

## VIP Summary Report

Dealer: 21997 - Caribbean Auto Mart

Date: April 27, 2022 Time: 16:22:27

VIN: [REDACTED]

Dealer Entered Name:

Dealer Entered Odometer: 4,189 miles

**STRICTLY CONFIDENTIAL:** This information is provided to your company in accordance with the terms of your agreement with the applicable FCA Group Company and is strictly confidential. All information provided is based on entries provided by your company.

### Warning Messages

**!! ATTENTION !! THIS VEHICLE MAY HAVE HAD 1 VISITS, 2 DAYS DOWN AND 0 REPEAT REPAIRS. SERVICE PERSONNEL SHOULD NOTIFY DEALERSHIP SERVICE MANAGEMENT AND ENGAGE FCA SERVICE AND PARTS RESOURCES.**

**OWNER'S LAST NAME WAS NOT ENTERED.**

**THIS VIN HAS AT LEAST ONE OPEN RECALL**

### Vehicle Restrictions - No Vehicle Restriction

### Vehicle Service Information

<b>Year/Model:</b>	2019 JEEP WRANGLER UNLIMITED SPORT	<b>Last Odometer:</b>	4,189 miles on September 9, 2020
<b>Body Style:</b>	JLJL74	<b>In-Service Date:</b>	March 18, 2019
<b>Engine:</b>	ERC-3.6L V6 24V VVT Engine Upg I w/ESS	<b>In-Service Odometer:</b>	14 miles
<b>Transmission:</b>	DFT-8-Spd Auto 850RE Trans (Make)	<b>Odometer Type:</b>	miles
<b>Color 1:</b>	PSC-Billet Silver Metallic Clear Coat	<b>Car Line:</b>	X
<b>Color 2:</b>	QSC-Billet Silver Metallic Clear Coat	<b>Build Date:</b>	January 25, 2019
<b>Current Market Register:</b>	U	<b>Hour:</b>	00
<b>Book:</b>	R		

### Warranty Information

**REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS**

**WARRANTY TOWING COVERAGE IS ONLY FOR POWERTRAIN COMPONENTS.PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE 800-521-2779.**

Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC WARRANTY	36 Months or 36,000 miles	0	March 18, 2022	Expired (Time)
POWERTRAIN WARRANTY	60 Months or 60,000 miles	0	March 18, 2024	23 Months or 55,811 miles
CORROSION WARRANTY	60 Months or Unlimited miles	0	March 18, 2024	23 Months or Unlimited miles
FEDERAL EMISSIONS WARRANTY	36 Months or 36,000 miles	0	March 18, 2022	Expired (Time)
ADJUSTMENT WARRANTY	36 Months or 36,000 miles	0	March 18, 2022	Expired (Time)
MAJOR EMISSION COMP WARRANTY	96 Months or 80,000 miles	0	March 18, 2027	58 Months or 75,811 miles

WCC	Roadside Assistance	Towing Assistance	Master Shield	Transferable-Powertrain Warranty
560	Yes	Yes	N/A	Yes

### Service Contract - No Service Contracts Available

### Service History (24 Month)

Repair Date	Dealer/Payee	Claim	Repair	List Date	Transaction Type
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		Number	Odometer		
September 9, 2020	21997 - Caribbean Auto Mart 23413693 - Latch, console / glovebox / ar 181947CA - Module, Instrument Panel Clust	026416	4,189 Miles	2020093	WARRANTY

## Recall Information

### Incomplete Recall

Recall Number	Description	Part Number	Launch Date
V41	2018 - 2019 JL STEERING DAMPER	CCUKV411AA,CCUKV413AA	June 6, 2019
V88	2018-20 JL REAR QUARTER WINDOWS	68297667AD	March 31, 2020

### Complete Recall - No Complete Recall Information Available

## Vehicle Owner Information

Name:	[REDACTED]	Preferred Name:	
Address:	[REDACTED]	City:	ST THOMAS
State/Province:	VI	Postal Code:	[REDACTED]
Country:	USA	Language Preference:	
Telephone-Home:		Telephone-Business:	
Fax:		Original Owner:	[REDACTED]

## Vehicle Sale Information

Selling Dealer:	17499 - Island Chrysler Dodge Jeep Ram	Sales Type:	1 - DIRECT RETAIL
City:	St. Croix	State/Province:	EX
Country:	ISV	Telephone:	[REDACTED]

### CAIR - No Open/Close CAIR Information Available

V.I.N..... ██████████ ██████████  
 Owner Name..... ██████████  
 Street Address... ██████████  
 City..... ST THOMAS State VI Zip ██████████ |No.R.O.'s 1 |  
 Telephone..... Home... - - Work... ██████████ |Total\$\$ 176 |  
 Other Phone No... ██████████ Send Mail... Y(Y/N) |Lstsr 09/09/20 |  
 E-mail Address... ██████████ |Miles 4189 |  
 Cust. Control No. ██████████ (Only Needed for Charge Sales)  
 Salesperson..... Delivery Date... 00/00/00 Delivery Miles.. 0  
 - - - - Vehicle Information - - - -  
 Year..... 19 Make..... JEEP  
 Model..... WRANGLER U Color.....  
 Plate No..... ██████████ Stock No....  
 Key No. Ign..... Key No.Trk..  
 InServiceDate... 00/00/00 Prod. Date.. 00/00/00  
 Warranty Type... Warr.Expires. 00/00/00 Miles 0  
 RO COMMENT ..... FILE COMMENT.....  
 FILE COMMENT..... FILE COMMENT.....  
 ServAdvisor..... Tech/Team Cd.

Vin ID#: ██████████ Repair Order#: 26416 Status Cd: C  
 RO Date: 09/08/20 Inv Date: 09/09/20 Mileage: 4189 Act/Est: A Serv Adv: 945  
 Control#: 070073 G/L Group: 2 Coupon\$: 0.00 ShopChg: Y Cust Chrg 1: N Cust Chrg 2: N  
 GOG(1) 0.00 WarrTyp: W Auth#:  
 GOG(2) 0.00 SCdeduct\$ 0.00 Taken\$: 0.00  
 GOG(3) 0.00 Lab%: 00 Part%: 00 Pay Type: C

Line#: A OperNo: MAINT1 FailCode: Hours: 1.30 Rate: 1 Amount\$: 80.25 Tech: A58 Tax Override: Labr Prts  
 PayType: C Sp G/L: FP: CondNo: 0 Part\$: 76.50 Sublet\$: 0.00 Misc\$: 0.00 Misc Tax\$: 0.00  
 OrigOp: GMClaimType: GMComplaint: GMLabHrs: 0.00 GMothHrs: 0.00 GMFP: GM Auth:  
 Com SERVICE PKG 1 CHANGE ENGINE OIL & FILTER ROTATE TIRES PERFORM SCHEDULED INSPECTIONS  
 Cau routine maintenance  
 Cor change oil and oil filter check all hose belts fluids brakes and batt  
 Part Number: C,68191349AC Desc.: FILTER ENGIN Type: C Qty: 1 Cost: 7.45 Price: 10.50  
 T-Price: 10.50 G/L:  
 Part Number: C,68218950AC Desc.: OIL 0W20 Type: C Qty: 6 Cost: 5.45 Price: 11.00  
 T-Price: 66.00 G/L:

Line#: B OperNo: FailCode: Hours: 0.00 Rate: 5 Amount\$: 0.00 Tech: A58 Tax Override: Labr Prts  
 PayType: W Sp G/L: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 Misc\$: 0.00 Misc Tax\$: 0.00  
 OrigOp: GMClaimType: W GMComplaint: GMLabHrs: 0.00 GMothHrs: 0.00 GMFP: GM Auth:  
 Com Customer states THERE'S A NOISE IN REAR END.  
 Cau loose  
 Cor secure muffler

Line#: C + OperNo: FailCode: Hours: 0.00 Rate: 5 Amount\$: 0.00 Tech: A58 Tax Override: Labr Prts  
 PayType: W Sp G/L: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 Misc\$: 0.00 Misc Tax\$: 0.00  
 OrigOp: GMClaimType: W GMComplaint: GMLabHrs: 0.00 GMothHrs: 0.00 GMFP: GM Auth:  
 Com \*\* OPEN RECALL \*\* #V41 2018 - 2019 JL STEERING DAMPER  
 Cau recall  
 Cor sop steering damper

Line#: D + OperNo: 23413693 FailCode: Hours: 0.20 Rate: 5 Amount\$: 17.20 Tech: A58 Tax Override: Labr Prts  
 PayType: W Sp G/L: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 Misc\$: 0.00 Misc Tax\$: 0.00  
 OrigOp: GMClaimType: W GMComplaint: GMLabHrs: 0.00 GMothHrs: 0.00 GMFP: GM Auth:

Vin ID#: [REDACTED] Repair Order#: 26416 Status Cd: C  
 Com RAPID RESPONSE TRANSMITTAL (RRT) 19-027 MUST BE PERFORMED.  
 Cau service action  
 Cor perform inspection to console latch ok

-----  
 Line#: E + OperNo: 181947CA FailCode: Hours: 0.20 Rate: 5 Amount\$: 17.20 Tech: A58 Tax Override: Labr Prts  
 PayType: W Sp G/L: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 Misc\$: 0.00 Misc Tax\$: 0.00  
 OrigOp: GMClaimType: W GMComplaint: GMLabHrs: 0.00 GMothHrs: 0.00 GMFP: GM Auth:  
 Com RAPID RESPONSE TRANSMITTAL (RRT) 19-031 MUST BE PERFORMED.  
 Cau service action  
 Cor reprogram ipc 68377779ad to 68377779ae

CARIBBEAN AUTO MART  
 4523 ESTATE CHARLOTTE AMALIE  
 ST THOMAS, U.S. VIRGIN ISLANDS 00802  
 TELEPHONE: 340-777-7600 FAX: 340-777-7060  
 WWW.CARIBBEANAUTOMART.COM

ST THOMAS, VI		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
			4189	4189	09/08/20 09:37	09/09/20	
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2019 JEEP WRANGLER U						COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
							Cash
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		RO COMMENT	
				JOHN BOWRY (945)			

**SHOP SUPPLIES & HAZARDOUS MATERIALS CHARGED**  
 This charge represents cost & profits to the motor repair facility for miscellaneous shop supplies or waste disposal. Miscellaneous shop supplies are items used by the repair facility that cannot be itemized. Examples: cleaners, lubrication, sealant, sealant, adhesives, etc.

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount																									
A	MAINT1		A58		Customer	\$80.25																									
Concern SERVICE PKG 1 CHANGE ENGINE OIL & FILTER ROTATE TIRES PERFORM SCHEDULED INSPECTIONS Cause routine maintenance Correction change oil and oil filter check all hose belts fluids brakes and batt																															
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Part Number</th> <th>Description</th> <th>Qty.</th> <th>Unit Price</th> <th>Ext. Price</th> </tr> </thead> <tbody> <tr> <td>C,68191349AC</td> <td>FILTER ENGIN</td> <td>1</td> <td style="text-align: right;">\$10.50</td> <td style="text-align: right;">\$10.50</td> </tr> <tr> <td>C,68218950AC</td> <td>OIL 0W20</td> <td>6</td> <td style="text-align: right;">\$11.00</td> <td style="text-align: right;">\$66.00</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;"><b>Parts Total...</b></td> <td style="text-align: right;"><b>\$76.50</b></td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;"><b>Line Total...</b></td> <td style="text-align: right;"><b>\$156.75</b></td> </tr> </tbody> </table>							Part Number	Description	Qty.	Unit Price	Ext. Price	C,68191349AC	FILTER ENGIN	1	\$10.50	\$10.50	C,68218950AC	OIL 0W20	6	\$11.00	\$66.00				<b>Parts Total...</b>	<b>\$76.50</b>				<b>Line Total...</b>	<b>\$156.75</b>
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Concern ** OPEN RECALL ** #V41 2018 - 2019 JL STEERING DAMPER Cause recall Correction sop steering damper																															
D +	23413693		A58		Warranty																										
Concern RAPID RESPONSE TRANSMITTAL (RRT) 19-027 MUST BE PERFORMED. Cause service action Correction perform inspection to console latch ok																															
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[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
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[REDACTED]	[REDACTED]						Cash
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		RO COMMENT	
	[REDACTED]	[REDACTED]		JOHN BOWRY (945)			

