

Warranty Claim Report

Vehicle Information

VIN	1K	Year	2019	Body	JLJL74 - JEEP WRANGLER UNLIMITED SPORT	
Build Date	0	Plant	TOLEDO ASSEMBLY PLANT NORTH		Coverage Code	560

Claim Information

Claim #	595120	In Service Date	01/29/2020
Claim Type	S - Safety (Recalls)	Repair Date	02/04/2025
Claim Status	Paid	Mileage (Miles)	75,878

Expense

Labor	\$63.42	Sublet	\$0.00	Part	\$0.00	Total Paid	\$63.42
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Dealer Information

Code	
Address	

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	18Y40186	Module, Powertrain Control (PCM) ; Inspect and Reprogram Powertrain Control Module (PCM) and Hybrid Control Processor (HCP) (JL and DT ONLY)	UC	UNCODABLE (NARRATIVE REQUIRED)						\$63.42

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
RECALL#Y40

(Claim) Cause:

Y40 RECALL

(Claim) Correction:

Inspect and reprogram PCM and HCP (JL and DT Models Only) 18-Y4-01-86 0.4hrs

Warranty Claim Report

Vehicle Information						
VIN		Year	2020	Body	JTJL98 - JEEP GLADIATOR SPORT 4X4	
Build Date	07/20/2019	Plant	TOLEDO SUPPLIER PARK	Coverage Code	560	

Claim Information							
Claim #	576510		In Service Date	09/30/2019			
Claim Type	W - Warranty		Repair Date	07/01/2025			
Claim Status	Paid		Mileage (Miles)	56,716			
Expense							
Labor	\$1,188.47	Sublet	\$2,459.01	Part	\$0.00	Total Paid	\$3,647.48

Dealer Information	
Code	
Address	

Condition Information										
Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	11500111	Converter, catalytic ; 3.6 liter engine - Left side			68093232AA	GASKET	2		73.77	\$696.69
A	11500111	Converter, catalytic ; 3.6 liter engine - Left side			68252390AH	CONVERTER	1	X	1202.90	\$696.69
A	11500111	Converter, catalytic ; 3.6 liter engine - Left side			68252389AG	CONVERTER	1		1182.34	\$696.69
A	11500112	Converter, catalytic ; 3.6 liter engine - Right side	65	LEAKS	68093232AA	GASKET	2		73.77	\$491.78
A	11500112	Converter, catalytic ; 3.6 liter engine - Right side	65	LEAKS	68252390AH	CONVERTER	1	X	1202.90	\$491.78
A	11500112	Converter, catalytic ; 3.6 liter engine - Right side	65	LEAKS	68252389AG	CONVERTER	1		1182.34	\$491.78

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

C/S: CHECK ENGINE LIGHT. ONE KEY LEFT. DIAG CHARGE

(Claim) Cause:

Check engine light is on

(Claim) Correction:

SCANNED VEHICLE FOUND DTC: P0420-CATALYST SYSTEM EFFICIENCY BELOW THRESHOLD BANK 1 AND P0430-CATALYST SYSTEM EFFICIENCY BELOW THRESHOLD BANK 2. ~CHECKED FOR ANY TSBS OR FLASHES FOR THESE DTCS FOUND NONE. PROCEEDED TO CHECK FOR ANY EXH AUST LEAKS, FOUND NONE.~ ~PROCEEDED TO CHECK O2 SENSORS, READING AS SHOULD. ~I NTERNAL DEFECT TO LEFT AND RIGHT SIDE CATALYTIC CONVERTERS. ~BOTH CONVERTERS R EQUIRED. ~REMOVED AND REPLACED. ROAD TESTED VEHICLE AGAIN, FOUND NO ISSUES NOR DTCS. ~OPERATING AS DESIGNED. ~REPAIRS FIXED ISSUES.

Warranty Claim Report

Vehicle Information

VIN		Year	2020	Body	JTJL98 - JEEP GLADIATOR SPORT 4X4
Build Date	07/20/2019	Plant	TOLEDO SUPPLIER PARK	Coverage Code	560

Claim Information

Claim #	576511	In Service Date	09/30/2019
Claim Type	F - Service Contract	Repair Date	07/01/2025
Claim Status	Paid	Mileage (Miles)	56,716
Expense			
Labor	\$10,040.58	Sublet	\$12,253.78
Part	\$0.00	Total Paid	\$20,979.96

Dealer Information

Code	
Address	

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	04893941AC	PUMP	1	X	462.65	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68565534AC	ENGINE	1		11103.70	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68361495AA	GSKT KIT	1		346.99	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	04893786AA	GASKET	1		21.72	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68291413AA	TUBE	1		33.67	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68082860AB	ADHESIVE	1		50.38	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68214109AB	GASKET	1		58.09	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68522999AA	OIL	6		88.68	\$0.00
A	075001P1	Pump, water ; 3.6 liter engine	68	NOISY	68163848AC	ANTIFREEZ	2		87.90	\$0.00
A	07FF0150	Coolant, Engine ; Drain and fill			04893941AC	PUMP	1	X	462.65	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68565534AC	ENGINE	1		11103.70	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68361495AA	GSKT KIT	1		346.99	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			04893786AA	GASKET	1		21.72	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68291413AA	TUBE	1		33.67	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68082860AB	ADHESIVE	1		50.38	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68214109AB	GASKET	1		58.09	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68522999AA	OIL	6		88.68	\$122.95
A	07FF0150	Coolant, Engine ; Drain and fill			68163848AC	ANTIFREEZ	2		87.90	\$122.95
A	09017071	Long block ; 6 cylinder engine,			04893941AC	PUMP	1	X	462.65	\$655.71

