

**From:** [REDACTED]  
**Sent:** Friday, February 10, 2023 2:36 PM  
**To:** Warranty Support  
**Subject:** [EXTERNAL]You received a submission for Customer Care

<b>Form Summary</b>	
<b>Affiliation</b>	Mr.
<b>First / Last name</b>	[REDACTED]
<b>Address</b>	[REDACTED] [REDACTED] [REDACTED] [REDACTED]
<b>Phone number</b>	[REDACTED]
<b>Email address</b>	[REDACTED]
<b>VIN</b>	[REDACTED]
<b>Message</b>	Cracks have been found on the chassis frame where the trailer hitch is bolted on. The coach only has 20,000 miles. I have been told that this is from trailering. I trailer an aluminum trailer with a midsize car. Never getting near the 8,000 lbs. rating.

## Form Summary

I have seen that I am not alone and there are others with the F53 chassis can develop cracks from towing.  
Does Thor have any response to this problem?

The message has been sent from 174.49.202.202 us at 2023-02-10 on iPhone 15.6.3

Entry ID: [REDACTED]

Referrer: (no referrer)

Form Host: <https://www.thormotorcoach.com/company/contact-us>