

Service Department

Phone: 516-333-2666

Fax: 516-333-2728

Hours: Mon. 7:30 a.m. to 11:59 p.m.
 Tues. 7:30 a.m. to 11:59 p.m.
 Wed. 7:30 a.m. to 11:59 p.m.
 Thurs. 7:30 a.m. to 11:59 p.m.
 Fri. 7:30 a.m. to 11:59 p.m.
 Sat. 8:00 a.m. to 5:00 p.m.
 Sun. 9:00 a.m. to 3:00 p.m.

Westbury Jeep Chrysler Dodge

Pre-Service Write-Up

WWW.WESTBURYJEEP.COM
 111 Bond Street, Westbury, NY 11590
 Phone: 516-333-2666
 Email: sgarguilo@westburyjeep.com

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)



Customer Information | **Service Department information**

Customer Name & Address [REDACTED]			Service Advisor Derric Nettles [2478]	
Phone (home) 000-000-0000	Phone (mobile) [REDACTED]	Phone (work) 000-000-0000	Vehicle In Date/Time 11/6/2020 2:49 PM	Promise Contact Time 11/6/2020 3:30 PM
Email [REDACTED]			Transportation None	Waiter <input type="checkbox"/>
Tag#				

Vehicle Information

VIN [REDACTED]	Year/Model 2020 Gladiator (3.6L)	Engine 6cyl
Current Odometer 5,328 mi		Transmission Automatic

Requested Services

Job #	OP Code	Description of Concerns and/or Labor Instruction	Labor Type	Line Estimate
A	RRT	RRT 1 Customer Comments: 20-053: 2020 JT POWERTRAIN CONTROL MODULE UPDATES **	CPD	\$0.00
B	RRT	RRT 2 Customer Comments: 20-013: 20MY RECONFIG JT RUBICON SELECTABLE TIRE FILL ALER**	CPD	\$0.00
C	MPI	Multi-point inspection (according to maintenance interval)	CPD	\$0.00
D	MISC	General Concern #1 Customer Comments: TOWED TO SHOP	CPD	\$0.00
E	MISC	General Concern #2 Customer Comments: Customer States VEHICLE HAS NO POWER STEERING	CPD	\$0.00
Shop Supplies:				\$0.00
Sales Tax:				\$0.00
Preliminary Estimated Total:				\$0.00

General Comments

EXCLUSION OF WARRANTIES
 All warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understand and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by the dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS
 I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanical lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

Customer Acknowledges Receipt of a copy Hereof

Customer requested that removed parts be saved

Your service includes a complimentary car wash

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Walk Around Inspection

WWW.WESTBURYJEEP.COM
 111 Bond Street, Westbury, NY 11590
 Phone: 516-333-2666
 Email: sgarguilo@westburyjeep.com



Vehicle Damage

#	Description	Details	Status
1	Vehicle Damage - Left Front	Not Inspected / Undetermined	?
2	Vehicle Damage - Front	Not Inspected / Undetermined	?
3	Vehicle Damage - Right Front	Not Inspected / Undetermined	?
4	Vehicle Damage - Right Side	Not Inspected / Undetermined	?
5	Vehicle Damage - Right Rear	Not Inspected / Undetermined	?
6	Vehicle Damage - Rear	Not Inspected / Undetermined	?
7	Vehicle Damage - Left Rear	Not Inspected / Undetermined	?
8	Vehicle Damage - Left Side	Not Inspected / Undetermined	?

Windows

#	Description	Details	Status
1	Windshield Damage	Not Inspected / Undetermined	?
2	Left Windshield Wiper	Not Inspected / Undetermined	?
3	Right Windshield Wiper	Not Inspected / Undetermined	?
4	Rear Windshield Wiper	Not Inspected / Undetermined	?

Tires

#	Description	Details	Status
1	Left Front Tire Pressure	34 PSI	✓
2	Left Front Tire Tread Depth	Not Inspected / Undetermined	?
3	Left Front Tire Wear	Not Inspected / Undetermined	?
4	Right Front Tire Pressure	34 PSI	✓
5	Right Front Tire Tread Depth	Not Inspected / Undetermined	?
6	Right Front Tire Wear	Not Inspected / Undetermined	?
7	Right Rear Tire Pressure	34 PSI	?
8	Right Rear Tire Tread Depth	Not Inspected / Undetermined	?
9	Right Rear Tire Wear	Not Inspected / Undetermined	?
10	Left Rear Tire Pressure	34 PSI	?
11	Left Rear Tire Tread Depth	Not Inspected / Undetermined	?
12	Left Rear Tire Wear	Not Inspected / Undetermined	?
13	Comments	None	?

General Comments

#	Description	Details	Status
1	General Inspection Comments	None	?
2	License Plate	NY	?
3	Inspection due date / Tag Expiration Date	11/06/2020	?

