

OASIS MESSAGES

FCSD is responsible for communicating a variety of vehicle and service information, such as warranty information for up to the past 360 days, Extended Service Plan part coverage information, and technical repair information, to North American Ford and Lincoln dealers. This information is communicated primarily through OASIS, which serves as an electronic link between Ford Motor Company and the dealers. OASIS covers all North American Ford and Lincoln-Mercury cars and light trucks, and medium and heavy-duty Ford trucks, for the ten most current model years. Technical diagnostic and repair information on OASIS is contained in Special Service Messages (SSMs) and Technical Service Bulletin (TSB) titles and brief summaries. It should be noted that dealers cannot access brief summaries.

SSMs and TSB titles are coded in OASIS by model year and vehicle line, and may be coded to other specific vehicle attributes (body style, engine code, or vehicle identification number) and one or more OASIS Service Code(s). The dealers with access to OASIS usually search for information on the database by entering a VIN and the applicable Service Codes. SSMs and TSB titles that become inactive or superseded continue to be accessible by Ford employees, but no longer are accessible by the dealers. Dealers also are able to determine the recalls applicable to a particular vehicle by searching a particular VIN in OASIS. Recall information available on OASIS cannot be searched by Service Codes.

In July 2011, FCSD launched a new coding system for OASIS. All active SSMs and TSB titles have been re-coded using the new OASIS coding system. All inactive and superseded SSMs and TSB titles are still maintained under the old coding system. In responding to this information request, Ford searched Global OASIS using both the new and old OASIS service codes for active, inactive, and superseded TSB titles and SSMs using the following search criteria:

Model Year: 2021-2022

Subject Vehicle: Ford E-350 and Ford E-450 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: Through April 17, 2024 (the date of this inquiry)

OASIS Service Code(s):

Code	Description
226***	Driver Aid & Information, Steering Wheel Controls, Controls, Appearance Driver Aid & Information, Steering Wheel Controls, Controls, Inoperative Driver Aid & Information, Steering Wheel Controls, Controls, Loose/Attachment Driver Aid & Information, Steering Wheel Controls, Controls, UNKNOWN Driver Aid & Information, Steering Wheel Controls, Performance, Inaccurate Driver Aid & Information, Steering Wheel Controls, Performance, Inoperative Driver Aid & Information, Steering Wheel Controls, Performance, UNKNOWN Driver Aid & Information, Steering Wheel Controls, UNKNOWN, UNKNOWN Driver Aid & Information, Steering Wheel Controls, Not Listed, UNKNOWN
2276**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Inoperative

	Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, UNKNOWN
2277**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Inoperative Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, UNKNOWN
227R**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Inoperative Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, UNKNOWN
660***	Stop/Steer/Ride, Stopping, Performance/Effectiveness, Always Stop/Steer/Ride, Stopping, Performance/Effectiveness, Cold Stop/Steer/Ride, Stopping, Performance/Effectiveness, Hot Stop/Steer/Ride, Stopping, Performance/Effectiveness, Inoperative Stop/Steer/Ride, Stopping, Performance/Effectiveness, Intermittent Stop/Steer/Ride, Stopping, Performance/Effectiveness, Sticks/Binds Stop/Steer/Ride, Stopping, Performance/Effectiveness, While Towing Stop/Steer/Ride, Stopping, Performance/Effectiveness, UNKNOWN Stop/Steer/Ride, Stopping, Lock up/Grab, Always Stop/Steer/Ride, Stopping, Lock up/Grab, Cold Stop/Steer/Ride, Stopping, Lock up/Grab, Hot Stop/Steer/Ride, Stopping, Lock up/Grab, Intermittent Stop/Steer/Ride, Stopping, Lock up/Grab, Sticks/Binds Stop/Steer/Ride, Stopping, Lock up/Grab, While Towing Stop/Steer/Ride, Stopping, Lock up/Grab, UNKNOWN Stop/Steer/Ride, Stopping, Pedal Feel, Excessive Effort Stop/Steer/Ride, Stopping, Pedal Feel, Long Travel Stop/Steer/Ride, Stopping, Pedal Feel, Spongy/Mushy Stop/Steer/Ride, Stopping, Pedal Feel, Sticks/Binds Stop/Steer/Ride, Stopping, Pedal Feel, UNKNOWN Stop/Steer/Ride, Stopping, Pulls, Always Stop/Steer/Ride, Stopping, Pulls, Cold Stop/Steer/Ride, Stopping, Pulls, Hot Stop/Steer/Ride, Stopping, Pulls, Intermittent Stop/Steer/Ride, Stopping, Pulls, Left Stop/Steer/Ride, Stopping, Pulls, Right Stop/Steer/Ride, Stopping, Pulls, UNKNOWN Stop/Steer/Ride, Stopping, Hill Brake Assist, Inoperative Stop/Steer/Ride, Stopping, Hill Brake Assist, Intermittent Stop/Steer/Ride, Stopping, Hill Brake Assist, UNKNOWN Stop/Steer/Ride, Stopping, UNKNOWN, UNKNOWN Stop/Steer/Ride, Stopping, Not Listed, UNKNOWN
662***	Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Excessive Effort Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Inoperative Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Loose/Attachment Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Power Control Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Sticks/Binds Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, Alignment Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, Appearance

	Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Over Bump Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Left Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Right Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Intermittent Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, High Speed Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Low Speed Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, While Towing Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Performance, Always Stop/Steer/Ride, Steering / Steering Wheel , Performance, Cold Stop/Steer/Ride, Steering / Steering Wheel , Performance, Hot Stop/Steer/Ride, Steering / Steering Wheel , Performance, Intermittent Stop/Steer/Ride, Steering / Steering Wheel , Performance, Excessive Effort Stop/Steer/Ride, Steering / Steering Wheel , Performance, Inoperative Stop/Steer/Ride, Steering / Steering Wheel , Performance, Sticks/Binds Stop/Steer/Ride, Steering / Steering Wheel , Performance, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , UNKNOWN, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Not Listed, UNKNOWN
6651**	Stop/Steer/Ride, Pedals/Lever, Brake, Loose/Attachment Stop/Steer/Ride, Pedals/Lever, Brake, Power Function Stop/Steer/Ride, Pedals/Lever, Brake, Spacing Stop/Steer/Ride, Pedals/Lever, Brake, Sticks/Binds Stop/Steer/Ride, Pedals/Lever, Brake, UNKNOWN
665Z00	Stop/Steer/Ride, Pedals/Lever, Not Listed, UNKNOWN
666***	Stop/Steer/Ride, Fluids, Steering, Overfill Stop/Steer/Ride, Fluids, Steering, Consumption Stop/Steer/Ride, Fluids, Steering, Visible Leak Stop/Steer/Ride, Fluids, Steering, Contamination Stop/Steer/Ride, Fluids, Steering, UNKNOWN Stop/Steer/Ride, Fluids, Brake Fluid, Overfill Stop/Steer/Ride, Fluids, Brake Fluid, Consumption Stop/Steer/Ride, Fluids, Brake Fluid, Visible Leak Stop/Steer/Ride, Fluids, Brake Fluid, Contamination Stop/Steer/Ride, Fluids, Brake Fluid, UNKNOWN Stop/Steer/Ride, Fluids, UNKNOWN, UNKNOWN Stop/Steer/Ride, Fluids, Not Listed, UNKNOWN
668***	Stop/Steer/Ride, Noise, Stopping, Cold Stop/Steer/Ride, Noise, Stopping, Hot Stop/Steer/Ride, Noise, Stopping, Intermittent Stop/Steer/Ride, Noise, Stopping, Over Bump Stop/Steer/Ride, Noise, Stopping, High Speed Stop/Steer/Ride, Noise, Stopping, Low Speed Stop/Steer/Ride, Noise, Stopping, While Turning Stop/Steer/Ride, Noise, Stopping, UNKNOWN Stop/Steer/Ride, Noise, Steering, Cold Stop/Steer/Ride, Noise, Steering, Hot Stop/Steer/Ride, Noise, Steering, Intermittent Stop/Steer/Ride, Noise, Steering, Over Bump Stop/Steer/Ride, Noise, Steering, High Speed Stop/Steer/Ride, Noise, Steering, Low Speed Stop/Steer/Ride, Noise, Steering, While Turning Stop/Steer/Ride, Noise, Steering, UNKNOWN Stop/Steer/Ride, Noise, Front, Cold Stop/Steer/Ride, Noise, Front, Hot

