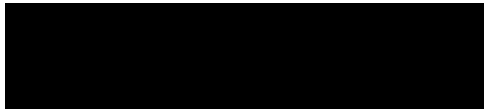


**From:**  
**Subject:**  
**Date:**



Friday, February 10, 2023 3:45:37 PM

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Thank you for contacting Thor customer service, I want to apologize that you are having concerns with your hitch. I understand that you have been towing items, I am unsure how heavy the items that you are carrying are but I can see that we do not advise you to tow over 4000 lbs. Your GCWR is 26000 and the GVWR is 22000, towing capacity is the difference of the 2. We would not be able to determine the cause with out a diagnostics from service.

Thank you,

Kaitlyn Ryan

Customer Service  
Thor Motor Coach



[WarrantySupport@tmcrv.com](mailto:WarrantySupport@tmcrv.com)

Customer Service Line: 877-855-2867

<https://www.thormotorcoach.com/blog?tag=All%20Articles>

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