



Account Number: [REDACTED]  
 Vehicle: 22 CHRYSLER PACIFICA  
 ACCOUNT STATUS: CURRENT

# YOUR MONTHLY AUTO STATEMENT

Statement Date: 11/24/2023

[REDACTED]  
 [REDACTED]  
 CAVE CREEK, AZ [REDACTED]



You're all set! Your account is set up for recurring payments.

## STATEMENT INFO

Current Payment Due: \$940.54  
 Past Due: \$0.00  
 Late Fees: \$0.00

**Total Due: \$940.54**  
 Payment Due Date: 12/15/2023

## ACCOUNT INFO

Principal Balance: \$51,988.81  
 Payoff Amount: \$52,191.51  
 Payoff Good Through: 12/04/2023

## TRANSACTION HISTORY

Transactions between 10/25/2023 - 11/23/2023

Date	Description	Principal	Interest	Total
11/15/2023	Payment Received	-\$595.24	-\$345.30	= -\$940.54

Please detach and return the portion below with your payment.

**PAYMENT OPTIONS**

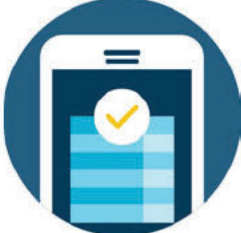
Pay or manage your account using our mobile app or online at [www.capitalone.com](http://www.capitalone.com) | Pay by phone 1-800-946-0332



- Make checks payable to Capital One Auto Finance. Include your account number on check. **Don't send cash.**
- Send your check with payment coupon in envelope provided.
- Don't staple or paper clip your check to payment coupon.

KYLE OLDFIELD  
 29203 N 50TH PL  
 CAVE CREEK, AZ 85331

Account Number: [REDACTED]  
 Total Due: \$940.54  
 Due Date: 12/15/2023  
 Amount Enclosed: \$



**PAY ON THE GO.**  
 Pay your bill securely and review transactions online or with the Capital One® mobile app.

Text **ONE** to **80101** to download the app.  
 Messaging & Data rates may apply.

[REDACTED]

Capital One Auto Finance  
 PO Box 60511  
 City of Industry, CA 91716-0511

IMPORTANT DISCLOSURES AND INSTRUCTIONS

To the extent that you have filed for protection under federal bankruptcy law, you may not be personally liable for the unpaid balance of this loan. This statement is not an attempt to collect a debt and is being provided for informational purposes ONLY.

1. Payment Options:

- Pay Online: Enroll or sign into your account at www.capitalone.com to make a payment or setup a recurring payment plan.
• Pay by Phone: Call 1-800-946-0332 to make a one-time payment or set up a recurring payment plan using our automated phone service 24/7, or through an agent Monday - Friday 8:00 a.m. to 9:00 p.m. ET and Saturday 8:00 a.m. to 6:00 p.m. ET.
• Pay by Mail: Follow the mailing instructions on the payment coupon on the front of this statement. Please allow at least 5 business days (Monday - Saturday, except holidays) for postal delivery. Payments will be credited to your account effective the day your payment was received at our payment processing center.

2. Electronic Authorization: Each time you send us a check, you authorize us to use information from your check to make a one-time electronic debit from your bank account for the amount of the check. This authorization applies to all checks received. If we cannot process the one-time electronic debit, you authorize us to debit your bank account using the original check, a paper draft, or other item. When we use information from your check to make a one-time electronic debit from your checking account, funds may be withdrawn from your bank account as soon as the same day you make, or we receive your payment. You will not receive your check back from your financial institution.

3. Late Fees: Please remember, making your monthly payments in full and on time is important to avoid delinquency. If you are past due on your account you may be assessed late fees.

4. Paying Your Account Ahead: Your account can be paid ahead up to 3 months. Please note that interest continues to accrue daily during this time.

5. Payoff Amount: Your payoff amount may change if any transactions are posted to your account before the good-through date. If you pay the Payoff Amount before your good-through date, your account may be overpaid. The credit balance will be refunded back to you. If you pay the Payoff Amount shown after your good-through date, your account may not be paid off as you may have incurred additional interest and/or fees. You will receive a statement for the remaining balance prior to your next due date.

6. Payoff Instructions: Submit your payoff amount via any of our normal payment options, see below for how this will impact when Capital One will begin processing your release in accordance with state required timelines.

- Certified Funds Payoff: If you pay by dealer or cashier's check, Money Gram, Western Union, or cash at a Capital One Bank; Capital One will begin the lien release process the next business day after receipt of the certified funds.
• Non-Certified Funds Payoff: If you pay by personal or business check, online, phone, or check paid at a Capital One Bank; to ensure the funds clear, it may take up to five business days after the receipt of the uncertified funds before Capital One begins the lien release process.

7. Credit Bureau Reporting: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report. All disputes must be sent in writing to the following address: ATTN: COAF Credit Bureau Dispute. Capital One Auto Finance, PO Box 259407, Plano, TX 75025-9407.

Capital One Auto Finance is a division of Capital One, National Association; successor to Onyx Acceptance Corporation and NFB Funding, Inc.

Please detach and return the portion below with your payment.

