

Warranty Claim Report

Vehicle Information

VIN	[REDACTED]	Year	2021	Body	392	- JEEP WRANGLER UNLIMITED RUBICON	
Build Date	12/02/2021	Plant	TOLEDO ASSEMBLY PLANT NORTH	Coverage Code		180	

Claim Information

Claim #	[REDACTED]	InService Date	03/29/2022
Claim Type	F - Service Contract	Repair Date	11/07/2024
Claim Status	Paid	Mileage (Miles)	33,367
Expense			
Labor	\$112.00	Sublet	\$284.12
Part	\$0.00	Total Paid	\$396.12

Dealer Information

Code	[REDACTED]	Name	[REDACTED]	Zone	DK	KUWAIT
Address	[REDACTED]					

Condition Information

Condition	Failure	Failure Desc	Part Number	Part Name	Quantity	Failed	Expense	Expense
[REDACTED]	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED] A	OIL	8	X	93.36	\$56.00
A	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED]	FILTER	1		8.32	\$56.00
[REDACTED]	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED]	FILTER	1		17.33	\$56.00
A	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED]	FILTER	1		[REDACTED]	
[REDACTED]	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED]	LUBRICANT	3		137.29	\$56.00
[REDACTED]	Maintenance #1 ; Maintenance #1	SCHEDULED MAINTENANCE	[REDACTED]	FLUID	2		[REDACTED]	
A	Additional time LOP ; Maintenance		[REDACTED] A	OIL	8	X	93.36	\$56.00
A	Additional time LOP ; Maintenance		[REDACTED]	FILTER	1		8.32	\$56.00
A	Additional time LOP ; Maintenance		[REDACTED]	FILTER	1		17.33	\$56.00
A	Additional time LOP ; Maintenance		[REDACTED]	FILTER	1		[REDACTED]	
A	Additional time LOP ;		[REDACTED]	LUBRICANT	3		137.29	\$56.00

		Maintenance								
A		Additional time LOP ; Maintenance				FLUID	2		17.18	\$56.00

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

CAME FOR PERFORMING ITS MAINTENANCE SERVICE (PERFORMED 40K) CHANGE OIL & OIL FILTER & AIR FILTER

(Claim) Cause:

CHANGE OIL & OIL FILTER UNDER FLEX CARE (BUNDLE) SERVICE CONTRACT NO:

(Claim) Correction:

CHANGE OIL & OIL FILTER

Warranty Claim Report

Vehicle Information

VIN		Year	2023	Body	4XE	- JEEP WRANGLER 4-DOOR RUBICON	
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code		

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	F - Service Contract	Repair Date	11/11/2024
Claim Status	Paid	Mileage (Miles)	26,171

Expense

Labor	\$0.00	Sublet	\$0.00	Part	\$75.00	Total Paid	\$75.00
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Dealer Information

Code		Name		Zone	32	NEW YORK
Address						

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A		Maintenance Interval - Schedule B ; To be used every 3,000 Intervals	MC	MAINTENANCE CARE						\$0.00
		Maintenance Allowance ; Fixed Cost Maintenance								\$65.00
		Maintenance Allowance ; TIRE ROTATION								\$10.00

RO Narratives

(RO) Customer Concern:
ROTATE TIRES. Note: CUSTOMER REQUEST 5 TIRE ROTATION. WEIGHTS HAVE COME OFF ONE OF THE TIRES. CAN WE REINSTALL? C/S: 95B 2020-2024 JL 2022-2024 WL PHEV High Vo Partsnotavailable. OIL SERVICE & FILTER SERVICE CUSTOMER PURCHASING THE 3 OIL CHANGE WITH ROTATE PACKAGE CONT# MULTI POINT INSPECTION

(RO) Cause:
PREVENTATIVE MAINTENANCE PREVENTATIVE MAINTENANCE INSPECTION

(RO) Correction:
ROTATION OF TIRES COMPLETE parts not aVailable yet. CERTIFIED TECHNICIAN COMPLETED OIL, FILTER, MULTI POINT INSPECTION. Performed 5 tire rotation.

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	██████████	Year	2021	Body	4XE	- JEEP WRANGLER UNLIMITED RUBICON	
Build Date	05/12/2021	Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code	██████████	

Claim Information

Claim #	██████████	In Service Date	06/07/2021
Claim Type	S - Safety (Recalls)	Repair Date	12/27/2024
Claim Status	Paid	Mileage (Miles)	31,160
Expense			
Labor	\$166.36	Sublet	\$0.00
Part	\$0.00	Total Paid	\$166.36

Dealer Information

Code	██████████	Name	AUTOWEST CHRYSLER JEEP DODGE	Zone	██████████	LOS ANGELES
Address	230 AUTOMALL DR , ROSEVILLE, CA 95661					

Condition Information

Condition	Desc	Failure Code	Failure Desc	Part Number	Part Name	Quantity	Failed	Expense	Expense
A	Safety Recall █████ - High Voltage Battery Fires ; Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine	UC	UNCODABLE (NARRATIVE REQUIRED)						\$166.36

RO Narratives

(RO) Customer Concern:

Check Tire Pressure Complete Open Recall #2 [Safety Recall 95B - High Voltage Battery **] MULTI POINT INSPECTION - A (GeneralRepairs)

(RO) Cause:

1

(RO) Correction:

31160 2 SET TIRE PRESSURES. Check Tire Pressure SET TIRE PRESSURES RT FRONT _____ RT REAR _____ LEFTFRONT _____ LEFT REAR _____. 31160 FLASHED BPCM FROM Current PartNumber: █████ TO New PartNumber █████. █████ *ELECTRICAL AND RELATED REPAIRS 31160 2 COMPLETED MPI. MULTI POINT INSPECTION - A (General Repairs) RECOMENDED SERVICE-Battery OK RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME. Customer requested to have Multi Point Inspection performed this visit RECOMENDED SERVICE-Battery OK RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME.

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN		Year	2023	Body	- JEEP WRANGLER 4-DOOR RUBICON
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH	Coverage Code	

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	S - Safety (Recalls)	Repair Date	12/27/2024
Claim Status	Paid	Mileage (Miles)	

Expense

Labor		Sublet	\$0.00		\$0.00	Total Paid	
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Dealer Information

Code		Name		Zone		NEW YORK
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Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Number	Name	Quantity	Failed	Expense	LOP Expense
A		Safety Recall High Voltage Battery Fires ; Reprogram TCM Software								
A		Safety Recall High Voltage Battery Fires ; Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine	UC	UNCODABLE (NARRATIVE REQUIRED)						

RO Narratives

(RO) Customer Concern:
C/S: 95B 2020-2024 JL 2022-2024 WL PHEV High Vo See Global

(RO) Cause:
RECALL

(RO) Correction:
RECALL reprogram bpcm and perform drive cycle battery passed updated tcm

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Report

Vehicle Information

VIN		Year	2021	Body	392	- JEEP WRANGLER UNLIMITED RUBICON	
Build Date	12/02/2021	Plant	TOLEDO ASSEMBLY PLANT	Coverage		180	

Claim Information

#		In Service Date	03/29/2022
Type	F - Service Contract	Repair Date	
Status	Paid	Mileage (Miles)	

Expense

Labor	\$56.00	Sublet		Part	\$0.00	Total Paid	
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Dealer Information

Name		Zone		KUWAIT
Address				

Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Part Number	Name	Quantity	Failed	Expense	Expense
A	0	Maintenance #2 ; Maintenance #2	3N	SCHEDULED MAINTENANCE	A					\$56.00
A		Maintenance #2 ; Maintenance #2	3N	SCHEDULED MAINTENANCE	E	FILTER	1			

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

() Customer Concern:

CAME FOR PERFORMING ITS MAINTENANCE SERVICE (PERFORMED 45K)

() Cause:

CHANGE OIL & OIL FILTER UNDER EASY CARE (SRT) SERVICE CONTRACT NO: (APPROVED TO ADJUST DATES AS INSTRUCTED BY DUE TO CHANGE IN PARTS PRICE)

(Claim) Correction:

