

Request 3

Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information

- a) Ford's file number or other identifier used;
- b) The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
- c) Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
- d) Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
- e) Vehicle's 17-character VIN;
- f) Vehicle's make, model and model year (please use distinct fields for each data type);
- g) Subject component part number and design version installed as original equipment;
- h) Vehicle type if known (cutaway, van, RV, school bus, etc);
- i) Vehicle's mileage at time of incident (numeric data type);
- j) Incident date (MM/DD/YYYY);
- k) Report or claim date (MM/DD/YYYY);
- l) Whether a crash is alleged;
- m) Whether a fire is alleged;
- n) Whether property damage is alleged;
- o) Number of alleged injuries, if any; and
- p) Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2010 and Microsoft Excel, or a compatible format, entitled "REQUEST NUMBER TWO DATA." A pre-formatted data collection file, which provides further details regarding this submission, will be provided to you.

Answer

Ford is providing owner and field reports in the database contained in the file "RQ24-003 REQUEST NUMBER TWO DATA" in response to Request 3. To the extent information sought in Request 3 is available for owner and field reports, it is provided in the database. To the extent information sought in Request 3 is available for lawsuits and claims, it is provided in the Log of Lawsuits and Claims provided in the file titled "RQ24-003 REQUEST NUMBER TWO Log."

NHTSA has requested Ford to provide the date the incident occurred for each complaint, report, claim, notice, or matter. This is not data that Ford routinely captures or uses. Based on our review, we are providing incident date information in instances where the customer provides explicit information regarding when the incident occurred. We are not inferring the incident date based on other documents or attachments.