CHANGE OF ADDRESS

(Please print using blue or black ink)

Current Address:

KYLE OLDFIELD
29203 N 50TH PL
CAVE CREEK, AZ 85331

New Address

City State Zip

Home Phone Alternate Phone





GLENDALE DODGE CHRYSLER JEEP

ELLIS FAMILY STORES

900 S. Brand Blvd. - Glendale, CA 91204

(818) 242-4161 Fax (818) 242-3200

www.glenvalley.com



Jeep

GLENDALE DODGE CHRYSLER JEEP

900 S. BRAND BVD

GLENDALE, CA 91204

PH(818)242-4161 FAX(818-242-4162

BAR#ARD00220501 EPA# CAL000383239

85916 GEV

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		2C4RC1L73PR [REDACTED]	7738	7758	11/10/23 08:04	12/13/23	[REDACTED]
VEHICLE DESCRIPTION						TAG NO.	STATUS
2023 CHRYSLER PACIFICA H						09893	PARTIAL-COMPLETE-P
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
211520							No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAVIER ALVAREZ (370)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	4501		A78		Warranty	
Concern	Recall / Customer Satisfaction Notification 1 [ Customer Satisfaction Notification 47A - Serpentine Belt Squeal ** ]					
Cause	performed recall RECALL					
Correction	per recall fully power down HV system , replaced and installed new tensioner both idler pulleys and idler bracket and drive belt. 07-47-A1-82 1.5					

Part Number	Description	Qty.
CCZP47A1AA	PULLEY KIT	1

B	00000		A78		Warranty	
Concern	MULTI POINT INSPECTION					
Correction	PERFORMED MULTIPOINT INSPECTION, INSPECTED AND ADJUSTED TIRE PRESSURE IF NEEDED TO FACTORY SPECIFICATION AS REQUIRED BY CALIFORNIA STATE LAW					

C	09		A50		Warranty	
Concern	Engine Performance Concern [ THE CUSTOMER STATES THE CHECK ENGINE LAMP IS ON , PREVIOUSLY DIAGNOSED AS NEEDING A TRANSMISSION , THE CUSTOMER HAS RETURNED WITH THE VEHICLE UNTIL THE PARTS ARRIVE ADVISE ]					
Cause	scanned vehicle and verified customer concern DTC p0A43 verified TSB 21-008-23 available for DTC . inspected transmission fluid level , fluid level within spec , verified excessive metal debris in transmission fluid, vehicle needs a transmission . per TSB opened an starcase #102402444					
Correction	fully power down HV system , drained coolant system and transmission fluid . removed PIM module , both front axle, all torque converter bolts and all transmission components . lowered front subframe and replaced and installed new transmission . assembled vehicle back together and installed new Steering Shaft/GearPinch Bolt , Shear Bracket Bolts , Lower Ball Joint PinchBolt and Nut , axle nuts , Flexplate Bolts , and transmission to PIM Gasket . test drove vehicle and verified vehicle is opetaing as design at this time . performed front toe adjustment. 21-00-06-9C 7.1 , 07-FF-01-50 0.3 , 02-00-03-50 1.5					

Part Number	Description	Qty.
68490840AC	.8MM PARTNONE	1



**COLLISION CENTER**

Tel: 888.500.5040  
Fax: 747.252.5041

14662 Keswick St  
Van Nuys, CA 91405

motivmotorsport@yahoo.com

motiv.motorsport

**REPAIR ORDER  
INVOICE**



QTY.	PART NO. & DESCRIPTION All parts new unless otherwise specified.	AMOUNT	NAME [REDACTED]	DATE 12/13/23
			CITY Burbank	STATE CA
			HOME PHONE	BUS PHONE
			YEAR 12	MAKE Chevy
			MODEL Volt	TAG NO. PS4
			PAINT CODE WHT	TRIM
			BODY TYPE 4D	ODOMETER
			V.I.N. 1G1K06E420	PROD. DATE
			INS. CO.	NO.
			ADJUSTER	

**PAID  
CASH**

DESCRIPTION OF WORK	HRS	AMOUNT
<input type="checkbox"/> Repair As Per Estimate		
<input type="checkbox"/> Supplementary Repairs		
Rental car Days 11/16/23 - 12/13/23 28 days @ \$45		1260

QTY.	PAINT & MATERIALS	AMOUNT
	<b>TOTAL</b>	

**WARRANTEE STATEMENT**

<p>Any warrantee on the products sold hereby are those made by the manufacturer. The seller (above named Dealership) hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."</p>		ESTIMATE CHARGE
<p>PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$50.00.</p> <p><input type="checkbox"/> I REQUEST A WRITTEN ESTIMATE.</p> <p><input type="checkbox"/> I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COST DOES NOT EXCEED \$_____. SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY APPROVAL.</p> <p><input type="checkbox"/> I DO NOT REQUEST A WRITTEN ESTIMATE.</p>		TOTAL PARTS
<p>Replaced parts will be returned if you request them when the repairs are ordered. (You may inspect those parts which must be returned to the manufacturer).</p> <p>Replaced Parts Requested By Customer (Please Check) <input type="checkbox"/> Yes <input type="checkbox"/> No</p>		TOTAL LABOR
<p>I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purpose of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles placed with them for storage, sale, repair or while road testing.</p>		TOTAL REFINISH
AUTHORIZED [Signature]	DATE 12.13.23	TOTAL SUBLET
		TOWING
		EPA/WASTE DISPOSAL
		STORAGE
		SUB-TOTAL
		TAX
		LESS DEPOSIT
		<b>TOTAL 1260</b>

Ins. Co Pays \$ \_\_\_\_\_

Customer Pays \$ \_\_\_\_\_

Insurance Check Payable To \_\_\_\_\_

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DEDUCTIBLE PAID BY

Cash  Check  Credit Card

MC  AMEX  VISA

Other \_\_\_\_\_

CC No. \_\_\_\_\_

85916 GEV

GLENDALE DODGE CHRYSLER JEEP  
 900 S. BRAND BVLD  
 GLENDALE, CA 91204  
 PH(818)242-4161 FAX(818-242-4162  
 BAR#ARD00220501 EPA# CAL000383239

DODGE CHRYSLER JEEP  
 CHRYSLER  
 JEEP

**WARRANTY**  
 LESS CAUSED BY MISUSE, ABUSE, OR  
 PARTS OR LABOR.  
 CHRYSLER JEEP  
 FAMILY STORES  
 900 S. Brand Blvd., Glendale, CA 91204  
 (818) 242-4161 Fax: (818) 242-3355  
 www.jeepdodge.com

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.	
2C4RC1L73P		7738	7758	11/10/23 08:04	12/13/23		
VEHICLE DESCRIPTION				TAG NO.	STATUS		
2023 CHRYSLER PACIFICA H				09893	PARTIAL-COMPLETE-P		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
211520							No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.		RO COMMENT	
				JAVIER ALVAREZ (370)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
C	Continued					
	Part Number	Description			Qty.	
		CLEAN CORE			1	
		DIRTY CORE			-1	
	68382486AA	BOLT HEX F			9	
	68272788AA	GASKET INVER			1	
	68163848AB	ANTIFREEZCOOLA			1	
	68218925AB	FLUID AUTOM			2	
	6503210	SCREW HEX F			1	
	6104414AA	SCREW HEX H			1	
	68470042AA	KIT NONE			1	
	6509298AA	LOCK NUT HEX F			1	

**D** 00000 A78 Warranty  
 Concern Multi-point inspection (according to maintenance interval)  
 Correction PERFORMED MULTIPOINT INSPECTION, INSPECTED AND ADJUSTED TIRE PRESSURE IF NEEDED TO FACTORY SPECIFICATION AS REQUIRED BY CALIFORNIA STATE LAW

Warranty Claim Type: W	Authorization Code:	Service Cont No:	Totals
			Amount
			Total Amount Due \$0.00

85916 GEV

GLENDALE DODGE CHRYSLER JEEP  
 900 S. BRAND BVLD  
 GLENDALE, CA 91204  
 PH(818)242-4161 FAX(818)242-4162  
 BAR#ARD00220501 EPA# CAL000383239

**WARRANTY**  
 CAUSED BY MISUSE OR LABOR  
 ACQUISITION, ALFA ROMEO AND FIAT, hereby  
 disclaims any liability for any damage or injury  
 caused by the use of any vehicle or part  
 purchased for your own use.  
 The period of the warranty will be  
 the shorter of the two periods stated  
 above. In either case, a reasonable  
 effort will be made to repair or  
 replace the part or parts covered  
 by the warranty. The warranty is  
 not transferable. The warranty is  
 void if the vehicle is used for  
 racing, off-road, or other  
 unauthorized use. The warranty is  
 void if the vehicle is used for  
 commercial purposes. The warranty is  
 void if the vehicle is used for  
 any other purpose not intended  
 by the manufacturer. The warranty is  
 void if the vehicle is used for  
 any other purpose not intended  
 by the manufacturer.

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.	
2C4RC1L73PF		7738	7758	11/10/23 08:04	12/13/23		
VEHICLE DESCRIPTION				TAG NO.	STATUS		
2023 CHRYSLER PACIFICA H				09893	PARTIAL-COMPLETE-P		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
211520							No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.		RO COMMENT	
(818) 802-0458				JAVIER ALVAREZ (370)			

ORIGINAL ESTIMATE \$ \_\_\_\_\_ REVISED ESTIMATE \$ \_\_\_\_\_ I  
 ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL  
 ESTIMATED PRICE.  X  
 BAR# AB 220501 EPA# CAL 000383239  
 CUSTOMER ACKNOWLEDGES AND APPROVES ALL REPAIRS ITEMIZED AND/OR  
 RECEIPT OF VEHICLE.  X

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	4501		A78	0.00	Warranty	\$0.00
Concern	Recall / Customer Satisfaction Notification 1 [ Customer Satisfaction Notification 47A - Serpentine Belt Squeal ** ]					
Cause	performed recall RECALL					
Correction	per recall fully power down HV system , replaced and installed new tensioner both idler pulleys and idler bracket and drive belt. 07-47-A1-82 1.5					

Technician Clock Time

A78 W	12/12/23 13:52 - 12/12/23 14:40	0.80
Total Work Time	0.80	Total Diagnostic Time 0.00
		Total Straight Time 0.00

Part Number	Description	Qty.	Unit Price	Ext. Price
CCZP47A1AA	PULLEY KIT	1	\$41.50	\$41.50
<b>Parts Total...</b>				<b>\$41.50</b>
<b>Total Hours:</b>			<b>0.00</b>	<b>Line Total... \$41.50</b>

B	00000		A78	0.00	Warranty	\$0.00
Concern	MULTI POINT INSPECTION					
Correction	PERFORMED MULTIPOINT INSPECTION, INSPECTED AND ADJUSTED TIRE PRESSURE IF NEEDED TO FACTORY SPECIFICATION AS REQUIRED BY CALIFORNIA STATE LAW					
<b>Total Hours:</b>			<b>0.00</b>	<b>Line Total...</b>	<b>\$0.00</b>	

C	09		A50	0.00	Warranty	\$0.00
Concern	Engine Performance Concern [ THE CUSTOMER STATES THE CHECK ENGINE LAMP IS ON , PREVIOUSLY DIAGNOSED AS NEEDING A TRANSMISSION , THE CUSTOMER HAS RETURNED WITH THE VEHICLE UNTIL THE PARTS ARRIVE ADVISE ]					

