

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP GLADIATOR OVERLAND 4X4
Built Date	12/20/2021	Market	U	US	Plant	2459 TOLEDO SUPPLIER PARK
Color	PDN	STING-GRAY CLEAR COAT				
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]

Report #		System Key		Report Version	1	Open Date	10/10/2024
Close Date	10/10/2024	Narrative Date	10/11/2024	Category	0	Mileage	29,034
MDH		Engine Built Date	03/31/2022	Built Date	12/20/2021	Advisor	10822 NICHOLAS YEARW
Dealer		MALL OF GEORGIA CHRYSLER DODGE					
Dealer Address	4345 BUFORD DR						
Dealer City	BUFORD			State	GA	Zip	305183444

Complaint: Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter [5qt. 0W20] Rotate tires- DID NOT ROTATE CUSTOMER WOULD LIKE TO POSTPONE ADDITIONAL REPAIRS IDENTIFIED BY THE TECHNICIAN. 12K MILES- ALIGNMENT-\$24515K MILES - CABIN AND ENGINE AIR FILTERS- \$18030K MILES- BRAKE FLUID SERVICE-\$27635K MILES- COOLANT SERVICE-\$36035K MILES- 4X4 SERVICE-\$64540K MILES -INJECTOR SERVICE-\$35060K MILES- TRANSMISSION SERVICE-\$49060K MILES- TUNE UP= \$790.00

Cause: PERFORMED INSPECTION PER REQUEST PREVENTIVE MAINTENANCE SEE BELOW FOR DESCRIPTION

Correction: PERFORMED INSPECTION REPLACED OIL AND FILTER WITH FULL SYNTHETIC OIL - RESET SERVICE MESSAGE - CHECKED AND TOPPED OFF OTHER FLUIDS AS NEEDED. TREAD LEVEL TO LOW - NEEDS TIRES .

LOP Information

LOP	LOP Description
18030K	Software Flash

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68191349AC	FILTER -ENGINE OIL	1	\$10.00	No	
50036541AA	OIL -0W20	5	\$13.10	No	
115		1	\$19.95	No	

Repair Order Detailed Report # [redacted] for VIN: [redacted]

VIN	[redacted]	Model Year	2021	Body	[redacted]	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[redacted]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[redacted]	
Report #	[redacted]	System Key	[redacted]	Report Version	2	Open Date	10/10/2024
Close Date	01/01/0001	Narrative Date	10/20/2024	Category	0	Mileage	31,110
MDH	[redacted]	Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8052
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint:

Cause:

Correction: 31110 NO REMEDY FOR RECALL AS OF YET. 31110 CHECKED FAN OPERATION WITH ENGINECOLD AND HOT=FAN OPERATION=OK. NO DTC CODESAT THIS TIME. EVERYTHING WORKING NORMAL.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2023	Body	[redacted]	JEEP WRANGLER 4-DOOR RUBICON 4XE	
Built Date	05/11/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[redacted]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[redacted]	
Report #	[redacted]	System Key	[redacted]	Report Version	1	Open Date	11/11/2024
Close Date	11/11/2024	Narrative Date	11/12/2024	Category	0	Mileage	26,171
MDH	[redacted]	Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	5870 FAITH TAYLOR
Dealer	27079	IG BURTON BERLIN CHRYSLER DODG					
Dealer Address	10420 OLD OCEAN CITY BLVD						
Dealer City	BERLIN			State	MD	Zip	21811121

Complaint: ROTATE TIRES. Note: CUSTOMER REQUEST 5 TIRE ROTATION. WEIGHTS HAVE COME OFF ONE OF THE TIRES. CAN WE REINSTALL? C/S: 95B 2020-2024 JL 2022-2024 WL PHEV High Vo Partsnotavailable. OIL SERVICE & FILTER SERVICE CUSTOMER PURCHASING THE 3 OIL CHANGE WITH ROTATE PACKAGE CONT# [redacted] MULTI POINT INSPECTION

Cause: PREVENTATIVE MAINTENANCE PREVENTATIVE MAINTENANCE INSPECTION

Correction: ROTATION OF TIRES COMPLETE parts not aVailable yet. CERTIFIED TECHNICIAN COMPLETED OIL, FILTER, MULTI POINT INSPECTION. Performed 5 tire rotation.

LOP Information

LOP	LOP Description
[redacted]	Special Services ; Intl oil change ; Maintenance Allowance ; TIRE ROTATION
	Special Services ; Intl oil change ; Maintenance Allowance ; Fixed Cost Maintenance
	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH50022689-AA	OIL -5W30	5	\$0.00	No	
CH4892339-BE	FILTER -ENGINE OIL	1	\$54.00	No	

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2023	Body	[redacted]	JEEP WRANGLER 4-DOOR SAHARA 4XE
Built Date	08/25/2022	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[redacted]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[redacted]

Report #		System Key		Report Version	4	Open Date	11/22/2024
Close Date	11/27/2024	Narrative Date	11/28/2024	Category	0	Mileage	45,437
MDH		Engine Built Date	10/12/2022	Built Date	08/25/2022	Advisor	1009 FARIBORZ BIYZAE
Dealer	27173	Sierra Chrysler Dodge Jeep Ram					
Dealer Address	1450 S SHAMROCK AVE						
Dealer City	MONROVIA			State	CA	Zip	910164267

Complaint: (Change synthetic engine oil and filter 5qt 5W30 SN Plus) (Rotate tires) CUSTOMER STATES CHECK SCREECHING NOISE POSSIBLY FROM REAR OF VEHICLE SPECIALLY WHEN BACKING UP ADVISE (General Concern 1) PERFORM MULTI-POINT INSPECTION SEE MULTIPOINT INSPECTION FORM CALIFORNIA REQUIRED TIRE PRESSURE INSPECTION. INSPECT AND ADJUST TIRE PRESSURE FOR LEFT FRONT, RIGHT FRONT, LEFT BACK AND RIGHT BACK TIRES. wipers streaking

Cause: PREVENTATIVE MAINTENANCE MAINTENANCE verified streaking wipers

Correction: CHANGED OIL AND OIL FILTER, FILLED WITH 6 QUARTS OF OIL, TOPPED OFF ALL FLUIDS LEVELS TO SPECIFICATIONS PERFORMED TIRE ROTATION AND BRAKE INSPECTION recommend to clean brakes pads and calipers, guest declind at this time PERFORMED MULTI-POINT INSPECTION SET TIRE PSI TO FACTORY SPECIFICATIONS. Replace wipers

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68523981-AA	OIL-5W30	5	\$10.40	No	
CH68383600-AB	BLADE -FRONT WIPER	2	\$31.25	No	
CH1BP00175-AA	FILTER -ENGINE OIL	1	\$4.36	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON	
Built Date	12/12/2020	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	

Report #		System Key		Report Version	8	Open Date	12/02/2024
Close Date	12/13/2024	Narrative Date	12/16/2024	Category	0	Mileage	71,473
MDH		Engine Built Date	01/11/2021	Built Date	12/12/2020	Advisor	NOVO001 JEREMY NOVOA
Dealer	68737	CHAPMAN CHRYSLER JEEP LLC					
Dealer Address	930 AUTO SHOW DR						
Dealer City	HENDERSON			State	NV	Zip	890146721

Complaint: Change synthetic engine oil and filter [5qt. 5W30 SN Plus] CUSTOMER STATES THE BATTERY LIGHT COMES ON WHEN DRIVING IN 7TH GEAR INTERMITTENTLY CHECK AND ADVISE REPLACE CONNECTOR (For generator) Wire is broken at connector. CUSTOMER STATES THE BATTERY LIGHT COMES ON WHEN DRIVING IN 7TH GEAR INTERMITTENTLY CHECK AND ADVISE REPLACE CONNECTOR (For generator) Wire is broken at connector. 1-Replace Engine Air Filter MPVI COVER (For cabin air filter) REPLACE CABIN AIR FILTER PERFORM FRONT WHEEL ALIGNMENT SERVICE FRONT AXLE, FLUID EVACUATION AND REFILL WITH SYNTHETIC FLUID AND ADD FRICTION MODIFIER REAR AXLE SERVICE, FLUID EVACUATION AND REFILL WITH SYNTHETIC FLUID AND ADD FRICTION MODIFIER. SERVICE ALL-WHEEL DRIVE TRANSFER CASE NON-QUADRATIC 1 SYSTEM PERFORM FULL FUEL SYSTEM CLEANING. FUEL INJECTION FLUSH, CLEAN THROTTLE BODY, DECARB INTAKE MANIFOLD. ADD PREMIUM FUEL SYSTEM TREATMENT FUEL INJECTION SERVICE. INSTALL FUEL CLEANER TO CLEAN FUEL INJECTOR TIPS AND INTERNAL MECHANISM TO IMPROVE SPRAY PATTERN AND ATOMIZATION OF FUEL. INSTALL FUEL TREATMENT.

Cause: routine maintenance Wire is broken at connector Wire is broken at connector dirty filter PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION broken DIRTY EVERY 12K MILES ROUTINE MAINTENANCE ROUTINE MAINTENANCE ROUTINE MAINTENANCE ROUTINE MAINTENANCE PREVENTATIVE MAINTENANCE

Correction: Changed synthetic engine oil and filter I inspected the vehicle for fault codes: PCM U012D Lost Communication With Generator A Control Module. I tested connections at generator and inline connectors. The wire is broken inside of the insulation at the generator connector. I replaced the connector and verified charging system is operating as designed at this time. (14.2-14.4 volts). Labor is for Diag & Repair Replaced Engine Air Filter. PERFORMED CERTIFIED MULTI-POINT VEHICLE INSPECTION REMOVED AND REPLACED CABIN AIR FILTER COVER. REMOVED AND REPLACED CABIN AIR FILTER. FRONT WHEEL ALIGNMENT COMPLETE. TEST DROVE VEHICLE AND VERIFIED STEERING WHEEL IS STRAIGHT AND ALIGN

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68535621AA	FILTER -CABIN AIR	1	\$59.95	No	
68523020AA	OIL -5W30	5	\$6.24	No	
68510521AA	WIRING -2 WAY	1	\$90.22	No	
68301869AA	DOOR -FILTER ACCESS	1	\$30.84	No	
68257030AA	FILTER -AIR	1	\$55.95	No	
68218657AB	LUBE -AXLE	2	\$22.68	No	
4892339BE	FILTER -ENGINE OIL	1	\$10.15	No	
1491		1	\$35.36	No	
1121		1	\$36.66	No	

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2021	Body	[redacted]	JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[redacted]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[redacted]	
Report #	[redacted]	System Key	[redacted]	Report Version	3	Open Date	12/19/2024
Close Date	12/27/2024	Narrative Date	12/30/2024	Category	0	Mileage	31,160
MDH	[redacted]	Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8052
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint: Check Tire Pressure Complete Open Recall #2 [Safety Recall 95B - High Voltage Battery **] MULTI POINT INSPECTION - A (GeneralRepairs)

Cause: 1

Correction: 31160 2 SET TIRE PRESSURES. Check Tire Pressure SET TIRE PRESSURES RT FRONT _____ RT REAR _____ LEFTFRONT _____ LEFT REAR _____. 31160 FLASHED BPCM FROM Current PartNumber: 05193168AM TO New PartNumber:05193168AP. 1895B182 *ELECTRICAL AND RELATED REPAIRS 31160 2 COMPLETED MPI, MULTI POINT INSPECTION - A (General Repairs) RECOMENDED SERVICE-Battery OK RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME. Customer requested to have Multi Point Inspection performed this visit RECOMENDED SERVICE-Battery OK RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME.

LOP Information

LOP	LOP Description
1895B182	Software Flash ; Module ; Safety Recall 95B - High Voltage Battery Fires ; Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine

Part Information is not available

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2023	Body	[redacted]	JEEP WRANGLER 4-DOOR RUBICON 4XE	
Built Date	05/11/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[redacted]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[redacted]	
Report #	[redacted]	System Key	[redacted]	Report Version	1	Open Date	12/27/2024
Close Date	12/27/2024	Narrative Date	12/30/2024	Category	0	Mileage	29,331
MDH	[redacted]	Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	5870 FAITH TAYLOR
Dealer	27079	IG BURTON BERLIN CHRYSLER DODG					
Dealer Address	10420 OLD OCEAN CITY BLVD						
Dealer City	BERLIN			State	MD	Zip	218111121

Complaint: C/S: 95B 2020-2024 JL 2022-2024 WL PHEV High Vo See Global

Cause: RECALL

Correction: RECALL reprogram bpcm and perform drive cycle battery passed 18-95-B1-82 0.7hrs updated tcm 18-95-B1-54 0.2hrs

LOP Information

LOP	LOP Description
1895B182	Software Flash ; Module ; Safety Recall 95B - High Voltage Battery Fires ; Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine
1895B154	Software Flash ; Module ; Safety Recall 95B - High Voltage Battery Fires ; Reprogram TCM Software

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	
Report #		System Key		Report Version	4	Open Date	01/03/2025
Close Date	01/01/0001	Narrative Date	01/13/2025	Category	0	Mileage	31,168
MDH		Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8169
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint:

Cause:

Correction: 31168 SET TIRE PRESSURE TO 37 PSI. 31168 VERIFIED CONCERN, FOUND AT THIS TIME THERE ARE NO DTC'S IN THE PCM OR TCM AT THIS TIME. THERE ARE NO DTC'S IN THE BPCM, IDCM, AND HCP AT THIS TIME. THE VEHICLE IS CURRENTLY IN F.O.R.M (FUEL OIL REFRESH MODE). ENGINE WILL STAY RUNNING AND WILL NOT USE EV MODE UNTIL PARAMETERS HAVE BEEN MET. UNDER PCM DATA FOUND THE REASON FOR VEHICLE BEING IN F.O.R.M IS DUE TO STALE FUEL, WILL NEED VEHICLE DRIVING TO WHEN THE LOW FUEL LEVEL INDICATOR COMES ON THEN ADD AT LEAST 5 GALS OF FUEL FOR VEHICLE TO EXIT F.O.R.M. CUSTOMER IS REQUESTING A 95B "CHECKLIST". AS PER RECALL 95B THERE IS NO CHECKLIST REQUIRED WHEN PERFORMING THE RECALL, WILL PRINT OUT COPY OF RECALL TO DISCUSS WITH CUSTOMER IN PERSON ON THE PROCEDURE AND STEPS INVOLVED WITH THE RECALL. IN CUSTOMER'S LETTER, NOTE OF MENTION KEY FOB BATTERY LOW, THERE IS NO KEY FOB LOW BATTERY WARNING ON AT THIS TIME, HOWEVER, VEHICLE IS NOT DETECTING THE KEY FOB WHEN DOOR IS OPEN AND KEY IN CUP HOLDER, RE-REPLACE KEY FOB BATTERY. CUSTOMER DID NOT SUPPLY THE OEM LEVEL 1 CHARGER (110V). PLACED VEHICLE ON OUR LEVEL 2 MOPAR CHARGER. VEHICLE IS ACCEPTING A CHARGE AND WILL CHARGE TO 100% PERFORMED TEST DRIVE AS PER CUSTOMER REQUEST. NO ABNORMAL DRIVING CHARACTERISTICS OBSERVED AT THIS TIME. 31168 ENGINE OIL LIFE AT 55% TIRE TREAD DEPTH: LF: 6/32 OUTER EDGE WEAR, RF: 5/32 OUTER EDGE WEAR, RR: 3/32 CENTER WEAR, LR: 5/32 CENTER WEAR. REC REPLACE ALL TIRES. NEGATIVE BATTERY CABLE END HAS CORROSION, REC BATTERY SERVICE. 31168 PERFORM BATTERY SERVICE. 31168 REPLACED KEY FOB BATTERY.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	12/20/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PJF	HIGH VELOCITY CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	
Report #		System Key		Report Version	1	Open Date	01/17/2025
Close Date	01/17/2025	Narrative Date	01/20/2025	Category	0	Mileage	19,173
MDH		Engine Built Date	02/07/2023	Built Date	12/20/2022	Advisor	156 WALTER R ALVAREZ
Dealer	60518	STEWART CHRYSLER DODGE JEEP RA					
Dealer Address	800 SERRAMONTE BLVD						
Dealer City	COLMA			State	CA	Zip	940143222

Complaint: REFUND FOR LABOT CHARGE ON RO# [REDACTED] CHECK AND ADJUST TIRE PRESSURE AS PER SPECIFICATION LISTED ON DOOR.

