

Safety Recall: 2023-24 HR-V Front Seat Belt Pretensioner Inspection Stop Sale

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2023–24	HR-V	ALL	Check the iN VIN status for eligibility

BACKGROUND

American Honda is announcing a **STOP SALE** and **safety recall** for certain model year 2023–2024 HR-V vehicles due to improper manufacturing of the front seat belt pretensioner, which may not restrain the occupant properly in the event of a collision, increasing the risk of injury.

During manufacturing, some front seat belt pretensioners may have been assembled without a rivet securing the quick connector and wire plate, resulting in front seat belts not functioning as designed.

If this temporary placeholder bulletin appears during an iN VIN status inquiry, the vehicle is subject to a **safety recall**. Any affected vehicles in your dealer inventory are on **STOP SALE** until further notice. Refrain from calling Tech Line for updates.

The following suggested text should be included on any repair order for an already sold affected vehicle that comes in for service. This information should be printed out completely and provided to the customer any time service is conducted on an affected vehicle and the recall repair has not yet been completed. Once the parts and repair information are available, the normal procedures under Service Operations Manual (SOM) 7.2.1 will apply for this recall.

Suggested verbiage to be included on the repair order:

Customer was advised that: The vehicle may be subject to a recall affecting the driver or passenger seat belt. The parts, tools, and inspection process necessary to complete the recall repair are not yet available. Once these are available, the registered owner of the vehicle will receive a notice to bring the vehicle in for inspection and possible replacement of the components.

For any questions or concerns customers may have, you may have them contact American Honda's Customer Support & Campaign Center at **1-888-234-2138**.

This bulletin will be updated once the parts information is available.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.