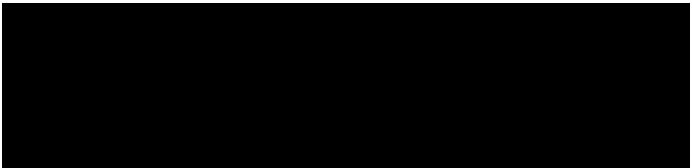


From:
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Attachments:



Friday, September 16, 2022 8:17:36 AM

- [image001.png](#)
- [image002.jpg](#)
- [chevy_1.jpg](#)
- [chevy_2.jpg](#)
- [chevy_3.jpg](#)
- [chevy_4.jpg](#)
- [chevy_5.jpg](#)
- [chevy_6.jpg](#)
- [thor_1.jpg](#)
- [thor_2.jpg](#)
- [thor_3.jpg](#)
- [thor_4.jpg](#)

Hi Amanda

Thank you for speaking with me today. Our mutual customer [REDACTED] was involved in an accident on August 17, 2022 when traveling through Mountain Home, Arkansas in his Thor motorhome. He was towing his personal vehicle, a 2019 Chevy Traverse. A short summary is that the hitch plate that is bolted underneath the Thor motor coach snapped off, and the hitch, blue ox towing apparatus and the Chevy traverse went solo and hit a pole causing significant damage to the towing apparatus and the Chevy. There is also damage to the undercarriage, and ladder of the Thor. See attached photos.

The point of contacting Thor Motor Coach is that the steel hitch plate that is still bolted to the motor coach had a significant failure, therefore causing a chain reaction of damages. This being a brand new motorhome should be taken into consideration, that there should not be a failure of this kind.

State Farm claims were contacted, and the claim number for the Thor is [REDACTED]. The claim number for the Chevy is [REDACTED]. If you need to contact our claims team, they can be reached at 1-855-341-8184.

Janet Farmer

Office Representative – Doug Stokes

760 Blue Lakes Blvd N
Suite 1
Twin Falls, ID - 83301
Mon-Fri 9:00am to 5:00pm (MST)
Other Times by Appointment
Phone: (208) 734-7765



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