CHANGE OIL & OIL FILTER



Warranty Claim Report

Vehicle Information

VIN	██████████	Year	2021	Body	4XE	- JEEP WRANGLER UNLIMITED SAHARA			
Build Date	11/04/2021	Plant	TOLEDO ASSEMBLY PLANT	Coverage Code		██████████			

Claim Information

Claim #	██████████	In Service Date	12/20/2021
Claim Type	S - Safety (Recalls)	Repair Date	██████████
Claim Status	Paid	Mileage (Miles)	██████████
Expense			
Labor	\$370.45	Sublet	\$0.00
			\$0.00
Total Paid		\$370.45	

Dealer Information

Code	██████████	Name	██████████	Zone	71	██████████
Address	██████████					

Condition Information

Condition	Failure	Failure Desc	Number	Name	Quantity	Failed	Expense	Expense
██████████	██████████	Safety Recall █████ - High Voltage Battery Fires ; Reprogram █████ / █████ Software						██████████
A	██████████	Safety Recall █████ - High Voltage Battery Fires ; Reprogram PCM Software						██████████
A	██████████4	Safety Recall █████ - High Voltage Battery Fires ; Reprogram █████ Software						██████████
A	██████████	Safety Recall █████ - High Voltage Battery Fires ; Reprogram Battery Pack Control Module (██████████) and Complete Drive Cycle Routine	UC	UNCODABLE (NARRATIVE REQUIRED)				██████████

RO Narratives

(RO) Customer Concern:

████ C/S VEHICLE IS LEAKING OIL C/S THE CHECK ENGINE LITE IS ON VEHICLE SHAKES WHEN HITTING A BUMP AT HIGHER SPEEDS SMOG VEHICLE

(RO) Cause:

... PERFORMED SMOG TEST CERTIFICATE ATTACHED IF YOU VEHICLE FAILED THE INITIAL TEST THEN THE RETEST FEE MAY APPLY.

(RO) Correction:

recall █████ █████ 510.6hrs, █████ 0.2hrs █████ performed recall Reprogram Battery Pack Control Module (██████████) and Complete Drive Cycle , Update █████ Software Update PCMSoftware, Update █████ Software. charged the vehicle to █████ and completed the drive cycle FACTORY RECALLS oil leaking from rear of engine , 09257516,07FF0150,07FF0250,21FF0555,21000051 1020 performed inspection found fluid leaking from rear of engine , added dye to oiling system road test dye test found leak from rear of engine transmission requires removal to inspect, power down vehicle to safety worn on the power train, removed transmission , found leaking rear main seal , replaced seal, reassemble transmission

power up vehicle bleed cooling system topped of oil level, pressure washed engine and road test leak is no longer present [REDACTED]
electric heater failure [REDACTED] Hybrid/EV Battery Pack Coolant Heater ?A? Control Performance [REDACTED] [REDACTED] 07FF0150
[REDACTED] performed diagnosis for [REDACTED] Hybrid/EV Battery Pack Coolant Heater ?A? Control Performance ,
found internal heater failure replace heater per service information bleed cooling system and road test MOPAR ACCESSORIES
steering damper failure [REDACTED] replace steering damper shock and test for correct operation SUSPENSION [REDACTED] FAILED SMOG
VEHICLE SMOG SMOG VEHICLE SUBLET REPAIRS

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

C/S THE CHECK [REDACTED] E LITE IS ON C/S VEHICLE IS LEAKING OIL

(Claim) Cause:

ELECTRIC HEATER FAILURE [REDACTED] HYBRID/EV BATTERY PACK COOLANT HEATER ?A? CO OIL LEAKING FROM REAR
OF [REDACTED] , PERFORMED INSPECTION FOUND FLUID LEAKING FROM REAR OF [REDACTED] , ADDED DYE TO OILING
SYSTEM ROAD TEST DYE TEST FOUND LEAK FROM CONTROL PERFORMANCE. PERFORMED DIAGNOSIS FOR [REDACTED]
HYBRID/EV BATTERY PACK COOLANT HEATER ?A? CONTROL PERFORMANCE , FOUND INTERNAL HEATER FAILURE
FROM REAR OF [REDACTED] TRANSMISSION REQUIRES REMOVAL TO INSPECT, POWER DOWN VEHICLE TO SAFETY
WORN ON THE POWER TRAIN, REMOVED TRANSMISSION , FOUND LEAKING REAR MAIN SEAL ,

(Claim) Correction:

REPLACE HEATER PER SERVICE INFORMATION BLEED COOLING SYSTEM AND ROAD TEST REPLACED SEAL
, REASSEMBLE TRANSMISSION POWER UP VEHICLE BLEED COOLING SYSTEM TOPPED OF OIL LEVEL, PRESSURE
WASHED [REDACTED] AND ROAD TEST LEAK IS NO LONGER PRESENT

Warranty Claim Report

Vehicle Information

VIN	██████████	Year	2021	Body	4XE	- █████ WRANGLER UNLIMITED SAHARA			
Build Date	11/04/2021	Plant	TOLEDO ASSEMBLY PLANT	Coverage	██████████	██████████			

Claim Information

Claim #	██████████	In Service Date	12/20/2021
Claim Type	W - Warranty	Repair Date	██████████
Claim Status	Paid	Mileage (Miles)	██████████
Expense			
Labor	██████████	Sublet	██████████
Part	██████████	Part	\$0.00
Total Paid	██████████		

Dealer Information

██████████	██████████	Name	██████████	Zone	71	██████████
Address	██████████					

Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Expense	Expense
A	██████████	Engine ; Drain			██████████	DYES	1		16.90	██████████
A	██████████	Coolant, Engine ; Drain and fill			██████████	GASKET	1		14.33	██████████
A	██████████	Coolant, Engine ; Drain and fill			██████████	SEAL	1	X	40.50	██████████
A	██████████	Coolant, Engine ; Drain and fill			██████████	ADHESIVE	1		25.69	██████████
A	██████████	Coolant, Engine ; Drain and fill			68163848AB	██████████ Z	1		29.34	██████████
A	██████████	Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill			██████████	DYES	1		16.90	\$65.37
A	██████████	Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill			██████████	GASKET	1		14.33	\$65.37
A	██████████	Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill			██████████	SEAL	1	X	40.50	\$65.37
A	██████████	Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill			██████████	ADHESIVE	1		25.69	\$65.37
A	██████████	Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill			68163848AB	██████████	1		██████████	██████████
A	██████████	Seal or Retainer / Rear main oil ; Seal - PHEV	71	OIL LEAK	██████████	DYES	1		██████████	██████████
A	██████████	Seal or Retainer / Rear main oil ; Seal - PHEV	71	OIL LEAK	██████████	GASKET	1		14.33	██████████
A	██████████	Seal or Retainer / Rear main oil ; Seal - PHEV	71	OIL LEAK	██████████	SEAL	1	X	40.50	██████████
A	██████████	Seal or Retainer / Rear main oil ; Seal - PHEV	71	OIL LEAK	██████████	ADHESIVE	1		25.69	██████████

A	██████	Seal or Retainer / Rear main oil ; Seal - PHEV	█	OIL LEAK	██████	ANTIFREEZ	1		████	██████
A	██████	Transmission ; Adaptation Procedure (2 - Skilled)			██████	DYES	1		██████████	
A	██████	Transmission ; Adaptation Procedure (2 - Skilled)			██████	GASKET	1		██████████	
A	██████	Transmission ; Adaptation Procedure (2 - Skilled)			██████	SEAL	1	X	██████████	
A	██████	Transmission ; Adaptation Procedure (2 - Skilled)			██████	ADHESIVE	1		██████████	
A	██████	Transmission ; Adaptation Procedure (2 - Skilled)			██████	ANTIFREEZ	1		██████████	
A	██████	Fluid, Transaxle/Transmission ; Check and Top Off			██████	DYES	1		██████████	
A	██████	Fluid, Transaxle/Transmission ; Check and Top Off			██████	GASKET	1		██████████	
A	██████	Fluid, Transaxle/Transmission ; Check and Top Off			██████	SEAL	1	X	██████████	
A	██████	Fluid, Transaxle/Transmission ; Check and Top Off			██████	ADHESIVE	1		██████████	
A	██████	Fluid, Transaxle/Transmission ; Check and Top Off			██████	ANTIFREEZ	1		██████████	
B	██████	Electric Heater ; Heater, electric coolant - PHEV	58	INTERNAL DEFECT	██████	MODULE	1	X	██████████	
B	██████	Electric Heater ; Heater, electric coolant - PHEV	58	INTERNAL DEFECT	██████	ANTIFREEZ	1		████	██████

RO Narratives

(RO) Customer Concern:

████ C/S VEHICLE IS LEAKING OIL C/S THE CHECK ENGINE LITE IS ON VEHICLE SHAKES WHEN HITTING A BUMP AT HIGHER SPEEDS SMOG VEHICLE

(RO) Cause:

... PERFORMED SMOG TEST CERTIFICATE ATTACHED IF YOU VEHICLE FAILED THE INITIAL TEST THEN THE RETEST FEE MAY APPLY.