**Authorized Estimates**

Date/Time	Amount	Authorized By	Authorization Method	Phone/Email
09/08/2020 09:37	\$89.88		Initial Estimate	

Warranty Claim Type: W      Authorization Code:      Service Cont No:

**Totals**

	Amount
Labor	\$80.25
Parts	\$76.50
Shop Charge	\$18.81
<b>Total Amount Due</b>	<b>\$175.56</b>
Visa/Mastercard	\$175.56
[REDACTED]	---

**PLEASE READ THIS**

This document CONTAINS MULTIPLE PAGES and may affect your legal rights. By signing this document you are agreeing that you have read and understand the terms and conditions on each and every page of the document and that you knowingly and willingly agree to be bound by all the terms and conditions contained herein.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond our control or any delays caused by unavailability of parts or delays in parts shipments. I hereby grant you and/or your employee

s permission to operate the vehicle herein on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic

s lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

RECEIPT OF A COPY OF THIS ORDER IS HEREBY ACKNOWLEDGED.

X \_\_\_\_\_  
Customer Signature

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of these item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

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Date: April 27, 2022 Time: 16:22:27

VIN: [REDACTED]

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OWNER'S LAST NAME WAS NOT ENTERED.					
THIS VIN HAS AT LEAST ONE OPEN RECALL					
Vehicle Restrictions - No Vehicle Restriction					
Vehicle Service Information					
Year/Model:	2019 JEEP WRANGLER UNLIMITED SPORT	Last Odometer:	4,189 miles on September 9, 2020		
Body Style:	JLJL74	In-Service Date:	March 18, 2019		
Engine:	ERC-3.6L V6 24V VVT Engine Upg 1 w/ESS	In-Service Odometer:	14 miles		
Transmission:	DFT-8-Spd Auto 850RE Trans (Make)	Odometer Type:	miles		
Color 1:	PSC-Billet Silver Metallic Clear Coat	Car Line:	X		
Color 2:	QSC-Billet Silver Metallic Clear Coat	Build Date:	January 25, 2019		
Current Market Register:	U	Hour:	00		
Book:	R				
Warranty Information					
REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS					
WARRANTY TOWING COVERAGE IS ONLY FOR POWERTRAIN COMPONENTS.PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE 800-521-2779.					
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Service Contract - No Service Contracts Available					
Service History (24 Month)					
Repair Date	Dealer/Payee	Claim	Repair	List Date	Transaction Type

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<b>Recall Information</b>					
<b>Incomplete Recall</b>					
Recall Number	Description	Part Number		Launch Date	
V41	2018 - 2019 JL STEERING DAMPER	CCUKV411AA,CCUKV413AA		June 6, 2019	
V88	2018-20 JL REAR QUARTER WINDOWS	68297667AD		March 31, 2020	
<b>Complete Recall - No Complete Recall Information Available</b>					
<b>Vehicle Owner Information</b>					
<b>Name:</b>	[REDACTED]	<b>Preferred Name:</b>			
<b>Address:</b>	[REDACTED]	<b>City:</b>	ST THOMAS		
<b>State/Province:</b>	VI	<b>Postal Code:</b>	[REDACTED]		
<b>Country:</b>	USA	<b>Language Preference:</b>			
<b>Telephone-Home:</b>		<b>Telephone-Business:</b>			
<b>Fax:</b>		<b>Original Owner:</b>	[REDACTED]		
<b>Vehicle Sale Information</b>					
<b>Selling Dealer:</b>	17499 - Island Chrysler Dodge Jeep Ram	<b>Sales Type:</b>	1 - DIRECT RETAIL		
<b>City:</b>	St. Croix	<b>State/Province:</b>	EX		
<b>Country:</b>	ISV	<b>Telephone:</b>	[REDACTED]		
<b>CAIR - No Open/Close CAIR Information Available</b>					