Cause:

Correction: AIR PRESSURE CHECK AND ADJUSTED IF NECESSARY AS PER SPECS LISTED ON DOOR.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report

For VIN:

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED SAHARA 4XE
Built Date	11/04/2021	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	

Report #		System Key		Report Version	1	Open Date	01/24/2025
Close Date	01/29/2025	Narrative Date	02/02/2025	Category	0	Mileage	20,532
MDH		Engine Built Date	12/20/2021	Built Date	11/04/2021	Advisor	2285
Dealer	27175	Coastline Chrysler Dodge Jeep					
Dealer Address	32881 CAMINO CAPISTRANO						
Dealer City	SAN JUAN CAPISTRANO			State	CA	Zip	926754509

Complaint: 95B C/S VEHICLE IS LEAKING OIL C/S THE CHECK ENGINE LITE IS ON VEHICLE SHAKES WHEN HITTING A BUMP AT HIGHER SPEEDS SMOG VEHICLE

Cause: PERFORMED SMOG TEST CERTIFICATE ATTACHEDIF YOU VEHICLE FAILED THE INITIAL TEST THEN THE RETEST FEE MAY APPLY

Correction: recall 95b 18-95-B1-82 0.7hrs,18-95-B1-510.6hrs, 18-95-B1-53 0.2hrs18-95-B1-54 0.2hrs, 170 performed ercall Reprogram Battery PackControl Module (BPCM) and Complete DriveCycle , Update AHCP/HCP Software Update PCMSoftware, Update TCM Software. charged thevehicle to 75% and completed the drive cycle FACTORY RECALLS oil leakig from rear of engine , 09257516,07FF0150,07FF0250,21FF0555,21000051 1020performed inspection found fluid leaking fromrear of engine , added dye to oiling systemroad test dye test found leak from rear ofengine transmission requires removal toinspect, power down vehicle to safety worn onthe power train, removed transmission , foundleaking rear main seal , replaced seal,reassemble transmission power up vehiclebleed cooling system topped of oil level,pressure washed engine and road test leak isno longer present ENGINE electric heater failure P0E15-00 Hybrid/EVBattery Pack Coolant Heater ?A? ControlPerformance 07130104 1.3hrs,07FF0150 .1hrs,07FF0250 .3hrs 170 performed diagnosis forP0E15-00 Hybrid/EV Battery Pack CoolantHeater ?A? Control Performance , foundinternal heater failure replace heater perservice information bleed cooling system androad test MOPAR ACCESSORIES steering damper failure 100 replacesteering damper shock and test for correctoperation SUSPENSION 20532 FAILED SMOG VEHICLE SMOG SMOG VEHICLE SUBLET REPAIRS

LOP Information

LOP	LOP Description
21FF0555	Transmission ; Fluid Fill ; Fluid, Transaxle/Transmission ; Check and Top Off
21000051	Transmission ; Out of Vehicle Operations ; Transmission ; Adaptation Procedure (2 - Skilled)
09257516	Engine ; Crankshaft/Dampener ; Seal or Retainer / Rear main oil ; Seal - PHEV
07FF0250	Cooling System ; Fluid Fill ; Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill
07130104	Cooling System ; Heater ; Electric Heater ; Heater, electric coolant - PHEV

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68443445AC	HEATER -ELECTRIC COOLANT	1	\$525.10	No	01/01/0001
68250644AA	SEAL -RETAINER	1	\$40.50	No	
68250641AA	GASKET -CRANKSHAFT OIL	1	\$14.33	No	01/01/0001
68163848AB	ANTIFREEZ-COOLANT	1	\$29.34	No	01/01/0001
68082860AB	ADHESIVE -RTV GRAY	1	\$25.69	No	01/01/0001
5010042AC	DYES -LEAK 4 IN 1	1	\$16.90	No	
05010042AC	DYES -LEAK 4 IN 1	1	\$16.90	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA	
Built Date	11/15/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	[REDACTED]

Report #		System Key		Report Version	1	Open Date	02/12/2025
Close Date	02/13/2025	Narrative Date	02/17/2025	Category	0	Mileage	47,230
MDH		Engine Built Date	12/29/2021	Built Date	11/15/2021	Advisor	1504698
Dealer	45069	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	11200 NORTH FWY						
Dealer City	FORT WORTH			State	TX	Zip	761776900

Complaint: CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THIS VISIT Complimentary quick battery check. Perform initial health test of the battery in an effort to predict remaining "life" of your battery. CUSTOMER STATES HAS TO JUMP START VEHICLE SDC Brake Fluid Service DOT 4 **Ask about our Protection Plan Perform Complimentary Media Report REPLACE MAIN BATTERY

Cause: F

Correction: recommended 40k services, shock foundleaking near driver front tire, leak of somesort found near passenger rear tire, recommended send to mainline
CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THISVISIT BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME GOOD TIRE ABOVE 7/32 GOOD BRAKES OVER 5MM OR 7/32 (DISC) OR OVER 2MM OR 3/32 (DRUM Declined Wheel Alignment CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THIS VISIT BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME GOOD TIRE ABOVE 7/32 GOOD BRAKES OVER 5MM OR 7/32 (DISC) OR OVER 2MM OR3/32 (DRUM Declined Wheel Alignment NO WORK DONE 90 brake flush completed SDC Brake Fluid Service DOT 4 **Ask about our Protection Plan media added Perform Complimentary Media Report 50 main battery replaced Battery - Replace TX Lead Acid Battery Fee \$30 OFF A SERVICE MISC. SHOP CHARGES MISC. SHOP CHARGES

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
PP84032		1	\$27.99	No	
BBH7A001AA	BATTERY -STORAGE	2	\$373.36	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON	
Built Date	12/12/2020	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	

Report #		System Key		Report Version	7	Open Date	02/18/2025
Close Date	02/28/2025	Narrative Date	03/03/2025	Category	0	Mileage	74,183
MDH		Engine Built Date	01/11/2021	Built Date	12/12/2020	Advisor	ALKA011 RAY ALKASEM
Dealer	68737	CHAPMAN CHRYSLER JEEP LLC					
Dealer Address	930 AUTO SHOW DR						
Dealer City	HENDERSON			State	NV	Zip	890146721

Complaint: Electrical Concern [Cust states cigarette port is onop] Electrical Concern [Cust states driving on Hwy error codes for battery voltage comes up, also popped on in 4lo. Was happening often yesterday.] VERIFIED CUSTOMER CONCERN CHAFFING OF TRANSMISSION HARNESS BY RIGHT FRONT WHEEL WELL. WILL NEED TO REPLACE HARNESS AND RETEST INTERNAL TIME FOR TECHNICIAN FOR TRANS HARNESS REPLACEMENT.

Cause: no problem found at this time replaced transmission harness REPLACED TRANSMISSION HARNESS (SEE LINE 2) SEE LINE 2

Correction: Could not duplicate customer concern, located cigar lighter (under radio) and found fuse for that outlet, fuse is okay. checked operation by using handheld tester and tester lights up, wiggled outlet to verify there are no loose connections and tester stays illuminated. at this time the cigar lighter is operating as designed, will advise customer of findings.[note: there is a possibility that the accessory item that is being plugged into cigar lighter might be faulty/defective. Found active code: u1412-00 (Lost Communication With Generator A Control Module). Performed visual inspection and found MULTIPLE ground cables installed on INTELLIGENT BATTERY SENSOR, not good (they will need to be relocated, these are for add on accessories that the vehicle has). Load tested both batteries (main battery is aftermarket, but passes health test), auxiliary battery requested a 30 minute recharge (after recharge, battery passed health test as well). proceeded to carry out diagnostic steps for U1412-00 CODE, verified generator and pcm C1 connector have proper connections, checked for signs of corrosion and issue with wiring, all ok. checked resistance across circuit d511 (from PCM to generator) found O.L., not good. Wiring schematic shows an INLINE CONNECTOR XY230, checked from inline to generator: 0.2ohms, good. checked from inline to PCM C1 connector and found: O.L., not good. traced back harness and found there is an area that has been exposed and has chafing, this harness belongs to the TRANSMISSI

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68476867AE	WIRING -TRANSMISSION	1	\$228.20	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	12/20/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PJF	HIGH VELOCITY CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	
Report #		System Key		Report Version	1	Open Date	02/28/2025
Close Date	02/28/2025	Narrative Date	03/03/2025	Category	0	Mileage	20,971
MDH		Engine Built Date	02/07/2023	Built Date	12/20/2022	Advisor	690 OSCAR SOTELO
Dealer	27086	BOARDWALK CHRYSLER DODGE JEEP					
Dealer Address	1B BAIR ISLAND ROAD						
Dealer City	REDWOOD CITY			State	CA	Zip	940632764

Complaint: *MULTI POINT MINOR ENGINE CHECK TIRE PRESSURE

Cause:

Correction: all brakes are 8mm set all tires to 37 psi

LOP Information

LOP	LOP Description
85410700	Special Services ; Diagnostic LOP ; Cooling, Trouble Not Found ; Cooling

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP GLADIATOR RUBICON 4X4	
Built Date	09/06/2022	Market	U	US	Plant	2459	TOLEDO SUPPLIER PARK
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EXJ	3.0L V6 TURBO DIESEL ENGINE W/ESS G3				Serial #	[REDACTED]
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	03/07/2025
Close Date	03/07/2025	Narrative Date	03/10/2025	Category	0	Mileage	33,422
MDH	[REDACTED]	Engine Built Date	01/02/2023	Built Date	09/06/2022	Advisor	614
Dealer	60528	YORK DODGE CHRYSLER JEEP RAM					
Dealer Address	500 PRESCOTT LAKES PKWY						
Dealer City	PRESCOTT			State	AZ	Zip	863016506

Complaint: Change synthetic engine oil and filter [9qt. 5W40 Syn] Multi-point inspection (according to maintenance interval)

Cause:

Correction: 33422 OIL AND FILTER CHANGE CHANGED ENGINE OIL AND FILTER, DONE BY TECH 885 AND QUALITY CHECKED BY TECH 487 Change synthetic engine oil and filter [9qt. 5W40Syn] PERFORM DIESEL FULL SYNTHETIC OIL AND FILTER CHANGE 33422 MPI PERFORMED MULTI POINT INSPECTION CHECKING FOR BROKEN AND OR DAMAGED PARTS IN OR ON THE VEHICLE Multi-point inspection (according to maintenance interval) CQS EXPRESS LANE SPECIAL PROMOTION DISCOUNT CERTIFIED DODGE CHRYSLER JEEP AND RAM MULTI-POINT INSPECTION MISC. SHOP CHARGES

LOP information is not available

Part(s) Information					
Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68524020AA	OIL -5W40	9	\$16.20	No	
68507598AA	FILTER -ENGINE OIL	1	\$84.05	No	

Repair Order Detailed Report

For VIN:

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 4XE
Built Date	05/11/2023	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	

Report #		System Key		Report Version	8	Open Date	03/10/2025
Close Date	03/31/2025	Narrative Date	04/14/2025	Category	0	Mileage	33,668
MDH		Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	
Dealer	43724	SAFFORD CHRYSLER JEEP DODGE OF					
Dealer Address	7611 LOISDALE RD						
Dealer City	SPRINGFIELD			State	VA	Zip	221502103

Complaint: CUSTOMER STATES AT LOW SPEED HEARD A RATTLING NOISE (LIKE LOW GEAR) WOULD BE HEARD, THIS MORNING NOISE GOT A LOT LOUDER AND AT ALL SPEEDS (SOUNDED LIKE MUFFLER LEAK) AND VEHICLE STOPPED RUNNING AND SMOKED FROM THE FRONT PLEASE CHECK AND ADVISE

Cause: VERIFIED THE CUSTOMER'S CONCERN OF ENGINE NOISE ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN PERFORMED A CYLINDER COMPRESSION AND / OR LEAK DOWN - TEST FINDING FOUND 0 COMPRESSION ON CYLINDER 4 DURING CYLINDER LEAK DOWN TEST FOUND AIR LEAKING THROUGH ENGINE BLOCK AT BOTTOM LEFT OF ENGINE DUE TO A CONNECTING ROD COMING APART FURTHER EXAMINATION FOUND THE ENGINE LONG BLOCK CYLINDER 4 CONNECTING ROD CAME APART

Correction: PERFORMED THE HV POWER DOWN PROCEDURE. REMOVED THE SIDE STEPS COMPONENTS TO GAIN ACCESS FOR NECESSARY REPAIRS. REMOVED THE CAB, DISCONNECTING ALL OF THE MOUNTS AND WIRING HARNESSSES. ACCESSED, REMOVED AND REPLACED THE ENGINE LONG BLOCK WITH ALL OTHER RELATED SEALS GASKETS AND NON-REUSABLE HARDWARE AND NON REUSABLE GASKETS (PER SERVICE LIBRARY) AND REINSTALLED. REPLACED INTAKE MANIFOLD DUE TO METAL DEBRIS INSIDE PLASTIC MANIFOLD. ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. EVACUATED, PULLED SYSTEM INTO A VACUUM, AND RECHARGED THE AIR CONDITIONING SYSTEM GRAMS. CHANGED THE OIL AND OIL FILTER. VACUUM FILLED THE COOLING SYSTEM. ROAD TESTED THE VEHICLE TO VERIFY REPAIRS. THE SYSTEM IS NOW OPERATING AS DESIGNED. REPLACED MANIFOLD DUE TO CONSEQUENTIAL DAMAGE (PER SERVICE LIBRARY). REPLACED ONE TIME USE SEALS (PER SERVICE LIBRARY). REPLACED ONE TIME USE BOLTS (PER SERVICE LIBRARY)

LOP Information

LOP	LOP Description
24011103	Air Conditioning & Heater ; A/C System Charge ; R1234YF - A/C Performance Test, recovery and recharge ; Powertrain - Use whenever discharge of the A/C system is required to allow service because of a powertrain repair
09FF0350	Engine ; Fluid Fill ; Oil, Engine ; Drain and fill
090170K1	Engine ; Long Block/Complete Engine ; Long block ; 2.0 liter DI turbo gas engine - PHEV
09017070	Engine ; Long Block/Complete Engine ; Long block ; 4 cylinder engine, compression and leak down test
07FF0250	Cooling System ; Fluid Fill ; Coolant, Supercharger/Turbo charger/MGU system ; Drain and fill
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68602214AA	ENGINE -LONG BLOCK	1	\$7,469.96	No	01/01/0001
68602214-AA	ENGINE -LONG BLOCK	1	\$750.00	No	
68528786-AB	SENSOR -CRANKSHAFT POSITION	1	\$37.56	No	
68523022AA	OIL -5W30	5	\$59.52	No	01/01/0001
68523022-AA	OIL -5W30	5	\$6.50	No	
68142219AA	SEAL -SLIM LINE	2	\$77.54	No	01/01/0001
68142219-AA	SEAL -SLIM LINE	2	\$38.77	No	
68110604AA	SEAL -SLIM LINE	2	\$71.64	No	01/01/0001
68110604-AA	SEAL -SLIM LINE	2	\$35.82	No	
6512671-AA	BOLT -TORX HEAD	7	\$4.04	No	
6512082-AA	SCREW -HEX FLANGE HEAD	2	\$2.40	No	
6511169-AA	STUD -DOUBLE ENDED	2	\$20.86	No	
6500911	RIVET -NONE	6	\$15.94	No	
5106348-AD	MANIFOLD -INTAKE	1	\$1,378.10	No	
4892339-BE	FILTER -ENGINE OIL	1	\$6.00	No	
06512671AA	BOLT -TORX HEAD	7	\$28.29	No	01/01/0001
06512082AA	SCREW -HEX FLANGE HEAD	2	\$4.81	No	01/01/0001
06511169AA	STUD -DOUBLE ENDED	2	\$41.72	No	01/01/0001
06500911	RIVET -NONE	9	\$143.50	No	01/01/0001
05106348AD	MANIFOLD -INTAKE	1	\$1,378.23	No	01/01/0001
04892339BE	FILTER -ENGINE OIL	1	\$13.11	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA 4XE
Built Date	03/13/2022	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]

