



STAR ONLINE PUBLICATION



Case Number: [REDACTED]

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Release Date: August 2023

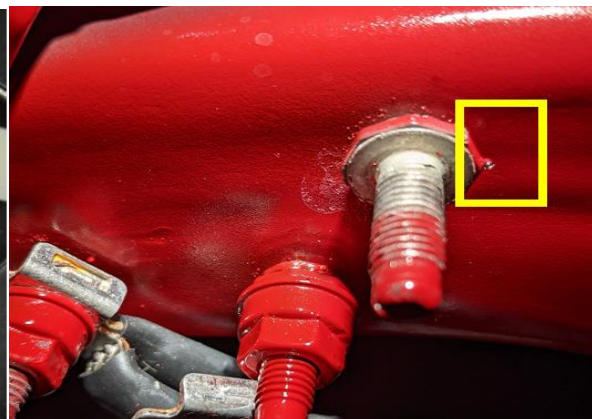
Symptom/Vehicle Issue: U0131-00-LOST COMMUNICATION WITH POWER STEERING CONTROL MODULE "A". Service Electric Power Steering Message On Cluster.

Customer Complaint/Technician Observation: Owner may complain of an intermittent "Service Electric Power Steering" message on the instrument cluster. Code U0131-00 may be set.

Discussion: As part of diagnostics for U0131-00, connections of the EPS grounds to the frame should be verified. It may be necessary to disassemble, clean both sides of the eyelet and the ground stud location with Emory paper. Also inspect the eyelet for heat shrink glue. Carefully Trim any glue from the contact surfaces with a razor knife. Inspect the ground stud for weld spatter that could prevent a consistent flat electrical connection. Carefully grind or file down the spatter to provide a flat connection point. Refer to the images below.



Heat Shrink Glue Interference.



Weld Spatter Causing Poor Eyelet Connection.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.