

Phone Calls

Subject	Call Notes	Call From	Call To	Regarding	Direction	Phone Number	Date	Activity Status	Owner
Hitches	hitch broke - reporting a hitch broke on them. They contacted Lippert - they identified it and emailed Lippert - they are just letting us know that this happened for others who need to know this information. They do not have any blame on Thor for this related incident but they did inform Lippert that it sheered at the 90 degree bend. I'm noting it. I also let them be aware of the current Recall for the overhead cabinets. They will be taking it to a Thor facility for this appt. to address the recall.	[REDACTED]	[REDACTED]	[REDACTED]	Incoming	[REDACTED]	12/27/2023	Completed	[REDACTED]

Cases

Title	Created On	Description	Status	Owner	Origin	Case Number	Customer
Hitch	8/15/2024 2:16 PM	hitch broke - reporting a hitch broke on them. They contacted Lippert - they identified it and emailed Lippert - they are just letting us know that this happened for others who need to know this information. They do not have any blame on Thor for this related incident but they did inform Lippert that it sheered at the 90 degree bend. I'm noting it. I also let them be aware of the current Recall for the overhead cabinets. They will be taking it to a Thor facility for this appt. to address the recall.	Resolved	[REDACTED]	Phone	[REDACTED]	[REDACTED]
SUBSEQUENT OWNER	1/12/2024 8:40 AM		Resolved	[REDACTED]	Email	[REDACTED]	[REDACTED]

Emails

Subject	From	To	Regarding	Modified On
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