

Customer Retention Analysis

VIN: ██████████	Make/model/model year: JEEP GLADIATOR 2020
ISD: ██████████	Current Mileage: 0
Owner's last name: ██████████	State: ██████████
Dealer name/code: Cabral Chrysler Jeep Dodge Ram 24187	Business Center: ██████████
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM
MSRP: 41,835.00	
# of new vehicles: 1	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) N	
What was mileage at purchase? 23	
Customer-stated reason for buyback request: Other	
Process identifier: Select an identifier	
Days down: N/A	Repair attempts: N/A
Last repair visit: 7/1/2020	
Is vehicle currently at dealer? (Y/N) N/A	
Is customer in rental? (Y/N) N/A	
If yes, for how long? N/A	
Offers previously extended: N/A	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: MANDISHA

Title: LLQ

Comments: Customer does not have the required amount of Completed repair attempts

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5
U.S.C. 552(B)(6)