Report #		System Key		Report Version	1	Open Date	03/07/2025
Close Date	03/13/2025	Narrative Date	03/17/2025	Category	0	Mileage	29,926
MDH		Engine Built Date	04/26/2022	Built Date	03/13/2022	Advisor	105340
Dealer	44552	YOUNG CHRYSLER DODGE JEEP RAM					
Dealer Address	259 OVERLAND AVE						
Dealer City	BURLEY			State	ID	Zip	833181022

Complaint: Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter [5qt. 5W30 SN Plus] [This service is fully covered under JeepWave membership. Please ensure the price is \$0. To receive proper reimbursement for services performed, please adjust pay type accordingly.] Recall/CSN [Recall/CSN ** CustomerRequests 04B] Recall/CSN [Recall/CSN ** CustomerRequests 95B] Flash #3 RRT [Software Flash for AHCP ** Customer Requests] Flash #2 RRT [Software Flash for HCP ** Customer Requests] Rotate tires [This service is fully covered under Jeep Wave membership. Please ensure the price is \$0. To receive proper reimbursement for services performed, please adjust pay type accordingly.] Alignment Check Inspect transfer case fluid Replace engine air cleaner filter REPLACE FRONT SHOCKS REPLACE REAR SHOCKS REAR DIFFERENTIAL SERVICE FRONT DIFFERENTIAL SERVICE REPLACE CABIN AIR FILTER

Cause:

Correction: 29918 MULTI-POINT INSPECTION COMPLETED THE FOLLOWING ARE RECOMMENDED AT THIS TIME REPLACE ALL SHOCKS, REPLACE CABIN AIR FILTER, PERFORM FRONT AND REAR DIFFERENTIAL FLUID SERVICES. PLEASE SEE THE ATTACHED MULTIPOINT INSPECTION A VIDEO MULTIPOINT INSPECTION WAS PROVIDED ATTACHED A PHOTO TO THE MPI. Multi-point inspection (according to maintenance interval) Mopar Express Lane Inspection 29918 PERFORMED A COMPLETE 5,000 MILE MAINTENANCE SERVICE. CHANGED THE ENGINE OIL AND OIL FILTER AND REFILLED THE ENGINE WITH 5 QUARTS OF 5W30 SYNTHETIC OIL WITH A SPIN ON OIL FILTER, PERFORMED A TIRE ROTATION TORQUED THE FRONT WHEEL LUG NUTS TO 130 FOOT LBS AND TORQUED THE REAR WHEEL LUG NUTS TO 130 FOOT LBS. INSPECTED FLUID LEVELS. INSPECTED TIRE WEAR AND RESET TIRE AIR PRESSURES THE LF TIRE TREAD IS AT 7 /32NDS, THE RF TIRE TREAD IS AT 7 /32NDS, THE LR TIRE TREAD AT 5 /32NDS, THE RR TIRE TREAD AT 5 /32NDS. PERFORMED A FOUR WHEEL BRAKE INSPECTION, THE LF PADS ARE AT 10MM(S), THE RF PADS ARE AT 10 MM(S), THE LR PADS ARE AT 12 MM(S), THE RR PADS ARE AT 12MM(S). CHECKED OPERATION OF ALL LIGHTS AND CONTROLS. INSP

LOP Information

LOP	LOP Description
02151509	Suspension & Front Axle ; Shock Absorber/Strut/Steering Damper ; Shock Absorber/Strut, Rear ; Both
02151005	Suspension & Front Axle ; Shock Absorber/Strut/Steering Damper ; Shock Absorber/Strut, Front ; Front - Both

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68565698AA	FILTER -CABIN AIR	1	\$40.00	No	
68546972AA	ABSR PKG-SUSPENSION	2	\$62.97	No	
68546968AA	ABSR PKG-SUSPENSION	2	\$59.87	No	
68524122AA	OIL -5W30	0	\$6.74	No	
68257030AA	FILTER -AIR	1	\$60.00	No	
50051126AA	OIL -5W30	5	\$9.39	No	
4892339BE	FILTER -ENGINE OIL	1	\$14.00	No	

Repair Order Detailed Report # [redacted] For VIN: [redacted]

VIN	[redacted]	Model Year	2023	Body	[redacted]	JEEP WRANGLER 2-DOOR SPORT	
Built Date	11/16/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #	[redacted]	
Transmission	DEM	6-SPEED MANUAL TRANSMISSION			Serial #	[redacted]	

Report #	[redacted]	System Key	[redacted]	Report Version	1	Open Date	03/18/2025
Close Date	01/01/0001	Narrative Date	03/20/2025	Category	0	Mileage	5,143
MDH	[redacted]	Engine Built Date	02/09/2024	Built Date	11/16/2022	Advisor	ACT WILLIAM CAMPBELL
Dealer	26349	GOSSETT MOTOR CARS INC					
Dealer Address	1901 COVINGTON PIKE						
Dealer City	MEMPHIS			State	TN	Zip	381286980

Complaint: CUST REQUESTS FULL SYNTHETIC OIL SERVICE & 23 POINT VEHICLE INSPECTION CUSTOMER REQUESTS 1 OF 2 MOPAR 75 TIRE ROTATIONS
Cause: REGULAR MAINTENANCE REGULAR MAINTENANCE
Correction: COMPLETED ENGINE OIL & FILTER SERVICE & VEHICLE INSPECTION. COMPLETED TIRE ROTATION
LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68522999AA	OIL -0W20	5	\$10.00	No	
68191349AC	FILTER -ENGINE OIL	1	\$20.00	No	

Repair Order Detailed Report [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA 4XE
Built Date	03/13/2022	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]

Report #		System Key		Report Version	2	Open Date	03/19/2025
Close Date	05/06/2025	Narrative Date	05/08/2025	Category	0	Mileage	30,210
MDH		Engine Built Date	04/26/2022	Built Date	03/13/2022	Advisor	105340
Dealer	44552	YOUNG CHRYSLER DODGE JEEP RAM					
Dealer Address	259 OVERLAND AVE						
Dealer City	BURLEY	State	ID	Zip	833181022		

Complaint: Battery Concern BATT [Customer States that there is a battery message and vehicle will not shift or start check and advise]

Cause: FAILURE OF HV BATTERY CELLS/INTERNAL COMPONENTS

Correction: 30205 VERIFIED THE CUSTOMER'S CONCERN OF CHECK ENGINE LIGHT ON. CHECKED SERVICE LIBRARY FOR TECHNICAL SERVICE BULLETINS, STARGASES, RAPID RESPONSE TRANSMITTALS, RAPID SERVICE UPDATES AND RECALLS. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND ACTIVE CODE U0293, U0594. FURTHER EXAMINATION FOUND THE HYBRID BATTERY HAS A CELL VOLTAGE AND TEMPERATURE NODE (CVTN) FAILURE. REMOVED THE REAR SEATS AND REAR DOORS TO GAIN ACCESS TO THE HYBRID BATTERY. ACCESSED, REMOVED AND REPLACED THE HYBRID BATTERY AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL. CONNECTED WITECH POD, PERFORMED A DIAGNOSTIC SCAN AND REPROGRAMMED THE. CLEARED ALL DIAGNOSTIC TROUBLE CODES AND VERIFIED CODES DID NOT RETURN. ROAD TESTED THE VEHICLE 10 MILES TO VERIFY REPAIRS. DOCUMENTED THE VEHICLE IN MILEAGE AS 30195 MILES AND THE VEHICLE OUT MILEAGE AS 30205 MILES. THE SYSTEM IS NOW OPERATING AS DESIGNED. DOCUMENTED THE LABOR OPERATION NUMBER AS 08080401 AND THE TOTAL LABOR TIME AS 2.9. DOCUMENTED THE LABOR OPERATION NUMBER AS 07FF0150 AND THE TOTAL LABOR TIME AS 0.3. DOCUMENTED THE LABOR OPERATION NUMBER AS 07FF0352 AND THE TOTAL LABOR TIME AS 0.3. COVERED UNDER THE 8/100 HIGH VOLTAGE BATTERY, COVERED UNDER THE 5/60 POWERTRAIN WARRANTY. Battery, 400 Volt - Replace Hybrid Electric Vehicle PHEV (3 - Highly Skilled) Coolant, Engine Drain and fill Coolant, Battery Drain and fill - PHEV battery cooling system COOLANT, ENGINE

LOP Information

LOP	LOP Description
95082501	Special Services ; Battery Fee ; Battery, Hybrid Electric Vehicle ; Handling Fee
08080401	Electrical System ; Battery ; Battery, 400 Volt ; Hybrid Electric Vehicle PHEV
07FF0352	Cooling System ; Fluid Fill ; Coolant, Battery ; Drain and fill - PHEV battery cooling system
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
FR8		1	\$300.00	No	
68488244AA	SVCE KIT -HYBRID	1	\$0.00	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED SPORT	
Built Date	03/11/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EXJ	3.0L V6 TURBO DIESEL ENGINE W/ESS G3				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	

Report #		System Key		Report Version	2	Open Date	03/27/2025
Close Date	04/10/2025	Narrative Date	04/13/2025	Category	0	Mileage	51,573
MDH		Engine Built Date	04/21/2021	Built Date	03/11/2021	Advisor	2374 RAMON
Dealer	27322	Joshua Tree Chrysler Dodge Jee					
Dealer Address	57909 29 PALMS HWY						
Dealer City	YUCCA VALLEY			State	CA	Zip	922845817

Complaint: RECALL - C/S: Z96 2020-2021 DT JL AND 2021-2022 J T 3.0L DISEE GLOBAL

Cause: Z96 HPFP REPAIR,VEH CAME IN NOT RUNNING ON TOW TRUCK PULLED QUALITY SENSOR AND FOUND METAL DEBRIS IN HIGH PRESURE FUEL PUMP REC CONTAMINATED CAMPAIGN FOR REPAIR

Correction: Contaminated z96- pulled HPFP timed and set new time to new pressure pumped and installed to spec. Removed front and rear crossover tubes to fuel rail and HPFP, REMOVED FUEL LINES to fuel rails and injectors , removed injectors,fuel rails and low pressure feed lines. Replaced cross over lines , fuel injector lines and injector seals. Installed new injectors ,injector seals , rear crossover fuel line , front crossover fuel line,fuel rails,lower inlet seal and egr seal and torqued fasteners to spec. Dropped fuel tank and fuel filter housing,replaced fuel pump and disposed of contmaminated fuel,cleaned tank,flushed fuel lines with new diesel fuel and installed tank and filter housing. Installed new fuel filter and torqued fasteners to spec. Topped off fuel with fuel allowance and Roadtested vehicle . Vehicle starts and runs as designed . Vehicle was towed not running, shifter taken and glove box apart

LOP Information

LOP	LOP Description
95140152	Special Services ; Special Allowance ; Fuel allowance ; Fuel Allowance for Safety Recall Z96
14Z96183	Air & Fuel system ; Visual Inspection ; Safety Recall Z96 - High Pressure Fuel Pump ; Replace High Pressure Fuel Pump, Fuel Rails, Fuel Lines, Fuel Injectors, Fuel Filter, In Tank Fuel Pump, and Flush Lines
14Z96160	Air & Fuel system ; Visual Inspection ; Safety Recall Z96 - High Pressure Fuel Pump ; Drain Fuel - JL Models w/ 18.3 Gallon Tank Only

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CSSMZ461AA-C	PUMP -FUEL INJECTION	1	\$120.00	No	
CSSMZ461AA	PUMP -FUEL INJECTION	1	\$504.23	No	
CSGNZ966AA	PKG PART -FUEL PUMP LEVEL UNIT	1	\$79.26	No	01/01/0001
CSGNZ961AA	GASKET -EGR TUBE	1	\$4.72	No	01/01/0001
68524869AA	TUBE -FUEL SUPPLY	1	\$138.12	No	01/01/0001
68493361AA	GASKET -EGR TUBE	1	\$54.64	No	01/01/0001
68490028AA	RAIL -FUEL	1	\$254.65	No	01/01/0001
68490022AA-C	INJECTOR -FUEL	6	\$120.00	No	
68490022AA	INJECTOR -FUEL	6	\$507.61	No	
68487031AA	O RING -NONE	1	\$53.46	No	01/01/0001
68436631AA	FILTER KI-FUEL WATER SEPARATOR	1	\$91.66	No	01/01/0001
68148333AA	ORING -FUEL INJECTOR	6	\$9.02	No	
68148329AB-C	RAIL -FUEL	1	\$20.00	No	
68148329AB	RAIL -FUEL	1	\$305.24	No	01/01/0001
1BP00846AA	FILTER -FUEL	1	\$59.02	No	

Repair Order Detailed Report # [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER SPORT
Built Date	12/06/2021	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT				
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS			Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date 04/03/2025
Close Date	04/29/2025	Narrative Date	04/30/2025	Category	0	Mileage 35,867
MDH	[REDACTED]	Engine Built Date	03/17/2022	Built Date	12/06/2021	Advisor
Dealer	27038	Gurnee Chrysler Dodge Jeep RAM				
Dealer Address	7255 GRAND AVE					
Dealer City	GURNEE	State	IL	Zip	600315270	

Complaint: CUSTOMER HAD VEH TOWED IN, ENGINE STARTED RUNNING VERY ROUGH|AND CHUGGING, STARTED SMOKING WHITE SMOKE FROM ENGINE AREA|AND CHECK ENGINE LIGHT CAME ON

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN [REDACTED]

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR SPORT	
Built Date	09/19/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PSE	SILVER ZYNITH CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	

Report #		System Key		Report Version	2	Open Date	04/08/2025
Close Date	04/10/2025	Narrative Date	04/13/2025	Category	0	Mileage	30,738
MDH		Engine Built Date	10/18/2022	Built Date	09/19/2022	Advisor	469055 Antonio
Dealer	45086	FOWLER'S I-240 CHRYSLER JEEP D					
Dealer Address	55 W I 240 SERVICE RD						
Dealer City	OKLAHOMA CITY			State	OK	Zip	731397836

Complaint: no data

Cause: no data

Correction: PERFORMED MULTI-POINT INSPECTION (SEE ATTACHED REPORT OR TEXT MESSAGE REPORT FOR RESULTS) Jo

LOP Information

LOP	LOP Description
95260002	Special Services ; Intl oil change ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil change ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
50022689AA	OIL -5W30	7	\$5.01	No	
4892339BH	FILTER -ENGINE OIL	1	\$4.62	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR SAHARA 4XE	
Built Date	08/25/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	

