



MARKET VALUATION REPORT

Prepared for ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY



REPORT SUMMARY

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)



CLAIM INFORMATION

Owner	[REDACTED] NC [REDACTED]
Loss Vehicle	2018 Chrysler Pacifica Hybrid Touring Plus FWD
Loss Incident Date	[REDACTED]
Claim Reported	02/27/2024

The CCC ONE® Market Valuation Report reflects CCC Intelligent Solutions Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY.

Loss vehicle has 15% fewer than average mileage of 102,900.



INSURANCE INFORMATION

Report Reference Number	[REDACTED]
Claim Reference	[REDACTED]
Adjuster	Kalin, Dawn
Odometer	87,235
Last Updated	02/29/2024 05:36 AM



VALUATION SUMMARY

Base Vehicle Value	\$ 21,710.00
Adjusted Vehicle Value	\$ 21,710.00
Vehicular Tax (3%)	+ \$ 651.30
Tax reflects applicable state, county and municipal taxes.	
Title, Registration and Other Fees*	+ \$ 77.50
Total	\$ 22,438.80

Adjustments indicated with an Asterisk (*) have been determined by ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY and have been added here for convenience. The fees provided may be based on preset values provided by ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY. Please refer to Taxes and Fees for more information.

The total may not represent the total of the settlement as other factors (i.e. other applicable fees) may need to be taken into account.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology.....	2
Vehicle Information.....	3
Vehicle Condition.....	6
Taxes and Fees.....	7
Comparable Vehicles.....	8
Valuation Notes.....	10
Supplemental Information.....	11

VALUATION METHODOLOGY

How was the valuation determined?



CLAIM INSPECTION

ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.



SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.



CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information



VEHICLE INFORMATION

VEHICLE DETAILS

Location	[REDACTED] NC [REDACTED]
VIN	[REDACTED]
Year	2018
Make	Chrysler
Model	Pacifica
Trim	Hybrid Touring Plus
Body Style	FWD
Body Type	Van
Engine -	
Cylinders	6
Displacement	3.6L
Fuel Type	Hybrid
Carburation	Sequential MPI
Transmission	Automatic Transmission
Curb Weight	4987 lbs

VEHICLE ALLOWANCES

Odometer	87,235	+ 1,789
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Options

Power Trunk/Liftgate	Reported	+ 250
Navigation System	Reported	+ 400
Entertainment Center	Reported	+ 300
CD Player	Reported	+ 75
Parking Sensors	Reported	+ 100
Blind Spot Detection	Reported	+ 200

Reported* Option(s) added after initial valuation

VEHICLE HISTORY SUMMARY

CCC VINguard®	1 Collision Estimate	11/15/2021
Experian AutoCheck	No Title Problem Found	
Insurance Services Organization/ National Insurance Crime Bureau	3 Records Found	
National Highway Traffic Safety Administration	5 Recalls	

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration



VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	87,235	
Transmission	Automatic Transmission	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Driver Seat	✓
	Power Trunk/Liftgate	📄
	Dual Power Sliding Doors	✓
Decor/Convenience	Air Conditioning	✓
	Climate Control	✓
	Dual Air Conditioning	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Navigation System	📄
	Entertainment Center	📄
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	✓
Seating	Cloth Seats	✓
	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	3rd Row Seat	✓
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓

To the left is the equipment of the loss vehicle that ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📄 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

VEHICLE INFORMATION

VEHICLE EQUIPMENT

	CD Player	
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera	✓
	Parking Sensors	
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Blind Spot Detection	
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Privacy Glass	✓
	Fog Lamps	✓
	Rear Spoiler	✓
	Rear Window Wiper	✓
	Clearcoat Paint	✓
	Metallic Paint	
Other - Trucks	California Emissions	✓



VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Carpets	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Dashboard	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Headliner	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
EXTERIOR			
Sheet Metal	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Trim	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Paint	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Glass	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
MECHANICAL			
Engine	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Transmission	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
TIRES			
Front Tires	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Rear Tires	PRIVATE OWNER	blind total loss due to fire and sand will be unable to prior condition	\$ 0
Total Condition Adjustments			\$ 0

ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Private Owner condition. These dollar adjustments are based upon interviews with dealerships across the United States.



TITLE, REGISTRATION AND OTHER FEES*

VEHICLE FEES

Zip:	27106
Zip+4:	4280
Plates are:	Transferable
Salvage retained by:	Insurance Carrier
Third Party Vehicle:	No

Title Fees

Certificate of Title	\$ 56.00
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Registration Fees

Registration Transfer	\$ 21.50
Total Title, Registration and Other Fees	\$ 77.50

Fees listed have been identified to be applicable for reimbursement by the ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY based on information provided by ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY. Fees may include title, registration, license plate transfer and other related state/jurisdictional fees.