# WESTBURY

## Jeep-Chrysler-Dodge

CUSTOMER #: [REDACTED]  
 UNIT# [REDACTED]

191208

100 JERICHO TPKE. SALES/LEASING/FLEET (516) 997-3900  
 111 BOND STREET PARTS AND SERVICE (516) 333-2666  
 FAX: (516) 240-6558  
 WESTBURY, N.Y. 11590

\*ACCOUNTING\*

PAGE 1

MAKE YOUR NEXT SERVICE APPOINTMENT AT:  
 www.westburyjeep.com

HOME: [REDACTED] \*\* PRE-INVOICE \*\*  
 BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 3533 Keith Toribio

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GY	22	CHRYSLER PACIFICA	2C4RC1L78NR [REDACTED]		15644/15696	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03SEP22 DE			23:55 30DEC23		389.00	CASH	28DEC23

R.O. OPENED	READY	OPTIONS: SOLD-STK:95967 DLR:23153
14:10 17AUG23	17:07 28DEC23	ENG:EH3_3.6L_V6 Hybrid Engine
		TRN:DFQ_EFlite_Si-EVT Transmission

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A C/S: VEHICLE LOSING POWER WHEN DRIVING , TURTLE SIGN ON DASH  
 CAUSE: loosing power when driving

21000638 Transmission, Automatic - Replace -  
 Replace Single Input - Electrically Variable  
 Transmission (SI-EVT) (3 - Highly Skilled)

6720	WZ	4.51	7.40	45880	221630		2216.30	2216.30
1	68490840AC	.8MM PART		439000	1001754	010017.54	10017.54	10017.54
2	6509298AA	LOCK NUT-HEX FLANGE LOCK		1350	3080	0 15.40	15.40	30.80
4	6511822AA	BOLT-HEX FLANGE HEAD		1820	4152	0 10.38	10.38	41.52
2	6511823AA	BOLT-HEX FLANGE HEAD		1420	3240	0 16.20	16.20	32.40
2	68470042AA	KIT		590	1346	0 6.73	6.73	13.46
1	6503210	SCREW-HEX FLANGE HEAD		255	582	0 5.82	5.82	5.82
9	68382486AA	BOLT-HEX FLANGE HEAD		1890	4311	0 4.79	4.79	43.11
2	6104414AA	SCREW-HEX HEAD		550	1256	0 6.28	6.28	12.56
1	68163848AB	ANTIFREEZ-COOLANT		1705	3891	0 38.91	38.91	38.91
		FC: UC PART#: 68490840AC COUNT: 1 CLAIM TYPE: W AUTH CODE:						

07FF0150 Coolant, Engine Drain and fill

6720	WZ	0.00	0.30	1860	8985		89.85	89.85
		FC: PART#: COUNT: CLAIM TYPE: W AUTH CODE:						

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		WARRANTY	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		<b>PLEASE PAY THIS AMOUNT</b>	

# WESTBURY

## Jeep-Chrysler-Dodge

CUSTOMER #: [REDACTED]  
UNIT# 959 [REDACTED]

191208

100 JERICHO TPKE. SALES/LEASING/FLEET (516) 997-3900  
111 BOND STREET PARTS AND SERVICE (516) 333-2666  
FAX: (516) 240-6558  
WESTBURY, N.Y. 11590

\*ACCOUNTING\*

PAGE 2

MAKE YOUR NEXT SERVICE APPOINTMENT AT:

HOME: [REDACTED] CONT: [REDACTED] \*\* PRE-INVOICE \*\*  
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 3533 Keith Toribio

www.westburyjeep.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GY	22	CHRYSLER PACIFICA	2C4RC1L78NR [REDACTED]		15644/15696	TW2150	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03SEP22 DE			23:55 30DEC23		389.00	CASH	28DEC23

R.O. OPENED      READY      OPTIONS: SOLD-STK:95967 DLR:23153  
 14:10 17AUG23      17:07 28DEC23      ENG:EH3\_3.6L\_V6 Hybrid Engine  
 TRN:DF0\_EFlite\_Si-EVT Transmission

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
21	FF0550	Fluid, Transaxle/Transmission Drain and fill - Automatic transmission						
	6720	WZ		0.00	0.50	3100 14975	149.75	149.75
FC: PART#: COUNT: CLAIM TYPE: W AUTH CODE:								

448580      1023612 TPARTS  
50840      245590 TLABOR  
PARTS: 10236.12      LABOR: 2455.90      OTHER: 0.00      TOTAL LINE A: 12692.02

VERSION 1 (EMP# 6720,28DEC23 09:13): 15644 loosing power when driving vehicle brought in for loosing power while driving and turtle sign on dash, test drove vehicle and verified customers concern, while driving vehicle looses speed then turtle sign comes up on dash, used wi tech tool to scan for codes related to concern, no possible codes related to concern, created a star case for assistance with vehicle, told star vehicle was loosing power and turtle sign was on the dash, star then proceeded to order new transmission, star case number is 102366117

B C/S: LOANER  
LC LOANER CAR  
6720 ILC 0.00 0.00 0 0 0.00 0.00  
PARTS: 0.00      LABOR: 0.00      OTHER: 0.00      TOTAL LINE B: 0.00

C MULTI-POINT VEHICLE INSPECTION  
MPI MPI  
6720 ICoux 0.00 0.00 0 0 0.00 0.00  
PARTS: 0.00      LABOR: 0.00      OTHER: 0.00      TOTAL LINE C: 0.00

