

Request 6:

6. Describe in detail the search methods and search criteria used by Thor to identify the claims in response to Request No. 5, including the labor operations, problem codes, part numbers and any other pertinent parameters used.

Response:

To identify claims in response to Request no 5 the warranty processing system was searched to identify any claims processed due to hitch failure by searching the following labor operation codes, for the subject vehicles. The search involved a word search using the word hitch.

TMCRV10504A	Trailer Hitch
TMCRV10504D	R/R Trailer Hitch (Bolt On)
TMCRV10504H	Trailer Hitch
TMCRV10504J	Trailer Hitch
TMCRV10504M	Trailer Hitch
TMCRV10504Q	Frame – Trailer Hitch
TMCRV10504R	Trailer Hitch
TMCRV10504Z	R/R Trailer Hitch (Bolt On)