Fees are determined by vehicle attributes, provided by the Insurance company, including, but not limited to, vehicle type, size, weight, primary usage, vehicle salvaged, or owner retained.

Reference links are provided for informational purposes only. The links and content contained in the links are not produced, maintained or affiliated with CCC, and CCC bears no responsibility for the content provided therein.

*One or more inputs may be based on the following preset values provided by ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY. Any updates to these inputs are reflected both in the Valuation Notes section and under Vehicle Fees on this page.

Salvage retained by : Carrier
Plates are : Transferable

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Odometer	87,235	98,644	41,979	51,172
Automatic Transmission	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Trunk/Liftgate	✓	✓	✓	✓
Dual Power Sliding Doors	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Dual Air Conditioning	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Navigation System	✓	✗	✗	✗
Entertainment Center	✓	✓	✗	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Home Link	✗	✓	✓	✓
Remote Starter	✗	✓	✓	✓
Cloth Seats	✓	✗	✗	✗
Bucket Seats	✓	✓	✗	✗
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✗	✓	✓	✓
Heated Seats	✗	✓	✓	✓
3rd Row Seat	✓	✓	✓	✓
Captain Chairs (4)	✗	✗	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✗	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓

Comp 1 Updated Date: 12/01/2023

2018 Chrysler Pacifica Hybrid Touring

L Fwd 6 3.6l Hybrid Sequential Mpi

VIN [REDACTED]

Dealership Lee Nissan

Telephone (252) 237-4400

Source Dealer Ad

Stock # U189187

Distance from Winston Salem, NC

134 Miles - Wilson, NC

Comp 2 Updated Date: 02/27/2024

2018 Chrysler Pacifica Hybrid Touring

L Fwd 6 3.6l Hybrid Sequential Mpi

VIN [REDACTED]

Dealership Carmax Raleigh

Telephone (919) 239-7670

Source Truecar

Stock # 25232405

Distance from Winston Salem, NC

92 Miles - Raleigh, NC

Comp 3 Updated Date: 02/27/2024

2018 Chrysler Pacifica Hybrid Touring

L Fwd 6 3.6l Hybrid Sequential Mpi

VIN [REDACTED]

Dealership Carmax Jacksonville (nc)

Telephone (910) 388-0108

Source Truecar

Stock # 25097367

Distance from Winston Salem, NC

189 Miles - Jacksonville, NC

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

¹The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
4-wheel Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Backup Camera	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Blind Spot Detection	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Body Side Moldings	✗	✓	✓	✓
Privacy Glass	✓	✓	✓	✓
Fog Lamps	✓	✓	✓	✓
Luggage/Roof Rack	✗	✓	✓	✓
Rear Spoiler	✓	✓	✓	✓
Rear Window Wiper	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Metallic Paint	✓	✗	✗	✗
California Emissions	✓	✓	✓	✓

compared to in the Vehicle Condition section.

List Price \$ 21,998 \$ 27,998 \$ 25,998

Adjustments:

Make/Model/Trim	- \$ 1,025	- \$ 1,025	- \$ 1,025
Options	+ \$ 950	+ \$ 1,190	+ \$ 815
Mileage	+ \$ 1,249	- \$ 4,059	- \$ 3,239
Condition ¹	- \$ 1,579	- \$ 1,579	- \$ 1,579

Adjusted Comparable Value \$ 21,593 \$ 22,525 \$ 20,970



VALUATION NOTES

02/29/2024 05:36 - POADJ CHANGE REQUESTED BY [REDACTED]

02/29/2024 05:36 - Pre/Post Tax data modified after Valuation

02/29/2024 05:36 - User has changed one or more of the below mentioned items:

Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

02/29/2024 05:36 - LossCategoryCode changed, Old : COMPREHENSIVE with New :
LIABILITY

This Market Valuation Report has been prepared exclusively for use by ALLSTATE
PROPERTY AND CASUALTY INSURANCE COMPANY, and no other person or entity
is entitled to or should rely upon this Market Valuation Report and/or any of its contents.
CCC is one source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value
include North Carolina Administrative
Code Section 11-04.0418.

