

2017-2024 Chrysler Pacifica PHEV Investigation Chronology	
Date	Event
2017 April 2024	FCA US collected and analyzed over 119 whole vehicles/ battery packs/ related components/ scan reports - all inventoried in response to Q10.
8/31/2021	FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance organization opened an investigation as a result of detecting a potential trend in fires in certain Chrysler Pacifica PHEVs.
September 2021	From September 2021, to January 2022, FCA US repurchased two vehicles for origin and cause investigation. The cause of these fires is under investigation.
October 2021	Start of weekly meetings between Stellantis and LGES on root cause investigation. Weekly meetings continue to present day.
2/6/2022	FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.
2/11/2022	Part 573 Safety Recall Report filing (STLA/FCA US Recall No.: Z11, NHTSA Recall No.: 22V-077)
4/14/2022	Initial software release of implementation of 3 new Advanced Diagnostics into the Chrysler Pacifica PHEV battery pack software - this new software evolves across 2022 and eventually becomes remedy for Z11
6/24/2022	Start of captive fleet vehicle validation of Chrysler Pacifica PHEV battery pack software with 3 new Advanced Diagnostics
8/9/2022	Final software release (version 22.31.2, P/N: 68394027AK) of implementation of 3 new Advanced Diagnostics into the RU PHEV battery pack software - this the remedy for Z11
9/23/2022	End of captive fleet vehicle validation of Chrysler Pacifica PHEV battery pack software with 3 new Advanced Diagnostics
9/29/2022	Release to service - software remedy for Z11 (version 22.31.2, P/N: 68394027AK)
9/11/2023	Workshop held at LGES location with Stellantis attending for root cause investigation
1/23/2024	Workshop held at LGES location with Stellantis attending for root cause investigation
4/26/2024	As of April 26, 2024, FCA US has conducted more than 30 origin and cause investigations relating to the high voltage battery fires. This includes origin and cause investigations, battery removal and battery teardowns.