	<p>Stop/Steer/Ride, Noise, Front, Intermittent Stop/Steer/Ride, Noise, Front, Over Bump Stop/Steer/Ride, Noise, Front, High Speed Stop/Steer/Ride, Noise, Front, Low Speed Stop/Steer/Ride, Noise, Front, While Turning Stop/Steer/Ride, Noise, Front, UNKNOWN Stop/Steer/Ride, Noise, Rear, Cold Stop/Steer/Ride, Noise, Rear, Hot Stop/Steer/Ride, Noise, Rear, Intermittent Stop/Steer/Ride, Noise, Rear, Over Bump Stop/Steer/Ride, Noise, Rear, High Speed Stop/Steer/Ride, Noise, Rear, Low Speed Stop/Steer/Ride, Noise, Rear, UNKNOWN Stop/Steer/Ride, Noise, Tire, Always Stop/Steer/Ride, Noise, Tire, Cold Stop/Steer/Ride, Noise, Tire, Hot Stop/Steer/Ride, Noise, Tire, High Speed Stop/Steer/Ride, Noise, Tire, Low Speed Stop/Steer/Ride, Noise, Tire, Intermittent Stop/Steer/Ride, Noise, Tire, UNKNOWN Stop/Steer/Ride, Noise, UNKNOWN, UNKNOWN Stop/Steer/Ride, Noise, Not Listed, UNKNOWN</p>
<p>669***</p>	<p>Stop/Steer/Ride, Vibration, Stopping, Cold Stop/Steer/Ride, Vibration, Stopping, Hot Stop/Steer/Ride, Vibration, Stopping, Intermittent Stop/Steer/Ride, Vibration, Stopping, Over Bump Stop/Steer/Ride, Vibration, Stopping, High Speed Stop/Steer/Ride, Vibration, Stopping, Low Speed Stop/Steer/Ride, Vibration, Stopping, While Turning Stop/Steer/Ride, Vibration, Stopping, UNKNOWN Stop/Steer/Ride, Vibration, Steering, Cold Stop/Steer/Ride, Vibration, Steering, Hot Stop/Steer/Ride, Vibration, Steering, Intermittent Stop/Steer/Ride, Vibration, Steering, Over Bump Stop/Steer/Ride, Vibration, Steering, High Speed Stop/Steer/Ride, Vibration, Steering, Low Speed Stop/Steer/Ride, Vibration, Steering, While Turning Stop/Steer/Ride, Vibration, Steering, UNKNOWN Stop/Steer/Ride, Vibration, Front, Cold Stop/Steer/Ride, Vibration, Front, Hot Stop/Steer/Ride, Vibration, Front, Intermittent Stop/Steer/Ride, Vibration, Front, Over Bump Stop/Steer/Ride, Vibration, Front, High Speed Stop/Steer/Ride, Vibration, Front, Low Speed Stop/Steer/Ride, Vibration, Front, While Turning Stop/Steer/Ride, Vibration, Front, UNKNOWN Stop/Steer/Ride, Vibration, Rear, Cold Stop/Steer/Ride, Vibration, Rear, Hot Stop/Steer/Ride, Vibration, Rear, Intermittent Stop/Steer/Ride, Vibration, Rear, Over Bump Stop/Steer/Ride, Vibration, Rear, High Speed Stop/Steer/Ride, Vibration, Rear, Low Speed Stop/Steer/Ride, Vibration, Rear, UNKNOWN Stop/Steer/Ride, Vibration, Tire, Always Stop/Steer/Ride, Vibration, Tire, Cold Stop/Steer/Ride, Vibration, Tire, Hot</p>