SUPPLEMENTAL INFORMATION



VEHICLE HISTORY INFORMATION

VINGUARD®

VINGUARD® Message: VINGUARD has decoded this VIN without any errors

ISO Vehicle History:

Number of times reported to ISO: 3

ISO's file number:

Loss date:

Phone:

Claim ref:

Loss date:

Phone:

Claim ref:

Loss date:

Phone:

Claim ref:

Collision History Information:

COLLISION INCIDENT REPORTED BY NORTH CAROLINA FARM BUREAU ON

Claim #: NC

Repair Estimate: 9423.49

Miles: 047165

Damage Location: LEFT FRONT

UNKNOWN

SUPPLEMENTAL INFORMATION



EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK

RESULTS FOUND

Abandoned	✓	No Abandoned Record Found
Damaged	✓	No Damaged Record Found
Fire Damage	✓	No Fire Damage Record Found
Grey Market	✓	No Grey Market Record Found
Hail Damage	✓	No Hail Damage Record Found
Insurance Loss	✓	No Insurance Loss Record Found
Junk	✓	No Junk Record Found
Rebuilt	✓	No Rebuilt Record Found
Salvage	✓	No Salvage Record Found

EVENT CHECK

RESULTS FOUND

NHTSA Crash Test Vehicle	✓	No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓	No Frame Damage Record Found
Major Damage Incident	✓	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓	No Odometer Problem Record Found
Recycled	✓	No Recycled Record Found
Water Damage	✓	No Water Damage Record Found
Salvage Auction	✓	No Salvage Auction Record Found

VEHICLE INFORMATION

RESULTS FOUND

Accident	📄	Accident Record Found
Corrected Title	✓	No Corrected Title Record Found
Driver Education	✓	No Driver Education Record Found
Fire Damage Incident	✓	No Fire Damage Incident Record Found
Lease	✓	No Lease Record Found
Lien	✓	No Lien Record Found
Livery Use	✓	No Livery Use Record Found
Government Use	✓	No Government Use Record Found
Police Use	✓	No Police Use Record Found
Fleet	✓	No Fleet Record Found
Rental	✓	No Rental Record Found
Fleet and/or Rental	✓	No Fleet and/or Rental Record Found
Repossessed	✓	No Repossessed Record Found
Taxi use	✓	No Taxi use Record Found
Theft	✓	No Theft Record Found
Fleet and/or Lease	✓	No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓	No Emissions Safety Inspection Record Found
Duplicate Title	✓	No Duplicate Title Record Found

CCC provides ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY information reported by Experian regarding the 2018 Chrysler Pacifica

This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND :

- ✓ No Event Found
- 🚫 Event Found
- 📄 Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

INFORMATION FOUND

AutoCheck found additional information on this vehicle. These records will provide more history for this loss vehicle

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

SUPPLEMENTAL INFORMATION



FULL HISTORY REPORT RUN DATE: 02/29/2024

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
05/24/2018	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal
09/12/2018	WINSTON SALEM, NC	90	Motor Vehicle Dept.	Title (Lien Reported)
05/29/2019	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal
06/02/2020	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal
05/27/2021	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal
09/22/2021	WINSTON SALEM, NC		Damage Report	Accident or Damage Reported
09/22/2021			Damage Report	Vehicle Damage Reported
09/22/2021			Damage Report	Left Side Damage or Repair Reported
09/22/2021			Damage Report	Damage or Repair to Hood Reported
09/22/2021			Damage Report	Damage or Repair to Wheels Reported
09/22/2021			Damage Report	Damage or Repair to Fender Reported
05/31/2022	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal
06/07/2023	WINSTON SALEM, NC		Motor Vehicle Dept.	Registration Event/ Renewal

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

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SUPPLEMENTAL INFORMATION

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

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SUPPLEMENTAL INFORMATION



NHTSA VEHICLE RECALL

NHTSA Campaign ID : 18V524000**Mfg's Report Date :** AUG 08, 2018**Component :** ELECTRICAL SYSTEM:WIRING:FRONT UNDERHOOD**Potential Number Of Units Affected :** 12779

Summary : Chrysler (FCA US LLC) is recalling certain 2018 Jeep Renegade, Compass and Grand Cherokee, RAM 1500 and Promaster, Fiat 500x, Dodge Journey, Challenger, Charger and Durango and Chrysler 300x vehicles, 2017-2018 Jeep Wrangler, Dodge Grand Caravan and Chrysler Town and Country vehicles and 2018-2019 Jeep Cherokee and 2018 Chrysler Pacifica and Pacifica Hybrid vehicles. The powertrain control module may be equipped with a voltage regulator chip in the circuit board that may fail, causing a stall or a no start condition.

Consequence : A vehicle stall can increase the risk of a crash.