Report #		System Key		Report Version	2	Open Date	04/14/2025
Close Date	05/10/2025	Narrative Date	05/12/2025	Category	0	Mileage	52,274
MDH		Engine Built Date	10/12/2022	Built Date	08/25/2022	Advisor	1136 JAVIER GONZALEZ
Dealer	27173	Sierra Chrysler Dodge Jeep Ram					
Dealer Address	1450 S SHAMROCK AVE						
Dealer City	MONROVIA			State	CA	Zip	910164267

Complaint: Recall 95B - 2020-2024 JL 2022-2024 WL PHEV High Voltage Bat t (Recall) PERFORM MULTI-POINT INSPECTION SEE MULTIPPOINT INSPECTION FORM CALIFORNIA REQUIRED TIRE PRESSURE INSPECTION. INSPECT AND ADJUST TIRE PRESSURE FOR LEFT FRONT, RIGHT FRONT, LEFT BACK AND RIGHT BACK TIRES. PERFORM FULL SYNTHETIC OIL AND FILTER CHANGE PERFORM TIRE ROTATION AND BRAKE INSPECTION

Cause: Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine PREVENTATIVE MAINTENANCE MAINTENANCE upon inspection un able to perform recall due to charge port being non operative and melted recommend replacing

Correction: AHCP - ECU is up-to-date. Successfully flashed ECU from old part number 68614243AF to current part number 68614243AG. HCP - ECU is up-to-date. Successfully flashed ECU from old part number 68614244AF to current part number 68614244AG. BPCM - ECU is up-to-date. Successfully flashed ECU from old part number 05193168AM to current part number 05193168AP. PERFORMED MULTI-POINT INSPECTION SET TIRE PSI TO FACTORY SPECIFICATIONS. CHANGED OIL AND OIL FILTER, FILLED WITH 6 QUARTS OF OIL, TOPPED OFF ALL FLUIDS LEVELS TO SPECIFICATIONS PERFORMED TIRE ROTATION AND BRAKE INSPECTION Removed and replaced charger port charger port now operating as designed

LOP Information

LOP	LOP Description
1895B182	Software Flash ; Module ; Safety Recall 95B - High Voltage Battery Fires ; Reprogram Battery Pack Control Module (BPCM) and Complete Drive Cycle Routine
1895B151	Software Flash ; Module ; Safety Recall 95B - High Voltage Battery Fires ; Reprogram AHCP / HCP Software

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68378507-AJ	WIRING -CHARGE PORT	1	\$204.95	No	
CH50022689-AA	OIL -5W30	5	\$8.45	No	
CH1BP00175-AA	FILTER -ENGINE OIL	1	\$13.04	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SPORT	
Built Date	01/19/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #	[REDACTED]	
Transmission	DEM	6-SPEED MANUAL TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	03/10/2025
Close Date	04/16/2025	Narrative Date	04/17/2025	Category	0	Mileage	40,094
MDH	[REDACTED]	Engine Built Date	02/16/2022	Built Date	01/19/2022	Advisor	
Dealer	27225	Taylor Belleville Chrysler Dod					
Dealer Address	3795 STATE ROUTE 15						
Dealer City	BELLEVILLE	State	IL	Zip	622263100		

Complaint: Multi-point inspection (according to maintenance interval)

Cause:

Correction:

LOP Information

LOP	LOP Description
851STATE	Special Services ; Services ; State Labor Allowance
0619A182	Clutch ; Pressure plate ; Safety Recall 19A - Manual Transmission Clutch ; Replace Clutch Assembly and Flywheel
0619A161	Clutch ; Pressure plate ; Safety Recall 19A - Manual Transmission Clutch ; Two Piece Propeller Shaft Equipped

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CSHP19A3AA	FLYWHEEL -ENGINE	1	\$215.73	No	01/01/0001
CSHP19A2AA	CLTCH KIT-PRESSURE PLATE AND DISC	1	\$224.57	No	
CSHP19A1AA	BEARING -CLUTCH RELEASE	1	\$75.59	No	01/01/0001
BBH6A001AA	BATTERY -STORAGE	1	\$443.84	No	
BBAX101AB	BATTERY -STORAGE	1	\$244.03	No	
68368853AA	FUSE -Z CASE	1	\$101.68	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR RUBICON 4XE	
Built Date	05/11/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	04/23/2025
Close Date	04/24/2025	Narrative Date	04/29/2025	Category	0	Mileage	34,699
MDH	[REDACTED]	Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	
Dealer	43724	SAFFORD CHRYSLER JEEP DODGE OF					
Dealer Address	7611 LOISDALE RD						
Dealer City	SPRINGFIELD			State	VA	Zip	221502103

Complaint: CS THAT THE VEHICLE IS MAKING A WEIRD SOUND WHEN TURNING|SHARP LEFTS LIKE A WHOOSHING SOUND. CUSTOMER FOUND MULTIPLE|BODY FASTENERS MISSING CHECK AND ADVISE

Cause: TECHNICIAN VERIFIED CUSTOMER'S CONCERN vehicle finally|sucked coolant into the hybrid battery performed coolant|fill service 5 times TECHNICIAN ALSO PLACED ALL CLIPS INTO|VEHICLE WHERE THEY WERE MISSING TECHNICIAN TEST DROVE|VEHICLE TO VERIFY REPAIRS

Correction: VEHICLE IS OPERATING AS DESIGNED.

LOP Information

LOP	LOP Description
11000601	Exhaust System ; Adjustments ; Exhaust system - Fasteners, nuts or bolts

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68299490AA	CLAMP -EXHAUST	1	\$91.41	No	01/01/0001
68299490-AA	CLAMP -EXHAUST	1	\$91.40	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER SPORT	
Built Date	12/06/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PDN	STING-GRAY CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS			Serial #	[REDACTED]	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	04/28/2025
Close Date	01/01/0001	Narrative Date	04/30/2025	Category	0	Mileage	35,867
MDH	[REDACTED]	Engine Built Date	03/17/2022	Built Date	12/06/2021	Advisor	
Dealer	27038	Gurnee Chrysler Dodge Jeep RAM					
Dealer Address	7255 GRAND AVE						
Dealer City	GURNEE	State	IL	Zip	600315270		

Complaint: ELECTRICAL - CUSTOMER HAD VEH TOWED IN, ENGINE STARTED RUNNING VERY ROUGH AND CHUGGING, STARTED SMOKING WHITE SMOKE FROM ENGINE AREA AND CHECK ENGINE LIGHT CAME ON

Cause:

Correction:

LOP Information

LOP	LOP Description
851STATE	Special Services ; Services ; State Labor Allowance
08190620	Electrical System ; Modules ; Hardware - Hardware - Module, powertrain/engine control (PCM-ECM) (Gasoline) ; 2.0 liter DI gas engine

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68217019AA	SENSOR -OXYGEN	1	\$229.80	No	
5150861AJ	MODULE -ENGINE CONTROLLER	1	\$288.84	No	
05150861AJ	MODULE -ENGINE CONTROLLER	1	\$333.11	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	11/04/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	

Report #		System Key		Report Version	2	Open Date	05/05/2025
Close Date	05/12/2025	Narrative Date	05/14/2025	Category	0	Mileage	23,941
MDH		Engine Built Date	12/20/2021	Built Date	11/04/2021	Advisor	1687
Dealer	27175	Coastline Chrysler Dodge Jeep					
Dealer Address	32881 CAMINO CAPISTRANO						
Dealer City	SAN JUAN CAPISTRANO			State	CA	Zip	926754509

Complaint: CUSTOMER STATES VEHICLE OVERHEATINGBURNING SMELL LEAKING FLUID COMPLIMENTARY MULTI POINT INSPECTION AND CORRECTED TIRE PRESSURES TO FACTORY SPECIFICATION AS LISTED ON STICKER INSIDE DOOR OIL LEAKING CUSTOMER STATES THAT RADIO FREEZES AT TIMES AND DROPS CONNECTIONS

Cause: DIAGNOSE ENGINE RELATED CONCERNS PERFORMED A MULTI POINT VEHICLE INSPECTION INSPECTION AND SET TIRE PRESSURES TOFACTORY SPECIFICATION x

Correction: 07FF0150/07500613 ENGINE DIAGNOSTICS 23941 PERFORMED MULTI POINT INSPECTION COMPLIMENTARY MULTI POINTINSPECTION AND CORRECTED TIRE PRESSURES TO FACTORYSPECIFICATION AS LISTED ON STICKER INSIDE DOOR COMPLIMENTARY MULTI POINTINSPECTION AND CORRECTEDTIRE PRESSURES TO FACTORY SPECIFICATION AS LISTED ON STICKER INSIDE DOOR 23941 09202523/08000101 330 Found small oilleak present. Cleaned residue and added oil dye to vehicle. Let vehicle sit for 20minutes and checked for leak with UV light.Found leak coming behind intake. removedintake and found oil separator leaking.Removed and replaced oil separator. Cleanedsurface and cleaned oil residue. topped offfluid and coolant. Road test vehicle andvehicle is operating properly. Checked forleaks, none found. Customer concern has beencorrected. BODY AND TRIM 23941 18-60-F2-9A 120 Customer states thatthe radio freezes and drop connections attimes. Inspected for any codes, none found,Checked for any updates and found ; 08-067-23REV. A, Found radio update available.Performed two radio update to latest update.Retest and verified radio is operatingproperly. If issue continues then radio mayneed to be replaced. BODY AND TRIM

LOP Information

LOP	LOP Description
1860F29A	Software Flash ; Software Flash ; Backup Flash - Radio ; Radio, Check Software Level and Perform Software Update (TWO STEP) QR40.1 and MR28.3 s/w

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68163848AC	ANTIFREEZ-COOLANT	1	\$32.45	No	
5010042AC	DYES -LEAK 4 IN 1	1	\$19.26	No	
4893666AA	GASKET -WATER PUMP	1	\$92.98	No	
4893609AD	SEPARATOR-ENGINE OIL	1	\$68.41	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED SPORT	
Built Date	08/17/2020	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	

Report #		System Key		Report Version	4	Open Date	05/14/2025
Close Date	05/19/2025	Narrative Date	05/20/2025	Category	0	Mileage	96,591
MDH		Engine Built Date	08/28/2020	Built Date	08/17/2020	Advisor	47535 ALAN CALDWELL
Dealer	60502	HENDRICK CHRYSLER DODGE JEEP R					
Dealer Address	1624 MONTGOMERY HWY						
Dealer City	HOOVER			State	AL	Zip	352164918

Complaint: Customer States would not start found battery cable loose so meone installed a screw to hold it tight to start and get it here (Engine Mechanical Concern)
PERFORM MULTI POINT INSPECTION

Cause: see diagnosis, recommendations

Correction: customer declined COMPLETE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR RUBICON 392
Built Date	12/20/2022	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PJF	HIGH VELOCITY CLEAR COAT				
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE			Serial #	[REDACTED]
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date 05/06/2025
Close Date	05/15/2025	Narrative Date	05/18/2025	Category	0	Mileage 22,773
MDH	[REDACTED]	Engine Built Date	02/07/2023	Built Date	12/20/2022	Advisor 653 KEVIN BURTON
Dealer	27086	BOARDWALK CHRYSLER DODGE JEEP				
Dealer Address	1B BAIR ISLAND ROAD					
Dealer City	REDWOOD CITY			State	CA	Zip 940632764

Complaint: MINOR ENGINE *MULTI POINT CHECK TIRE PRESSURE PERFORM 5K MILE INTERVAL SCHEDULED MAINTENANCE SER MILES OUT QUICK SERVICE

Cause:

Correction: perform 5k service, lof 7qt of 0w-40 oil, tire 22777

LOP Information

LOP	LOP Description
08050120	Electrical System ; Generator/Alternator ; Generator/Alternator ; 5.7-6.4 liter engine
07202010	Cooling System ; Fan/Belt/Pulley/Shield/Shroud ; Pulley, tensioner / idler ; 6.4L engine - Left Side
07201704	Cooling System ; Fan/Belt/Pulley/Shield/Shroud ; Belt, serpentine drive ; 5.7-6.4 liter engine

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
982T		1	\$2.50	No	
84032		1	\$34.45	No	
7073		1	\$13.65	No	
68565698AA	FILTER -CABIN AIR	1	\$17.25	No	
68433354AA	TENSIONER-IDLER	1	\$21.30	No	
68417026AA-C	ALTERNATO-ENGINE	2	\$125.25	No	
68417026AA	ALTERNATO-ENGINE	1	\$299.00	No	
53011498AB	BELT -SERPENTINE	1	\$59.65	No	
50040856AA	OIL -0W40	7	\$11.10	No	
4892339BE	FILTER -ENGINE OIL	1	\$10.40	No	
4861660AA	TENSIONER-BELT	1	\$188.00	No	
4058		1	\$16.75	No	
2063		1	\$42.00	No	
115RSC		1	\$26.39	No	
109		1	\$22.20	No	
04861660AA	TENSIONER-BELT	1	\$196.16	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	
Report #		System Key		Report Version	3	Open Date	05/09/2025
Close Date	08/13/2025	Narrative Date	08/18/2025	Category	0	Mileage	33,532
MDH		Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8052
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint: Customer requested to have Multi Point Inspection performed this visit Electrical smell from front. Lost all power and died. No warning lights. Hard shift when going electric to gas. Deceleration then it luges. While driving hybrid mode. Rental Car SET TIRE PRESSURES RT FRONT _____ RTREAR _____ LEFT FRONT _____ LEFT REAR _____.

Cause: Performed Multi Point Inspection 1 1

Correction: Customer requested to have Multi Point Inspection performed thisvisit BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME. Customer requested to have Multi Point Inspection performed this visit BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" ORBETTER - NO ATTENTION NEEDED AT THIS TIME. RECALL ALREADY DONE AND BULLETINS REFER TO RECALLONLY NO LOPS FOR THIS "UNCOLLECTIBLE WARRANTY REPAIRS" Rental Car HERTZ PO 2810923 INV A41421170 Rental Car SUBLET REPAIRS SET TIRE PRESSURES RT FRONT _____ RT REAR _____ LEFT FRONT _____ LEFT REAR _____ SET TIRE PRESSURES RT FRONT _____ RT REAR _____ LEFTFRONT _____ LEFT REAR _____.

