

STAR Case

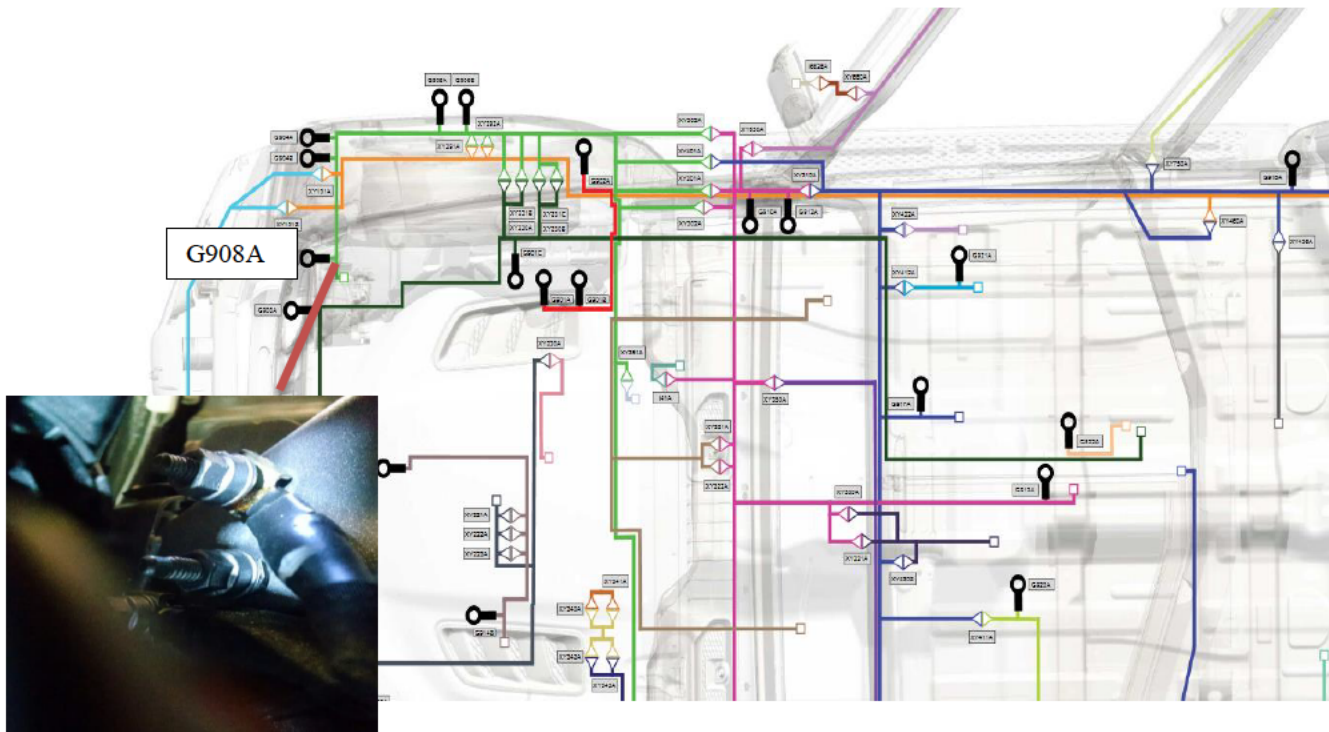
Case Number: [REDACTED]

Release Date: 05/23/2018

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Symptom/Vehicle Issue: Steering Requires Excessive Effort When Turning At Slow Speeds

Discussion: Excessive effort required when steering in a parking lot, DTC U0131-00 Lost Communication With Power Steering Control Module "A" may be stored or active. Inspect the G908 ground location, clean and tight as needed to complete.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via ECCI or eCONTACT ticket if no solution is found