D\*\* LUBE, OIL & FILTER  
LOF LUBE, OIL & FILTER  
9649 ICoux 0.00 0.40 2480 1000 10.00 10.00  
AFDISP Go Green FILTER DISPOSAL FEE  
0 374 3.74 3.74

1 68191349AC  
FILTER-ENGINE OIL      765      842      0      12.75      8.42      8.42

DESCRIPTION	TOTALS
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO THE OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
WARRANTY	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE
	<b>PLEASE PAY THIS AMOUNT</b>

# WESTBURY

## Jeep-Chrysler-Dodge

CUSTOMER #: [REDACTED]

UNIT# [REDACTED]

100 JERICHO TPKE. SALES/LEASING/FLEET (516) 997-3900  
 111 BOND STREET PARTS AND SERVICE (516) 333-2666  
 FAX: (516) 240-6558  
 WESTBURY, N.Y. 11590

\*ACCOUNTING\*

[REDACTED] PL  
 RIDGE, NY 11961

PAGE 3

MAKE YOUR NEXT SERVICE APPOINTMENT AT:  
 www.westburyjeep.com

HOME: CONT: [REDACTED] \*\* PRE-INVOICE \*\*  
 BUS: CELL: [REDACTED] SERVICE ADVISOR: 3533 Keith Toribio

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GY	22	CHRYSLER PACIFICA	2C4RC1L78NR [REDACTED]		15644/15696	TW2150	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03SEP22 DE			23:55 30DEC23		389.00	CASH	28DEC23

R.O. OPENED      READY      OPTIONS: SOLD-STK:95967 DLR:23153  
 14:10 17AUG23      17:07 28DEC23      ENG:EH3\_3.6L\_V6 Hybrid Engine  
 TRN:DF0\_EFlite\_Si-EVT Transmission

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL	
6	68522999AA		OIL-0W20	3450	3798	0	9.55	6.33	37.98
PARTS:		46.40	LABOR:	10.00	OTHER:	3.74	TOTAL LINE D:		60.14
E** NYS INSPECTION									
NYSI NYS INSPECTION									
	6289ICOUX		0.00	0.50	2600	3100		31.00	31.00
NYSI NYSI STICKER FEE					0	600		6.00	6.00
PARTS:		0.00	LABOR:	31.00	OTHER:	6.00	TOTAL LINE E:		37.00

\*\*\*\*\*  
 ESTIMATE: 0.00      17AUG23 14:10      SA: 3533  
 CONTACT:  
 \*\*\*\*\*

TRANSMISSION HERE AS OF 12/19/23 CLEARING SPACE ON LIFT FOR ALFREDO TO WORK ON. STAR CASE 1023 66117. CONFIRMATION NUMBER 092993583	THANK YOU FOR CHOOSING TO SERVICE WITH US. WESTBURY JEEP IS YOUR ONE-STOP SERVICE CENTER WE WANT TO MAKE YOUR VISIT TRULY EXCEPTIONAL! .....DID WE SUCCEED?    Y    N DID WE REPAIR YOUR VEHICLE IN ONE VISIT?    Y    N DID WE MEET YOUR SERVICE NEEDS TODAY?    Y    N DID YOUR ADVISOR KEEP YOU UPDATED?    Y    N
---	---

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
12-26-23	09:34	12:02	2.46	W	6720	A	
	13:15	15:18	2.05	W	6720	A	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
55200	245590	50840		57200	1023612	448580	
55400	0	0		55800	4100	5080	
34401	974	0		57500	4640	4215	
11600	1269202	*****		71500	0	*****	
34300	9714	*****					

COST, SALE, & COMP TOTALS      508715    1278916      0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		WARRANTY	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

**CORTESE AUTO GROUP**  
**2400 WEST HENRIETTA RD**  
**ROCHESTER, NY 14623**

PHONE: 5852773229

FAX:

RA# 105367

THIS FACILITY IS INDEPENDENTLY OWNED AND OPERATED.