(RO) Correction:

recall █ 510.6hrs, █ 0.2hrs █ performed ervice call Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle , Update AHCP/HCP Software Update PCMS Software, Update █ Software. charged the vehicle to █ and completed the drive cycle FACTORY RECALLS oil leaking from rear of engine , █ 07FF0150, 07FF0250 █ 1020 performed inspection found fluid leaking from rear of engine , added dye to oiling system road test dye test found leak from rear of engine transmission requires removal to inspect, power down vehicle to safety worn on the power train, removed transmission , found leaking rear main seal , replaced seal, reassemble transmission power up vehicle bleed cooling system topped of oil level, pressure washed engine and road test leak is no longer present ENGINE electric heater failure █ Hybrid/EV Battery Pack Coolant Heater ? A? Control Performance █ 07FF0150 . █ performed diagnosis for █ Hybrid/EV Battery Pack Coolant Heater ? A? Control Performance , found internal heater failure replace heater per service information bleed cooling system and road test MOPAR ACCESSORIES steering damper failure █ replace steering damper shock and test for correct operation SUSPENSION █ FAILED SMOG VEHICLE SMOG VEHICLE SUBLET REPAIRS

(RO) Technical Notes:

GCS Narratives

(Claim) Customer Concern:

C/S THE CHECK ENGINE LITE IS ON C/S VEHICLE IS LEAKING OIL

(Claim) Cause:

ELECTRIC HEATER FAILURE [REDACTED] HYBRID/EV BATTERY PACK COOLANT HEATER ?A? CO OIL LEAKIG FROM REAR OF [REDACTED] , PERFORMED INSPECTION FOUND FLUID LEAKING FRO M REAR OF [REDACTED] E , ADDED DYE TO OILING SYSTEM ROAD TEST DYE TEST FOUND LEAK F NTROL PERFORMANCE. PERFORMED DIAGNOSIS FOR [REDACTED] HYBRID/EV BATTERY PACK CO OLANT HEATER ?A? CONTROL PERFORMANCE , FOUND INTERNAL HEATER FAILURE ROM REAR OF [REDACTED] TRANSMISSION REQUIRES REMOVAL TO INSPECT, POWER DOWN VEHIC LE TO SAFETY WORN ON THE POWER TRAIN, REMOVED TRANSMISSION , FOUND LEAKING RE AR MAIN SEAL ,

(Claim) Correction:

REPLACE HEATER PER SERVICE INFORMATION BLEED COOLING SYSTEM AND ROAD TEST REPLACED SEAL ,REASSEMBLE TRANSMISSION POWER UP VEHICLE BLEED COOLING SYSTEM TOPPED OF OIL LEVEL, PRESSURE WASHED [REDACTED] AND ROAD TEST LEAK IS NO LONGER PRESEN

Warranty Report

Vehicle Information

VIN		Year	2021	Body	392	JEEP WRANGLER UNLIMITED RUBICON
Build Date	12/02/2021	Plant	TOLEDO ASSEMBLY PLANT			180

Claim Information

#		In Service Date	03/29/2022
Type	F - Service Contract	Repair Date	
Status	Paid	Mileage (Miles)	

Expense

Labor	\$56.00	Sublet		\$0.00	Total Paid	
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Dealer Information

		Name	Zone	
Address				

Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Number	Name	Quantity	Failed	Expense	LOP Expense
A		Maintenance #3 ; Maintenance #3		SCHEDULED MAINTENANCE	A	OIL	8	X		\$56.00
A		Maintenance #3 ; Maintenance #3	3N	SCHEDULED MAINTENANCE	E	FILTER	1			

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

() Customer Concern:

CAME FOR PERFORMING ITS MAINTENANCE SERVICE (PERFORMED 50K)

() Cause:

CHANGE OIL & OIL FILTER UNDER EASY CARE (SRT) SERVICE CONTRACT NO:

(Claim) Correction:

CHANGE OIL & OIL FILTER



Warranty Claim Report

Vehicle Information

		Year	2023	Body	392	4	RUBICON
Build Date		Plant	TOLEDO ASSEMBLY PLANT		Coverage Code		

Claim Information

Claim #		In Service Date	
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	\$0.00
Part		Total Paid	

Dealer Information

Code		Name	Zone	71	
Address					

Condition Information

Condition Code	Desc	Code	Desc	Number	Name	Quantity	Failed	Expense	Expense
A	Cooling, Trouble Not Found ; Cooling	OD							

RO Narratives

(RO) Customer Concern:
*MULTI POINT MINOR ENGINE CHECK TIRE PRESSURE

(RO) Cause:
NA

(RO) Correction:
all brakes are set all tires to

(RO) Technical Notes:
NO COOLANT LEAKS FOUND

GCS Narratives

(Claim) Customer Concern:
ENGINE MECHANICAL CONCERN [CL IENT STATES OF A COOLANT LEAK POSSIBLY COMING FROM AROUND THE COOLANT BOTTLE

(Claim) Cause:
PERFORMED PRESSURE CHECK ON THE COOLANT BOTTLE AN D COOLANT SYSTEM FOUND NO LEAKS, POWER WASHED ENGI NE BAY AND ROAD TEST THE CAR TO CHECK OPERAT ION WAS OK.

(Claim) Correction:

PERFORMED PRESSURE CHECK ON THE COOLANT BOTTLE AND COOLANT SYSTEM FOUND NO LEAKS, POWER WASHED ENGINE BAY AND ROAD TEST THE CAR TO CHECK OPERATION WAS OK.

Warranty Claim Report

Vehicle Information

VIN		Year		Body	4XE	- JEEP WRANGLER UNLIMITED SAHARA	
Build Date		Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code		

Claim Information

Claim #		In Service Date	
Claim Type	F - Service Contract	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor	\$0.00	Sublet	\$0.00
Part		Total Paid	

Dealer Information

Code		Name	BONANZA MOTORS INC	Zone	
Address					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
		Maintenance Interval - Schedule B ; To be used every 3,000 Intervals	MC	MAINTENANCE CARE						\$0.00
A		Maintenance Allowance ; Fixed Cost Maintenance								
A		Maintenance Allowance ; TIRE ROTATION								

RO Narratives

(RO) Customer Concern:

Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter [] SN Plus) [This service is fully covered under [] membership. Please ensure the price is []. To receive proper reimbursement for services performed, please adjust pay type accordingly.] Recall/CSN [Recall/CSN ** CustomerRequests [] Recall/CSN [Recall/CSN ** CustomerRequests [] Flash #3 RRT [Software Flash for AHCP ** Customer Requests] Flash #2 RRT [Software Flash for HCP ** Customer Requests] Rotate tires [This service is fullycovered under [] membership.Please ensure the price is []. To receive proper reimbursement for services performed, please adjust pay type accordingly.] Alignment Check Inspect transfer case fluid Replace engine air cleaner filter REPLACE FRONT SHOCKS REPLACE [] SHOCKS [] DIFFERENTIAL SERVICE FRONT DIFFERENTIAL SERVICE REPLACE CABIN AIR FILTER

(RO) Cause:

....

