Request 6

Describe in detail the search methods and search criteria used by Ford to identify the claims in response to Request No. 5, including the labor operations, problem codes, diagnostic trouble codes, part numbers and any other pertinent parameters used.

Answer

A detailed description of the search criteria, including all pertinent parameters, used to identify the claims provided in response to Request 5 is described in the file “RQ24-005 Request 6 – Warranty Search Criteria.”