FREE MILES: DAILY \_\_\_\_\_  
 USAGE EXPIRES ON \_\_\_\_\_

DRIVER:	[REDACTED]	REPLACEMENT VEHICLE	UNIT INFO.
ADDRESS:	[REDACTED]		MAKE/MODEL
CITY/ST/ZIP:	[REDACTED] 25		UNIT NUMBER
PHONE(RES):	[REDACTED]		VIN#
SSN #:	[REDACTED]		LIC.# / STOCK#
LICENSE NO.:	[REDACTED] D.O.		DATE & TIME OUT
LIC. STATE:	NY EXP [REDACTED]		DATE & TIME IN
INS COMPANY:	[REDACTED]		MILEAGE OUT
IS YOUR PERSONAL VEHICLE IN A SHOP FOR REPAIRS? Y N			MILEAGE IN
POLICY #:	EXP.		FUEL LEVEL OUT/IN 878 001 878 IN
EMPLOYER: REGIONAL		PHYSICAL DAMAGE WAIVER IS NOT INSURANCE	GASOLINE IS CUSTOMER RESPONSIBILITY
PHONE:			
ADDRESS:		P.D.W. This vehicle has physical damage waiver protection except _____ for which DRIVER agrees to pay for losses resulting from collision, theft or other incident, (excludes abuse and interior damage) \$ _____ per day or \$ _____ per week over and above the loaner charge	Regular 4 @ 50.00 day 200.00 Regular 9 @ 350.00 week 3,150.00 Net T&M 3,350.00
CITY/ST/ZIP:			Total Charges 3,350.00
ADD'L DRIVER:		By: X _____	DB 3,350.00 Total Due 3,350.00
LICENSE NO.:	D.O.B.		
LIC STATE:	EXP.		
INS COMPANY:			
POLICY #:	EXP.		
<b>WARNING</b>			
1. UNAUTHORIZED DRIVERS - This vehicle cannot be driven by any person other than Driver(s) listed above.		P.D.W. The Driver DOES NOT want Physical Damage Protection Coverage and accepts full responsibility for all damage to vehicle up to the full retail value regard less if resulting from collision, theft, or other incident.	
2. LOANER AREA RESTRICTION - This vehicle may be used only in the State(s) of _____ or a radius of _____ miles.		By: X _____ By: X _____	
3. IN CASE OF ACCIDENT - You may be held responsible for all damages if you fail to provide a police report.		<b>P.D.W. DISCLOSURE</b>	
4. D.W.I. - I assume all responsibility if I or anyone else is cited or convicted of driving under the influence of drugs or drunken driving.		I have read and understand the P.D.W. disclosure and exclusions as found on page 3, #14 of this Loaner Agreement or on the provided Addendum or Sticker to this Loaner Agreement pertinent to specific states.	
5. ALL PARKING TICKETS/TRAFFIC VIOLATIONS - Are the full responsibility of the driver(s).		By: X _____ By: X _____	
6. CLEANING/ DEODORIZING - Driver(s) will be charged if vehicle is returned excessively dirty or with unpleasant odors.		<b>CREDIT CARD AUTHORIZATION</b>	
7. Truck Loaner - Clearance Damage is not covered by PDW.		I agree to pay any additional charges that may occur while loaner car is in my possession such as, but not limited to, additional days, traffic violations, parking tickets, fuel, mileage, taxes, etc.	
GASOLINE IS CUSTOMERS RESPONSIBILITY			
<b>CREDIT CARD INFORMATION</b>			
[REDACTED] 01/01/2026 005		By: X _____ By: X _____	
		CHECKED OUT BY:	
		X _____	
		CHECKED IN BY:	
		X _____	
I AGREE TO THE TERMS AND CONDITIONS OF THIS LOANER AGREEMENT AND TO RETURN THE VEHICLE TO CORTESE ON OR BEFORE LOANER EXPIRATION DATE AND AT PLACE SPECIFIED.			I Agree to the terms & conditions of this loaner agreement and to return vehicle to Cortese on or before the loaner expiration date at a place specified. I have read & reviewed pages 2 & 3 of loaner contract.
X _____	X _____		
Driver's Signature	Additional Driver's Signature		

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		2C4RC1N79L [REDACTED]	42602	42616	08/21/23 07:38	11/08/23	[REDACTED]
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2020 CHRYSLER PACIFICA H						PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	165.0					No Charge
HOME	CELL	PHONE 3	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]	[REDACTED]			JOSEPH LIONETTI (103)			

Totals

	Amount
Total Amount Due	\$0.00

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X \_\_\_\_\_  
Customer Signature

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

X \_\_\_\_\_  
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON  
(DATE)



**MADISON**  
**CHRYSLER ~ JEEP**  
**DODGE ~ RAM**

203 Boston Post Rd  
 Madison, CT 06443  
 Phone: 203-245-0451  
 Fax: 203-318-8520  
 www.madisonchrysler.net

30106 PAL

		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		2C4RC1N79LF		42602	42616	08/21/23 07:38	11/08/23	
VEHICLE DESCRIPTION						TAG NO.	STATUS	
2020 CHRYSLER PACIFICA H							PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
		165.0					No Charge	
HOME	CELL	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
(585) 260-9889				JOSEPH LIONETTI (103)				

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	IAG		A38		Warranty	
Concern	General Concern [ Customer states vehicle will stall all the lights will come on ]					
Cause	TECH PERFORMED DIAGNOSTICS AND OPENED STAR CASE 102365056. CODE POA43-00 STORED IN SYSTEM.					
Correction	TECH REPLACED SINGLE INPUT ELECTRICALLY VARIABLE TRANSMISSION , ADJUSTED TOE, DRAINED AND FILLED COOLANT , FILLED TRANSMISSION FLUID.					

Part Number	Description	Qty.
68490840AC	.8MM PARTNONE	1
	CLEAN CORE	1
6104414AA	SCREW HEX H	2
68382486AA	BOLT HEX F	9
6511823AA	BOLT HEX F	2
6511821AA	BOLT HEX F	6
6503210	SCREW HEX F	1
6511822AA	BOLT HEX F	4
68163849AB	ANTIFREEZCOOLA	1
6509298AA	LOCK NUT	1
6509298AA	LOCK NUT	1
6509769AA	NUT	1

Warranty Claim Type: W	Authorization Code:	Service Cont No:
------------------------	---------------------	------------------



# MADISON

CHRYSLER - JEEP  
DODGE - RAM

203 Boston Post Rd  
Madison, CT 06443  
Phone: 203-245-0451  
Fax: 203-318-8520  
www.madisonchrysler.net

38

30106 PAL

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	RO NO.
[REDACTED]		2C4RC1N79LF [REDACTED]	42602	42614	08/21/23 07:38	[REDACTED]	[REDACTED]
VEHICLE DESCRIPTION						TAG NO.	
2020 CHRYSLER PACIFICA H						[REDACTED]	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED
[REDACTED]	[REDACTED]	165.0					08/21/2023 @ 09:15
HOME	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		RO COMMENT	
(585) 260-9889				JOSEPH LIONETTI (103)			

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond our control or any delays caused by unavailability of parts or delays in parts shipments. I hereby grant you and/or your employee

Original Estimate: \$

Authorized Add'l Repairs \$

585,729/3982

Add'l Repairs OK'D By:

Employee Receiving Authorization:

Specific Authorization Given

DIAGNOSIS CHARGE \$125 PER HOUR

Nathaniel Viano 3074  
@gmail.com  
Matti

s permission to operate the vehicle herein on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic

s lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto. In case payment of this bill shall not be made at maturity or upon default it is agreed that cost of collection and an attorney fee be added to the sum due and shall be paid as part thereof.

