim Type	2WA		
Service Number	6607	9163	9638
Damage Code	0010	0040	0040
Vendor Code	Identified on Part		

Document Revision Table	
Publish Date	**Reason For Update**
05/15/2024	Original Publication

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