	Stop/Steer/Ride, Vibration, Tire, High Speed Stop/Steer/Ride, Vibration, Tire, Low Speed Stop/Steer/Ride, Vibration, Tire, Intermittent Stop/Steer/Ride, Vibration, Tire, UNKNOWN Stop/Steer/Ride, Vibration, UNKNOWN, UNKNOWN Stop/Steer/Ride, Vibration, Not Listed, UNKNOWN
887000	Safe & Secure, Burnt/Melted, Not Listed, UNKNOWN
887100	Safe & Secure, Burnt/Melted, Underhood, UNKNOWN
887103	Safe & Secure, Burnt/Melted, Underhood, Appearance
887Z00	Safe & Secure, Burnt/Melted, Not Listed, UNKNOWN
888000	Safe & Secure, Visible Flame, UNKNOWN, UNKNOWN
888100	Safe & Secure, Visible Flame, Underhood, UNKNOWN
888Z00	Safe & Secure, Visible Flame, Not Listed, UNKNOWN
889000	Safe & Secure, Smoke/Odor, UNKNOWN, UNKNOWN
8891**	Safe & Secure, Smoke/Odor, Underhood, Cold Safe & Secure, Smoke/Odor, Underhood, Hot Safe & Secure, Smoke/Odor, Underhood, Intermittent Safe & Secure, Smoke/Odor, Underhood, UNKNOWN
889Z00	Safe & Secure, Smoke/Odor, Not Listed, UNKNOWN

OASIS 2 and Global OASIS are not capable of performing electronic word searches, so the search results are reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

The OASIS database also contains Broadcast Messages. Typically, these messages are directed to all dealerships and either are notifications of new SSMs/TSBs, or announcements with non-technical information (for example, "the Dealer Hotline will be closed today"). Broadcast Messages cannot be searched by OASIS service codes, and can be retrieved only while active (approximately 2 to 4 days). Ford has not undertaken to search for Broadcast Messages because Ford expects that any responsive information obtained with such a search generally would be non-substantive in nature or duplicative of the information obtained with the TSB title and SSM search described above.

INTERNAL SERVICE MESSAGES

FCSD, as part of its technical support activities, maintains fleet and technical telephone "hotlines." During the early stages of Ford's efforts to identify and resolve potential vehicle concerns, hotline personnel may draft Internal Service Messages (ISMs) in CQIS (prior to March 2020) or OASIS (beginning March 2020) for their internal use. The ISMs are assigned a CQIS "symptom code" (OASIS "service code") or category that generally reflects the nature of the concern. An ISM can form the basis for an oral response over the technical hotline to an inquiry from an individual dealer or fleet technician. The ISMs, however, are not made available electronically to fleets and dealers. Therefore, although ISMs are not "issued" to dealers like other OASIS messages, Ford is construing this request broadly to include ISMs that may be related to the alleged defect in the subject vehicles.

In responding to this information request, Ford searched CQIS and OASIS for active ISMs using the following search criteria:

Model Year: 2021-2022

Subject Vehicle: Ford E-350 and Ford E-450 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: Through April 17, 2024 (the date of this inquiry)

CQIS Symptom/OASIS Service Code(s):

Code	Description
226***	Driver Aid & Information, Steering Wheel Controls, Controls, Appearance Driver Aid & Information, Steering Wheel Controls, Controls, Inoperative Driver Aid & Information, Steering Wheel Controls, Controls, Loose/Attachment Driver Aid & Information, Steering Wheel Controls, Controls, UNKNOWN Driver Aid & Information, Steering Wheel Controls, Performance, Inaccurate Driver Aid & Information, Steering Wheel Controls, Performance, Inoperative Driver Aid & Information, Steering Wheel Controls, Performance, UNKNOWN Driver Aid & Information, Steering Wheel Controls, UNKNOWN, UNKNOWN Driver Aid & Information, Steering Wheel Controls, Not Listed, UNKNOWN
2276**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Inoperative Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Anti-lock brake System, UNKNOWN
2277**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Inoperative Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Brake System, UNKNOWN
227R**	Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Flashes Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Inoperative Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, Stays On Driver Aid & Information, Warning Indicators/Messages/Chimes, Steering, UNKNOWN
660***	Stop/Steer/Ride, Stopping, Performance/Effectiveness, Always Stop/Steer/Ride, Stopping, Performance/Effectiveness, Cold Stop/Steer/Ride, Stopping, Performance/Effectiveness, Hot Stop/Steer/Ride, Stopping, Performance/Effectiveness, Inoperative Stop/Steer/Ride, Stopping, Performance/Effectiveness, Intermittent Stop/Steer/Ride, Stopping, Performance/Effectiveness, Sticks/Binds Stop/Steer/Ride, Stopping, Performance/Effectiveness, While Towing Stop/Steer/Ride, Stopping, Performance/Effectiveness, UNKNOWN Stop/Steer/Ride, Stopping, Lock up/Grab, Always Stop/Steer/Ride, Stopping, Lock up/Grab, Cold Stop/Steer/Ride, Stopping, Lock up/Grab, Hot Stop/Steer/Ride, Stopping, Lock up/Grab, Intermittent Stop/Steer/Ride, Stopping, Lock up/Grab, Sticks/Binds Stop/Steer/Ride, Stopping, Lock up/Grab, While Towing Stop/Steer/Ride, Stopping, Lock up/Grab, UNKNOWN Stop/Steer/Ride, Stopping, Pedal Feel, Excessive Effort Stop/Steer/Ride, Stopping, Pedal Feel, Long Travel

	<p>Stop/Steer/Ride, Stopping, Pedal Feel, Spongy/Mushy Stop/Steer/Ride, Stopping, Pedal Feel, Sticks/Binds Stop/Steer/Ride, Stopping, Pedal Feel, UNKNOWN Stop/Steer/Ride, Stopping, Pulls, Always Stop/Steer/Ride, Stopping, Pulls, Cold Stop/Steer/Ride, Stopping, Pulls, Hot Stop/Steer/Ride, Stopping, Pulls, Intermittent Stop/Steer/Ride, Stopping, Pulls, Left Stop/Steer/Ride, Stopping, Pulls, Right Stop/Steer/Ride, Stopping, Pulls, UNKNOWN Stop/Steer/Ride, Stopping, Hill Brake Assist, Inoperative Stop/Steer/Ride, Stopping, Hill Brake Assist, Intermittent Stop/Steer/Ride, Stopping, Hill Brake Assist, UNKNOWN Stop/Steer/Ride, Stopping, UNKNOWN, UNKNOWN Stop/Steer/Ride, Stopping, Not Listed, UNKNOWN</p>
662***	<p>Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Excessive Effort Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Inoperative Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Loose/Attachment Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Power Control Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, Sticks/Binds Stop/Steer/Ride, Steering / Steering Wheel , Tilt/Telescope, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, Alignment Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, Appearance Stop/Steer/Ride, Steering / Steering Wheel , Appearance/Clear Vision, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Over Bump Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Left Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Right Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Intermittent Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, High Speed Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, Low Speed Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, While Towing Stop/Steer/Ride, Steering / Steering Wheel , Feel/Wander/Pull, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Performance, Always Stop/Steer/Ride, Steering / Steering Wheel , Performance, Cold Stop/Steer/Ride, Steering / Steering Wheel , Performance, Hot Stop/Steer/Ride, Steering / Steering Wheel , Performance, Intermittent Stop/Steer/Ride, Steering / Steering Wheel , Performance, Excessive Effort Stop/Steer/Ride, Steering / Steering Wheel , Performance, Inoperative Stop/Steer/Ride, Steering / Steering Wheel , Performance, Sticks/Binds Stop/Steer/Ride, Steering / Steering Wheel , Performance, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , UNKNOWN, UNKNOWN Stop/Steer/Ride, Steering / Steering Wheel , Not Listed, UNKNOWN</p>
6651**	<p>Stop/Steer/Ride, Pedals/Lever, Brake, Loose/Attachment Stop/Steer/Ride, Pedals/Lever, Brake, Power Function Stop/Steer/Ride, Pedals/Lever, Brake, Spacing Stop/Steer/Ride, Pedals/Lever, Brake, Sticks/Binds Stop/Steer/Ride, Pedals/Lever, Brake, UNKNOWN</p>
665Z00	<p>Stop/Steer/Ride, Pedals/Lever, Not Listed, UNKNOWN</p>
666***	<p>Stop/Steer/Ride, Fluids, Steering, Overfill Stop/Steer/Ride, Fluids, Steering, Consumption Stop/Steer/Ride, Fluids, Steering, Visible Leak Stop/Steer/Ride, Fluids, Steering, Contamination Stop/Steer/Ride, Fluids, Steering, UNKNOWN Stop/Steer/Ride, Fluids, Brake Fluid, Overfill Stop/Steer/Ride, Fluids, Brake Fluid, Consumption</p>

