

## FORD MOTOR COMPANY (FORD) RESPONSE TO PE24-030 PART 1

Request 3

Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

- a. Ford's file number or other identifier used
- b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.)
- c. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type)
- d. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type)
- e. Vehicle's 17-character VIN
- f. Vehicle's make, model and model year (please use distinct fields for each data type)
- g. Vehicle's mileage at time of incident (numeric data type)
- h. Incident date (MM/DD/YYYY)
- i. Report or claim date (MM/DD/YYYY)
- j. Whether an inverted or upside-down image is alleged
- k. Whether a Diagnostic Trouble Code (DTC) is indicated, if so, list DTC
- l. Whether a crash is alleged
- m. Whether property damage is alleged
- n. Number of alleged injuries, if any
- o. Number of alleged fatalities, if any

Provide this information in Microsoft Excel 2010, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

Answer

In response to Request 3, Ford is providing owner and field reports in the files titled:

- PE24-030 Part 1 REQUEST NUMBER TWO DATA SUBJECT 2019 Flex\_amendment.xlsx
- PE24-030 Part 1 REQUEST NUMBER TWO DATA PEER 2015 -2018 Flex\_amendment.xlsx
- PE24-030 Part 1 REQUEST NUMBER TWO DATA PEER 2019 FIESTA.xlsx
- PE24-030 Part 1 REQUEST NUMBER TWO DATA PEER 2019 TAURUS.xlsx
- PE24-030 Part 1 REQUEST NUMBER TWO DATA PEER 2019 MKT\_amendment.xlsx

The amended files have removed GSAR warranty claims from the list and have aligned to the responsive claim count values aligning to the total count summary in request 2.

To the extent information sought in Request 3 is available for owner and field reports, it is provided in the database.