Checked & OK
 Will Need Future Attention
 Requires Immediate Action
 Not Inspected / Undetermined

VIP SUMMARY REPORT

Westbury Jeep Chrysler Dodge

Dealer Code: 23153
Date: 11/06/2020
Time: 02:47 PM

Name: [REDACTED]
VIN: [REDACTED]
Current Odometer: 5,328 miles

Vehicle Information

Year / Model: 2020 JEEP GLADIATOR RUBICON 4X4
Engine: 3.6L V6 24V VVT Engine Upg I w/ESS
Transmission: DFT-8-Spd Auto 850RE Trans (Make)

Current Odometer: 5,328 miles
Last Odometer and Date: 1,499 miles on 02/18/2020
In-Service Odometer and Date: 10 miles on 12/31/2019

Build Date: 07/16/2019
Current Market Register: U

Customer Inform

Name: [REDACTED]
Preferred Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State/Province: [REDACTED]
Zip Code: [REDACTED]
Telephone (home/mobile): [REDACTED]
Telephone (work): [REDACTED]
Language Preference: [REDACTED]
Original Owner: [REDACTED]

Warning Messages

!! ATTENTION !! THIS VEHICLE MAY HAVE HAD 1 VISITS, 2 DAYS DOWN AND 0 REPEAT REPAIRS. SERVICE PERSONNEL SHOULD NOTIFY DEALERSHIP SERVICE MANAGEMENT AND ENGAGE FCA SERVICE AND PARTS RESOURCES.
RAPID RESPONSE TRANSMITTAL (RRT) 20-013 MUST BE PERFORMED. REFER TO THE RRT DOCUMENT FOR REPAIR PROCEDURES.
RAPID RESPONSE TRANSMITTAL (RRT) 20-053 MUST BE PERFORMED. REFER TO THE RRT DOCUMENT FOR REPAIR PROCEDURES.
REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS
PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE 800-521-2779.

Vehicle Restrictions

Description	Restricted LOPs	Restricted Parts	Part / LOP Description
NO RESTRICTIONS			

Service Actions

Incomplete Recalls			
None			
Completed Recalls			
Recall #	Description	Launch Date	Repair Date
W35	2019-20 BV JL 2020 JT VP4 RADIO SOFTWARE	04/17/2020	07/16/2020
Open RRT's			
RRT #	Description	Launch Date	
20-053	2020 JT POWERTRAIN CONTROL MODULE UPDATES	08/28/2020	
20-013	20MY RECONFIG JT RUBICON SELECTABLE TIRE FILL ALER	02/14/2020	
DTC's Present			
ECU	DTC	Description	
IPC	U013100	Active - Lost Communication With Power Steering Control Module "A"-	
Software Updates			
None			

Warranty Information

Warranty coverage goes with the vehicle. Inform Chrysler of any subsequent owner's name and address changes using the Sales Tab in DealerCONNECT

Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC WARRANTY	36 months or 36000 miles	0 USD	12/31/2022	26 months or 30672 miles
POWERTRAIN WARRANTY	60 months or 60000 miles	0 USD	12/31/2024	51 months or 54672 miles
CORROSION WARRANTY	60 months or unlimited miles	0 USD	12/31/2024	51 months or unlimited miles
FEDERAL EMISSIONS WARRANTY	36 months or 50000 miles	0 USD	12/31/2022	26 months or 44672 miles
ADJUSTMENT WARRANTY	36 months or 36000 miles	0 USD	12/31/2022	26 months or 30672 miles
MAJOR EMISSION COMP WARRANTY	96 months or 80000 miles	0 USD	12/31/2027	87 months or 74672 miles
CARB HIGH COST EMISSION PART	84 months or 70000 miles	0 USD	12/31/2026	75 months or 64672 miles

WCC Code	Roadside Assistance	Towing Assistance	Master Shield	Transferable-Powertrain Warranty
560	Yes	Yes	N/A	N/A

Existing Mopar Vehicle Protection Plans

Service Contract (1 of 1)

Option	Name	Deductible	Exp. Date	Exp. Mileage	Description
WAVGASSYN2	JEEP WAVE OWNER LOYALTY PROGRAM	0.00 USD	12/31/2021	999,999 miles	THIS OPTION COVERS OIL AND FILTER CHANGES ONLY, ADDITIONAL MAINTENANCE SERVICES ARE NOT COVERED THIS SERVICE CONTRACT OPTION IS NOT TRANSFERABLE. **MVP REPAIRS EXCEEDING 300 DOLLARS REQUIRE PRE-AUTH-CALL 833-844-1718**

Contract Number	46958164	Effective Date / Odometer	12/31/2019 / 0 miles
Option Sale Date	12/31/2019	Contract Selling Dealer	S0137 - JEEP WAVE-AUTO ENROLL
Max. Oil Change Allowance	50.00 USD	Remaining Oil Changes	4
Remaining Tire Rotations	4	First Day Rental	Yes
Maximum Rental Amount per Day	35.00 USD	Maximum Rental Allowance per Visit	35.00 USD
Towing Allowance	0.00 USD	Road Hazard	No
Trip Interruption	Yes	Reduce Warranty Deductible	No
Transfer Fee	0.00 USD	Cancellation Fee	0.00 USD
Transferred	No	Status	ACTIVE

Service History

Repair Date	Dealer Name	Service Performed	Odometer	Transaction Type
02/18/2020	23153 - WESTBURY JEEP CHRYSLER DODGE,	85412702 - Suspension, Trouble Not Found-	1,499 Miles	WARRANTY
08/14/2019	23153 - WESTBURY JEEP CHRYSLER DODGE,	85900040 - Road Ready-Basic Prep	0 Miles	PREPARATION

Open CAIRs

No Open CAIRs Information Available.