	Stop/Steer/Ride, Fluids, Brake Fluid, Visible Leak Stop/Steer/Ride, Fluids, Brake Fluid, Contamination Stop/Steer/Ride, Fluids, Brake Fluid, UNKNOWN Stop/Steer/Ride, Fluids, UNKNOWN, UNKNOWN Stop/Steer/Ride, Fluids, Not Listed, UNKNOWN
668***	Stop/Steer/Ride, Noise, Stopping, Cold Stop/Steer/Ride, Noise, Stopping, Hot Stop/Steer/Ride, Noise, Stopping, Intermittent Stop/Steer/Ride, Noise, Stopping, Over Bump Stop/Steer/Ride, Noise, Stopping, High Speed Stop/Steer/Ride, Noise, Stopping, Low Speed Stop/Steer/Ride, Noise, Stopping, While Turning Stop/Steer/Ride, Noise, Stopping, UNKNOWN Stop/Steer/Ride, Noise, Steering, Cold Stop/Steer/Ride, Noise, Steering, Hot Stop/Steer/Ride, Noise, Steering, Intermittent Stop/Steer/Ride, Noise, Steering, Over Bump Stop/Steer/Ride, Noise, Steering, High Speed Stop/Steer/Ride, Noise, Steering, Low Speed Stop/Steer/Ride, Noise, Steering, While Turning Stop/Steer/Ride, Noise, Steering, UNKNOWN Stop/Steer/Ride, Noise, Front, Cold Stop/Steer/Ride, Noise, Front, Hot Stop/Steer/Ride, Noise, Front, Intermittent Stop/Steer/Ride, Noise, Front, Over Bump Stop/Steer/Ride, Noise, Front, High Speed Stop/Steer/Ride, Noise, Front, Low Speed Stop/Steer/Ride, Noise, Front, While Turning Stop/Steer/Ride, Noise, Front, UNKNOWN Stop/Steer/Ride, Noise, Rear, Cold Stop/Steer/Ride, Noise, Rear, Hot Stop/Steer/Ride, Noise, Rear, Intermittent Stop/Steer/Ride, Noise, Rear, Over Bump Stop/Steer/Ride, Noise, Rear, High Speed Stop/Steer/Ride, Noise, Rear, Low Speed Stop/Steer/Ride, Noise, Rear, UNKNOWN Stop/Steer/Ride, Noise, Tire, Always Stop/Steer/Ride, Noise, Tire, Cold Stop/Steer/Ride, Noise, Tire, Hot Stop/Steer/Ride, Noise, Tire, High Speed Stop/Steer/Ride, Noise, Tire, Low Speed Stop/Steer/Ride, Noise, Tire, Intermittent Stop/Steer/Ride, Noise, Tire, UNKNOWN Stop/Steer/Ride, Noise, UNKNOWN, UNKNOWN Stop/Steer/Ride, Noise, Not Listed, UNKNOWN
669***	Stop/Steer/Ride, Vibration, Stopping, Cold Stop/Steer/Ride, Vibration, Stopping, Hot Stop/Steer/Ride, Vibration, Stopping, Intermittent Stop/Steer/Ride, Vibration, Stopping, Over Bump Stop/Steer/Ride, Vibration, Stopping, High Speed Stop/Steer/Ride, Vibration, Stopping, Low Speed Stop/Steer/Ride, Vibration, Stopping, While Turning Stop/Steer/Ride, Vibration, Stopping, UNKNOWN Stop/Steer/Ride, Vibration, Steering, Cold Stop/Steer/Ride, Vibration, Steering, Hot Stop/Steer/Ride, Vibration, Steering, Intermittent

