

Request 9:

9. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Thor has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Thor is planning to issue within the next 120 days.

Response:

The Dealer Letter, owner letter and repair instructions for Recall 17V-239 are included in Appendix 1.