LOP Information

LOP	LOP Description
1804B182	Software Flash ; Module ; Safety Recall 04B - Defrost Functionality ; Inspect and Reprogram Auxiliary Hybrid Control Processor (AHCP), and Hybrid Control Processor (HCP) Modules (JL Models Only)

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR RUBICON 4XE	
Built Date	05/11/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	05/19/2025
Close Date	05/19/2025	Narrative Date	05/20/2025	Category	0	Mileage	36,636
MDH	[REDACTED]	Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	11040 GWENDOLYN DUAN
Dealer	43724	SAFFORD CHRYSLER JEEP DODGE OF					
Dealer Address	7611 LOISDALE RD						
Dealer City	SPRINGFIELD			State	VA	Zip	221502103

Complaint: CS THAT THERE ARE PUSH CLIPS MISSING THROUGHOUT HER VEHICLE AND THAT THE FENDER LINER IS LOOSE IN THE FRONT DRIVER SIDE WHEEL WELL PERFORM A COMPLIMENTARY MOPAR MULTIPOINT INSPECTION

Cause: TECHNICIAN VERIFIED CUSTOMER'S CONCERN TECHNICIAN INSTALLED PUSH CLIPS

Correction: VEHICLE IS AS DESIGNED. COMPLETED A MULTIPOINT INSPECTION

LOP Information is not available

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP WRANGLER UNLIMITED RUBICON
Built Date	07/01/2022	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT				
Engine	ERG	3.6L V6 24V VVT ETORQUE ENGINE UPG I			Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]

Report #		System Key		Report Version	1	Open Date	05/08/2025
Close Date	05/19/2025	Narrative Date	05/21/2025	Category	0	Mileage	30,335
MDH		Engine Built Date	07/26/2022	Built Date	07/01/2022	Advisor	9171
Dealer	60227	GARDEN CITY JEEP CHRYSLER DODG					
Dealer Address	283 N FRANKLIN ST						
Dealer City	HEMPSTEAD			State	NY	Zip	115501310

Complaint: C/S: CUSTOMER STATES TO CHECK VEHICLE FOR A ENGINE OVERHEAT C/S: CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON C/S: CUSTOMER STATES THE HEATED STEERING WHEEL IS INOP C/S: CUSTOMER STATES THE VEHICLE NEEDED TO BE JUMPSTARTED C/S: CUSTOMER STATES TO CHECK FOR AFANT KNOCKING SOUND FROM THE ENGINE UNDER LIGHT LOADS MULTI-POINT VEHICLE INSPECTION CUSTOMER STATES TO CHECK FOR A WATER LEAK FROM THE FRONT DOORS IN HEAVY RAIN

Cause: COOLING SYSTEM OVERHEATED HEATED STEERING WHEEL INOPERABLE VEHICLE ELECTRICALLY DEAD ENGINE KNOCKING PINGING SOUND UPON ACCELERATION MPI Diagnostic and Repairs \$47500 per hour

Correction: 30334 COOLING SYSTEM OVERHEATED LOW COOLANT LEVEL; COOLANT BOTTLE EXPLODED WHILE AT OPERATING TEMPERATURE AND UNDER PRESSURE; CONSEQUENTIAL DAMAGES OF HOOD PAD, HOOD PAD PUSH PINS, HOOD INTAKE VENT, BOTTLE CAP; REPLACED COOLANT BOTTLE, BOTTLE CAP, HOOD PAD, HOOD PAD PUSH PINS, HOOD INTAKE AIR VENT; PERFORMED COOLING SYSTEM PRESSURE, LEAK TESTS, PASSED; PERFORMED COOLING SYSTEM TEST FOR EMISSIONS OR COMPRESSION, PASSED; FILLED COOLANT; TESTED ENGINE PERFORMANCE; TESTED COOLING SYSTEM PERFORMANCE; ROAD TESTED; VERIFIED NORMAL COOLING SYSTEM OPERATION. Bezel, hood - Replace Bezel - Left or Right, one or all (0 - Low Skilled) Tank, coolant reservoir/overflow - Test and Replace All others (0 - Low Skilled) Coolant, Engine Drain and fill ADDITIONAL LBR BEZEL, HOOD AIR INTAKE-Replace (D) TANK, COOLANT RESERVE/OVERFLOW-Replace (D) COOLANT; ENGINE DRAIN AND FILL ADDITIONAL LBR 30334 LINE #D, LINE #C CHECK ENGINE LIGHT DIAGNOSTIC SERVICE (\$475.00 PLUS TAX) per hour 30334 HEATED STEERING WHEEL INOPERABLE HEATED STEERING WHEEL DOES NOT OPERATE; SWITCH LIGHT BLINKS; DTC B11C1-13 HEATER CIRCUIT OPEN; PERFORMED DTC DIAGNOSTICS; INSPECTED AND TESTED STEERING WHEEL, CSM, HEATER CIRCUIT, SCCM, CONNECTORS; INSPECTED AND TESTED VOLTAGES, PIN FIT, HEATER CIRCUIT INPUT AND OUTPUTS; HEATED STEERING WHEEL HEATER CIRCUIT HIGH RESISTANCE, CIRCUIT OVERHEAT; HEATER CIRCUIT OPEN IN CLOCK SPRING, CIRCUIT OVERHEATED IN SCCM, CLOCK SPRING; REPLAC

LOP Information

LOP	LOP Description
851STATE	Special Services ; Services ; State Labor Allowance
23095701	Body ; Exterior - Running Board/Bed System/Light Bar/Boot/Scoop/Cover ; Bezel, hood ; Bezel - Left or Right, one or all
19850101	Steering ; Steering wheel/Clockspring/Air Bag/SCCM ; Wheel, steering and steering wheel covers ; Steering wheel
093530P3	Engine ; Cylinder Head/Valve Cover/Block Heater ; Gasket, cylinder head ; 3.6 liter engine- Both
09353093	Engine ; Cylinder Head/Valve Cover/Block Heater ; Gasket, cylinder head ; Remove Cylinder Heads, Perform Combustion Chamber Cleaning Procedure, and Replace PCV Valve (JL/JT Models Only)
09353067	Engine ; Cylinder Head/Valve Cover/Block Heater ; Gasket, cylinder head ; ESS Equipped
08192701	Electrical System ; Modules ; Hardware - Module, steering column control ; SCCM, includes turn signal switch, clock spring, steering angle sensor where applicable
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill
07304501	Cooling System ; Radiator/Hose/Tank/Reservoir/Tube/Indicator/Cap ; Tank, coolant reservoir/overflow ; All others

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
SP225755AB	SPARK -NONE	6	\$53.33	No	
BBH7A001AA	BATTERY -STORAGE	1	\$372.00	No	
BBAUX101AB	BATTERY -STORAGE	0	\$186.00	No	
7MF921R3AB	WHEEL -STEERING	1	\$1,069.20	No	01/01/0001
68609110AA	VALVE -PCV	1	\$96.66	No	01/01/0001
68599295AA	MODULE -STEERING COLUMN	1	\$723.60	No	
68523994AA	OIL -0W20	5	\$20.66	No	
68442532AA	CAP -COOLANT RECOVERY BOTTLE	0	\$52.11	No	
68293749AF	BEZEL -HOOD	1	\$99.00	No	
68292168AE	PAD -HOOD SILENCER	1	\$106.92	No	01/01/0001
68284905AA	GASKET -CYLINDER HEAD	1	\$152.15	No	
68284904AA	GASKET -CYLINDER HEAD	1	\$82.08	No	
68283565AB	BOTTLE -COOLANT RECOVERY	1	\$90.05	No	01/01/0001
68232614AA	GASKET -INTAKE MANIFOLD	6	\$12.96	No	
68228480AA	GASKET -CHAIN CASE COVER	1	\$43.74	No	01/01/0001
68217514AB	GASKET -INTAKE PLENUM	6	\$15.66	No	
68191349AC	FILTER -ENGINE OIL	1	\$16.74	No	01/01/0001
68163848AC	ANTIFREEZ-COOLANT	1	\$46.17	No	01/01/0001

68093232AA	GASKET -EXHAUST FLANGE TO CYLINDER	2	\$38.75	No	
68082860AB	ADHESIVE -RTV GRAY	1	\$52.92	No	01/01/0001
68079589AA	SEAL -CRANKSHAFT OIL	1	\$46.04	No	01/01/0001
6509564AA	BOLT -HEX WASHER HEAD	16	\$8.24	No	
6504135	RETAINER -PUSH IN	10	\$8.20	No	
5184772AB	SEAL -CAMSHAFT SENSOR	2	\$48.06	No	
4893806AB	SEAL -NONE	4	\$7.97	No	
4893805AB	GASKET -CYLINDER HEAD COVER	1	\$27.14	No	
4893804AB	GASKET -CYLINDER HEAD COVER	1	\$34.83	No	
4861965AA	GASKET -EGR COOLER	1	\$25.38	No	
06509564AA	BOLT -HEX WASHER HEAD	9	\$74.12	No	01/01/0001
06504135	RETAINER -PUSH IN	9	\$119.07	No	01/01/0001
05184772AB	SEAL -CAMSHAFT SENSOR	2	\$96.12	No	01/01/0001
04893806AB	SEAL -NONE	4	\$31.86	No	01/01/0001
04893805AB	GASKET -CYLINDER HEAD COVER	1	\$27.14	No	01/01/0001
04893804AB	GASKET -CYLINDER HEAD COVER	1	\$34.83	No	01/01/0001
04861965AA	GASKET -EGR COOLER	1	\$25.38	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 2-DOOR SPORT	
Built Date	11/16/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #	[REDACTED]	
Transmission	DEM	6-SPEED MANUAL TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	04/10/2025
Close Date	05/21/2025	Narrative Date	05/22/2025	Category	0	Mileage	5,320
MDH	[REDACTED]	Engine Built Date	02/09/2024	Built Date	11/16/2022	Advisor	ENP JONATHAN SHEETS
Dealer	26349	GOSSETT MOTOR CARS INC					
Dealer Address	1901 COVINGTON PIKE						
Dealer City	MEMPHIS			State	TN	Zip	381286980

Complaint: CUSTOMER STATES VEHICLE SHUT OFF WHILE DRIVING, ABLE TO BOOST IT OFF BUT IT SHUT OFF AGAIN IN LESS THAN A MILE, FAULTS ON DASH FOR POWER STEERING, ESC, TRAC - TOW IN ON PAD NO CRANK NO START

Cause: RECHECKED OPERATION AND FOUND AUXILIARY BATTERY DEAD INITIAL DIAGNOSTICS FOUND FUSE ARRAY BLOWN, NECESSARY TO REPLACE FUSE ARRAY

Correction: REMOVED AND REPLACED AUXILIARY BATTERY, RECHECKED OPERATION, ALL OK. REMOVED AND REPLACED FUSE ARRAY, RECHECKED AND FOUND NO START CONCERN PERSISTED, LOAD TESTED AUXILIARY BATTERY AND FAILED GR8.

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
BBAUX101AB	BATTERY -STORAGE	1	\$217.60	No	
68368853AA	FUSE -Z CASE	1	\$115.99	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP WRANGLER UNLIMITED RUBICON	
Built Date	07/01/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ERG	3.6L V6 24V VVT ETORQUE ENGINE UPG I			Serial #	[REDACTED]	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	05/19/2025
Close Date	05/20/2025	Narrative Date	05/22/2025	Category	0	Mileage	30,336
MDH	[REDACTED]	Engine Built Date	07/26/2022	Built Date	07/01/2022	Advisor	9171
Dealer	60227	GARDEN CITY JEEP CHRYSLER DODG					
Dealer Address	283 N FRANKLIN ST						
Dealer City	HEMPSTEAD			State	NY	Zip	115501310

Complaint: CUSTOMER STATES THE VEHICLE OVERHEATED AND THE FIRE DEPT WAS CALLED NO INSPECTION NEEDED

Cause: Diagnostic and Repairs \$47500 per hour

Correction: 30335 REPAIR VEHICLE AS PER THE INSURANCEESTIMATE MISC REPAIR NO INSPECTION NEEDED

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68293749AF	BEZEL -HOOD	1	\$108.54	No	
68293748AF	BEZEL -HOOD	1	\$108.54	No	
68292167AD	PAD -HOOD SILENCER	1	\$101.39	No	
6504135	RETAINER -PUSH IN	8	\$13.23	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR SPORT 4XE	
Built Date	05/01/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	05/28/2025
Close Date	05/30/2025	Narrative Date	06/04/2025	Category	0	Mileage	19,599
MDH	[REDACTED]	Engine Built Date	06/30/2023	Built Date	05/01/2023	Advisor	209
Dealer	27348	GENGRAS CHRYSLER DODGE JEEP RA					
Dealer Address	251 COMMERCE DR						
Dealer City	FAIRFIELD			State	CT	Zip	068255526

Complaint: Rental Vehicle General Concern [WNEH COMING TO A STOP VEHICLE WILL SOMETIMES STALL AND LOOSE THE ABILITY TO SHIFT OUT OF GEAR. VEHICLE HAD A PROMPT TO SERVICE HYBRID SYSTEM] General Concern [WHILE DRIVING, THEVEHICLE STOPPED ACCELERATING, N ON SHIFTER WAS FLASHING. VEHICLE HAS APROMPT TO SERVICE TRANSMISSION. WOULD NOT SHIFT OUT OF PARK] Multi-point inspection (according to maintenance interval)

Cause:

Correction: Rental Vehicle RENTAL CAR 19599 see line c SES LIGHT POWERTRAIN 19599 SOFTWARE FOR THE VEHICLE CAN-BUSSYSTEM WAS RAN AND PROPERLY UPDATED General Concern Multi-point inspection (according to maintenanceinterval) PERFORM MULTI POINT INSPECTION

LOP Information

LOP	LOP Description
95400142	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
85418007	Special Services ; Diagnostic LOP ; Charging, Starting and Wiring Systems, Trouble Not Found ; 12V Starting/Charging Systems

Part Information is not available

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	12/20/2022	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PJF	HIGH VELOCITY CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	
Report #		System Key		Report Version	1	Open Date	05/21/2025
Close Date	05/30/2025	Narrative Date	06/02/2025	Category	0	Mileage	23,151
MDH		Engine Built Date	02/07/2023	Built Date	12/20/2022	Advisor	653 KEVIN BURTON
Dealer	27086	BOARDWALK CHRYSLER DODGE JEEP					
Dealer Address	1B BAIR ISLAND ROAD						
Dealer City	REDWOOD CITY			State	CA	Zip	940632764

Complaint: MINOR ENGINE FUEL/DRIVEABILITY BODY/TRIM CHECK TIRE PRESSURE MILES OUT CDJR LOANER PROGRAM

Cause: OIL LEAK AT LFT VALVE COVER GASKET verify customer concern, pressure test the VERIFY INSULATOR LOOSE / WARPED

Correction: 09352509 - 09352509 09553410 - 09553410 23029101 - Silencer/Pad Hood pad One or all

LOP Information

LOP	LOP Description
23029101	Body ; Exterior - Molding/Grille/Applique/Shield/Exhauster/Silencer/Bezel ; Silencer/Pad ; Hood pad - One or all
09553410	Engine ; Oil Filter/Cooler/Turbo Line/Hose ; Hose, Engine Oil Cooler ; 5.7-6.4 liter engine - Feed or Return-One
09352509	Engine ; Cylinder Head/Valve Cover/Block Heater ; Gasket, cylinder head cover ; 5.7/6.4- liter engine - Left Side
09352011	Engine ; Cylinder Head/Valve Cover/Block Heater ; Cover, cylinder head ; 5.7-6.4 liter engine - Left Side
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68481171AC	HOSE -OIL COOLER INLET	1	\$40.10	No	
68163848AC	ANTIFREEZ-COOLANT	1	\$28.50	No	
5114179AB	GASKET -CYLINDER HEAD COVER	1	\$107.00	No	
5043129AB	PAD -HOOD	1	\$67.85	No	
05114179AB	GASKET -CYLINDER HEAD COVER	1	\$111.33	No	01/01/0001
05043129AB	PAD -HOOD	1	\$71.93	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED SPORT	
Built Date	10/18/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PRV	SNAZZBERRY PEARL COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #		
Transmission	DEM	6-SPEED MANUAL TRANSMISSION			Serial #		
Report #		System Key		Report Version	1	Open Date	05/31/2025
Close Date	05/31/2025	Narrative Date	06/02/2025	Category	0	Mileage	49,854
MDH		Engine Built Date	11/12/2021	Built Date	10/18/2021	Advisor	402 VICTORIA REIS
Dealer	60703	STATION CHRYSLER JEEP OF MANSF					
Dealer Address	91 CHAUNCY ST, ROUTE 106						
Dealer City	MANSFIELD			State	MA	Zip	020481913

Complaint: 19A 2018-2023 JL 2020-2023 CLUTCH PERFORM STATION CHRYSLER JEEP MULTI POINT INSPECTION

Cause: PERFORMED 19A RECALL COMPLIMENTARY

Correction: COMPLETE MULTI-POINT INSPECTION COMPLETED

LOP Information

LOP	LOP Description
0619A182	Clutch ; Pressure plate ; Safety Recall 19A - Manual Transmission Clutch ; Replace Clutch Assembly and Flywheel
0619A152	Clutch ; Pressure plate ; Safety Recall 19A - Manual Transmission Clutch ; Inspect and Reprogram IPC and PCM Software (Sales Code JAJ or JAL)

