

October 5, 2023

CHRYSLER
1000 CHRYSLER DR
AUBURN HILLS, MI, 48326-2778

Subrogation Services
PO Box 106173
Atlanta GA 30348-6173

RE: Claim Number:
Our Insured:
Date of Loss:
Your Policy Number:
Your Claim Number:



To Whom It May Concern:

Please advise the status of our subrogation claim.

Your prompt reply will be appreciated.

If you have questions or need assistance, call me at (877) 787-8276 Ext. 2059448001.

Sincerely,

Stephanie Holt
Claim Associate
(877) 787-8276 Ext. 2059448001
statefarmfireclaims@statefarm.com

For your protection, when emailing State Farm, please do not include sensitive personal information such as Social Security Number, credit/debit card number (financial account number), driver's license number, or health/medical information in an email. Please contact us at (877) 787-8276 Ext. 2059448001 to discuss sensitive information.

State Farm Fire and Casualty Company

Enclosures Subrogation Demand Letter

Other insurance carriers with access to st8.fm/oic-self-service can check for claims and review claim status online, including some payment details such as issue date, status, and amount. They can also view principal damage information and upload documents for an open claim. All insurance carriers can file an auto claim online on statefarm.com/claims.

August 9, 2023

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Chrysler
Attn: Jay Susala, Special Investigations
1000 Chrysler Dr
Auburn Hills MI 48326-2778

Subrogation Services
PO Box 106173
Atlanta GA 30348-6173

RE: Claim Number: [REDACTED]
Date of Loss: [REDACTED]
Our Insured: [REDACTED]
Type of Loss: Fire
Loss Location: [REDACTED]
Amount State Farm Paid: \$44,192.49
Insured's Deductible: \$3,620.00
Total Claim Amount: \$47,812.49

State Farm is seeking 100% of the total claim Amount Payable to State Farm:
\$47,812.49

To Whom It May Concern:

Our insured incurred a loss caused by a faulty 2017 Chrysler Pacifica Hybrid made by your company. We have paid our insured's loss and are looking for reimbursement of the amount shown above. Here is additional information regarding your product.

Product: 2017 Chrysler Pacifica Hybrid
Model: VIN [REDACTED]
Serial Number:
Date of Purchase: 2017

You may contact us to make arrangements to inspect the product.

If you have liability insurance, please refer this letter to your insurance company and provide us with your insurance information.

If you do not have insurance or are self-insured, please contact me to discuss arrangements for paying this claim.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any

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purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Your cooperation is appreciated.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

Sincerely,

Stephanie Holt
Claim Associate
(877) 787-8276 Ext. 2059448001
Fax: (866) 847-0049

State Farm Fire and Casualty Company

Enclosures: Supports