Remedy : Chrysler will notify owners, and dealers will replace the powertrain control module, free of charge. The recall began October 2, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is U87.

Manufacturer Recall No. : U87**NHTSA Campaign ID :** 19V143000**Mfg's Report Date :** FEB 27, 2019**Component :** SUSPENSION:FRONT:CONTROL ARM:LOWER ARM**Potential Number Of Units Affected :** 47771

Summary : Chrysler (FCA US LLC) is recalling certain 2018 Chrysler Pacifica and Pacifica hybrid vehicles. The right front lower control arm may separate from the steering knuckle.

Consequence : A control arm separation could increase the risk of a crash.

Remedy : Chrysler will notify owners, and dealers will inspect the right front knuckle and lower control arm for damage, replacing the components as necessary. The right front lower control arm knuckle pinch bolt will be replaced with a larger-diameter pinch bolt. These repairs will be performed free of charge. The recall began April 26, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V15.

Dates Of Manufacture : OCT 31, 2017 to FEB 27, 2018**Manufacturer Recall No. :** V15**NHTSA Campaign ID :** 18V740000**Mfg's Report Date :** OCT 18, 2018**Component :** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL:CATALYTIC CONVERTOR

The National Highway Traffic Safety Administration has issued 5 safety related recall notices that may apply to the above valued vehicle.

SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : 10260

Summary : Chrysler (FCA US LLC) is recalling certain 2017-2018 Chrysler Pacifica Plug-in Hybrid Electric vehicles (PHEV). After the vehicle has been operating in PHEV propulsion mode, the gas-fueled engine may not restart properly resulting in unburned fuel entering the exhaust catalyst.

Consequence : The improperly started engine could result in a loss of motive power increasing the risk of a crash or the unburned fuel in the catalyst may ignite increasing the risk of a fire.

Remedy : FCA will notify owners, and dealers will update the powertrain controller module software, and inspect and replace the catalytic converter as necessary, free of charge. The recall began November 15, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is U94.

Dates Of Manufacture : AUG 15, 2016 to AUG 06, 2018

Manufacturer Recall No. : U94

NHTSA Campaign ID : 20V334000

Mfg's Report Date : JUN 08, 2020

Component : ELECTRICAL SYSTEM:12V/24V/48V BATTERY:CABLES

Potential Number Of Units Affected : 23079

Summary : Chrysler (FCA US LLC) is recalling certain 2017-2020 Pacifica Plug-in Hybrid Electric Vehicles ("PHEV"). The 12 volt isolator post located behind the driver's seat may develop high resistance.

Consequence : A high resistance electrical connection may result in the connection overheating, increasing the risk of a fire with the vehicle on or off.

Remedy : FCA will conduct a voluntary safety recall on affected vehicles to increase the torque and install a waterproof gasket to the 12v isolator post, the post will also be inspected for signs of contamination. In the event the post is compromised, the 12v isolator post and associated cables will be replaced. Until the final remedy is available, customers should bring their vehicles to dealers for an interim inspection of this joint. The recall remedy is currently under development. FCA US LLC will notify owners, and dealers will perform an interim inspection of this joint. If the inspection indicates the joint is compromised, owners will receive a loaner vehicle, until a final remedy is developed. Interim notifications are expected to begin around June 22, 2020. The recall began July 30, 2020. Owners may contact FCA US LLC customer service at 1-800-853-1403. FCA US LLC's number for this recall is W46. Note: Consumers are advised to exercise the following precautions until the vehicle has...

Manufacturer Recall No. : W46

NHTSA Campaign ID : 22V077000

Mfg's Report Date : FEB 10, 2022

Component : HYBRID PROPULSION SYSTEM

Potential Number Of Units Affected : 16741

SUPPLEMENTAL INFORMATION

Summary : Chrysler (FCA US, LLC) is recalling certain 2017-2018 Pacifica Plug-In Hybrid Electric Vehicles (PHEV). A vehicle fire can occur when parked, even with the ignition in the "Off" position.

Consequence : A vehicle fire increases the risk of injury.

Remedy : Owners are advised not to recharge their vehicles, and to park outside and away from structures, until they are repaired. Dealers will update the high voltage battery pack control module (BPCM) software. In addition, dealers will inspect and if necessary, replace the battery pack assembly. Repairs will be performed free of charge. Interim letters, informing owners of the safety risk were mailed on February 25, 2022. Final owner notification letters were mailed October 6, 2022. Owners may contact FCA US LLC customer service at 1-800-853-1403. FCA US LLC's number for this recall is Z11.

Manufacturer Recall No. : Z11