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CSHP19A3AA	FLYWHEEL -ENGINE	1	(\$240.94)	No	01/01/0001
CSHP19A2AA	CLTCH KIT-PRESSURE PLATE AND DISC	1	(\$250.81)	No	01/01/0001
CSHP19A1AA	BEARING -CLUTCH RELEASE	1	(\$84.43)	No	01/01/0001
CHCSHP19A3-AA	FLYWHEEL -ENGINE	1	\$240.94	No	
CHCSHP19A2-AA	CLTCH KIT-PRESSURE PLATE AND DISC	1	\$250.81	No	
CHCSHP19A1-AA	BEARING -CLUTCH RELEASE	1	\$84.43	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR RUBICON 4XE
Built Date	05/11/2023	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]

Report #		System Key		Report Version	1	Open Date	06/02/2025
Close Date	06/02/2025	Narrative Date	06/03/2025	Category	0	Mileage	37,859
MDH		Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	11040 GWENDOLYN DUAN
Dealer	43724	SAFFORD CHRYSLER JEEP DODGE OF					
Dealer Address	7611 LOISDALE RD						
Dealer City	SPRINGFIELD			State	VA	Zip	221502103

Complaint: ESSENTIAL CARE 50 WITH ROTATES OIL AND FILTER CHANGE WITH TIRE ROTATION 5 WHEEL TIRE ROTATION, DON'T ROTATE LEFT REAR CUSTOMER STATES ENGINE AND EXHAUST SOUND LOUDER THAN USUAL CHECK AND ADVISE PERFORM A COMPLIMENTARY MOPAR MULTIPOINT INSPECTION

Cause: TECHNICIAN VERIFIED CUSTOMER'S CONCERN THE EXHAUST CLAMP WAS MAKING NOISE THE TECHNICIAN DID NOT FIND ANY ISSUE WITH THE CLAMP THE TECHNICIAN SECURED CLAMP WITH SEALER AND LET DRY

Correction: VEHICLE IS OPERATING AS DESIGNED COMPLETED A MULTIPOINT INSPECTION

LOP Information

LOP	LOP Description
95260002	Special Services ; Intl oil change ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil change ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68523022-AA	OIL -5W30	5	\$5.45	No	
CH48923339-BE	FILTER -ENGINE OIL	1	\$6.20	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SPORT	
Built Date	08/17/2020	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS				Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	3	Open Date	06/04/2025
Close Date	01/01/0001	Narrative Date	06/09/2025	Category	0	Mileage	0
MDH	[REDACTED]	Engine Built Date	08/28/2020	Built Date	08/17/2020	Advisor	128144 ANDREW SMITH
Dealer	60502	HENDRICK CHRYSLER DODGE JEEP R					
Dealer Address	1624 MONTGOMERY HWY						
Dealer City	HOOVER			State	AL	Zip	352164918

Complaint: customer states vehicle is overheating and has an oil leak PERFORM MULTI POINT INSPECTION

Cause:

Correction: COMPLETE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report #
For VIN:

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	04/06/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	
Report #		System Key		Report Version	2	Open Date	05/27/2025
Close Date	06/10/2025	Narrative Date	08/07/2025	Category	0	Mileage	6,190
MDH		Engine Built Date	06/07/2023	Built Date	04/06/2023	Advisor	CAM CARY MAUS
Dealer	64987	A M MAUS & SON INC					
Dealer Address	21 MAUS DRIVE						
Dealer City	KIMBALL			State	MN	Zip	553531301

Complaint: JEEP STALLED

Cause: TECH INSPECTED AND FOUND ENGINE SEIZED SPUN MAIN BEARING ALSO FOUND STARTER BURNT OUT

Correction: REPLACED ENGINE AND STARTER

LOP Information

LOP	LOP Description
09017077	Engine ; Long Block/Complete Engine ; Long block ; 8 cylinder engine, main and rod bearing inspection
09017025	Engine ; Long Block/Complete Engine ; Long block ; 6.4 liter engine SRT

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
R8029722AA	STARTER -ENGINE	5	\$0.00	No	
68524032AA	COOLER -ENGINE OIL	1	\$108.50	No	01/01/0001
68520858AA	WIRING -INTELLIGENT POWER	2	\$351.40	No	
68493918AB	TUBE -OIL PICKUP	1	\$45.15	No	01/01/0001
68411264AA	ENGINE -LONG BLOCK	27	\$4,627.00	No	
68152002AA	SEAL -SLIM LINE	1	\$27.93	No	01/01/0001
68100682AA	SEAL -SLIM LINE	1	\$26.67	No	01/01/0001
68032108AA	SEAL -SLIM LINE	1	\$30.10	No	01/01/0001
53021661AA	SEAL -NONE	1	\$11.69	No	01/01/0001
53021585AD	SEAL -CRANKSHAFT OIL	1	\$30.24	No	01/01/0001
53021521AD	GASKET -CHAIN CASE COVER	1	\$27.37	No	01/01/0001
53020861	SEAL -OIL PICK UP TUBE	1	\$6.37	No	01/01/0001
5114179AB	GASKET -CYLINDER HEAD COVER	5	\$0.00	No	
50040856AA	OIL -0W40	35	\$0.00	No	
4893353AA	GASKET -WINDAGE	1	\$124.53	No	
4892339BE	FILTER -ENGINE OIL	1	\$8.68	No	
05114179AB	GASKET -CYLINDER HEAD COVER	1	\$88.20	No	01/01/0001
04893353AA	GASKET -WINDAGE	1	\$124.53	No	01/01/0001
04892339BE	FILTER -ENGINE OIL	1	\$8.68	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	04/06/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE			Serial #	[REDACTED]	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	06/10/2025
Close Date	06/10/2025	Narrative Date	08/07/2025	Category	0	Mileage	6,195
MDH	[REDACTED]	Engine Built Date	06/07/2023	Built Date	04/06/2023	Advisor	JPO JUSTIN OLSEN
Dealer	64987	A M MAUS & SON INC					
Dealer Address	21 MAUS DRIVE						
Dealer City	KIMBALL			State	MN	Zip	553531301

Complaint: CUSTOMER STATES NO START
Cause: TECH INSPECTED AND FOUND TIPM MELTED
Correction: REPLACED TIPM

LOP Information

LOP	LOP Description
08890102	Electrical System ; TIPM/PDC ; TIPM totally integrated power module/PDC power distribution center ; Module

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68520858AA	WIRING -INTELLIGENT POWER	1	\$351.40	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	

Report #		System Key		Report Version	4	Open Date	06/19/2025
Close Date	07/15/2025	Narrative Date	07/17/2025	Category	0	Mileage	33,870
MDH		Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8052
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint: Customer requested to have Multi Point Inspection performed this visit Several warning lights. Service 4 we traction control. Check and advise. See videos and pictures. SET TIRE PRESSURES RT FRONT _____ RTREAR _____ LEFT FRONT _____ LEFT REAR _____.

Cause: Performed Multi Point Inspection

Correction: ENGINE OIL LIFE AT 9%, REC LOF. REARWIPER BLADE IS CURLED, REC SERVICE. FRONTWIPER BLADES ARE TORN, REC SERVICE. ALL BRAKEPAD LINING AT 10MM. TIRE TREAD DEPTH: LF-8/32 OUTER EDGE WEAR, RF-5/32 OUTER EDGE WEAR, LR-5/32 CENTER WEAR, RR-3/32 CENTER WEAR. RECREPLACE ALL TIRES AS VEHICLE IS AWD. Customer requested to have Multi Point Inspection performed this visit BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME. Customer requested to have Multi Point Inspection performed this visit BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME RECOMMENDED SERVICE-Brakes OK TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME. UNABLE TO VERIFY CONCERN, NO WARNING LIGHTS ON IN CLUSTER AT THIS TIME, FOUND STORED DTC IN DTCM C149E-64 TRANSFER CASE MOTOR POSITION SENSOR-SIGNAL PLAUSIBILITY FAILURE. FOUND NO UPDATES TO DTCM AT THIS TIME. FOUND REPLACED STAR CASE [REDACTED] REV, C Cluster Warning Lamp is on, Service 4WD Message STATING IF DTC C149E-64 IS PRESENT ACTIVE OR STORED TO INSPECT THE HARNESS IN SEVERAL LOCATIONS. FOLLOWED STAR CASE. INSPECTED ALL WIRING CONNECTIONS OUTLINED IN STAR CASE FOUND NO DAMAGE TO WIRING AT THIS TIME. INSPECTED GROUND G916A, FOUND NO CORROSION AND GROUND IS SECURE AT THIS TIME. PERFORMED WIGGLE TEST ON HARNESS LOCATION AND DTC DID NOT GO ACTIVE AT THIS TIME. FOLLOWED DIAG CHART FOR DTC, THIS DTC NEEDS TO BE ACTIVE IN ORDER TO PERFORM DIAGNOSTICS FOR THIS DTC. CLEARED DTC AND PERFORMED TEST DRIVE. NO WARNING LIGHT IN CLUSTER AFTER A TEST DRIVE WITH A MIX OFF FREEWAY AND CITY DRIVING. NO DTC'S AT THIS TIME. AFTER 43 TEST

LOP Information

LOP	LOP Description
21020108	Transmission ; Transfer Case Replace ; Transfer Case ; PHEV
08190701	Electrical System ; Modules ; Hardware - Module, transfer case/drivetrain control

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68547689AB	MODULE -TRANSFER CASE CONTROL	1	\$412.13	No	01/01/0001
68395038AC	TRANSFER -MP3022	1	\$2,500.67	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA	
Built Date	11/15/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS			Serial #	[REDACTED]	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	1	Open Date	06/23/2025
Close Date	06/30/2025	Narrative Date	07/02/2025	Category	0	Mileage	53,816
MDH	[REDACTED]	Engine Built Date	12/29/2021	Built Date	11/15/2021	Advisor	8794
Dealer	45069	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	11200 NORTH FWY						
Dealer City	FORT WORTH			State	TX	Zip	761776900

Complaint: CS VEHICLE STARTED OFF NOT BLOWING COLD AIR AND SCREECHING NOW ITS SCREECHING WHEN YOU START IT UP ANDSMOKING AND SHE CAN SMELL BURNT RUBBER THEN THE VEHICLE SHUTS OFF Conventional Oil & Filter Change (Min Req) 5qt xqt \$3 CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THIS VISIT evac and recharge compressor stuck

Cause: E

Correction: REFER TO LINE D REFER TO LINE D NO WORK DONE 30 .30 HRS LOF COMPLETED Oil and Filter - Lube 20 .20 HRS CDMPI G TIRES AND BRAKES CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THISVISIT GOOD BRAKES OVER 5MM OR 7/32 (DISC) OR OVER 2MM OR 3/32 (DRUM BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME GOOD TIRE ABOVE 7/32 Declined Wheel Alignment CUSTOMER REQUESTED TO HAVE MULTI POINT INSPECTION PERFORMED THIS VISIT GOOD BRAKES OVER 5MM OR 7/32 (DISC) OR OVER 2MM OR3/32 (DRUM BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME GOOD TIRE ABOVE 7/32 Declined Wheel Alignment 145 1.45 HRS A/C SYSTEM EVAC. RECHARGE evac and recharge DTC CONCERN 250 2.50 HRS REPLACE A LOCKED A/CCOMPRESSOR. compressor stuck DTC CONCERN

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68523989AA	OIL -5W30	5	\$15.37	No	
68245083AA	COMPRESOR-AIR CONDITIONING	1	\$50.00	No	
68224028AB	REFRIGANT-R1234YF	16	\$10.64	No	
4892339BE	FILTER -ENGINE OIL	1	\$15.13	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SPORT
Built Date	08/17/2020	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PW7	BRIGHT WHITE CLEAR COAT				
Engine	EC1	2.0L I4 DOHC DI TURBO ENGINE W/ ESS			Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	[REDACTED]

Report #		System Key		Report Version	4	Open Date	06/25/2025
Close Date	08/18/2025	Narrative Date	08/19/2025	Category	0	Mileage	98,045
MDH		Engine Built Date	08/28/2020	Built Date	08/17/2020	Advisor	128144 ANDREW SMITH
Dealer	60502	HENDRICK CHRYSLER DODGE JEEP R					
Dealer Address	1624 MONTGOMERY HWY						
Dealer City	HOOVER			State	AL	Zip	352164918

Complaint: REPLACE TIMING COVER GASKETS replace valve cover gaskets replace harmonic balancer

Cause: REPLACE TIMING COVER GASKETS, TIMING COVER IS LEAKING OIL AS WELL AS CRANK SEAL, NEED TO REMOVE TIMING COVER AND RESEAL VERIFIED CUSTOMER CONCERN, OIL LEAK PRESENT, COMING FROM VALVE COVER CONSEQUENTIAL DAMAGE DUE TO FAILURE TO VALVE COVER GASKETS AND TIMING COVER GASKET OIL LEAKING ONTO BALANCER

Correction: RESEALED TIMING COVER GASKET. VERIFIED NO LEAKS PRESENT AT THIS TIME. REPAIR COMPLETE REPLACED VALVE COVER GASKET, VERIFIED NO LEAK PRESENT AT THIS TIME. REPAIR COMPLETED REPLACED BALANCER VEHICLE OPERATING AS DESIGNED AT THIS TIME.

