

Service Department

Phone: 305-470-8000

Fax: 786-336-1661

Hours: Mon. 7:30 a.m. to 7:00 p.m.
 Tues. 7:30 a.m. to 7:00 p.m.
 Wed. 7:30 a.m. to 7:00 p.m.
 Thurs. 7:30 a.m. to 7:00 p.m.
 Fri. 7:30 a.m. to 7:00 p.m.
 Sat. 8:00 a.m. to 3:00 p.m.
 Sun. Closed

Planet Dodge Chrysler Jeep FIAT

Pre-Service Write-Up

9975 N W 12th Street, Miami, FL 33172
 Phone: 305-470-8000
 Email: rmontero@planetdodge.com

**INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)**



Customer Information			Service Department Information		
Customer Name & Address [REDACTED]			Service Advisor Ismael Crespo [4062]		
Phone (home) 000-000-0000	Phone (mobile) 000-000-0000	Phone (work) 000-000-0000	Vehicle In Date/Time 2/22/2020 2:08 PM	Promise Contact Time 2/22/2020 2:45 PM	
Email			Transportation None	Waiter <input type="checkbox"/>	Tag#

Vehicle Information		
VIN [REDACTED]	Year/Model 2019 Wrangler Unlimited (3.6L)	Engine 6CYL
Current Odometer 336 mi		Transmission Automatic

Requested Services				
Job #	OP Code	Description of Concerns and/or Labor Instruction	Labor Type	Line Estimate
A	S11	General Concern #1 Customer Comments: SWAP POWER STEERING PUMP	CD	\$139.95
Shop Supplies:				\$14.00
Sales Tax:				\$10.78
Preliminary Estimated Total:				\$164.73

General Comments

I hereby authorize the repair work noted herein to include sublet work to be done with necessary materials. You and your employees may operate the vehicle described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An express mechanic's lien is hereby acknowledged on vehicle to secure the amount of repairs thereto.
 You will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause or for delays caused by shipment or unavailability of parts. Charges are based on both flat rate and hourly unless otherwise indicated.

STORAGE CHARGES: No storage charges shall accrue or be due and payable for a period of 3 working days from the date you are notified of the work on your vehicle. After that date, the daily charge for storage of your vehicle will be \$50.00.

Seller does not guarantee that the work performed in accordance with this estimate will correct any problems specified on the description of the complaint. We use published Standards Times: Standard Times are average times to perform repairs; actual times may be more or less than Standard times. Our retail labor rates are \$120.95 per hour. (Does not apply to sublet repairs).

This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies of waste disposal. It is based on 10% of the total repair bill or \$59.95, whichever is less.

CANCELLATION OF REPAIR: In the event the customer cancels the repair work, the vehicle shall be reassembled to a condition reasonably similar as when received unless the customer waives reassembly or the reassembled vehicle would be unsafe. The repair shop may charge for the cost of teardown, the cost of parts and labor to replace items destroyed by teardown and the cost to reassemble the vehicle.

SIGNED: _____ DATE: 22 Feb 2020

FS403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida.

Customer Acknowledges Receipt of a copy Hereof

FS403.7185 mandates a \$1.50 fee for new or remanufactured battery sold in the State of Florida.

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.00.

NOTE: Estimate amounts are based on an initial inspection only. Additional parts and labor may be required. You will be notified upon completion of any diagnostic work necessary to estimate the cost of repair, or if the actual charges will exceed the written estimate, including any additional authorized charges, by \$10 or 10%, whichever is greater, not to exceed \$50. If you are so notified, you may orally or in writing authorize, modify or cancel the order of repair.

_____ I REQUEST A WRITTEN ESTIMATE.
 _____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 _____ I DO NOT REQUEST A WRITTEN ESTIMATE.

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those offered by the manufacturer 12 months or 12,000 miles whichever occurs first. ALL non-manufacturer parts and labor have no implied; including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or service sold under the terms of this estimate.

- Customer requested that removed parts be saved
- Your service includes a complimentary car wash

SIGNED: _____ DATE: 22 Feb 2020

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Walk Around Inspection

9975 N W 12th Street, Miami, FL 33172

Phone: 305-470-8000

Email: rmontero@planetdodge.com



Vehicle Damage

#	Description	Details	Status
1	Vehicle Damage - Left Front	Not Inspected / Undetermined	?
2	Vehicle Damage - Front	Not Inspected / Undetermined	?
3	Vehicle Damage - Right Front	Not Inspected / Undetermined	?
4	Vehicle Damage - Right Side	Not Inspected / Undetermined	?
5	Vehicle Damage - Right Rear	Not Inspected / Undetermined	?
6	Vehicle Damage - Rear	Not Inspected / Undetermined	?
7	Vehicle Damage - Left Rear	Not Inspected / Undetermined	?
8	Vehicle Damage - Left Side	Not Inspected / Undetermined	?