(RO) Correction:

[] MULTI-POINT INSPECTION COMPLETED THE FOLLOWING ARE RECOMMENDED AT THIS TIME REPLACE ALL SHOCKS, REPLACE CABIN AIR FILTER, PERFORM FRONT AND [] DIFFERENTIAL FLUID SERVICES. PLEASE SEE THE ATTACHED MULTIPOINT INSPECTION A VIDEO MULTIPOINT INSPECTION WAS PROVIDED ATTACHED A PHOTO TO THE MPI. Multi-point inspection (according to maintenance interval) [] e Inspection [] PERFORMED A COMPLETE 5,000 MILE MAINTENANCE SERVICE. CHANGED THE [] OIL FILTER AND REFILLED THE [] WITH [] OF [] SYNTHETIC OIL WITH A SPIN ON OIL FILTER. PERFORMED A TIRE ROTATION TORQUED THE FRONT [] AND TORQUED THE [] []. INSPECTED FLUID LEVELS. INSPECTED TIRE WEAR AND RESET TIRE AIR PRESSURES THE LF TIRE TREAD IS AT 7 /32NDS, THE RF TIRE TREAD IS AT 7 /32NDS, THE LR TIRE TREAD AT 5 /32NDS, THE RR TIRE TREAD AT 5 /32NDS.

PERFORMED A FOURWHEEL BRAKE INSPECTION, THE LF PADS ARE AT [REDACTED], THE RF PADS ARE AT [REDACTED], THE LRPADS ARE AT [REDACTED], THE RR PADS ARE AT [REDACTED]. CHECKED OPERATION OF [REDACTED] LIGHTS AND CONTROLS. INSP

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

REPLACE FRONT SHOCKS REPLACE REAR SHOCKS

(Claim) Cause:

FOUND THE RIGHT FRONT SHOCK ABSORBER IS WEAK AND IS LEAKING. FOUND THE RIGHT REAR SHOCK ABSORBER IS WEAK AND IS LEAKING.

(Claim) Correction:

VERIFIED THE CUSTOMER'S CONCERN OF RATTLE OVER BUMPS. PERFORMED A VISUAL INSP VERIFIED THE CUSTOMER'S CONCERN OF RATTLE OVER BUMPS. PERFORMED A VISUAL INSPE CTION AND FOUND [REDACTED] SHOCKS LEAKING SEVERELY. FURTHER EXAMINATION FOUND THE L ECTION AND FOUND [REDACTED] SHOCKS LEAKING SEVERELY. FURTHER EXAMINATION FOUND THE L EFT FRONT SHOCK ABSORBER IS LEAKING AND IS WEAK. ACCESSED, REMOVED AND REPLA EFT REAR SHOCK ABSORBER IS LEAKING AND IS WEAK. ACCESSED, REMOVED AND REPLAC CED THE LEFT FRONT SHOCK ABSORBER WITH [REDACTED] OTHER RELATED NEW SEALS GASKETS AN ED THE LEFT REAR SHOCK ABSORBER WITH [REDACTED] OTHER RELATED NEW SEALS GASKETS AND/ D/OR NON-REUSABLE HARDWARE AND REINST ED [REDACTED] [REDACTED] REMOVED FOR REPAIRS OR NON-REUSABLE HARDWARE AND REINST ED [REDACTED] [REDACTED] REMOVED FOR REPAIRS I IN THE REVERSE ORDER OF REMOVAL. FURTHER EXAMINATION FOUND THE RIGHT FRONT N THE REVERSE ORDER OF REMOVAL. FURTHER EXAMINATION FOUND THE RIGHT REAR SHO CK ABSORBER IS WEAK AND IS LEAKING. ACCESSED, REMOVED AND REPLACED THE RIGHT SHOCK ABSORBER IS WEAK AND IS LEAKING. ACCESSED, REMOVED AND REPLACED THE RIG HT FRONT SHOCK ABSORBER WITH [REDACTED] OTHER RELATED NEW SEALS GASKETS AND/OR NON-R REAR SHOCK ABSORBER WITH [REDACTED] OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSA BLE HARDWARE AND REINST ED [REDACTED] [REDACTED] REMOVED FOR REPAIRS IN THE REVER EUSABLE HARDWARE AND REINST ED [REDACTED] [REDACTED] REMOVED FOR REPAIRS IN THE R EVERSE ORDER OF REMOVAL. ROAD TESTED THE VEHICLE [REDACTED] TO VERIFY REPAIRS DO SE ORDER OF REMOVAL. ALIGNED VEHICLE, ROAD TESTED THE VEHICLE [REDACTED] TO VERI CUMENTED THE VEHICLE IN MILEAGE AS [REDACTED] AND THE VEHICLE OUT MILEAGE AS FY REPAIRS DOCUMENTED THE VEHICLE IN MILEAGE AS [REDACTED] AND THE VEHICLE O [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED. UT MILEAGE AS [REDACTED] [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED.

Warranty Claim Report

Vehicle Information

VIN		Year		Body	4XE	- JEEP WRANGLER UNLIMITED SAHARA	
Build Date		Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage		

Claim Information

Claim #		In Service Date	
Claim Type	S - Safety (Recalls)	Repair Date	
Claim Status	Paid	Mileage (Miles)	

Expense

Labor		Sublet	\$0.00	Part	\$0.00	Total Paid	
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Dealer Information

		Name	BONANZA MOTORS INC	Zone	
Address	325 OVERLAND AVE , BURLEY, ID 83318				

Condition Information

Condition		Desc	Failure	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Expense	Expense
		Safety Recall - Defrost Functionality ; Reprogram Pack () Module								
A	18	151								
		Safety Recall - Defrost Functionality ; Reprogram Powertrain (PCM) Module								
A		Safety Recall - Defrost Functionality ; Reprogram Transmission () Module								
A		Safety Recall - Defrost Functionality ; Inspect and Reprogram Auxiliary Hybrid Processor (), and Hybrid Processor (HCP) Modules (JL Models Only)	UC	UNCODABLE (NARRATIVE REQUIRED)						
		Safety Recall - High Voltage Battery Fires ; Reprogram Battery Pack Module () and Complete Drive Cycle Routine	UC	UNCODABLE (NARRATIVE REQUIRED)						

RO Narratives

(RO) Customer Concern:

Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter [SN Plus] [This service is fully covered under membership. Please ensure the price is . To receive proper reimbursement for services

performed, please adjust pay type accordingly.] Recall/CSN [RecallCSN ** CustomerRequests [REDACTED] Recall/CSN [RecallCSN ** CustomerRequests [REDACTED] Flash #3 RRT [Software Flash for AHCP ** Customer Requests] Flash #2 RRT [Software Flash for HCP ** Customer Requests] Rotate tires [This service is fullycovered under [REDACTED] membership.Please ensure the price is [REDACTED]. To receive proper reimbursement for services performed, please adjust pay type accordingly.] Alignment Check Inspect transfer case fluid Replace engine air cleaner filter REPLACE FRONT SHOCKS REPLACE REAR SHOCKS REAR DIFFERENTIAL SERVICE FRONT DIFFERENTIAL SERVICE REPLACE CABIN AIR FILTER

(RO) Cause:

.....

