



INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

Liberty Mutual Agency Corporation  
PO Box 5014  
Scranton, PA 18505-5014  
Phone: (949) 860-6037  
Fax: (888) 268-8840

December 14, 2021

Chrysler  
PO Box 21-8004  
Auburn Hills, MI 48321-8004

Our Insured: [REDACTED]  
Our Claim No: [REDACTED]  
Date of Loss: [REDACTED]  
Loss Location: [REDACTED], CA [REDACTED]  
Claim Amount: 1 M+

Our policyholder has submitted a claim for fire damage to her home. Her 2018 Chrysler Pacifica exploded while it was being charged. There is significant damage to the home, contents and vehicle. VIN [REDACTED]. This letter is to place your company on notice of a possible claim and request yours and your carrier's participation in an inspection of the vehicle before it is moved from the scene. We will hold the scene through 12/29/21.

Please report this matter to your insurance carrier.

We appreciate your cooperation and look forward to hearing from you. If you have any questions regarding this claim, please contact me.

Sincerely,

Betty Hao  
Liberty Insurance Corporation  
949-860-6037  
[betty.hao@libertymutual.com](mailto:betty.hao@libertymutual.com)