

Request 12

State the number of each of the following that Ford has sold that may be used in the subject vehicles by component name, part number (both service and engineering/production), model and model year of the vehicle in which it is used and month/year of sale (*including the cut-off date for sales, if applicable*):

- a. Subject component;
- b. Any kits that have been released, or developed, by Ford for use in service repairs to the subject component/assembly.

For each component part number, provide the supplier's name, address, and appropriate point of contact (name, title, email, and telephone number). Also identify by make, model and model year, any other vehicles of which Ford is aware that contain the identical component, whether installed in production or in service, and state the applicable dates of production or service usage.

Answer

Ford service parts are sold in the U.S. to authorized Ford and Lincoln dealers. Ford has no means to determine how many of the service parts sold were installed on vehicles, the vehicle model or model year on which a particular part was installed, the reason for any given installation, or the purchaser's intended use of the components sold. This includes parts and or/kits provided for repairs done through a field service action.

Ford is providing the total number of Ford service replacement power steering pressure line and jumper line, by part number and year of sale, where available, in the file "RQ24-003 Request 12 – Response."

The high-pressure power steering line (service base part number 3A717) and jumper line (service base part number 3A719) used in the subject vehicles are sold in service as a kit and are not sold to service centers as individual parts. Ford's initial investigation into this concern found that an incomplete connection between the high-pressure power steering line and jumper line can occur due to side loading during initial installation of the quick-connect fitting as a result of ergonomic constraints while making the connection in Ford's assembly plant. Service parts are provided with the snap ring already engaged and the quick-connect feature is not used during service part installation.