	Stop/Steer/Ride, Vibration, Steering, Over Bump Stop/Steer/Ride, Vibration, Steering, High Speed Stop/Steer/Ride, Vibration, Steering, Low Speed Stop/Steer/Ride, Vibration, Steering, While Turning Stop/Steer/Ride, Vibration, Steering, UNKNOWN Stop/Steer/Ride, Vibration, Front, Cold Stop/Steer/Ride, Vibration, Front, Hot Stop/Steer/Ride, Vibration, Front, Intermittent Stop/Steer/Ride, Vibration, Front, Over Bump Stop/Steer/Ride, Vibration, Front, High Speed Stop/Steer/Ride, Vibration, Front, Low Speed Stop/Steer/Ride, Vibration, Front, While Turning Stop/Steer/Ride, Vibration, Front, UNKNOWN Stop/Steer/Ride, Vibration, Rear, Cold Stop/Steer/Ride, Vibration, Rear, Hot Stop/Steer/Ride, Vibration, Rear, Intermittent Stop/Steer/Ride, Vibration, Rear, Over Bump Stop/Steer/Ride, Vibration, Rear, High Speed Stop/Steer/Ride, Vibration, Rear, Low Speed Stop/Steer/Ride, Vibration, Rear, UNKNOWN Stop/Steer/Ride, Vibration, Tire, Always Stop/Steer/Ride, Vibration, Tire, Cold Stop/Steer/Ride, Vibration, Tire, Hot Stop/Steer/Ride, Vibration, Tire, High Speed Stop/Steer/Ride, Vibration, Tire, Low Speed Stop/Steer/Ride, Vibration, Tire, Intermittent Stop/Steer/Ride, Vibration, Tire, UNKNOWN Stop/Steer/Ride, Vibration, UNKNOWN, UNKNOWN Stop/Steer/Ride, Vibration, Not Listed, UNKNOWN
887000	Safe & Secure, Burnt/Melted, Not Listed, UNKNOWN
887100	Safe & Secure, Burnt/Melted, Underhood, UNKNOWN
887103	Safe & Secure, Burnt/Melted, Underhood, Appearance
887Z00	Safe & Secure, Burnt/Melted, Not Listed, UNKNOWN
888000	Safe & Secure, Visible Flame, UNKNOWN, UNKNOWN
888100	Safe & Secure, Visible Flame, Underhood, UNKNOWN
888Z00	Safe & Secure, Visible Flame, Not Listed, UNKNOWN
889000	Safe & Secure, Smoke/Odor, UNKNOWN, UNKNOWN
8891**	Safe & Secure, Smoke/Odor, Underhood, Cold Safe & Secure, Smoke/Odor, Underhood, Hot Safe & Secure, Smoke/Odor, Underhood, Intermittent Safe & Secure, Smoke/Odor, Underhood, UNKNOWN
889Z00	Safe & Secure, Smoke/Odor, Not Listed, UNKNOWN

The CQIS (or OASIS) database in which the ISMs reside is not capable of performing word searches, so the search results were reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

FIELD REVIEW COMMITTEE

Ford's Field Review Committee reviews all potential field service actions, including safety recalls and customer satisfaction programs, and recommends appropriate actions to corporate management. A Vehicle Service & Programs representative serves as Secretary to the Field Review Committee. Following approval of a field service action, the Vehicle Service & Programs Office prepares and launches the action. A representative copy of the

communication to Ford's dealers, fleets, and Regional offices announcing the field service action is maintained in the Field Review Committee files.