INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



RQ24-005 Figure 2 - 2014 Ford F-150

| Source | VOQ ODI Number | VIN | Report Date | Alleged Injuries | Alleged Fatalities | Alleged Accident | Alleged Property Damage | Summary |
|---|---|---|---|---|---|---|---|---|
| VOQ Ford | 11527701 | [redacted] | 06/13/23 | 2 | 0 | Y | Y | The customer indicates that their vehicle experienced an unexpected downshift causing their vehicle to crash into a concrete barrier and another vehicle, injuring themself and the driver of the other vehicle.<br><br>Causal factors are unknown.<br><br>The full VIN is not reported in this VOQ and Ford is unable to search its databases for corresponding reports. |
| VOQ Ford | 11509709 | | 02/25/23 | 1 | 0 | N | N | The consumer indicates that their vehicle experienced an unexpected downshift, causing the front passenger to strike their head on the dashboard.<br><br>Causal factors are unknown.<br><br>Ford does not have associated records for the incident described. |
| Legal | | | 10/06/15 | 0 | 0 | N | N | The customer indicates that their vehicle experienced an unexpected downshift causing the rear wheels to lock up while driving.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was unable to duplicate the concern or identify causal factors. The transmission assembly was replaced under warranty following the incident. |
| Legal | | | 04/25/16 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found sticky solenoids in the transmission main control assembly. The shift solenoids were replaced under warranty following the incident. |
| Legal | | | 01/19/18 | 0 | 0 | N | N | The customer indicates that their vehicle experienced an unexpected downshift causing them to lose control.<br><br>No injuries or accidents reported.<br><br>Causal factors are unknown. Ford does not have associated records for the incident described. |
| Legal | | | 11/01/18 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found sticky solenoids in the transmission main control assembly. The main control assembly was replaced under warranty following the incident. |
| Legal | | | 07/13/16 | 0 | 0 | N | N | The customer indicates that their vehicle was unable to downshift out of 3rd gear.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the downshifting concerns. The shift solenoids were replaced under warranty following the incident. |
| Legal | | | 09/09/15 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was unable to duplicate the concern or identify causal factors. |
| Legal | | | 05/23/18 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was unable to duplicate concern or identify causal factors. |

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| Legal | [redacted] | 06/22/18 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found sticky solenoids in the transmission main control assembly. The main control assembly was replaced under warranty following the incident. |
| Legal | | 08/31/15 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found sticky solenoids in the transmission main control assembly. The main control assembly was replaced under warranty following the incident. |
| Legal | | 07/06/16 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found the forward clutch out of specification. The transmission clutch friction plate was replaced under warranty following the incident. |
| Legal | | 10/05/15 | 0 | 0 | N | N | The customer indicates that their vehicle experienced harsh downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was unable to duplicate concern or identify causal factors. |
| Legal | | 08/15/23 | 0 | 0 | N | N | The customer indicates that their vehicle experienced an unexpected downshift causing their vehicle to come to a complete stop.<br><br>No injuries or accidents reported.<br><br>Causal factors are unknown. Ford does not have associated records for the incident described. |
| Legal | | 07/22/15 | 0 | 0 | N | N | The customer indicates that their vehicle experienced downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the harsh downshifting concerns and found valves binding in the transmission main control assembly. The main control assembly was replaced under warranty following the incident. |
| Legal | | 03/27/17 | 0 | 0 | N | N | The customer indicates that their vehicle experienced downshifting issues.<br><br>No injuries or accidents reported.<br><br>Internal records indicate that a dealership technician was able to replicate the downshifting concerns and found an object blocking the air intake on the vehicle. |