June 07, 2024 – Response 3 has been amended per NHTSA request.

Request 3

Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

a. Ford's file number or other identifier used;
b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
c. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
d. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
e. Vehicle's 17-character VIN;
f. Vehicle's make, model and model year (please use distinct fields for each data type);
g. Vehicle's mileage at time of incident (numeric data type);
h. Incident date (MM/DD/YYYY);
i. Report or claim date (MM/DD/YYYY);
j. Whether a crash is alleged;
k. Whether property damage is alleged;
l. Number of alleged injuries, if any; and
m. Number of alleged fatalities, if any.

Provide this information in Microsoft Excel 2010, or a compatible format, entitled "REQUEST NUMBER TWO DATA." A pre-formatted data collection file, which provides further details regarding this submission, will be provided to you.

Answer

Ford is providing owner and field reports in the database contained in the file "RQ24-005 REQUEST NUMBER TWO DATA – Amendment 1" in response to Request 3. To the extent information sought in Request 3 is available for owner and field reports, it is provided in the database.

In response to Request 3(c) and 3(d), Ford is providing the names and contact information of customers who have submitted an owner report and is providing its best approximation based on the available data.

In response to Request 3(h), Ford is providing the incident dates, where available, based on customer or technician verbatims that provide a date with reliability. Please note that Ford provided a date in the Incident Date column only where Ford had could discern an actual date from the customer or technician information with reliability or other verification. However, Ford was unable to validate most incident dates. Dates of when the customer reported to Ford are provided in response to Request 3(i).

To the extent information sought in Request 3 is available for lawsuits and claims, it is provided in the Log of Lawsuits and Claims provided in the file titled "RQ24-005 Request 2 – Lawsuits and Claims Log – Subject Vehicles."