		compression and leak down test								
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68565534AC	ENGINE	1		11103.70	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68361495AA	GSKT KIT	1		346.99	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			04893786AA	GASKET	1		21.72	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68291413AA	TUBE	1		33.67	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68082860AB	ADHESIVE	1		50.38	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68214109AB	GASKET	1		58.09	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68522999AA	OIL	6		88.68	\$655.71
A	09017071	Long block ; 6 cylinder engine, compression and leak down test			68163848AC	ANTIFREEZ	2		87.90	\$655.71
A	090170P1	Long block ; 3.6 liter engine			04893941AC	PUMP	1	X	462.65	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68565534AC	ENGINE	1		11103.70	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68361495AA	GSKT KIT	1		346.99	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			04893786AA	GASKET	1		21.72	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68291413AA	TUBE	1		33.67	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68082860AB	ADHESIVE	1		50.38	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68214109AB	GASKET	1		58.09	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68522999AA	OIL	6		88.68	\$5,204.71
A	090170P1	Long block ; 3.6 liter engine			68163848AC	ANTIFREEZ	2		87.90	\$5,204.71
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			04893941AC	PUMP	1	X	462.65	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68565534AC	ENGINE	1		11103.70	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68361495AA	GSKT KIT	1		346.99	\$1,475.35

A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			04893786AA	GASKET	1		21.72	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68291413AA	TUBE	1		33.67	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68082860AB	ADHESIVE	1		50.38	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68214109AB	GASKET	1		58.09	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68522999AA	OIL	6		88.68	\$1,475.35
A	0935035V	Head, cylinder assembly ; 3.6L cylinder head removal for Inspection			68163848AC	ANTIFREEZ	2		87.90	\$1,475.35
A	09FF0350	Oil, Engine ; Drain and fill			04893941AC	PUMP	1	X	462.65	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68565534AC	ENGINE	1		11103.70	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68361495AA	GSKT KIT	1		346.99	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			04893786AA	GASKET	1		21.72	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68291413AA	TUBE	1		33.67	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68082860AB	ADHESIVE	1		50.38	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68214109AB	GASKET	1		58.09	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68522999AA	OIL	6		88.68	\$40.98
A	09FF0350	Oil, Engine ; Drain and fill			68163848AC	ANTIFREEZ	2		87.90	\$40.98
A	851STATE	State Labor Allowance			04893941AC	PUMP	1	X	462.65	\$2,540.88
A	851STATE	State Labor Allowance			68565534AC	ENGINE	1		11103.70	\$2,540.88
A	851STATE	State Labor Allowance			68361495AA	GSKT KIT	1		346.99	\$2,540.88
A	851STATE	State Labor Allowance			04893786AA	GASKET	1		21.72	\$2,540.88
A	851STATE	State Labor Allowance			68291413AA	TUBE	1		33.67	\$2,540.88
A	851STATE	State Labor Allowance			68082860AB	ADHESIVE	1		50.38	\$2,540.88
A	851STATE	State Labor Allowance			68214109AB	GASKET	1		58.09	\$2,540.88
A	851STATE	State Labor Allowance			68522999AA	OIL	6		88.68	\$2,540.88
A	851STATE	State Labor Allowance			68163848AC	ANTIFREEZ	2		87.90	\$2,540.88

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

C/S: VEHICLE OVERHEATING. CHECK AND ADVISE

(Claim) Cause:

VEHICLE OVERHEATING

(Claim) Correction:

DUPLICATED CUSTOMERS CONCERN FOUND COOLANT LEVEL EXTREMELY LOW AND WHITE SMOKE COMING FROM VEHICLE. PROCEEDED TO PRESSURE TEST VEHICLE FOUND COOLANT LEAKING FROM WATER PUMP WHEEP HOLE. PROCEEDED TO CHECK FURTHER, PERFORMED COMPRESSION AND LEAK DOWN CYLINDER 1 90PSI, WITH A 40% LEAK THROUGH CRANKCASE. CYLINDER 2 150 PSI, CYLINDER 3 150PSI, CYLINDER 4 130 PSI, CYLINDER 5 140 PSI AND CYLINDER 6 170PSI, FOUND FAILURE IN RIGHT SIDE HEAD GASKET DUE TO WATER PUMP, REMOVE D RIGHT SIDE CYLINDER HEAD TO INSPECT FOR ANY FURTHER DAMAGE, FOUND CYLINDER HEAD DECK WARPED, AND BLOCK PITTED LONG BLOCK REQUIRED. R AND R ENGINE LONG BLOCK. RE ASSEMBLED, ROAD TESTED, NO ISSUES FOUND. REPAIRS CORRECTED CONCERN AND VEHICLE OPERATING AS DESIGNED.

Warranty Claim Report

Vehicle Information						
VIN		Year	2020	Body	JTJL98 - JEEP GLADIATOR SPORT 4X4	
Build Date		Plant	TOLEDO SUPPLIER PARK	Coverage Code		560

Claim Information							
Claim #	57651R			In Service Date	09/30/2019		
Claim Type	F - Service Contract			Repair Date	07/01/2025		
Claim Status	Paid			Mileage (Miles)	56,716		
Expense							
Labor	\$0.00	Sublet	\$0.00	Part	\$175.00	Total Paid	\$175.00

Dealer Information						
Code						
Address						

Condition Information										
Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	090170P1	Long block ; 3.6 liter engine	UC	UNCODABLE (NARRATIVE REQUIRED)						\$0.00
A	95400041	Loaner Car ; Loaner Car								\$175.00

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
LOANER

(Claim) Cause:
LOANER

(Claim) Correction:

