

FORD MOTOR COMPANY (FORD) RESPONSE TO PE24-030 PART 1

Request 7

Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions, diagnostic trouble codes and diagnostic trouble code descriptions applicable to the alleged defect in the subject and peer vehicles.

State whether the diagnostic trouble codes are automatically reported to the warranty database electronically or manually entered the warranty database by a claims administrator.

Answer

Information applicable to specific claims as requested above can be found in the file titled "PE24-030 Part 1_Request 7_Codes."

The file provides a list of all labor operations, labor operation descriptions, problem codes, problem code descriptions, diagnostic trouble codes, and diagnostic trouble code descriptions that may be applicable to the alleged defect in the subject and peer vehicles.

Diagnostic trouble codes are manually entered into the warranty database by the claims administrator.