LOP Information

LOP	LOP Description
14301920	Air & Fuel system ; Injectors, Regulator, Throttle Valve, Cut Off Solenoid ; O-ring / seal, fuel injector ; 2.0 liter DI gas engine - One or all
09FF0350	Engine ; Fluid Fill ; Oil, Engine ; Drain and fill
09603034	Engine ; Oil Pan/Oil Level Indicator ; Gasket, oil pan ; 2.0 liter DI gas engine-Lower oil pan
09352520	Engine ; Cylinder Head/Valve Cover/Block Heater ; Gasket, cylinder head cover ; 2.0 liter DI gas engine
09258320	Engine ; Crankshaft/Dampener ; Seal, crankshaft front oil ; 2.0 liter DI gas engine
09102020	Engine ; Timing belt/chain/gear ; Gasket/Seal, Timing Chain Case Oil ; 2.0 liter DI gas engine
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill
07401021	Cooling System ; Thermostat ; Gasket/O-ring, engine thermostat housing ; 2.0 Gas engine

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68436674-AA	SEAL -FUEL INJECTOR	1	\$14.09	No	
CH68082860-AB	ADHESIVE -RTV GRAY	1	\$36.57	No	
CH53021144-AA	O RING -ENGINE OIL INDICATOR TUBE	1	\$17.63	No	
CH5281575-AA	BELT -SERPENTINE	1	\$90.77	No	
CH5048427-AA	GASKET -THERMOSTAT	1	\$6.81	No	
CH5048235-AA	SEAL -SPARK PLUG WELL	4	\$8.58	No	
CH5048234-AB	GASKET -CYLINDER HEAD COVER	1	\$36.94	No	
CH4893925-AA	GASKET -OIL PAN	1	\$38.44	No	
CH4893806-AB	SEAL -NONE	2	\$5.50	No	
CH4893571-AB	DAMPER -CRANKSHAFT	1	\$150.66	No	
CH21421250-00	SEAL -CRANKSHAFT OIL	1	\$36.48	No	
68436674AA	SEAL -FUEL INJECTOR	1	\$14.09	No	01/01/0001
68082860AB	ADHESIVE -RTV GRAY	1	\$36.57	No	01/01/0001
53021144AA	O RING -ENGINE OIL INDICATOR TUBE	1	\$17.63	No	01/01/0001
2142125000	SEAL -CRANKSHAFT OIL	1	\$26.40	No	01/01/0001
05281575AA	BELT -SERPENTINE	1	\$90.77	No	01/01/0001
05048427AA	GASKET -THERMOSTAT	1	\$6.81	No	01/01/0001
05048235AA	SEAL -SPARK PLUG WELL	4	\$34.33	No	01/01/0001
05048234AB	GASKET -CYLINDER HEAD COVER	1	\$36.94	No	01/01/0001
04893925AA	GASKET -OIL PAN	1	\$38.44	No	01/01/0001
04893806AB	SEAL -NONE	2	\$11.01	No	01/01/0001
04893571AB	DAMPER -CRANKSHAFT	1	\$150.66	No	01/01/0001

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2021	Body	[REDACTED]	JEEP WRANGLER UNLIMITED SAHARA 4XE	
Built Date	11/04/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	[REDACTED]	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	[REDACTED]	
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	07/23/2025
Close Date	07/24/2025	Narrative Date	07/28/2025	Category	0	Mileage	25,121
MDH	[REDACTED]	Engine Built Date	12/20/2021	Built Date	11/04/2021	Advisor	1687
Dealer	27175	Coastline Chrysler Dodge Jeep					
Dealer Address	32881 CAMINO CAPISTRANO						
Dealer City	SAN JUAN CAPISTRANO			State	CA	Zip	926754509

Complaint: Complimentary Multi Point Vehicle Inspection Oil and Filter Change ROTATE

Cause: ROTATE

Correction: 0 PERFORMED MULTI POINT INSPECTION Complimentary Multi PointVehicle Inspection COMPLIMENTARY MULTI POINTINSPECTION AND CORRECTEDTIRE PRESSURES TO FACTORY SPECIFICATION AS LISTEDON STICKER INSIDE DOOR 30 Change engine oil, change oil filterand lubricate chassis. Check all fluids andtop off as necessary. Check and adjust tirepressure to specs. Oil and Filter Change PERFORM OIL AND FILTER CHANGE WITH SYNTHETIC OIL. 30 rotated tires from front to rear andtorque wheels down to factory specification ROTATE

LOP Information

LOP	LOP Description
95260002	Special Services ; Intl oil changc ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil changc ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68523022AA	OIL -5W30	6	\$5.61	No	
68384435AA	BATTERY -TRANSMITTER	0	\$8.00	No	
4892339BH	FILTER -ENGINE OIL	1	\$6.20	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE				Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION				Serial #	
Report #		System Key		Report Version	5	Open Date	07/23/2025
Close Date	08/12/2025	Narrative Date	08/14/2025	Category	0	Mileage	33,935
MDH		Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8052
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint: MULTI POINT INSPECTION NOT PERFORMED AT THIS VISIT Check engine light is on again. Check and advise Rental Car SET TIRE PRESSURES RT FRONT____ RTREAR____ LEFT FRONT____ LEFT REAR____.

Cause: 1

Correction: MULTI POINT INSPECTION NOT PERFORMED AT THIS VISIT BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME. RECOMMENDED SERVICE-Brakes OK MULTI POINT INSPECTION NOT PERFORMED AT THIS VISIT BATTERY TESTS GOOD AT THIS TIME - NO ATTENTION NEEDED AT THIS TIME TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME. RECOMMENDED SERVICE-Brakes OK VERIFIED CONCERN, FOUND CEL IS ON. FOUND STORED DTC P04ED EVAP SYSTEM LARGE LEAK DETECTED-FRESH AIR SIDE, STORED P04EF EVAP SYSTEM VERY SMALL LEAK DETECTED-FRESH AIRSIDE AND ACTIVE P1CEA BOOSTED SIDE EVAP PURGE SYSTEM PERFORMANCE. INSPECTED EVAP LINES NEAR RECENTLY REPLACED TRANSFER CASE, FOUND ONE EVAP LINE FITTING IS BROKEN RESULTING IN A EVAP LEAK AND SETTING A CEL, REC REPLACE EVAP CANNISTER. POWER DOWN HV SYSTEM AND LOWERED FUEL TANK. REPLACED CANNISTER, POWERED UP HV SYSTEM. CLEARED DTC. PERFORMED TEST DRIVE. NO CEL ON AT THIS TIME. REC Q.C TEST DRIVE FOR CONCERN. Canister, fuel vapor - Replace Charcoal Canister, PHEV (1 - Semi-Skilled) DIAGONIS DIAGONIS Rental Car ENTERPRISE PO 2810925 [REDACTED] Rental Car SUBLET REPAIRS SET ALL TIRE PRESSURE TO 37 PSI. SET TIRE PRESSURES RT FRONT____ RT REAR____ LEFT FRONT____ LEFT REAR____. SET TIRE PRESSURES RT FRONT____ RT REAR____ LEFT FRONT____ LEFT REAR____.

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
25011516	Emission System ; Emission Controls ; Canister, fuel vapor ; Charcoal Canister, PHEV

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68413331AC	CANISTER -VAPOR	1	\$289.78	No	

Repair Order Detailed Report # [REDACTED] For VIN: [REDACTED]

VIN	[REDACTED]	Model Year	2023	Body	[REDACTED]	JEEP GLADIATOR SPORT 4X4	
Built Date	03/25/2023	Market	U	US	Plant	2459	TOLEDO SUPPLIER PARK
Color	PSE	SILVER ZYNITH CLEAR COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date	08/05/2025
Close Date	08/12/2025	Narrative Date	08/15/2025	Category	0	Mileage	17,142
MDH	[REDACTED]	Engine Built Date	06/19/2023	Built Date	03/25/2023	Advisor	347694
Dealer	60968	FRIENDSHIP CHRYSLER DODGE JEEP					
Dealer Address	3700 BRISTOL HWY						
Dealer City	JOHNSON CITY			State	TN	Zip	376011376

Complaint: General Concern [CUSTOMER STATES LIKE IT IS RUNNING HOT AFTER DRIVING FOR LONG PERIODS OF MORE THAN AN HOUR, LIKE AN ELECTRICAL HOT SMELL LIKE THE SMELL OF HEAT SHRINKING ELECTRICAL CONNECTORS, CAN SMELL WITH THE AC OFF AND THE FAN OFF, SAW PUBLICATIONS ON GOOGLEREGARDING ENGINE COMPARTMENT FIRES RELATED TO THE RIGHT SIDE OF THE ENGINE COMPARTMENT NEAR THE ELECTRIC POWER STEERING PUMP] Multi-point inspection (according to maintenance interval)

Cause:

Correction: Connected scan tool, no dtc's present in any modules. Searched for applicable TSBs, RSUs, STAR cases etc, found no information relating to electrical burning smell. Disconnected and inspected electric power steering motor and connector, no problems found, no signs of overheating or burning. Test drove for 15+ miles, re-inspected and could not duplicate and odor causing concerns. Recommend cabin air filter. no problem found COMPLETED VEHICLE REPAIR DIAGNOSIS - CUSTOMER DECLINED REPAIR Multi-point inspection (according to maintenance interval) COMPLETE MULTI POINT VEHICLE CHECK UP

LOP Information

LOP	LOP Description
85411001	Special Services ; Diagnostic LOP ; Engine Driveability, Trouble Not Found ; Driveability

Part Information is not available

Repair Order Detailed Report

For VIN:

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 392	
Built Date	04/06/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PGG	SARGE GREEN CLEAR COAT					
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)				Serial #	
Report #		System Key		Report Version	2	Open Date	08/03/2025
Close Date	08/05/2025	Narrative Date	10/07/2025	Category	0	Mileage	6,855
MDH		Engine Built Date	06/07/2023	Built Date	04/06/2023	Advisor	CAM CARY MAUS
Dealer	64987	A M MAUS & SON INC					
Dealer Address	21 MAUS DRIVE						
Dealer City	KIMBALL			State	MN	Zip	553531301

Complaint: LEAKING OIL

Cause: OIL RESIDUE ON ALTERNATOR NOT SURE WHERE OIL IS COMING FROM BECAUSE REST OF ENGINE IS DRY

Correction: CLEAN OFF ALTERNATOR AND TEST DROVE TO SEE IF OIL REAPPEARS

LOP Information is not available

Part Information is not available

Repair Order Detailed Report For VIN:

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR SPORT 4XE	
Built Date	05/01/2023	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #		
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #		
Report #		System Key		Report Version	1	Open Date	08/13/2025
Close Date	08/13/2025	Narrative Date	08/14/2025	Category	0	Mileage	24,550
MDH		Engine Built Date	06/30/2023	Built Date	05/01/2023	Advisor	A24 CHRISTIAN;LUKE
Dealer	23058	MILFORD CHRYSLER JEEP DODGE RA					
Dealer Address	1470 BOSTON POST RD						
Dealer City	MILFORD			State	CT	Zip	064602773

Complaint: Rotate tires 020 Multi-point inspection (according to maintenance interval) Change synthetic engine oil and filter 5qt. 5W30 SN Plus 090

Cause:

Correction: ROTATED TIRES, AND SET TIRE PRESSURES COMPLETED MULTI-POINT VEHICLE INSPECTION, TOPPED OFF FLUIDS AND SET TIRE PRESSURES COMPLETED LUBE OIL AND FILTER SERVICE, SET TIRE PRESSURES, AND TOP OFF FLUIDS

LOP Information

LOP	LOP Description
95260002	Special Services ; Intl oil changc ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Intl oil changc ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
50022689AA	OIL -5W30	5	\$10.00	No	
4892339BE	FILTER -ENGINE OIL	1	\$13.70	No	

Repair Order Detailed Report

For VIN

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR RUBICON 4XE
Built Date	05/11/2023	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PGP	EARL CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	

Report #		System Key		Report Version	9	Open Date	08/22/2025
Close Date	09/08/2025	Narrative Date	09/09/2025	Category	0	Mileage	43,191
MDH		Engine Built Date	10/30/2023	Built Date	05/11/2023	Advisor	11040 GWENDOLYN DUAN
Dealer	43724	SAFFORD CHRYSLER JEEP DODGE OF					
Dealer Address	7611 LOISDALE RD						
Dealer City	SPRINGFIELD			State	VA	Zip	221502103

Complaint: PERFORM A COMPLIMENTARY MOPAR MULTIPOINT INSPECTION ESSENTIAL CARE 150WITH ROTATES OIL AND FILTER CHANGE WITH TIRE ROTATION c/s vehicle engine sounds louder than usual hears a rattle mostly heard when ac kicks on CUSTOMER STATES VEHICLE HAS VIBRATION WHEN GOING HIGHWAY SPEEDS PERFORM 5 WHEEL BALANCE IF NECESSARY CUSTOMER STATES VEHICLE SEEMS TO BE PULLING PERFORM 4 WHEEL ALIGNMENT IF NECESSARY

Cause: VERIFIED THE CUSTOMER'S CONCERN OF CHECK ENGINE LIGHT ON PERFORMED A VISUAL INSPECTION ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND STORED CODE(S) P0016 P000A P00B P253F FURTHER EXAMINATION FOUND THE ENGINE TIMING CHAIN GUIDE IS FRACTURED IN TWO AND IS LOOSE AND IS CRACKED AND HAS IMPROPER TENSION

Correction: COMPLETED A MULTIPOINT INSPECTION PERFORMED THE HV POWER DOWN PROCEDURE. REMOVED - EGR VALVE, THERMOSTAT, AIR INTAKE, MGU AND PULLEYS, BELTS AND TIMING COVER. REMOVED - VALVE COVER, TIMING CHAIN TENSIONER, TIMING CHAIN GUIDES AND TIMING CHAIN. ACCESSED, REMOVED AND REPLACED THE ENGINE TIMING CHAIN GUIDE INCLUDING THE VALVE COVER GASKET. TORN COMING OFF STUCK TO RTV. MGU BOLT THE THREADS WERE DAMAGED UPON REMOVAL OF MGU BEYOND REPAIR. LASTLY THE TIMING CHAIN GUIDE THAT BROKE INTO 3RDS IN REMAN MOTOR. CAUSING MOTOR TO JUMP TIMING. ALSO ACCESSED, REMOVED AND REPLACED HAD TO REMOVE CHAIN AND SET MOTOR TO TOP DEAD CENTER AND CORRECTLY TIME MOTOR DUE TO LACK OF TENSION AND TIMING JUMPED MULTIPLE TEETH. FILLED AND BLED COOLING SYSTEM. ROAD TESTED THE VEHICLE 13 MILES TO VERIFY REPAIRS DOCUMENTED THE VEHICLE IN MILEAGE AS 43176 MILES AND THE VEHICLE OUT MILEAGE AS 43191 MILES. THE SYSTEM IS NOW OPERATING AS DESIGNED. TECHNICIAN FOUND TIRES TO BE CUPPED CAUSING THE VIBRATION. TECHNICIAN RECOMMENDS REPLACING THE FOUR TIRES. CUSTOMER DECLINED REPAIRS TECHNICIAN RECOMMENDS REPLACING THE 4 TIRES BEFORE PERFORMING AN ALIGNMENT

LOP Information

LOP	LOP Description
09FF0350	Engine ; Fluid Fill ; Oil, Engine ; Drain and fill
09101125	Engine ; Timing belt/chain/gear ; Guides and arms, timing chain ; Oil Pump - PHEV
0910103A	Engine ; Timing belt/chain/gear ; Case/cover, timing chain or belt ; PHEV
07FF0150	Cooling System ; Fluid Fill ; Coolant, Engine ; Drain and fill

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CH68523022-AA	OIL -5W30	5	\$5.50	No	
CH68259635-AJ	COVER -CYLINDER HEAD	1	\$727.27	No	
CH68163849-AC	ANTIFREEZ-COOLANT	2	\$26.97	No	
CH68082860-AB	ADHESIVE -RTV GRAY	1	\$42.81	No	
CH6512511-AA	SCREW -HEX HEAD	1	\$10.05	No	
CH5281548-AB	TENSIONER-CHAIN	1	\$84.19	No	
CH5048577-AA	TENSIONER-CHAIN	1	\$82.88	No	
CH5048234-AA	GASKET -CYLINDER HEAD COVER	1	\$43.24	No	
CH5048150-AB	GUIDE -TIMING CHAIN	1	\$27.08	No	
CH4893695-AA	GUIDE -TIMING CHAIN	1	\$32.87	No	
CH4892339-BE	FILTER -ENGINE OIL	1	\$6.20	No	
68259635AJ	COVER -CYLINDER HEAD	1	\$727.34	No	01/01/0001
68163849AC	ANTIFREEZ-COOLANT	2	\$53.95	No	01/01/0001
68082860AB	ADHESIVE -RTV GRAY	1	\$42.81	No	01/01/0001
06512511AA	SCREW -HEX HEAD	1	\$10.05	No	01/01/0001
05281548AB	TENSIONER-CHAIN	1	\$84.20	No	01/01/0001
05048577AA	TENSIONER-CHAIN	1	\$82.89	No	01/01/0001
05048234AA	GASKET -CYLINDER HEAD COVER	1	\$43.25	No	01/01/0001
05048150AB	GUIDE -TIMING CHAIN	1	\$27.08	No	01/01/0001
04893695AA	GUIDE -TIMING CHAIN	1	\$32.87	No	01/01/0001

Repair Order Detailed Report

For VIN:

VIN		Model Year	2023	Body		JEEP WRANGLER 4-DOOR SPORT 4XE
Built Date	05/01/2023	Market	U	US	Plant	2462 TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT				
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #	
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #	
Report #		System Key		Report Version	1	Open Date 08/20/2025
Close Date	08/25/2025	Narrative Date	08/26/2025	Category	0	Mileage 24,709
MDH		Engine Built Date	06/30/2023	Built Date	05/01/2023	Advisor A24 CHRISTIAN;LUKE
Dealer	23058	MILFORD CHRYSLER JEEP DODGE RA				
Dealer Address	1470 BOSTON POST RD					
Dealer City	MILFORD	State	CT	Zip	064602773	