(RO) Correction:

[REDACTED] MULTI-POINT INSPECTION COMPLETED THE FOLLOWING ARE RECOMMENDED AT THIS TIME REPLACE [REDACTED] [REDACTED], REPLACE CABIN AIR FILTER, PERFORM FRONT AND REAR DIFFERENTIAL FLUID SERVICES. PLEASE SEE THE ATTACHED MULTIPOINT INSPECTION A VIDEO MULTIPOINT INSPECTION WAS PROVIDED ATTACHED A PHOTO TO THE MPI. Multi-point inspection (according to maintenance interval) [REDACTED] e Inspection [REDACTED] PERFORMED A COMPLETE 5,000 MILE MAINTENANCE SERVICE. CHANGED THE [REDACTED] OIL FILTER AND REFILLED THE [REDACTED] WITH [REDACTED] OF [REDACTED] SYNTHETIC OIL WITH A SPIN ON OIL FILTER. PERFORMED A TIRE ROTATION TORQUED THE FRONT WHEEL LUG [REDACTED] AND TORQUED THE REAR WHEEL LUG [REDACTED]. INSPECTED FLUID LEVELS, INSPECTED TIREWEAR AND RESET TIRE AIR PRESSURES THE LF TIRE TREAD IS AT [REDACTED], THE RF TIRE TREAD IS AT [REDACTED], THE LR TIRE TREAD AT [REDACTED], THE RR TIRE TREAD AT [REDACTED]. PERFORMED A FOUR WHEEL BRAKE INSPECTION, THE LF PADS ARE AT [REDACTED] (S), THE RF PADS ARE AT [REDACTED] (S), THE LR PADS ARE AT [REDACTED] (S), THE RR PADS ARE AT [REDACTED] (S). CHECKED OPERATION OF ALL LIGHTS AND CONTROLS. INSP

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

REPLACE FRONT SHOCKS REPLACE REAR SHOCKS

(Claim) Cause:

FOUND THE RIGHT FRONT SHOCK ABSORBER IS WEAK AND IS LEAKING. FOUND THE RIGHT REAR SHOCK ABSORBER IS WEAK AND IS LEAKING.

(Claim) Correction:

VERIFIED THE CUSTOMER'S CONCERN OF RATTLE OVER BUMPS. PERFORMED A VISUAL INSPECTION VERIFIED THE CUSTOMER'S CONCERN OF RATTLE OVER BUMPS. PERFORMED A VISUAL INSPECTION AND FOUND [REDACTED] LEAKING SEVERELY. FURTHER EXAMINATION FOUND THE LEFT FRONT SHOCK ABSORBER IS LEAKING AND IS WEAK. ACCESSED, REMOVED AND REPLACED THE LEFT FRONT SHOCK ABSORBER WITH ALL OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSABLE HARDWARE AND REINSTALLED ALL [REDACTED] REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. FURTHER EXAMINATION FOUND THE RIGHT FRONT SHOCK ABSORBER IS WEAK AND IS LEAKING. ACCESSED, REMOVED AND REPLACED THE RIGHT FRONT SHOCK ABSORBER WITH ALL OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSABLE HARDWARE AND REINSTALLED ALL [REDACTED] REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. ROAD TESTED THE VEHICLE [REDACTED] TO VERIFY REPAIRS DO NOT CAUSE RATTLE OVER BUMPS. VERIFIED THE VEHICLE IN MILEAGE AS [REDACTED] AND THE VEHICLE OUT MILEAGE AS [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED. UT MILEAGE AS [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED.

Warranty Claim Report

Vehicle Information

VIN		Year		Body		- JEEP WRANGLER UNLIMITED SAHARA	
Build Date		Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code		

Claim Information

Claim #		In Service Date	
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	
Part		\$0.00	Total Paid

Dealer Information

Code		Name	BONANZA MOTORS INC	Zone	
Address					

Condition Information

Condition Code	Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	Shock Absorber/Strut, Front ; Front -		NOISY		ABSBP PKG	2	X		
B	Shock Absorber/Strut, Rear ;		NOISY		ABSBP PKG	2	X		

RO Narratives

(RO) Customer Concern:

Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter [5qt. SN Plus] [This service is fully covered under membership. Please ensure the price is . To receive proper reimbursement for services performed, please adjust pay type accordingly.] Recall/CSN [RecallCSN ** CustomerRequests Recall/CSN [RecallCSN ** CustomerRequests Flash #3 RRT [Software Flash for AHCP ** Customer Requests] Flash #2 RRT [Software Flash for HCP ** Customer Requests] Rotate tires [This service is fullycovered under membership.Please ensure the price is . To receive proper reimbursement for services performed, please adjust pay type accordingly.] Alignment Check Inspect transfer case fluid Replace engine air cleaner filter REPLACE FRONT SHOCKS REPLACE REAR SHOCKS REAR DIFFERENTIAL SERVICE FRONT DIFFERENTIAL SERVICE REPLACE CABIN AIR FILTER

(RO) Cause:

....

(RO) Correction:

MULTI-POINT INSPECTION COMPLETED THE FOLLOWING ARE RECOMMENDED AT THIS TIME REPLACE ALL SHOCKS, REPLACE CABIN AIR FILTER, PERFORM FRONT AND REAR DIFFERENTIAL FLUID SERVICES. PLEASE SEE THE ATTACHED MULTIPOINT INSPECTION A VIDEO MULTIPOINT INSPECTION WAS PROVIDED ATTACHED A PHOTO TO THE MPI. Multi-point inspection (according to maintenance interval) PERFORMED A COMPLETE 5,000 MILE MAINTENANCE SERVICE. CHANGED THE OIL FILTER AND REFILLED THE WITH OF SYNTHETIC OIL WITH A SPIN ON OIL FILTER. PERFORMED A TIRE ROTATION TORQUED THE FRONT WHEEL LUG NUTS TO AND TORQUED THE REAR WHEEL LUG NUTS TO . INSPECTED FLUID LEVELS. INSPECTED TIRE WEAR AND RESET TIRE AIR PRESSURES THE LF TIRE TREAD IS AT 7 / , THE RF TIRE TREAD IS AT 7 / , THE LR TIRE TREAD AT 5 / , THE RR TIRE TREAD AT 5 / . PERFORMED A FOUR WHEEL BRAKE INSPECTION, THE LF PADS ARE AT , THE RF PADS ARE AT , THE LRPADS ARE AT , THE RR PADS ARE AT . CHECKED OPERATION OF ALL LIGHTS AND CONTROLS. INSP

(RO) Technical Notes:

GCS Narratives

(Claim) Customer Concern:

REPLACE FRONT SHOCKS REPLACE REAR SHOCKS

(Claim) Cause:

FOUND THE RIGHT FRONT SHOCK ABSORBER IS WEAK AND IS LEAKING. FOUND THE RIGHT REAR SHOCK ABSORBER IS WEAK AND IS LEAKING.

(Claim) Correction:

VERIFIED THE CUSTOMER'S CONCERN OF RATTLE OVER BUMPS. PERFORMED A VISUAL INSPECTION AND FOUND [REDACTED] LEAKING SEVERELY. FURTHER EXAMINATION FOUND THE LEFT FRONT SHOCK ABSORBER IS LEAKING AND IS WEAK. ACCESSED, REMOVED AND REPLACED THE LEFT FRONT SHOCK ABSORBER WITH ALL OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSABLE HARDWARE AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. FURTHER EXAMINATION FOUND THE RIGHT FRONT SHOCK ABSORBER IS WEAK AND IS LEAKING. ACCESSED, REMOVED AND REPLACED THE RIGHT FRONT SHOCK ABSORBER WITH ALL OTHER RELATED NEW SEALS GASKETS AND/OR NON-REUSABLE HARDWARE AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. ROAD TESTED THE VEHICLE [REDACTED] TO VERIFY REPAIRS DO NOT CAUSE ORDER OF REMOVAL. ROAD TESTED THE VEHICLE [REDACTED] TO VERIFY REPAIRS DOCUMENTED THE VEHICLE IN MILEAGE AS [REDACTED] AND THE VEHICLE OUT MILEAGE AS [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED. UT MILEAGE AS [REDACTED]. THE SYSTEM IS NOW OPERATING AS DESIGNED.

