

Request 4

Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Ford used for organizing the documents. Describe in detail the search methods and search criteria used by Ford to identify the items in response to Request No. 2.

Answer

To the extent information in Request 4 is available for customer complaints, it is provided in the file "RQ24-003 Request 4 – Owner Report Files". A corresponding audio file for owner report CAS-44950730-C6Z0Q8 is provided in the file "RQ24-003 Request 4 – CAS-44950730-C6Z0Q8 WAV File."

To the extent information sought in Request 4 is available for field reports, it is provided in the file "RQ24-003 Request 4 – Field Report Files."

To the extent information sought in Request 4 is available for lawsuits and claims, it is provided in the file "RQ24-003 Request 4 – Lawsuits and Claims Data."

Detailed descriptions of the search methods and criteria, including all pertinent parameters, used to identify the items provided in response to Request 2 are described in the file "RQ24-003 Request 4 – Search Criteria."