X

Line	Type	Op-Code	Tech
A	Customer	DIAG	

Concern General Concern [ Customer states vehicle will stall all the lights will come on ]

STAR case # [REDACTED]



# MOTOR VEHICLE LEMON LAW NOTICE AND NONCONFORMITY REPORT

Wisconsin Department of Transportation  
MV2691 5/20/2014

11-22

Demand for relief under Wis. Stat. s.218.0171

See Page 2 for Vehicle Defect and Repair Information

Pursuant to the Wisconsin Lemon Law, I am notifying the manufacturer identified below of the following: (check only one)

- My vehicle has been made available for repair at least 4 times for the same defect during its first year under warranty.
- My vehicle has been out of service at least 30 days because of one or more defects during its first year under warranty.
- During the first year of use my warranty expired on \_\_\_\_\_ (m/d/yyyy) when the vehicle reached \_\_\_\_\_ miles. My vehicle was out of service at least 4 times or for 30 days because of one or more defects prior to that date.

Vehicle Make <b>Chrysler</b>	Vehicle Model <b>Pacifica</b>	Vehicle Year <b>2022</b>	Vehicle Identification Number <b>2C4RC1L72N</b>
---------------------------------	----------------------------------	-----------------------------	--

Mileage of the Vehicle at the First Nonconformity <b>13139</b>	Purchase Price of the Motor Vehicle <b>\$51,780.91</b>
---	---

Name of Selling or Leasing Dealer or Leasing Company <b>Pischke Motors of West Salem</b>	Manufacturer <b>Chrysler</b>
---	---------------------------------

Address, City and State of Selling or Leasing Dealer or Leasing Company	Vehicle Delivery Date (m/d/yyyy) <b>10/7/2022</b>
---	--

Name of Financial Institution(s) that Financed or Leased Vehicle or that Have a Lien on Vehicle	
---	--

My vehicle has a defect(s) that substantially impairs its use, value or safety. I demand that the manufacturer give me one of the following:

- A comparable replacement vehicle and a refund of my collateral costs. (The manufacturer may, at its option, provide a complete refund of the full purchase price paid for the vehicle, plus any sales tax, finance charge, amount paid by the consumer at the point of sale and all collateral costs. This is to be provided within 45 days, except that 120 days shall be permitted for a vehicle having a gross vehicle weight rating or actual weight in excess of 10,000 pounds.)
- I purchased the vehicle and demand a refund of the full purchase price of the vehicle plus any sales tax, finance charge, amount paid by me at the point of sale and collateral costs, less a reasonable amount for use, calculated in accordance with Wis. Stat. ss.218.0171(2)(b)2.
- I leased the vehicle and demand a refund for the current value of the written lease be given to the motor vehicle lessor and to any holder of a perfected security interest in the vehicle, and a refund to me, the consumer, of all amounts I paid under the written lease plus any sales tax and collateral costs, less a reasonable allowance for use, calculated in accordance with Wis. Stat. ss.218.0171(2)(b)3.

Itemization of collateral costs and any other damages I have incurred in connection with vehicle repairs. (Examples include alternative transportation, rental care fees and towing costs. Attach additional pages if needed.) Describe:

Description of non-removable options that have been added to my vehicle after the sale, but not included in the vehicle purchase price. (Examples include sunroof, rustproofing, roof rack, pinstriping, etc. Attach additional pages if needed.) Describe:

Description of missing equipment or serious unrepaired vehicle damage. (Do not include normal wear and tear such as minor dents, scratches, pitted glass, soiled carpets, minor stains or tears. Attach additional pages if needed.) Describe:

I offer to return my motor vehicle and transfer title after the manufacturer meets my demand for Lemon Law relief. I hereby authorize the manufacturer to contact the financial institution(s) identified above for financing information needed to calculate a refund. Authorization expires 35 days from the date this document is executed. (see below).

**NOTICE FOR OWNERS OF A VEHICLE WITH A GROSS VEHICLE WEIGHT RATING OR ACTUAL WEIGHT IN EXCESS OF 10,000 POUNDS:** If you, as a heavy vehicle owner, enter into any negotiated written settlement with the manufacturer, you thereby waive all of your rights under the Wisconsin Lemon Law, Wis. Stat. s. 218.0171.