Warranty Claim Report

Vehicle Information

VIN		Year	2023	Body	
Build Date		Plant		Coverage	560

Claim Information

Claim #		In Service Date	
Claim Type	F - Service Contract	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor	\$0.00	Sublet	\$0.00
Part		Total Paid	

Dealer Information

Name	GOSSETT MOTOR CARS INC
Address	1901 COVINGTON PIKE , MEMPHIS, TN 38128

Condition Information

Condition	Failure	Failure Desc	Part Number	Name	Quantity	Failed	Expense	Expense
	MC	MAINTENANCE CARE						\$0.00
		Maintenance Interval - Schedule B ; To be used every Intervals						
		Maintenance Allowance ; Fixed Cost Maintenance						
		Maintenance Allowance ; TIRE ROTATION						

RO Narratives

(RO) Customer Concern:

CUST REQUESTS FULL SYNTHETIC OIL SERVICE & INSPECTION CUSTOMER REQUESTS 1 OF 2 TIRE ROTATIONS

(RO) Cause:

REGULAR MAINTENANCE REGULAR MAINTENANCE

(RO) Correction:

COMPLETED ENGINE OIL & FILTER SERVICE & VEHICLE INSPECTION. COMPLETED TIRE ROTATION

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:



(Claim) Correction:



Warranty Claim Report

Vehicle Information

		Year		Body		- JEEP WRANGLER UNLIMITED SAHARA
Build Date		Plant	TOLEDO ASSEMBLY PLANT		Coverage Code	

Claim Information

Claim #		In Service Date	
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	

Expense

Labor	\$0.00	Sublet	\$0.00	Part		Total Paid	
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Dealer Information

Code		Name		Zone	
Address					

Condition Information

Condition	Failure	Failure	Number	Name	Quantity	Failed	Expense	Expense
	Battery, 400 Volt ; Hybrid Electric Vehicle PHEV	UC	UNCODABLE (NARRATIVE REQUIRED)	SVCE KIT	1	X		
2	Allowance			SVCE KIT	1	X		

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:



Warranty Claim Report

Vehicle Information

VIN		Year	2021	Body	SPORT - WRANGLER UNLIMITED
Build Date		Plant	TOLEDO ASSEMBLY PLANT NORTH	Coverage	

Claim Information

Claim #		In Service Date	
Claim Type	S - Safety (Recalls)	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	
		Total Paid	

Dealer Information

		Name	Zone	71	
Address					

Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Number	Name	Quantity	Failed	Expense	LOP Expense
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only				PKG PART	1			
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only				INJECTOR				
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only					6			
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only				RAIL	1			
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only				GASKET	1		54.64	
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only					1		53.46	
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ Tank Only				TUBE	1			
		Safety Recall - High Pressure Fuel Pump ; Drain Fuel -				GASKET				

		JL Models w/ [REDACTED] [REDACTED] Tank Only								
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ [REDACTED] [REDACTED] Tank Only			[REDACTED]	PUMP	1	X	504.23	\$57.21
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ [REDACTED] [REDACTED] Tank Only			[REDACTED]	RAIL	1		305.24	\$57.21
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ [REDACTED] [REDACTED] Tank Only			[REDACTED]	FILTER KI	1		[REDACTED]	
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)	CSGN [REDACTED] 6AA [REDACTED]	PART	1		[REDACTED]	
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)	[REDACTED]	INJECTOR	6		3045.64	\$953.45
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)	[REDACTED]	ORING	6		[REDACTED]	
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)	[REDACTED]	RAIL	1		[REDACTED]	
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)	[REDACTED]	GASKET	1		54.64	\$953.45
A	[REDACTED]	Safety Recall [REDACTED] - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter,	UC	UNCODABLE (NARRATIVE REQUIRED)	[REDACTED]	O RING	1		[REDACTED]	

		In Tank Fuel Pump, and Flush Lines								
A		Safety Recall - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)		TUBE	1			
A		Safety Recall - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)		GASKET	1			
A		Safety Recall - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)		PUMP	1	X		
A		Safety Recall - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)		RAIL	1			
A		Safety Recall - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines	UC	UNCODABLE (NARRATIVE REQUIRED)		FILTER KI	1			
A		Fuel allowance ; Fuel Allowance for Safety Recall			CSGN 6AA	PART	1			
A		Fuel allowance ; Fuel Allowance for Safety Recall				INJECTOR	6			
A		Fuel allowance ; Fuel Allowance for Safety Recall				ORING	6			
A		Fuel allowance ; Fuel Allowance for Safety Recall				RAIL	1			
A		Fuel allowance ; Fuel Allowance for Safety Recall				GASKET	1			
A		Fuel allowance ; Fuel Allowance for Safety Recall				O RING	1			
A		Fuel allowance ; Fuel Allowance for Safety Recall				TUBE	1			

A	██████	Fuel allowance ; Fuel Allowance for Safety Recall ██████			██████	GASKET	1		████	████
A	██████	Fuel allowance ; Fuel Allowance for Safety Recall ██████			██████	PUMP	1	X	████	████
A	██████	Fuel allowance ; Fuel Allowance for Safety Recall ██████			██████	RAIL	1		████	████
A	██████	Fuel allowance ; Fuel Allowance for Safety Recall ██████			██████	FILTER KI	1		████	████

RO Narratives

(RO) Customer Concern:

RECALL - C/S: ██████ DT ██████ JT ██████ DISEE GLOBAL

(RO) Cause:

██████ REPAIR,VEH. CAME IN NOT RUNNING ON TOW TRUCK. PULLED QUALITY SENSOR AND FOUND METAL DEBRIS IN HIGH PRESURE FUEL PUMP. REC CONTAMINATED CAMPAIGN FOR REPAIR

(RO) Correction:

Contaminated z96- pulled ██████ P timed and set new time to new pressure pumped and installed to spec. Removed front and rear crossover tubes to fuel rail and ██████, REMOVED FUEL LINES to fuel rails and injectors , removed injectors,fuel rails and low pressure feed lines. Replaced cross over lines , fuel injector lines and injector seals. Installed new injectors ,injector seals , rear crossover fuel line , front crossover fuel line,fuel rails,lower inlet seal and egr seal and torqued fasteners to spec. Dropped fuel tank and fuel filter housing,replaced fuel pump and disposed of comtmaminated fuel,cleaned tank,flushed fuel lines with new diesel fuel and installed tank and filter housing. Installed new fuel filter and torqued fasteners to spec. Topped off fuel with fuel allowance and Roadtested vehicle . Vehicle starts and runs as designed . Vehicle was towed not running, shifter taken and glove box apart

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

		Year		Body		UNLIMITED	
Build Date		Plant			Coverage Code		

Claim Information

Claim #		In Service Date	
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	

Expense

		Sublet		Total Paid	
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Dealer Information

Code		Name		Zone	42	

Condition Information

Condition		Failure	Failure Desc	Part Number	Part Name	Quantity	Failed	Expense	Expense
A			FAILED TEST		BATTERY	1		244.03	
A			FAILED TEST	BBH6A001AA	BATTERY	1	X		
A			FAILED TEST		FUSE	1		101.68	
		Bat ; Replace			BATTERY	1			
		Bat ; Replace			BATTERY	1	X		
		Bat ; Replace			FUSE	1		101.68	
A	851STATE				BATTERY	1		244.03	
	E				BATTERY	1	X		
A	851STATE				FUSE	1		101.68	

RO Narratives

(RO) Customer Concern:
Multi-point inspection (according to maintenance interval)

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:

GCS Narratives

(Claim) Customer Concern:

[CUSTOMER STATES VEHICLE DIED ON HIGHWAY . STEERING WHEEL LOCKED UP. WONT STA RT

(Claim) Cause:

VERIFIED CUSTOMERS CONCERN, FOUND [REDACTED] BATTERIES ARE DEAD AND THE FUSE ARRAY IS BLOWN, PERFORMED MAXIMUS CHARGE TEST [REDACTED] BATTERIES FAILED NEED TO REPLACE BEFORE FURTHER DIAG.

(Claim) Correction:

REPLACED BATTERIES AND FUSE ARRAY. TEST DROVE VEHICLE DOWN THE HIGHWAY [REDACTED]). VEHICLE RUNS GOOD AT THIS TIME. SUSPECT STEERING WHEEL LOCKED UP DUE TO THE BATTERY DYING.