Windows

#	Description	Details	Status
1	Windshield Damage	Not Inspected / Undetermined	?
2	Left Windshield Wiper	Not Inspected / Undetermined	?
3	Right Windshield Wiper	Not Inspected / Undetermined	?
4	Rear Windshield Wiper	Not Inspected / Undetermined	?

Tires

#	Description	Details	Status
1	Left Front Tire Pressure	Not Inspected / Undetermined	?
2	Left Front Tire Tread Depth	Not Inspected / Undetermined	?
3	Left Front Tire Wear	Not Inspected / Undetermined	?
4	Right Front Tire Pressure	Not Inspected / Undetermined	?
5	Right Front Tire Tread Depth	Not Inspected / Undetermined	?
6	Right Front Tire Wear	Not Inspected / Undetermined	?
7	Right Rear Tire Pressure	Not Inspected / Undetermined	?
8	Right Rear Tire Tread Depth	Not Inspected / Undetermined	?
9	Right Rear Tire Wear	Not Inspected / Undetermined	?
10	Left Rear Tire Pressure	Not Inspected / Undetermined	?
11	Left Rear Tire Tread Depth	Not Inspected / Undetermined	?
12	Left Rear Tire Wear	Not Inspected / Undetermined	?
13	Comments	none	?

General Comments

#	Description	Details	Status
1	General Inspection Comments	none	?
2	License Plate	FL	?
3	Inspection due date / Tag Expiration Date	2/22/2020	?

Checked & OK
 Will Need Future Attention
 Requires Immediate Action
 Not Inspected / Undetermined

VIP SUMMARY REPORT

Planet Dodge Chrysler Jeep FIAT

Dealer Code: 67962
 Date: 02/22/2020
 Time: 02:08 PM

Name: OWNER INFO NOT FOUND
 VIN: [REDACTED]
 Current Odometer: 336 miles

Vehicle Information

Year / Model: 2019 JEEP WRANGLER UNLIMITED SPORT
 Engine: 3.6L V6 24V VVT Engine Upg I w/ESS
 Transmission: DFT-8-Spd Auto 850RE Trans (Make)

Current Odometer: 336 miles
 Last Odometer and Date: 15 miles on 12/30/2019
 In-Service Odometer and Date: 0 miles on 01/01/2001
 Build Date: 11/08/2018
 Current Market Register: U

Customer Information

Name: OWNER INFO NOT FOUND
 Preferred Name:
 Address:
 City:
 State/Province: ,
 Zip Code:
 Telephone (home/mobile):
 Telephone (work):
 Language Preference: n/a
 Original Owner:

Warning Messages

THIS VEHICLE HAS RETURNED FOR SERVICE WITHIN 90 DAYS
 REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS
 PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE 800-521-2779.

Vehicle Restrictions

Description	Restricted LOPs	Restricted Parts	Part / LOP Description
NO RESTRICTIONS			

Service Actions

Incomplete Recalls			
None			
Completed Recalls			
Recall #	Description	Launch Date	Repair Date
V41	2018 - 2019 JL STEERING DAMPER	06/06/2019	12/30/2019
Open RRT's			
None			
DTC's Present			
None			
Software Updates			
None			

Warranty Information

Warranty coverage goes with the vehicle. Inform Chrysler of any subsequent owner's name and address changes using the Sales Tab in DealerCONNECT

Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC WARRANTY	36 months or 36000 miles	0 USD	02/22/2023	37 months or 35664 miles
POWERTRAIN WARRANTY	60 months or 60000 miles	0 USD	02/22/2025	61 months or 59664 miles
CORROSION WARRANTY	60 months or unlimited miles	0 USD	02/22/2025	61 months or unlimited miles
FEDERAL EMISSIONS WARRANTY	36 months or 36000 miles	0 USD	02/22/2023	37 months or 35664 miles
ADJUSTMENT WARRANTY	36 months or 36000 miles	0 USD	02/22/2023	37 months or 35664 miles
MAJOR EMISSION COMP WARRANTY	96 months or 80000 miles	0 USD	02/22/2028	97 months or 79664 miles

Existing Mopar Vehicle Protection Plans

No Existing Mopar Vehicle Protection Plans Information Available.

Service History

Repair Date	Dealer Name	Service Performed	Odometer	Transaction Type
12/30/2019	67962 - PLANET DODGE CHRYSLER JEEP	23413694 - Latch, console / glovebox / ar	15 Miles	WARRANTY
12/30/2019	67962 - PLANET DODGE CHRYSLER JEEP	02V41182 - Customer Satisfaction Notifica	15 Miles	RECALL REPAIR
04/18/2019	26633 - FERMAN CHRYSLER JEEP DODGE RAM	181947CB - Module, Instrument Panel Clust	12 Miles	WARRANTY
12/21/2018	26633 - FERMAN CHRYSLER JEEP DODGE RAM	85900040 - Road Ready-Basic Prep	0 Miles	PREPARATION

Open CAIRs

No Open CAIRs Information Available.