Owner Name (First, Middle, Last - Print) [Redacted]	Home (Area Code) Telephone Number (optional) [Redacted]
[Redacted] (if any)	Work (Area Code) Telephone Number (optional) [Redacted]

Address, City, State, ZIP Code [Redacted]	FAX (Area Code) Telephone Number (optional) [Redacted]
--	---

11/17/2023  
(Date - m/d/yyyy)

# MOTOR VEHICLE LEMON LAW NOTICE AND NONCONFORMITY REPORT *(continued)*

Wisconsin Department of Transportation MV2691

## VEHICLE DEFECT AND REPAIR INFORMATION

I have made my vehicle available to an authorized dealership for repair because of the defect(s) on these dates:

Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
09/09/2023	N/A			
Problems Reported Faulty transmission, new transmission is/has not been available.				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				

**We recommend you send this notice to the manufacturer by Certified Mail.  
Keep a copy for your records.**



U.S. POSTAGE IMI  
\$5.01  
FCML RDC 99  
Orig: 64601 MB  
Dest: 48321  
11/18/23  
2000052056



DU

CERTIFIED MAIL®



9589 0710 5270 0722 4535 32



Chrysler Customer Care  
PO Box 21-8004  
Auburn Hills, MI  
48321-8004





TIM (s94374b)

BRICKNER'S OF WAUSAU, INC  
2525 GRAND AVE  
WAUSAU, WI, 544036921

HOME	SALES	LEV READINESS	STELLANTIS FINANCIAL SERVICES	SERVICE CONTRACTS	SERVICE	PARTS	CUSTOMER EXPERIENCE	NETWORK	TRAINING	DCMAIL
------	-------	------------------	-------------------------------------	----------------------	---------	-------	------------------------	---------	----------	--------

DealerCONNECT > Parts > Parts / Order Inquiries > Part Status

Part Inquiry | **Part Status** | Order Status | Backorder | Cancellation Tracking | Promotion |  
 Status Code Reference

Part Summary | **Part Detail** | Part History | Shipper Inquiry | Part Status Tracking |

[What's New](#)

**THIS ORDER HAS BEEN UPGRADED**

Order Number:\*

Part Number:\*

Search Clear

\* - Required Field

Part Ordered: 68490840AC

**Part Attributes**

Part Noun: TRANSAXLE  
 Part Description:  
 Ruling:  
 Part Return Eligibility:  
 MSQ: 1

**Order Information**

Order Type: Daily  
 Order Status Description: CLOSED  
 Order Master Control Number: 93156461  
 Line Number: 1  
 Order Quantity: 1  
 Order Date: Sep 12, 2023  
 Delivery Option: DDS DELIVERY  
 Source: Ordered by Mopar

**Pricing Information**

Dealer Net: 4,390.00  
 Dealer Discount: 0.00  
 Price After Discount: 4,390.00  
 Tariff:

**Additional Information**

VIN: 2C4RC1L72NR207130

**Part Comments:**

Sep 12,2023; Part: 68490840AC; POA43RDER HAS BEEN UPGRA

**Backorder Upgraded ~~68490840AC~~ - Upgraded Order - \$7130\***

Quantity: 1 Shipper Number: 4878835 Current ETA: Dec 14,2023  
 Date: Nov 15,2023 Servicing PDC: 03191-MINNEAPOLIS  
 Description: BO UPGRADE , Order Upgraded to VOR

**Note:**

Thank you for your Business.

P 1446

X

I HEREBY AUTHORIZE the below repair work to be done along with necessary materials. You and your employees may operate the vehicle for purposes of inspection or delivery at my risk. An express mechanic's lien is acknowledged above vehicle to secure the amount of repairs thereto. You will not be held liable for loss or damage to vehicle or articles left in vehicle in case of theft, accident or any other cause beyond your control or for any delays caused by inability of parts or delays in parts shipments by the supplier or transporter.

TERMS: STRICTLY CASH

PHONE  TEXT  EMAIL

CONTACT VIA

Motor vehicle repair practices are regulated by chapter ATCP 132. Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

DO NOT WANT AN ESTIMATE

2. PLEASE PROCEED WITH REPAIRS BUT CALL BEFORE CONTINUING IF THE PRICE WILL BE

1. I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT NOT TO EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE

DATE TIME P.M. NO. CALLED NEW TOTAL EST.

NAME

IDENTIFY WORK AUTHORIZED BY

Your LATE CHARGE is computed by a single periodic rate of 1% per month (ANNUAL PERCENTAGE RATE OF 12%) on any outstanding balance at the end of a billing cycle.

NOTICE: CUSTOMER IS ENTITLED TO INSPECT OR RECEIVE ANY COMPONENTS, PARTS OR ACCESSORIES REPLACED OR REMOVED BY THE SHOP.

Do you want the replaced parts you are entitled to? YES  NO

WARRANTY: WAUSAU, INC., hereby warrants that the parts and labor used in the repair of your vehicle are warranted for the period of 12 months or 100,000 miles, whichever comes first. This warranty is limited to parts and labor. It does not cover wear and tear, misuse, or accidents. This warranty is void if the vehicle is used for commercial purposes or is involved in an accident. For more information, please contact your dealer.

CASH  CREDIT CARD  WARR.  CUST. PAY

DATE 09/11/2023 TIME 09:26 FROM 09/11/2023 CALL: 00 RYAN\

# RENTAL

NOTE: Don't r/f door @ write up

R/O	DATE	MILES	TECH TYPE	DESCRIPTION
				Vehicle Completed
				Customer Contacted

9/9/2023

WATDA

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(4) MPI 23 POINT VISUAL INSPECTION

(3) Safety Recall 03A - Loss of Motive Power \*\*

(2) RSU 23-044 22MY RU RADIO S26.17 USB SOFTWARE UPDATE \*\*

(1) GUEST STATES THAT WHEN DRIVING THE ENGINE/VEHICLE STALLED TWICE AT HIGHWAY SPEEDS, ADVISE

2525 GRAND AVENUE • WAUSAU, WI 54403-6993 PHONE (715) 842-4646 • PARTS (715) 849-2211

## BRICKNERS OF WAUSAU



www.bricknerfamily.com

Star 2