Warranty Claim Report

Vehicle Information

VIN		Year		Body	
Build Date		Plant		Coverage	

Claim Information

Claim #		In Service Date	
Claim Type	S - Safety (Recalls)	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	
Part		\$0.00	Total Paid

Dealer Information

Name		Zone	42
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Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Part Number	Part Name	Quantity	Failed	Expense	Expense
A		Safety Recall - Transmission Clutch ; Propeller Shaft Equipped				BEARING	1		75.59	\$35.85
A		Safety Recall - Transmission Clutch ; Propeller Shaft Equipped				CLTCH KIT	1	X	224.57	\$35.85
A		Safety Recall - Transmission Clutch ; Propeller Shaft Equipped				FLYWHEEL	1		215.73	\$35.85
A		Safety Recall - Manual Transmission Clutch ; Replace Clutch Assembly and Flywheel		UNCODABLE (NARRATIVE REQUIRED)		BEARING	1		75.59	\$663.15
A		Safety Recall - Manual Transmission Clutch ; Replace Clutch Assembly and Flywheel		UNCODABLE (NARRATIVE REQUIRED)		CLTCH KIT	1	X		
A		Safety Recall - Manual Transmission Clutch ; Replace Clutch Assembly and Flywheel		UNCODABLE (NARRATIVE REQUIRED)		FLYWHEEL	1		215.73	\$663.15
A	851STATE	State Labor Allowance				BEARING	1		75.59	\$358.46
A	851STATE	State Labor Allowance				CLTCH KIT	1	X		

A	0510STATE	State Labor Allowance			CSHP19A3AA	FLYWHEEL	1				
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RO Narratives

(RO) Customer Concern:

Multi-point inspection (according to maintenance interval)

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

[CUSTOMER STATES VEHICLE DIED ON HIGHWAY . STEERING WHEEL LOCKED UP. WONT STA RT

(Claim) Cause:

VERIFIED CUSTOMERS CONCERN, FOUND BATTERIES ARE DEAD AND THE FUSE ARRAY IS BLOWN, PERFORMED MAXIMUS CHARGE TEST BATTERIES FAILED NEED TO REPLACE BEFORE FURTHER DIAG.

(Claim) Correction:

REPLACED BATTERIES AND FUSE ARRAY. TEST DROVE VEHICLE DOWN THE HIGHWAY. VEHICLE RUNS GOOD AT THIS TIME. SUSPECT STEERING WHEEL LOCKED UP DUE TO THE BATTERY DYING.

Warranty Claim Report

Vehicle Information

		Year	2023	Body	
Build Date		Plant		Coverage Code	560

Claim Information

Claim #		In Service Date	
Claim Type	F - Service Contract	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor	\$0.00	Sublet	\$0.00
Part		Total Paid	

Dealer Information

Code		Name	FOWLER DODGE INC	Zone	63
Address	55 WEST INTERSTATE 240 , OKLAHOMA CITY, OK 73139				

Condition Information

Condition	Failure	Failure Desc	Part Number	Name	Quantity	Failed	Expense	Expense
		Maintenance Interval - Schedule B ; To be used every 3,000 Intervals	MC	MAINTENANCE CARE				\$0.00
		Maintenance Allowance ; Fixed Cost Maintenance						
		Maintenance Allowance ; TIRE ROTATION						

RO Narratives

(RO) Customer Concern:

no data

(RO) Cause:

no data

(RO) Correction:

PERFORMED MULTI-POINT INSPECTION (SEE ATTACHED REPORT OR TEXT MESSAGE REPORT FOR RESULTS)

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:



Warranty Claim Report

Vehicle Information

Year	2023	Body	4XE	- JEEP WRANGLER 4-DOOR RUBICON
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH	Coverage

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	
Part	\$0.00	Total Paid	

Dealer Information

Name	SAFFORD	JEEP OF	Zone
Address	6		

Condition Information

Condition	LOP	LOP Desc	Failure	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A		Coolant, Engine ; Drain and fill					1	X		
A		Coolant, Engine ; Drain and fill				BOLT				
A		Coolant, Engine ; Drain and fill				FILTER	1		13.11	
A		Coolant, Engine ; Drain and fill				OIL	5			
A		Coolant, Engine ; Drain and fill				MANIFOLD	1		1378.23	
A		Coolant, Engine ; Drain and fill				STUD	2			
A		Coolant, Engine ; Drain and fill				SCREW				
A		Coolant, Engine ; Drain and fill				SEAL	2			
A		Coolant, Engine ; Drain and fill								
A		Coolant, Engine ; Drain and fill								
A		Coolant, Engine ; Drain and fill				RIVET	3		47.83	
A		Coolant, Engine ; Drain and fill								
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					1	X		
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill				BOLT	7			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill				FILTER	1		13.11	
A		Coolant, Supercharger/Turbo								

		charger/MGU system ; Drain and fill								
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill				MANIFOLD	1			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill				STUD	2			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill				SCREW	2			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					2			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					2			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					9			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					3			
A		Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill					6			
A		Long block ; 4 cylinder engine, compression and leak down test					1	X		
A		Long block ; 4 cylinder engine, compression and leak down test				BOLT	7			
A		Long block ; 4 cylinder engine, compression and leak down test				FILTER	1		13.11	\$127.45
A		Long block ; 4 cylinder engine, compression and leak down test				OIL	5			
A		Long block ; 4 cylinder engine, compression and leak down test				MANIFOLD	1			\$127.45
A		Long block ; 4 cylinder engine, compression and leak down test				STUD	2			
A		Long block ; 4 cylinder engine, compression and leak down test				SCREW	2			
A		Long block ; 4 cylinder engine, compression and leak down test					2			
A		Long block ; 4 cylinder engine,					2			

		compression and leak down test								
A		Long block ; 4 cylinder engine, compression and leak down test					9			
A		Long block ; 4 cylinder engine, compression and leak down test					3			
A		Long block ; 4 cylinder engine, compression and leak down test					6			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		ENGINE	1	X	7469.96	\$3,292.36
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		BOLT	7		28.29	\$3,292.36
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		FILTER	1		13.11	\$3,292.36
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		OIL	5		59.52	\$3,292.36
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		MANIFOLD	1			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		STUD	2			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		SCREW	2			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING		SEAL	2			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING			2			
A		Long block ; 2.0 liter DI turbo gas engine - PHEV	■	CONNECTING			9			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING			3			
A		Long block ; DI turbo gas engine - PHEV	■	CONNECTING			6			
A		Oil, Engine ; Drain and fill				ENGINE	1	X		
A	09FF0350	Oil, Engine ; Drain and fill				BOLT	7			
A		Oil, Engine ; Drain and fill				FILTER	1			
A		Oil, Engine ; Drain and fill				OIL	5			
A		Oil, Engine ; Drain and fill				MANIFOLD	1			
A		Oil, Engine ; Drain and fill				STUD	2		41.72	\$21.24
A	09FF0350	Oil, Engine ; Drain and fill				SCREW	2			
A		Oil, Engine ; Drain and fill				SEAL	2			
A		Oil, Engine ; Drain and fill					2			

A		Oil, Engine ; Drain and fill				RIVET	9			
A		Oil, Engine ; Drain and fill				RIVET	3			
A		Oil, Engine ; Drain and fill				RIVET	6			
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair					1	X	7469.96	\$191.17
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				BOLT	7			
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				FILTER	1		13.11	\$191.17
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				OIL	5			
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				MANIFOLD	1		1378.23	\$191.17
A		- A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				STUD	2		41.72	\$191.17
A		- A/C Performance Test, recovery and recharge ; Powertrain			06512082AA	SCREW	2			

		- Use whenever discharge of the A/C system is required to allow service because of a powertrain repair								
A		recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				2				
A		recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				2				
A		recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				9				
A		recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				3				
A		recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair				6				

RO Narratives

(RO) Customer Concern:

CUSTOMER STATES AT LOW SPEED HEARD A RATTLING NOISE (LIKE LOW GEAR) WOULD BE HEARD, NOISE GOT A LOT LOUDER AND AT ALL SPEEDS (SOUNDED LIKE MUFFLER LEAK) AND VEHICLE STOPPED RUNNING AND SMOKED FROM THE FRONT PLEASE CHECK AND ADVISE

(RO) Cause:

VERIFIED THE CUSTOMER'S CONCERN OF [REDACTED] NOISE. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN. PERFORMED A CYLINDER COMPRESSION AND / OR LEAK DOWN - TEST FINDING FOUND 0 COMPRESSION ON CYLINDER 4. DURING CYLINDER LEAK DOWN TEST FOUND AIR LEAKING THROUGH [REDACTED] BLOCK AT BOTTOM LEFT OF [REDACTED]. DUE TO A CONNECTING ROD COMING APART. FURTHER EXAMINATION FOUND THE [REDACTED] LONG BLOCK CYLINDER 4 CONNECTING ROD CAME APART.

(RO) Correction:

PERFORMED THE HV POWER DOWN PROCEDURE. REMOVED THE SIDE STEPS [REDACTED] TO GAIN ACCESS FOR NECESSARY REPAIRS. REMOVED THE CAB, DISCONNECTING [REDACTED] OF THE MOUNTS AND WIRING HARNESSSES. ACCESSED, REMOVED AND REPLACED THE [REDACTED] LONG BLOCK WITH [REDACTED] OTHER RELATED SEALS GASKETS AND NON-REUSABLE HARDWARE AND NON REUSABLE GASKETS (PER SERVICE LIBRARY) AND REINSTALLED. REPLACED INTAKE MANIFOLD DUE TO METAL DEBRIS INSIDE PLASTIC MANIFOLD. [REDACTED] REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. EVACUATED, PULLED SYSTEM INTO A VACUUM, AND RECHARGED THE AIR CONDITIONING SYSTEM GRAMS. CHANGED THE OIL AND OIL FILTER. VACUUM FILLED THE COOLING SYSTEM. ROAD TESTED THE VEHICLE TO VERIFY REPAIRS. THE SYSTEM IS NOW OPERATING AS DESIGNED. REPLACED MANIFOLD DUE TO CONSEQUENTIAL DAMAGE (PER SERVICE LIBRARY). REPLACED [REDACTED] USE SEALS (PER SERVICE LIBRARY). REPLACED [REDACTED] USE BOLTS (PER SERVICE LIBRARY)

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

CUSTOMER STATES AT LOW SPEED HEARD A RATTLING NOISE (LIKE LOW GEAR) WOULD BE HEARD, [REDACTED] NOISE GOT A LOT LOUDER AND AT [REDACTED] SPEEDS (SOUNDED LIKE MU FFLER LEAK) AND VEHICLE STOPPED RUNNING AND SMOKED FROM THE FRONT PLEASE CHECK AND ADVISE

(Claim) Cause:

VERIFIED THE CUSTOMER'S CONCERN OF [REDACTED] NOISE. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN. PERFORMED A CYLINDER COMPRESSION AND / OR LEAK DOWN - TEST FINDING FOUND 0 COMPRESSION ON CYLINDER 4. DURING CYLINDER LEAK DOWN TEST FOUND AIR LEAKING THROUGH [REDACTED] BLOCK AT BOTTOM LEFT OF [REDACTED]. DUE TO A CONNECTING ROD COMING APART. FURTHER EXAMINATION FOUND THE [REDACTED] LONG BLOCK CYLINDER 4 CONNECTING ROD CAME APART.

(Claim) Correction:

PERFORMED THE HV POWER DOWN PROCEDURE. REMOVED THE SIDE STEPS [REDACTED] TO GAIN ACCESS FOR NECESSARY REPAIRS. REMOVED THE CAB, DISCONNECTING [REDACTED] OF THE MOUNTS AND WIRING HARNESSSES. ACCESSED, REMOVED AND REPLACED THE [REDACTED] LONG BLOCK WITH [REDACTED] OTHER RELATED SEALS GASKETS AND NON-REUSABLE HARDWARE AND NON REUSABLE GASKETS (PER SERVICE LIBRARY) AND REINSTALLED. REPLACED INTAKE MANIFOLD DUE TO METAL DEBRIS INSIDE PLASTIC MANIFOLD. [REDACTED] REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. EVACUATED, PULLED SYSTEM INTO A VACUUM, AND RECHARGED THE AIR CONDITIONING SYSTEM GRAMS. CHANGED THE OIL AND OIL FILTER. VACUUM FILLED THE COOLING SYSTEM. ROAD TESTED THE VEHICLE TO VERIFY REPAIRS. THE SYSTEM IS NOW OPERATING AS DESIGNED. REPLACED MANIFOLD DUE TO CONSEQUENTIAL DAMAGE (PER SERVICE LIBRARY). REPLACED [REDACTED] USE SEALS (PER SERVICE LIBRARY). REPLACED [REDACTED] USE BOLTS (PER SERVICE LIBRARY)

Warranty Claim Report

Vehicle Information

		Year	2023	Body	4XE	- JEEP WRANGLER 4-DOOR RUBICON	
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage		

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor	\$0.00	Sublet	
Total Paid			

Dealer Information

	Name	SAFFORD DODGE JEEP OF	Zone	
Address	6			

Condition Information

Condition	Desc	Failure	Failure Desc	Number	Name	Quantity	Failed	Expense	Expense
A	Long block DI turbo gas engine - PHEV		CONNECTING ROD DEFECT						\$0.00
	Loaner Car ; Loaner Car								\$0.00
A	Loaner Car ; High Line Vehicles								

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

GCS Narratives

(Claim) Customer Concern:

RENTAL

(Claim) Cause:

RENTAL

(Claim) Correction:

RENTAL

Warranty Claim Report

Vehicle Information

		Year	2023	Body	4XE	- JEEP WRANGLER 4-DOOR RUBICON	
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code		

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor		Sublet	
			\$0.00
Total Paid			

Dealer Information

Code		Name	SAFFORD DODGE JEEP OF SPRINGFIELD	Zone	
Address					

Condition Information

Condition Code	LOP	LOP Desc	Code	Desc	Number	Name	Quantity	Failed	Expense	LOP Expense
		Exhaust system - Fasteners, nuts or bolts		NOISY		CLAMP	1	X		

RO Narratives

(RO) Customer Concern:

CS THAT THE VEHICLE IS MAKING A WEIRD SOUND WHEN TURNING|SHARP LEFTS LIKE A WHOOSHING SOUND. CUSTOMER FOUND MULTIPLE|BODY FASTENERS MISSING CHECK AND ADVISE

(RO) Cause:

TECHNICIAN VERIFIED CUSTOMER'S CONCERN. vehicle finally|sucked coolant into the hybrid battery performed coolant|fill service. TECHNICIAN ALSO PLACED ALL CLIPS INTO|VEHICLE WHERE THEY WERE MISSING. TECHNICIAN TEST DROVE|VEHICLE TO VERIFY REPAIRS

(RO) Correction:

VEHICLE IS OPERATING AS DESIGNED.

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

CS ENGINE IS LOUDER THAN BEFORE IN GAS MODE CHECK AND ADVISE

(Claim) Cause:

VERIFIED THE CUSTOMER'S CONCERN OF EXHAUST NOISE. PERFORMED A VISUAL INSPECTI ON. FURTHER EXAMINATION FOUND THE INTERMEDIATE PIPE EXHAUST CLAMP IS RUSTED A ND WILL NOT SEAL.

(Claim) Correction:

VERIFIED THE CUSTOMER'S CONCERN OF EXHAUST NOISE. PERFORMED A VISUAL INSPECTI ON. FURTHER EXAMINATION FOUND THE INTERMEDIATE PIPE EXHAUST CLAMP IS RUSTED A ND WILL NOT SEAL.

Warranty Claim Report

Vehicle Information

Year	2023	Body	- JEEP WRANGLER 4-DOOR RUBICON	
Build Date	05/11/2023	Plant	TOLEDO ASSEMBLY PLANT NORTH	Coverage Code

Claim Information

Claim #		In Service Date	10/30/2023
Claim Type	W - Warranty	Repair Date	
Claim Status	Paid	Mileage (Miles)	
Expense			
Labor	\$0.00	Sublet	\$0.00
Part		Total Paid	

Dealer Information

Code		Name	SAFFORD	JEEP OF SPRINGFIELD	Zone	
Address						

Condition Information

Condition	Desc	Code	Desc	Number	Name	Quantity	Failed	Expense	Expense
A	Exhaust system - Fasteners, nuts or bolts	68	NOISY						\$0.00
	Loaner Car ; High Line Vehicles								

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

RENTAL

(Claim) Cause:

RENTAL

This investigation document contains the first fifty pages. You may request the full version through NHTSA.ODI.CED@dot.gov. Requests are answered as resources allow and in the order they are received.