Complaint: *MISC CUSTOMER STATES VEHICLE SHUTTING OFF WHILE DRIVING MULTIPLE LIGHTS COMING UP ON DASH. *MISC2 CUSTOMER STATES, VEHICLE DOES NOT CHARGE

Cause: INSPECTED VEHICLES CHARGING PORT AND SYSTEM ADN FOUND THE CHARGING PORT HAS INTERNAL FAILURE AND NOT CREATING A STRONG CIRCUIT, REPLACEMENT CHARGING PORT IS NEEDED

Correction: CONDITION REPAIRED ON LINE B REMOVED AND REPLACED THE VEHICLES CHARGING PORT AND RETESTED OPERATION, CONDITION IS CORRECTED

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
08901614	Electrical System ; Wiring Harness Replacement, Body/Jumper ; High Voltage Wiring ; Harness,High Voltage Charger Port - BEV / PHEV

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68378507AJ	WIRING -CHARGE PORT	1	\$167.74	No	

Repair Order Detailed Report

For VIN

VIN		Model Year	2022	Body		JEEP GLADIATOR RUBICON 4X4
Built Date	09/13/2022	Market	U	US	Plant	2459 TOLEDO SUPPLIER PARK
Color	PDN	STING-GRAY CLEAR COAT				
Engine	EXJ	3.0L V6 TURBO DIESEL ENGINE W/ESS G3			Serial #	
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #	
Report #		System Key		Report Version	1	Open Date 08/28/2025
Close Date	08/28/2025	Narrative Date	09/01/2025	Category	0	Mileage 30,976
MDH		Engine Built Date	01/13/2023	Built Date	09/13/2022	Advisor 411 HERNANDEZ;OSCAR
Dealer	60778	VIVA CHRYSLER JEEP DODGE RAM F				
Dealer Address	860 N TELSHOR BLVD					
Dealer City	LAS CRUCES			State	NM	Zip 880118224

Complaint: DIESEL ENGINE DIAGNOSTIC: Customer States Exhaust system full warning light on. 46 POINT MULTI POINT INSPECTION Inspect battery, Inspect wiper blades, Check horn operation, Inspect engine mounts, Inspect wheel bearings, Inspect steering linkage, Inspect Wheels for Damage, Inspect engine air filter, Inspect shocks and struts, Inspect engine performance, Inspect transmission mounts, Inspect sway bar components, Inspect parking brake system, Inspect brake light operation, Inspect suspension components, Inspect hazard light operation, Inspect engine belts and hoses, Inspect reverse light operation, Inspect dash and interior lights, Inspect coolant hoses and clamps, Time and Mileage Recommendations, Inspect wiper and washer operation, Inspect fog lights or driving lights, Inspect cabin air filter (if equipped), Inspect tire tread depth and condition, Inspect instrument cluster warning lamps, Inspect Hood / Trunk Struts (if equipped), Inspect transfer case fluid (if equipped), Inspect fuel tank, lines, and connections, Inspect vehicle safety systems (if equipped), Inspect electrical components and accessories, Inspect headlight low and high beam operation, Inspect rear differential fluid (if equipped) NEXT SERVICE MAINTENANCE APPOINTMENT PRE SET FOR CUSTOMER'S CONVENIENCE

Cause: PCM P24A4-00 Particulate Filter Restriction - Soot Accumulation Too High, Bank 1-Active found shoot accumulation needs regeneration PERFORMED INSPECTION SERVICE MAINTENANCE APPOINTMENT

Correction: 2022 JEEP GLADIATOR 3.0L V6 TURBO DIESEL ENGINE W/ESS G3 regenerate the system reset system road test 1C6JJTBM1NL179164 1 Alerts IBS12.60 Volts Service Diesel Particulate Filter Regeneration DPF Routine Control Results Forced regeneration successful. COMPLETE SET CUSTOMER'S NEXT SERVICE APPOINTMENT AND PROVIDED APPOINTMENT INFORMATION TO CUSTOMER APPOINTMENT DATE & TIME

LOP Information

LOP	LOP Description
11610310	Exhaust System ; Filter, Particulate ; Filter, particulate - Regen ; Stationary Regeneration w/ Scan Tool, 3.0L Diesel Engine

Part Information is not available

Repair Order Detailed Report [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP GLADIATOR RUBICON 4X4
Built Date	09/13/2022	Market	U	US	Plant	2459 TOLEDO SUPPLIER PARK
Color	PDN	STING-GRAY CLEAR COAT				
Engine	EXJ	3.0L V6 TURBO DIESEL ENGINE W/ESS G3			Serial #	[REDACTED]
Transmission	DFV	8-SPD AUTO 8HP75 TRANS (BUY-GERMANY)			Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	2	Open Date 09/04/2025
Close Date	09/19/2025	Narrative Date	09/22/2025	Category	0	Mileage 31,710
MDH	[REDACTED]	Engine Built Date	01/13/2023	Built Date	09/13/2022	Advisor 282319
Dealer	60167	LITHIA CHRYSLER DODGE JEEP RAM				
Dealer Address	7401 CERRILLOS RD.					
Dealer City	SANTA FE	State	NM	Zip	875078076	

Complaint: C/S: SMOKE FROM UNDERNEATH VEHICLE C/S: LITHIA'S LIFETIME DIESEL OIL & FILTER CHANGE CUSTOMER STATES MESSAGE ON DASH DISPLAYS ESCAPE FILTER 80% ON THE DEF SYSTEM - CHECK AND ADVISE

Cause:

Correction: 31687 oil leak OIL LEAK COMING FROM FILTERHOUSING, MAYBE LOOSE CAP. CLEANED OIL AND TEST DROVE , INSPECTED AND NO LEAKS NO WORK PERFORMED 31687 COMPLETED THE LUBE, DIESEL SYNTHETIC OIL AND FILTER CHANGE. PERFORM LITHIA'S LIFETIME SYNTHETIC DIESEL OIL CHANGE. ADJUSTMENTS / PERFORM VEHICLE ADJUSTMENTS

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68507598AA	FILTER -ENGINE OIL	1	\$0.00	No	
68147411PB	ROT 5W40 -5W40 TURBO DIESEL	9	\$7.50	No	

Repair Order Detailed Report [REDACTED] For VIN [REDACTED]

VIN	[REDACTED]	Model Year	2022	Body	[REDACTED]	JEEP GLADIATOR RUBICON 4X4	
Built Date	03/10/2022	Market	U	US	Plant	2459	TOLEDO SUPPLIER PARK
Color	PX8	BLACK CLEAR COAT					
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				Serial #	[REDACTED]
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)				Serial #	[REDACTED]
Report #	[REDACTED]	System Key	[REDACTED]	Report Version	5	Open Date	09/04/2025
Close Date	09/10/2025	Narrative Date	09/14/2025	Category	0	Mileage	16,000
MDH	[REDACTED]	Engine Built Date	04/25/2022	Built Date	03/10/2022	Advisor	155 TIMOTHY L FOSTER
Dealer	60411	PEARSON CHRYSLER JEEP DODGE					
Dealer Address	8250 W BROAD ST						
Dealer City	RICHMOND			State	VA	Zip	232944125

Complaint: FIRE DAMAGE UNDER HOOD JEEP IS SENDING AN INSPECTOR ON SEPTEMBER 10TH VEHICLE INSPECTION AS PER STELLANTIS VEHICLE INSPECTION COMPLETE RETURN TOW

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report

For VIN:

VIN		Model Year	2022	Body		JEEP GLADIATOR RUBICON 4X4
Built Date	03/10/2022	Market	U	US	Plant	2459 TOLEDO SUPPLIER PARK
Color	PX8	BLACK CLEAR COAT				
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			Serial #	
Transmission	DFT	8-SPD AUTO 850RE TRANS (MAKE)			Serial #	

Report #		System Key		Report Version	9	Open Date	09/24/2025
Close Date	10/29/2025	Narrative Date	10/30/2025	Category	0	Mileage	25,002
MDH		Engine Built Date	04/25/2022	Built Date	03/10/2022	Advisor	155 TIMOTHY L FOSTER
Dealer	60411	PEARSON CHRYSLER JEEP DODGE					
Dealer Address	8250 W BROAD ST						
Dealer City	RICHMOND			State	VA	Zip	232944125

Complaint: VEHICLE CAUGHT FIRE IN CUSTOMER DRIVEWAY WHILE TURNED OFF CUSTOMER REQUEST MAINTENANCE CHECK BE PERFORMED CLEAN OUTSIDE OF VEHICLE AND UNDER THE HOOD

Cause: TECH INSPECTED VEHICLE AFTER FIRE FOUND FAN SHROUD, WIRING ELECTRIC POWER STEERING PUMP, REMOVED HVAC ASSEMBLY TO GAIN ACCESS TO UNDER DASH WHERE THE WIRE HARNESS IS ROUTED BEHIND THE DASH AND HVAC ASSEMBLY REMOVED AND REPLACED COWL PANEL, WINDSHIELD WIPER HARNESS REMOVED AND REPLACED CONSOLE, SHIFTER AND CENTER STACK FOR ADDITIONAL ACCESS REPLACED POWER STEERING MODULE AND LOST FLUID TECH NOTED AIR CLEANER ASSEMBLY AND BRACKET WERE ALSO MELTED TECH NOTED UNDER HOOD INSULATION WAS DAMAGED DUE TO WIRE AND EXTINGUISHER CHECKED VEHICLE AS PER CHECK SHEET

Correction: REPLACED WIRING, FAN SHROUD, VENT DUCT, AIR CLEANER, POWER STEERING ELECTRIC PUMP, INNER FENDER SHIELD COOLANT FAN AND UNDERHOOD INSULATION, RECHECKED COMPLETED MAINTENANCE CHECK INSPECTION AND RECORDED INFORMATION ON CHECK SHEET, COMPLETED DETAIL SERVICE, RECHECKED

LOP Information

LOP	LOP Description
97756555	Claim Administration ; Sublet Repair ; Sublet Repair
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
95400140	Special Services ; Loaner ; Loaner Car ; Competitive Vehicles
95200040	Special Services ; Towing ; Towing
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
19700107	Steering ; Pump power steering ; Pump, power steering ; Electric steering Pump

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHBBAUX101-AB	BATTERY -STORAGE	2	\$270.69	No	
CH68575370-AC	WIRING -DASH	1	\$1,023.65	No	
CH68570958-AC	WIRING -ENGINE	1	\$322.07	No	
CH68529417-AB	PUMP -POWER STEERING	3	\$1,180.47	No	
CH68307803-AC	SHIELD -BATTERY	1	\$46.57	No	
CH68304129-AA	DUCT -AMBIENT AIR	1	\$65.20	No	
CH68298218-AB	BRACKET -AIR CLEANER	1	\$102.63	No	
CH68292168-AE	PAD -HOOD SILENCER	1	\$68.94	No	
CH68291138-AC	COVER -AIR CLEANER	1	\$131.87	No	
CH68291136-AC	BODY -AIR CLEANER	1	\$108.89	No	
CH68272755-AD	FAN ASSY -RADIATOR COOLING	1	\$774.70	No	
CH68257030-AA	FILTER -AIR	1	\$44.83	No	
CH68252491-AE	LINE -POWER STEERING RETURN	1	\$56.58	No	
CH68088485-AB	FLUID -POWER STEERING	1	\$38.47	No	
CH68082538-AB	BRACKET -BATTERY	1	\$9.14	No	
CH6510157-AA	SCREW -HEX FLANGE HEAD	6	\$7.22	No	
CH6504135	RETAINER -PUSH IN	9	\$8.53	No	
CH6502017	CLAMP -HOSE	8	\$8.79	No	
CH6104382-AA	SCREW -HEX HEAD	10	\$3.57	No	
BBAUX101AB	BATTERY -STORAGE	1	\$250.69	No	01/01/0001
68575370AC	WIRING -DASH	1	\$1,023.65	No	01/01/0001
68570958AC	WIRING -ENGINE	1	\$322.07	No	01/01/0001
68529417AB	PUMP -POWER STEERING	1	\$1,105.47	No	01/01/0001
68307803AC	SHIELD -BATTERY	1	\$46.57	No	01/01/0001
68304129AA	DUCT -AMBIENT AIR	1	\$65.20	No	01/01/0001
68298218AB	BRACKET -AIR CLEANER	1	\$102.63	No	01/01/0001
68292168AE	PAD -HOOD SILENCER	1	\$68.94	No	01/01/0001
68291138AC	COVER -AIR CLEANER	1	\$131.87	No	01/01/0001

68291136AC	BODY -AIR CLEANER	1	\$108.89	No	01/01/0001
68272755AD	FAN ASSY -RADIATOR COOLING	1	\$774.70	No	01/01/0001
68257030AA	FILTER -AIR	1	\$44.83	No	01/01/0001
68252491AE	LINE -POWER STEERING RETURN	1	\$56.58	No	01/01/0001
68088485AB	FLUID -POWER STEERING	1	\$38.47	No	01/01/0001
68082538AB	BRACKET -BATTERY	1	\$9.14	No	01/01/0001
06510157AA	SCREW -HEX FLANGE HEAD	6	\$43.35	No	01/01/0001
06504135	RETAINER -PUSH IN	9	\$76.77	No	01/01/0001
06502017	CLAMP -HOSE	8	\$70.33	No	01/01/0001
06104382AA	SCREW -HEX HEAD	9	\$32.12	No	01/01/0001

Repair Order Detailed Report For VIN:

VIN		Model Year	2021	Body		JEEP WRANGLER UNLIMITED RUBICON 4XE	
Built Date	05/12/2021	Market	U	US	Plant	2462	TOLEDO ASSEMBLY PLANT NORTH
Color	PX8	BLACK CLEAR COAT					
Engine	ECX	2.0L I4 DOHC DI TURBO PHEV ENGINE			Serial #		
Transmission	DFY	8-SPD AUTO 8P75PH PHEV TRANSMISSION			Serial #		
Report #		System Key		Report Version	2	Open Date	10/01/2025
Close Date	01/01/0001	Narrative Date	10/06/2025	Category	0	Mileage	64,689
MDH		Engine Built Date	06/07/2021	Built Date	05/12/2021	Advisor	8169
Dealer	42947	AUTONATION CHRYSLER DODGE JEEP					
Dealer Address	200 AUTOMALL DR						
Dealer City	ROSEVILLE			State	CA	Zip	956613001

Complaint:

Cause:

Correction: ENGINE OIL LIFE AT 0%, REC LOF. FRONTWIPER BLADES ARE TORN, REC SERVICE. ALL BRAKEPAD LINING AT 9MM. TIRE TREAD DEPTH: LF:5/32OUTER EDGE WEAR, RF:4/32 OUTER EDGE WEAR,LR:5/32 CENTER WEAR, RR:3/32 CENTER WEAR. RECREPLACE ALL TIRES, VERIFIED CONCERN. FOUND THE 12V BATTERYIS SEVERELY DISCHARGED, FOUND 3 VOLTS ON 12VBATTERY, TESTED AND CHARGED BATTERY WITHMAXIMUS TESTER, FOUND BATTERY FAILED LOADTE4ST WITH 31% SOC AND 73% SOH. THISINDICATES THE 12V BATTERY HAD AN INTERNALFAILURE, REC REPLACE 12V BATTERY. REPLACED12V BATTERY AND CLEARED ALL DTCS, VEHICLE NOWSTARTS AND NO RATTLE NOISE IS PRESENT AT THISTIME, SET TIRE PRESSURE TO 37 PSI.

LOP Information is not available

Part Information is not available