

From:
To:
Subject:
Date:

Wednesday, August 25, 2021 12:17:44 PM

The problem with the failure is not the hitch but the extended the frame. The extended frame has metal fatigue from when it was formed. Who extended the frame?

Sent from my iPhone

On Aug 25, 2021, at 7:09 AM, [REDACTED]:

Good morning [REDACTED]

Due to the age of your coach, unfortunately, there isn't anything Thor can do. The hitch assembly is installed to the chassis by MORryde. You can try calling them at (574)293-1581. If you have any extended warranties, you can try going through those as well.

Thank you,

Mark Haines
Customer Service

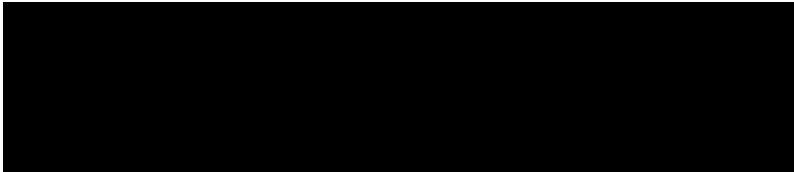
<image001.png>

WarrantySupport@tmcrv.com

Dealer line: 877-500-1020 Customer line: 877-855-2867

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**Thor Motor Coach will Produce the Highest Quality
Recreational Vehicles.
NOBODY will build them better.**



Subject: [EXTERNAL]Failed hitch

<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

<image006.jpg>

<image007.jpg>

Help would be appreciated.

