

**Thor Motor Coach
Claim**

Claim: [REDACTED]

<u>Reference no.</u>	<u>Repair Start Date</u>	<u>Repair End Date</u>	<u>Unit Id</u>	<u>VIN#</u>	<u>Pre-auth</u>	<u>Dealer</u>	<u>Repairing dealer name</u>	<u>Labor Rate</u>	<u>Warrant rate changed to</u>	<u>Mileage</u>
	08-28-2023	08-28-2023	[REDACTED]	[REDACTED]	[REDACTED]	149499	TROY BALKE (BOX ELDER)	0.00		51.00

<u>Model Year</u>	<u>Actual Offline Date</u>	<u>Model</u>	<u>Retail Sale Date</u>	<u>Warranty Expire Date</u>	<u>Retail Owner</u>	<u>Address</u>	<u>Claim Reason</u>
2022	05-27-2021	CH37DS-22	06-18-2022 00:00:00	06-18-2023	Troy Balke	514 AMERICAS WAY PMB 19280 BOX ELDER 57719	

<u>Line#</u>	<u>Deny#</u>	<u>Operation</u>	<u>Description</u>	<u>Base Hours</u>	<u>Sub Hours</u>	<u>Submitted Labor Amt</u>	<u>Sub SubLet</u>	<u>Apvd Hrs</u>	<u>Apvd Labor</u>	<u>Apvd Sublet</u>	<u>Line Status</u>
1		Goodwill Labor Above Mfg Flat Rate	Other Previous claim was approved. [REDACTED] but the service center took a little longer to complete repairs having to pay a little extra Other Service center used a little more time after customer had already paid ahead of time having to pay the rest. Other Reimbursing customer for repair to his	1.00	0.00	0.00	3,140.71	0.00	TMCSV9040 1D	513.19	Approved

Thor Motor Coach Claim

hitch coming
off of the
coach while
driving.
Previously
paid
\$2627.52 bill
is now a total
of 3140.71
reimbursing
difference
513.19

Deny Item#	Item Name	Quantity	Quantity Returned	Sub DlrCost	Sub TotalPart	Sub Freight	Apvd Dlr Cost	Markup	Apvd Part Total	Apvd Freight	Line Status
	VCBLabor	1.00	0.00	0.01	0.01	0.00	0.00	0.00	0.00	0.00	Approved

Submitted parts:	0.01	Approved Parts:	0.00
Submitted labor & SubLet:	3,140.71	Approved labor & sublet:	513.19
Submitted freight:	<u>0.00</u>	Approved freight:	<u>0.00</u>
Total submitted:	<u>3,140.72</u>	Total approved:	<u>513.19</u>

Claim Note: